

Getting Started

A practical guide for Travellers

JULY 2019

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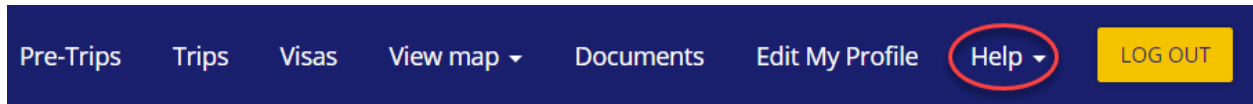
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HELP AND SUPPORT

3.01 Videos and Documents

Select Help, then Training and Support from the drop-down options.



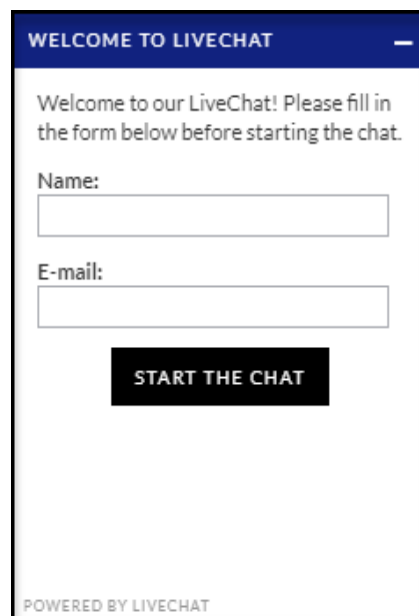
User manuals and training videos are available. Click on the resource name to download.

Documents	
DOCUMENT	UPLOADED
Global Tracker - A guide for Travellers	September 07, 2018 22:59

Note that you can download the training videos offline. You don't need to be logged in to your account to access them.

3.02 Ongoing Support

The Technical Support team is always available to answer your questions. Use the chat function found at the bottom right of your screen, to obtain immediate answers to your queries.

A white chat window with a dark blue header that says 'WELCOME TO LIVECHAT'. Below the header, it says 'Welcome to our LiveChat! Please fill in the form below before starting the chat.' There are two input fields: 'Name:' and 'E-mail:'. Below the input fields is a black button with white text that says 'START THE CHAT'. At the bottom left, it says 'POWERED BY LIVECHAT'.