

Which waste goes where?

Separating waste is sometimes quite difficult. Which waste should be put in which container? Do you want to know which waste belongs where? If so, visit www.twentemilieu.nl/enschede/welkafvalwaar or check out the free app of Twente Milieu.

Which waste bags are suitable for residual waste?

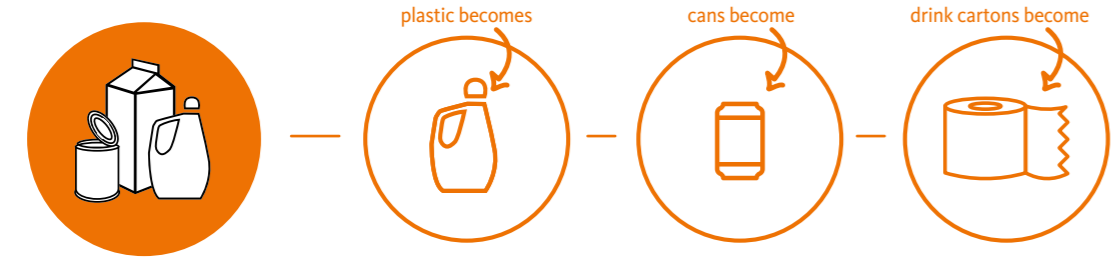
You can dispose of a waste bag of up to 40 liters in a residual waste container. That is comparable to a pedal bin bag. You can buy these bags in almost every supermarket, as well as online. You can't place a waste bag of more than 40 liters in a residual waste container, because it will get stuck. The next user will then be unable to deposit his or her waste.



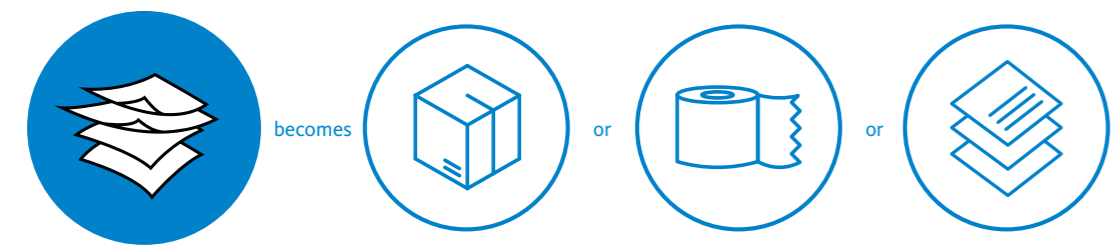
Why do we separate waste?

By separating waste, you contribute to a better environment and ensure lower costs. Residual waste is incinerated and cannot be reused. If you properly separate your waste, only a small amount of residual waste will remain. You pay for this waste each time you offer it. The better you separate your waste, the less you pay (see the rates on the front of this brochure). Residual waste is the waste that remains if the reusable waste, such as paper, packaging and organic waste, is properly separated. New products can be made from reusable waste. For example:

Packaging is used to make new packaging and products, such as plastic detergent bottles, food cans and toilet paper.



Paper is used to make new products, such as boxes, toilet paper or printing paper.



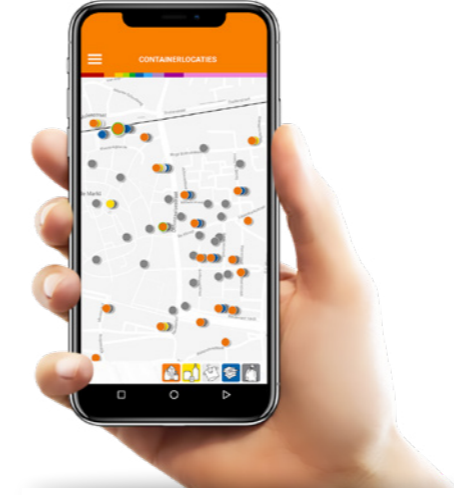
In other words, separating waste pays off!

Twente Milieu app

When is your waste collected? Check the times in the Twente Milieu app. You will also find the following useful information in the app:

- Waste calendar with a reminder function;
- Reporting a full or broken collection container, a container that has not been emptied or illegally dumped waste;
- Which waste goes where?
- Overview of container locations;

Download the Twente Milieu app from the App Store (Apple) or Google Play (Android) on your phone now.



Do you have any questions about waste?

If so, please contact the customer service of Twente Milieu:

0900-8520111 (on working days between 08.00-17.00, local rate)

www.twentemilieu.nl/contact



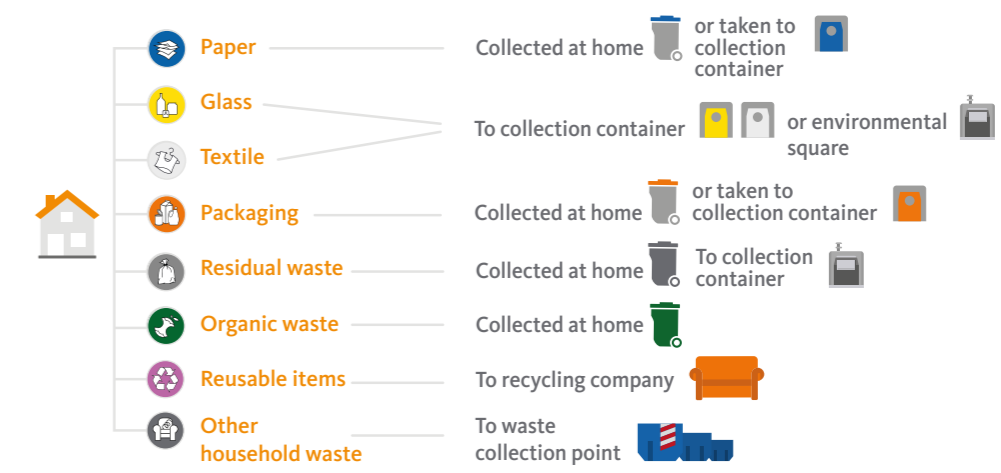
Waste-free Enschede

In Enschede, we use a system in which you pay for residual waste. You pay a fixed basic amount per household each year. You also pay for the number of times that you offer residual waste. Other types of waste, such as packaging, organic waste (vegetable, fruit and garden waste) and paper, can be offered for free. If you separate your waste properly, you will end up with less residual waste. You will then pay less. The method of collection differs depending on whether you live in a low-rise or high-rise home (apartment/flat). You can see the differences and the costs below:

High-rise home



Low-rise home



2024 rates	
	2024
Fixed basic amount	€ 253,08
Container	Price per time
Underground residual waste container (maximum of 40 liters)	€ 1,50
Gray residual waste container (140 liters)	€ 4,39
Gray residual waste container (240 liters)	€ 7,52
Green organic waste container	Free
Blue paper container	Free
Orange packaging container	Free
Collection containers or environmental square	Free
Waste collection point	Up to 300 kg free

More information about the above can be found on the next page under the heading "Where can you dispose of your waste?".



An extensive overview of all rates can be found at www.twentemilieu.nl/enschede/tarieven



Environmental pass - for who and what?



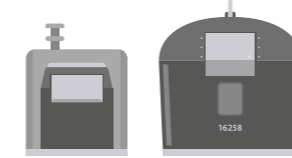
1

Each home has a single environmental pass. When you move, you leave the environmental pass in the home that you are moving out of.



2

The environmental pass allows you to access the waste collection point. You can dispose of bulky types of waste at the waste collection point, such as bulky garden waste, wood, mattresses, electrical appliances and household hazardous waste.



3

You can use the environmental pass to open the collection container for residual and organic waste. Do you live in a high-rise building? If so, you can also use the pass to open the organic waste collection container.



Don't have an environmental pass? Apply to receive one free of charge within 3 months after moving at www.twentemilieu.nl/milieupas or call the Twente Milieu customer service at 0900 - 852 01 11 (local rate). You pay €10 once for a new pass after 3 months or in case of loss.



Where can you deposit your waste?

Containers at home (low-rise only)

The waste is collected at your home as follows:



Organic waste
Biweekly
Free



Packaging
Once every 4 weeks
Free



Paper
Once every 4 weeks*
Free

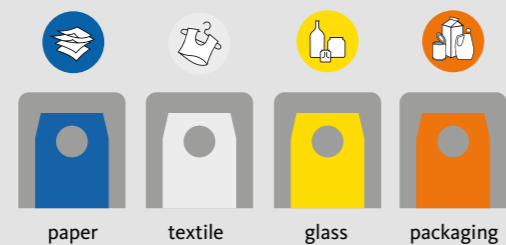


Residual waste
Once every 4 weeks
Pay per instance

* Outside the built-up area, paper is collected at home once every 8 weeks.

Environmental squares (low-rise and high-rise homes)

Environmental squares are often located near shopping centers. An environmental square is a group of underground or above-ground collection containers. You can dispose of your separated waste, such as packaging, paper, textiles and glass, in these containers for free.



You can only fit small quantities into the paper container at once. You should therefore tear boxes into pieces before throwing them into the container. Use closed bags for textiles, so that the textiles remain dry. You can throw loose glass items in the glass container. For the packaging container, you must use bags of up to 60 liters

An overview of the environmental squares can be found at www.twentemilieu.nl/enschede/containerlocaties or in the free app of Twente Milieu

Collection containers for residual waste (low-rise and high-rise homes)

Every household in Enschede can use a collection container for residual waste. The location of these containers in Enschede can be found



at www.twentemilieu.nl/enschede/containerlocaties and in the free Twente Milieu app. You can use any collection container in Enschede. You need the environmental pass to use the collection container. In 2024, you pay €1,50 for each waste bag that you deposit. You can watch a video that shows you how to use the collection container at www.twentemilieu.nl/handleidingogc.

Bulky waste (low and high-rise buildings)

Bulky waste, such as furniture, wood, white goods and mattresses, does not belong in your gray residual waste container or in the underground collection container for residual waste, and does not fit in there. There are three collection methods:

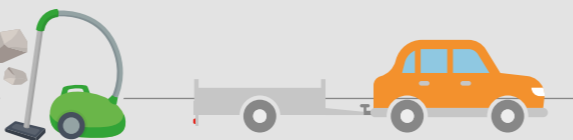
1 Het Goed



Items that someone else can use can be collected by recycling company Het Goed by appointment. You can also take the items to Het Goed yourself. Visit their website for more information at www.hetgoed.nl or call 053 - 433 29 44 for questions.

Tip: You should also consider the giveaway corner on Facebook. Someone else might be happy to receive your "waste"!

2 Bringing the items yourself



You can take bulky waste to one of the three waste collection points in Enschede yourself. You can deposit 300 kilos for free in 2024. Some types of waste are always free, such as metal, paper, oil and grease, packaging, textiles and asbestos.

3 Having the items collected



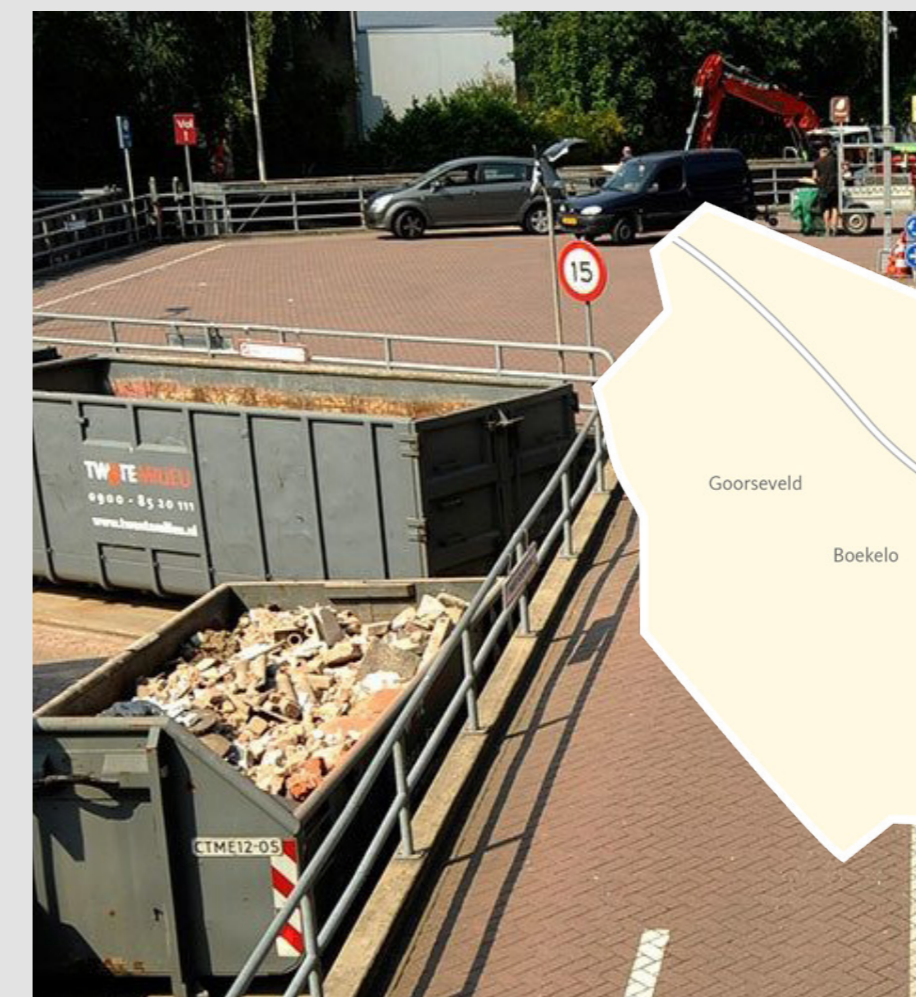
You can make an appointment with Twente Milieu to have them collect your bulky waste. If you choose this option, you will pay call-out costs amounting to €20 and any costs of the waste that you provide. Visit www.twentemilieu.nl/enschede/tarieven for a comprehensive overview.



There is a fine of 95 euros for leaving waste and household items lying around*.
*Excluding administration costs

Waste collection points

As a resident of Enschede, you can use three waste collection points. You can dispose of all kinds of waste at the waste collection point, such as bulky garden waste, wood, mattresses, electrical appliances and household hazardous waste. You will need the environmental pass to deposit the waste at the collection point. You can find an overview of the waste collection points and their opening hours at right.



Waste collection point West
Binnenhaven 152

Openings hours
Monday:
Closed
Tuesday to Friday:
8.00 - 12.00
Saturday:
9.00 - 15.30



Waste collection point Oost
Lenteweg 44

Openings hours
Monday:
8.00 - 16.30
Tuesday to Friday:
12.30 - 16.30
Saturday:
9.00 - 15.30 uur



Waste collection point Zuid
Vlierstraat 105

Openings hours
Monday to Friday:
8.00 - 16.30
Saturday:
9.00 - 15.30

