

Your safety is our priority

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At Freestyle Kolbenka we run a variety of sports, which inherently contain some risk of injury. Since our priority is not only to make you well entertained, but also to make time at our facility as safe as possible, we have established a number of recommendations and rules that must be followed.

Most of the sports provided by our facility (especially jumping on trampolines, freestyle, ski jumping or snowboarding and riding snowpark style obstacles are classified as so-called extreme sports, and it is necessary to consider the fact that despite compliance with all the recommendations and rules is a risk of injury still an inseparable part of them.

The rules for individual sports can always be found at the entrance to the sport area and generally you will be informed about them at the front desk before entering the facility. We ask you to read them carefully, as **these rules are not made to protect us but mostly you**. Compliance with the rules will be supervised by a person clearly marked as CREW / COACH whose jurisdiction is to exclude a person who will repeatedly violate them. In case of major violation or very risky behavior that is contrary to the rules, such a person may be excluded from the facility immediately.

Our desire is to entertain you and make sure you leave our facility in good health and full of positive energy. If you have any ideas that would help to improve our rules and recommendations do not hesitate to contact our customer service johanka@freestylekolbenka.cz

General rules and regulations for the entire area

- **All visitors are entering and participating at provided sports at their own risk**, our company is liable only for damages or injuries caused by poor technical condition or the sports equipment
- Access to the facility is possible only after signing the waiver
- Visitors that are in between 3 – 12 years of age can enter the facility and attend the sports only accompanied by an adult
- Visitors that are in between 12 – 18 years of age can enter the facility and attend the sports only with the waiver signed by their parents
- Before entering the sport area visitor has an obligation to familiarize themselves with all the rules and recommendations
- By entering the facility, customer agrees to comply with all the rules and recommendations
- Entrance to the facility is only possible after paying an entry fee, and within restricted opening hours
- Facility closes at an exact time, sports activities should be terminated with appropriate time reserve
- It is strictly forbidden to bring alcohol, drugs or weapons into the facility
- Do not enter areas that are marked as – POUZE PERSONAL (Staff only)
- It is strictly forbidden to enter areas marked as ZAKAZ VSTUPU (do not enter)
- The chill out zone may be entered only in slippers or socks (without shoes)
- It is strictly forbidden to smoke and manipulate with open fire in all areas of the facility
- It is forbidden to cause any deliberate damage to the facility or its equipment

- Each visitor is obliged to follow the recommendations and instructions given by anyone with a visible indication as Freestyle Kolbenka (CREW / COACH)
- An injury is necessary to immediately report to anyone with visible indication Freestyle Kolbenka (CREW / COACH)
- Each visitor is obliged to immediately report any property damages to anyone with visible indication Freestyle Kolbenka (CREW / COACH), later complaints will be disregarded
- Visitors must immediately report any found defects on the sports equipment and stop using that equipment
- As a storage place for clothing and luggage (everything except valuables) are intended lockers in the changing room. The operator is not responsible for their content. Any valuables brought to the facility are under own responsibility.
- For the loss of keys from the locker, visitor will be charged 200, - CZK
- Each visitor is obliged to respect generally binding rules of good manners and also refrain from any actions that could endanger or harass other visitors
- Place designated for parking is marked in front of the building and can be used only while visiting the facility
- Please keep our facility clean, garbage belongs in to the trash, loaned sports equipment back to its original place
- No dogs or any other animals are allowed inside the facility

Detailed rules for Bar area

- Staff of the bar has a right to expel from it a customer that act inappropriately or violates any of the rules, without any refund of money for drinks or food that has already been paid
- In case of any intentional damage done to the equipment (glass, cups, etc.). Customer is obliged to reimburse the damages in full amount
- Person with inappropriate dress (clothing soiled, torn, smelly, etc.) or under the influence of alcohol, drugs or other psychotropic and addictive substances will not be allowed to enter the bar
- We are not liable for any damage, loss or destruction of things freely dormant in the bar
- Customer is obligated to follow instructions given by the staff
- By entering the bar you agree to be captured on photographs or other audiovisual recording and their subsequent placement on the websites of FREESTYLE KOLBENKA
- It is forbidden to bring or use inside of the bar any pyrotechnics, explosives or handle open fire
- The bar is NO SMOKING area (incl. electronic cigarettes)
- It is forbidden to bring any weapons, sharp objects or other dangerous things into the bar
- It is forbidden to bring and consume own alcohol or food inside the bar
- It is forbidden to sell and serve alcoholic beverages, even in a sealed package, persons under 18 years of age, those that cannot show a valid identity card or intoxicated persons
- No dogs or any other animals are allowed inside the bar