

7 GREAT REASONS TO USE UNIVERGE BLUE CLOUD SERVICES

THE ALL-IN-ONE INTEGRATED
BUSINESS PHONE, VIDEO, CHAT,
FILES & CONTACT CENTRE PLATFORM



CRAZY SIMPLE

- 10+ Cloud Services from just **One** Cloud Platform
One portal & **One** support team
- Includes UCaaS, CCaaS, file sync, chat, video collaboration, webinar, CRM integrations, backup & more

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SMARTER COMMUNICATIONS

- Unlike other UC solutions – benefit from **90+** enterprise-level business phone system features with intelligent call routing
- Ensure your customers and colleagues **aren't kept waiting!**

WORK FROM ANYWHERE

- UNIVERGE BLUE allows **mobile devices** to become part of your business phone system
- Integrates chat, text messaging, video conferencing, screen sharing, file sharing, file backup – all while on the move

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CX SUCCESS

- Discover a **greater responsiveness** with your contact centre – wherever your agents are based
- **Scalable** from the smallest call-centric teams to large multi-channel environments

5



STAY SAFE & SECURE

- Enjoy peace of mind with 'five nines' – **99.999%** uptime guaranteed SLA
- This offers a **100x** better uptime commitment than many other providers

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EASY INTEGRATION

- Integrate with over **250 CRMs** – ideal for almost any industry
- Includes **ROOMS & MS Teams** integration

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STABILITY

- NEC are the **Global no.1** technology leader
- We've been around **since 1899** and we're here to stay

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