

Policy nr. \_\_\_\_\_ Claim nr. (if existing) \_\_\_\_\_

**1 | Type of claim**

- Illness       Accident       Maternity       Cancellation trip
- Luggage       Repatriation       Disability       Death

**2 | Claim details**

Working more than 8hr/week?      Was the treatment planned?      Date of the event DD/MM/YYYY

Yes     No       Yes     No      \_\_\_\_\_

**3 | Documents**

- Required:**       Insurance policy       Medical report/invoice
- Proofs of payment

**4 | Bank details (please complete in details)**

**Bank name** \_\_\_\_\_

**Bank full address** \_\_\_\_\_

**Bank holder name** \_\_\_\_\_

**Bank holder full address** \_\_\_\_\_

**IBAN or bank account** \_\_\_\_\_

**SWIFT / BIC** \_\_\_\_\_

**5 | Sending options and address**

You can send by scan at : [swisscare-claims@erv.ch](mailto:swisscare-claims@erv.ch) (only good quality accepted) or by regular mail:  
Europäische Reiseversicherungs, Swisscare Claims Department, St. Alban-Anlage 56, CH-4002 Basel.

## 6 | Confirmation and signature

**Declaration** I hereby accept that Europäische Reiseversicherungs in Basel (Switzerland) procures information about the state of my health with a view to obtaining the information necessary for the evaluation of the insurance event and for the assessment of the claim. My acceptance solely comprises medical reports from the date on which the policy came into force and until the final assessment date of the benefit. When supplementary medical records are issued by physicians, a special declaration is used, supplemented - at Europäische Reiseversicherungs in Basel (Switzerland) request - with a copy or an extract of relevant case records. The reports can be procured from authorised persons within the health care sector, hospitals and health care institutions, public authorities and insurance companies / pension funds. Other insurance companies, pension funds, and other authorised persons within the health care sector, involved in the case, are allowed to become acquainted with the medical records procured.

**Information** The benefits of this insurance are covered by EUROPÄISCHE Reiseversicherungs, 4002 Basel in Switzerland, ("ERV"). ERV has delegated the management of the insurance policies to Swisscare Switzerland AG, Morgenstrasse 129, 3018 Bern in Switzerland („Swisscare“).

Date

Signature (Insured person or his representative)

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