

## RETURN FORM

Please fill out the following form and send it along with the device, all accessories and the original packing to the following address:

**XPLORA Operation Unit  
Unit 76 Kingspark Business Centre  
152-178 Kingston Road  
New Malden  
KT3 3ST**



### Order Information

First Name

Last Name

Address

E-mail

Mobile number for contact

Order number

Device colour

### Product Information

Serial Number (S/N)

Product Name

IMEI number

### Reason for return (please check box)

- |  |   |
|--|---|
| <input type="checkbox"/> Dead on arrival               | <input type="checkbox"/> No coverage where I live             |
| <input type="checkbox"/> Faulty (please specify below) | <input type="checkbox"/> Other reasons (please specify below) |

  

### Please specify how you would like us to handle the return:

- Refund (only available within 14 days after delivery date)  
 Repair/replace device

Date

\_\_\_\_\_  
Signature

NOTE: Return has to comply with Terms and Conditions you agreed when accepting the contract with XPLORA. For more information visit <http://myexplora.co.uk/>  
XPLORA TECHNOLOGIES LTD, Belmont Place, Maidenhead, UK, SL6 6TB, REG NO: 10864147 – [support@myexplora.co.uk](mailto:support@myexplora.co.uk)