Userlike Recognized as a Leader in the Germany Tech Scene by G2 Crowd

Userlike has been identified as one of the best German software tech companies, based on its high levels of customer satisfaction and likeliness to recommend ratings from real G2 Crowd users.

Userlike has received a 4.4 out of 5 star average for user satisfaction for its live chat software platform across its 144 verified user reviews. Users point out its pop-up chat (87% user satisfaction) and knowledge base (84%) as its two top-rated features. Userlike was also named a High Performer in the Fall 2017 Live Chat Grid Report from G2 Crowd.

The state of Germany report recognized Userlike and 24 other German SaaS companies as the leaders of the country's tech scene. Overall the report covered over 50 companies amounting to over $175,000,000 in VC funding and 5 IPO exits.

"German products have always had a great reputation. German service… not so much. But that's finally changing, and it feels great to play a part in that. Through chat, we help to make customer service fast, personal, informal – and fun. A verified review site like G2Crowd is immensely valuable to balance our vision with user feedback. G2 Crowd's reviews don't only help users to find us, they also help us in developing a better product." - Timoor Taufig, CEO of Userlike

Read the entire report to see the trends and how Userlike is contributing to the overall state of the [B2B German tech scene](#).

About G2 Crowd, Inc.

[G2 Crowd](#), the world's leading business solution review platform, leverages more than 290,000 user reviews to drive better purchasing decisions. Business professionals, buyers, investors, and analysts use the site to compare and select the best software and services based on peer reviews and synthesized social data. Every month, nearly one million people visit G2 Crowd's site to gain unique insights. G2 Crowd aims to bring authenticity and transparency to the business marketplace. For more information, go to G2Crowd.com.