





### **BETTER TOGETHER**

Collaborate in Teams. Call from Teams using CONNECT

## **SEAMLESS TO END-USER**

Familiar Teams interface and minimal user training

## **COMPLETE SUPPORT**

24/7 support with industry leading 99.999% uptime SLA

Seamlessly add the power of NEC's UNIVERGE BLUE CONNECT cloud-based, enterprise-grade PBX to Microsoft Teams<sup>1</sup> giving your business the communications features it needs directly within the Teams applications. Get the reliability and features your business deserves from a partner you can trust with 24/7 support.

## MICROSOFT TEAMS AS YOUR COLLABORATION HUB

Use Microsoft's collaboration tools to manage chat, file sharing, and video conferencing.

#### NATIVE VOICE INTEGRATION WITH MICROSOFT TEAMS

Seamlessly add CONNECT enterprise-PBX features to Microsoft Teams with no additional employee training required.

#### **CONNECT ENTERPRISE-GRADE PBX**

Greet and route callers to the right person or department and make external calls directly from the Microsoft Teams dialer through the CONNECT cloud PBX.











# UNIVERGE BLUE CONNECT FOR MICROSOFT TEAMS



## HOW UNIVERGE BLUE CONNECT AND MICROSOFT TEAMS WORK TOGETHER

FEATURES	CONNECT FOR TEAMS PROVIDES <sup>1</sup>	MICROSOFT TEAMS PROVIDES
Instant Messaging		✓
Online Meeting		✓
Cloud Storage and File Sharing		✓
Notes and Tasks		<b>✓</b>
Unlimited In-Country Calls to Landlines & Mobiles <sup>2,3</sup>	✓	
6000 Monthly Outbound Minutes Per User <sup>2,3</sup>	✓	
Free International Calling to 23 Countries <sup>3</sup>	✓	
Auto Attendant	✓	
HD Voice	✓	
Caller ID	✓	
Call Waiting	✓	
Call Transfer	✓	
Call Hold	✓	
3-Way Calling	✓	
Extension Dialing	✓	
30-Day Rolling Retention Archiving (Voice Data)	✓	
Music on Hold	✓	
Voicemail & Transcription	✓	
Voicemail Storage	✓	
Call Recording	✓	
QoS Dashboard	✓	
Call History	✓	
24/7 Support	✓	

<sup>1.</sup> MSFT Phone System license required, per user. 2. Those will be charged on a pay per use basis. Call rate tariffs can be obtained at: <a href="https://univerge.blue/rates/connect-">https://univerge.blue/rates/connect-</a> 3. Unlimited incoming calling and up to 6000 minutes per month per user for outgoing calling to the following countries: USA and Puerto Rico, Canada, Austria, Belgium, Czech Republic, Denmark, Estonia, France, Germany, Iceland, Ireland, Italy, Luxembourg, Netherlands, Norway, Poland, Portugal, Romania, Slovak Republic, Spain, Sweden, Switzerland, and the United Kingdom.

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Americas (U.S., Canada, Latin America)
NEC Corporation of America
www.necam.com

For further information please contact NEC Corporation of America or: