

Dear Customer,

At Geomil, we are committed to providing you with the highest level of service by returning your repaired equipment as quickly as possible and in accordance with your instructions. To help us avoid unnecessary delays, please complete the enclosed form accurately and include it with your shipment (e.g., cone(s), data acquisition system, cables, etc.). If you would like to receive an estimate of the repair costs before we begin, kindly check the appropriate box below. Please note that there is a fee of EUR 48.00 for this service. We will only proceed with the repair once we receive your approval.

For the fastest possible service, you may also email a copy of the completed form in advance to <u>das@geomil.com</u>. This allows us to schedule your repair work prior to the arrival of your equipment. Customers with access to the My Geomil are invited to submit their request through the portal. Files can be uploaded, a turn-in date can submitted as well as a portal rebate applies.

Thank you for your cooperation.

Geomil Service Team

| Date | |
|--|--------------------------------------|
| (of shipment) | |
| Company name | |
| | |
| Contact person | |
| (Who can we contact in case of questions?) | |
| Contact person e-mail address | |
| | |
| Direct phone number | |
| | |
| The parcel was sent from (customer address): | Please return to (customer address): |
| | |
| | |
| | |
| | |
| | |
| Return to this address | |
| Return to this address | |

| ID | Equipment type | Serial number | Remarks / reason for return | Quotation |
|----|----------------|---------------|-----------------------------|-----------|
| 1 | | | | |
| 2 | | | | |
| 3 | | | | |
| 4 | | | | |
| 4 | | | | |
| 5 | | | | |
| 6 | | | | |
| | | | | |

General remarks

Signature sender