



Technical Bulletin Update: - TB0118

To: Machine owners by serial number
CC: Niftylift Service Department
From: Lee Casebrook
Date: 26th May 2016
Our Ref: TB0118
Re: Mandatory Inspection

Niftylift would like to update our customers with the latest information regarding the recently reported flyboom issue on HR28 machines.

Reports from the field indicate that a low percentage of machines' flybooms have shown signs of cracking, and have therefore been temporarily removed from service.

For those machines remaining in service, we ask that you remain diligent and inspect them weekly. You are required to remove them from service if signs of cracking appear.

The replacement components are now being produced in volume and we are doing everything we can to make components available to our customers in machine-specific colours as soon as possible.

We will prioritise shipments of new flybooms to customers who have removed their machines from service, and expect to begin shipping flybooms at the start of June.

As a preventative measure, Niftylift will also supply a new flyboom to all remaining HR28 customers, even if your machine has no signs of cracking.

Niftylift will supply a full set of instructions describing the service and testing procedure required to return a machine to an operational condition.

We thank you for your patience and understanding, and Niftylift's Service Department will keep individual customers updated regarding the expected delivery date of their new flybooms.