

Dear customer,

We do strive to provide you with *Optimum Service* by returning your repaired equipment, as per your instructions, as soon as possible. In order to avoid unnecessary delays for your company please complete this form accurately. Please include the form with the shipment of your equipment (cone(s), data acquisition system, cables, etc.) to Geomil.

If you prefer we can quote the approximate repair costs prior to the actual repair. In such case, please make a clear remark on this form and note there is a charge of EUR 30.00 for this service. Last but not least it also implies we can only proceed with the repair once we have received your approval. Typically, we need four days after receipt of your approval, to complete the repair.

If you want to ensure the fastest possible *Optimum Service*, please e-mail a copy of the form ahead of shipment (service@geomil.com), and we will schedule your work even before arrival.

Thanks,

Geomil Service Team

Date (of shipment of the equipment)	
Client name	
Client contact person / Function (whom do we need to contact in case of questions?)	
Contact e-mail address	
Direct phone number	

The parcel was sent from (address)	Please return to (address)

ID	Equipment type	Serial number	Remarks / Reason for return
1			
2			
3			
4			

General remarks / advices

Signature sender