

# Claim form

Policy nr. \_\_\_\_\_

Please complete the following claim form and send it back by email to [swisscare@goudse.com](mailto:swisscare@goudse.com)  
*Instructions and address are at the second page*

INSURED PERSON	
<b>LAST NAME</b>	<b>First name</b>
<b>Gender</b> Male ( ) Female ( )	<b>Date of birth</b> (dd/MM/YYYY)
<b>Email</b>	<b>Phone number</b>
<b>Address</b>	<b>Zip / City</b>
<b>Country of permanent residency</b>	<b>Occupation</b>

BANK ACCOUNT FOR REIMBURSEMENT (Attention: please fill in all the details carefully)	
<b>Bank holder name + full bank address</b>	Same as insured person ( )
<b>Bank name + full bank address</b>	<b>IBAN</b>
	<b>Swift / BIC</b>

**Are there any other insurers covering and/or reimbursing the costs for this claim?** Yes ( ) No ( )

In the affirmative, please send us the coordinates of these insurers as well as the detailed accounts of any settlements already made and copies of medical prescriptions, invoices and other relevant supporting documents.

**IMPORTANT :**

1. Did you have already made a claim to this policy within the last 12 months or does this claim concern a follow-up treatment of an affection already declared to the Claims Department?

Yes ( ) Claim nr. \_\_\_\_\_ No ( )

2. Is the related treatment received due to alcohol or drug abuse?

Yes ( ) No ( )

ILLNESS (maternity not covered)	
<b>Type of illness / Diagnostic</b>	<b>Date/time first symptom</b>
<b>Description</b>	
<b>Have you already received medical care (including prescribed or bought medicine) for this illness or any potentially related health condition?</b> Yes ( ) Date of treatment _____ No ( )	
<b>Name of the treatment received</b>	
<b>Name, address, phone, email, fax of the physician</b>	
_____	
_____	

ACCIDENT	
<b>Date of the accident</b>	<b>Place of accident</b>
<b>Circumstances</b>	
_____	
_____	

## Nature of the injury

**Other involved person** Yes ( ) No ( ) If yes, please indicate the complete address, phones, emails....

**Police or emergency unit report** Yes ( ) No ( ) if yes, please enclose the report

**Important:** Direct settlement may only be given to a hospital, in case of hospitalisation or childbirth. The prior approval is compulsory for the reimbursement of certain services as mentioned in the general insurance conditions.

## OTHERS

**Date of the event**

**Place of event**

**Circumstances**

**Nature of the event**

## CONFIRMATION

All documents provided must be translated into English at the insured's own expenses. The insurer reserves the right to refuse refunds if the required documents are not translated.

**I confirm that I attached all as indications below (all must be ticked to be reimbursed)**

- |  |   |
|--|---|
| <input type="checkbox"/> Detailed invoice or invoice with medical report | <input type="checkbox"/> Proof of payment (bank, cash, credit card receipt) |
| <input type="checkbox"/> Physician prescription(s)                       | <input type="checkbox"/> Diagnostic of the illness, accident or maternity   |
| <input type="checkbox"/> Bank holder and bank name complete details      | <input type="checkbox"/> Claim form completed                               |

**Date**

**Signature**

### IMPORTANT INFORMATION

In order to get refunded as quickly as possible, send us all the necessary documents stated above. Each new event in case of sickness, accident, maternity needs a separate claim form.

Complete bank details are required. Bank name or holder without full address can block the transaction(s).

To avoid high bank fees, we suggest that you collect your invoices for reimbursement and send it together with the claim form to our claims management.

### ADDRESS FOR SENDING CLAIM FORM

By scan : [swisscare@goudse.com](mailto:swisscare@goudse.com)

By postal mail at the following correspondence address :

**Claims Department**  
De Goudse Verzekeringen,  
Bouwmeesterplein 1, 2801 BX Gouda,  
The Netherlands

(the company reserves the right to request originals)

**In case of emergency, hospital admission or pre-approvals, please contact :**

**Alarm Service 24/7 +3150 520 9780**



**Legal notice :** Anker Insurance Company n.v., having its registered office at Paterswoldseweg 812 at 9728 BM Groningen, in these policy conditions referred to as "Anker". Anker is registered with the Autoriteit Financiële Markten (AFM) (the Dutch Authority for the Financial Markets) under number 12000661 and is authorised by De Nederlandsche Bank ("DNB").