



KAMUYU AYDINLATMA PLATFORMU

TÜRKİYE SİGORTA A.Ş. Sustainability Compliance Report 2024 - Annual Notification

Summary

Sustainability Principles Compliance Report 2024





Sustainability Compliance Report

Related Companies ☐

Related Funds ☐

	Company Compliance Status				Explanation	Report Information on Publicly Disclosed Information (Page number, menu name on the website)
	Yes	Partial	No	Not Applicable		
Sustainability Compliance Report						
A. GENERAL PRINCIPLES						
A1. Strategy, Policy and Goals						
A1.1. The prioritised environmental, social and corporate governance (ESG) issues, risks and opportunities have been determined by the Company's Board of Directors.	X				Türkiye Sigorta considers sustainability as an opportunity for growth and innovation, placing it at the heart of its corporate strategy and corporate culture, and integrates this perspective into all its activities ranging from product development to procurement, from social responsibility projects to human resources and communication practices. In its Integrated Annual Report, the Company has included information on material ESG issues, risks and opportunities in the “Corporate Governance and Risk Management”, “Sustainability Approach and Organization” and “Our Sustainability Strategy” sections .	https://www.turkiyesigorta.com.tr/en/investor-relations/insurance/library/integrated-annual-reports 2024 Integrated Annual Report "Corporate Governance and Risk Management" https://www.turkiyesigorta.com.tr/en/investor-relations/insurance/library/integrated-annual-reports 2024 Integrated Annual Report "Sustainability Understanding and Organization" https://www.turkiyesigorta.com.tr/en/investor-relations/insurance/library/integrated-annual-reports 2024 Integrated Annual Report "Our Sustainability Strategy"
					Our Policies, which include our sustainability strategies and approaches, are shared with the public in English and Turkish on the Sustainability page of our corporate website . In addition to our existing policies (Sustainability Policy, Environment, Occupational Health and Safety Policy, Responsible Procurement Policy), the newly established Nomination Policy , Board of	

A1.1. The ESG policies (Environmental Policy, Energy Policy, Human Rights and Employee Policy etc.) have been created and disclosed to the public by the Company's Board of Directors.	X			Directors Policy, Board of Directors Diversity Policy, Stakeholder Engagement Policy, ESG Remuneration Policy, Nomination Policy , Gift and Hospitality Policy, Environment and Climate Change Policy, Environmental and Social Impact Management Policy, Anti-Bribery and Anti-Corruption Policy, Water Efficiency Policy, Senior Management Remuneration Policy policies, Sustainability Communication Policy was published in 2024 in order to inform all our employees and stakeholders by integrating sustainability into our communication strategy. Our Company has included information about the ESG policies established in the “Committees and Policies” section of the Integrated Annual Report and the “Policies” section of the website.	https://www.turkiyesigorta.com.tr/en/investor-relations/insurance/environment-social-and-governance/governance/policies https://www.turkiyesigorta.com.tr/en/investor-relations/insurance/library/integrated-annual-reports 2024 Integrated Annual Report "Committees and Policies"
A1.2. The short and long-term targets set within the scope of ESG policies have been disclosed to the public.	X			Our short and long term targets that we have set within the scope of ESG policies are included in the “ Our Sustainability Strategy” section of our Company's 2024 Integrated Annual Report.	https://www.turkiyesigorta.com.tr/en/investor-relations/insurance/library/integrated-annual-reports 2024 Integrated Annual Report "Our Sustainability Strategy"
A2. Implementation/Monitoring					
				Our main governance body for sustainability efforts is the Corporate Governance and Sustainability Committee. Along with the Corporate Governance and Sustainability Committee, Türkiye Sigorta Corporate Governance and Sustainability Committee, Risk Management Department and Internal Systems Department are the main management bodies responsible for	

A2.1. The responsible committees and/or business units for the implementation of ESG policies and the senior officials related to ESG issues in the Company and their duties have been identified and disclosed to the public.	X			identifying risks and opportunities arising from environmental and climate change related issues, policies and strategies, business targets, management and implementation norms, integration into corporate strategic plans, monitoring implementation and performance, and reporting to Senior Management and external stakeholders. Our Company has included information about the responsible committees and sustainability officers in the “Sustainability Approach and Organization” section of the Integrated Annual Report.	https://www.turkiyesigorta.com.tr/en/investor-relations/insurance/library/integrated-annual-reports 2024 Integrated Annual Report "Sustainability Approach and Organisation"
A2.1. The activities carried out within the scope of policies by the responsible committee and/or unit have been reported to the Board of Directors at least once a year.	X			Our Sustainability activities are also included in the periodic committee reports submitted to the Board of Directors . Our Company has included information on responsible committees and sustainability officers in the “Our Sustainability Goals” section of the Integrated Annual Report and in the “Regulation of Türkiye Sigorta Corporate Governance and Sustainability Committee” section on its website. Reported 6 times in 2024. The target is to be reported at least 4 times.	https://www.turkiyesigorta.com.tr/en/investor-relations/insurance/library/integrated-annual-reports 2024 Integrated Annual Report "Sustainability Goals" https://www.turkiyesigorta.com.tr/en/investor-relations/insurance/environment-social-and-governance/governance/list-of-committee-members
A2.2. In line with the ESG targets, the implementation and action plans have been formed and disclosed to the public.	X			Our practices and action plans in the Sustainability Focus Areas of “Environmental Responsibility and Energy Transformation”, “Innovation and Digitalization” and “Contribution to Society and Social Responsibility” are included in our Integrated Annual Report. Our Company has included information about its practices and action plans in the “Sustainability Strategy”, “Environmental	https://www.turkiyesigorta.com.tr/en/investor-relations/insurance/library/integrated-annual-reports 2024 Integrated Annual Report "Sustainability Goals" "Our Sustainability Strategy", "Environmental Management and Combating Climate Change" and "Energy and Emission Management"

				Management and Combating Climate Change” and “Energy and Emission Management” sections of the Integrated Annual Report.	
A2.3. The Key ESG Performance Indicators (KPI) and the level of reaching these indicators have been disclosed to the public on yearly basis.	X			As part of our sustainability efforts, Sustainability Reports have been published since 2021. Our Sustainability Reports, which are prepared in accordance with the GRI Sustainability Reporting Standards, an internationally recognized standard that includes all of our activities carried out in line with our sustainability strategies, are shared with the public in the Sustainability section of our corporate website . As of 2023, the report is prepared in compliance with the Integrated Reporting Framework (IIRC), focusing on economic, social and environmental added values, and as of 2025, CDP-Carbon Disclosure Project (Carbon Disclosure Project) Climate Change reporting will be made. As of 2025, our Company aims to be included in the BIST Sustainability Index in Borsa Istanbul.	https://www.turkiyesigorta.com.tr/en/investor-relations/insurance/library/integrated-annual-reports 2024 Integrated Annual Report "Sustainability Goals"
				“Responsible Investment”, ‘ Digitalization in Customer Experience’, ‘ Digitalization in Distribution Channels’, ‘ Digitalization in Employee Practices’, ‘ Sustainable Supply Chain Management’, ‘ Customer Satisfaction’, ‘ Distribution Channel Satisfaction’, ‘Our Sustainable Products and Services’, ” Equality and Diversity”, ‘ Human Capital’, ‘	https://www.turkiyesigorta.com.tr/en/investor-relations/insurance/library/integrated-annual-reports 2024 Integrated

A2.4. The activities for improving the sustainability performance of the business processes or products and services have been disclosed to the public.	X			Occupational Health and Safety’ , ‘Environmental Management and Combating Climate Change’ , ‘Waste Management and Our Contribution to Circular Economy’ , ‘Water Management’ and ‘Corporate Social Responsibility’ . Under the Responsible Insurance heading of the Operational Sustainability section of our Sustainability Reports, activities to improve sustainability performance in business processes or products and services are disclosed to the public.	Annual Report "Responsible Investment", "Digitalization in Customer Experience", "Digitalization in Distribution Channels", "Digitalization in Employee Practices", "Sustainable Supply Chain Management", "Customer Satisfaction", "Distribution Channel Satisfaction", " Our Sustainable Products and Services", "Equality and Diversity", "Human Capital", "Occupational Health and Safety", "Combatting Climate Change", "Our Contribution to Waste Management and Circular Economy", "Water Management" and "Corporate Social Responsibility"
A3. Reporting					
A3.1. The information about the sustainability performance, targets and actions have been given in annual reports of the Company an understandable, accurate and sufficient manner.	X			The “ Sustainability Approach and Organization” and “Our Sustainability Strategy” sections of our Company's Integrated Annual Report provide a summary of information on sustainability performance, targets and actions. Detailed information, examples and indicators are available in our Earnings Presentation, Investor Presentation and Integrated Annual Reports.	https://www.turkiyesigorta.com.tr/en/investor-relations/insurance/library/integrated-annual-reports 2024 Integrated Annual Report "Sustainability Approach and Organisation", "Our Sustainability Strategy"
A3.2. The information about activities which are related to the United Nations (UN) 2030 Sustainable Development Goals have been disclosed to the public.	X			Our contribution to the Sustainable Development Goals is presented in the “Priority Issues and Priority Matrix” and “ Türkiye Sigorta's Value Creation Model” sections of our Integrated Annual Reports, as well as in the “ Sustainable Development Goals We Contribute to” table. (1-No Poverty, 2-Zero Hunger, 3- Good Health and Well Being, 4-Quality Education, 5- Gender Equality, 6 -Clean Water and Sanitation, 7- Affordable and Clean Energy, 8- Decent Work and Economic Growth,	https://www.turkiyesigorta.com.tr/en/investor-relations/insurance/library/integrated-annual-reports 2024 Integrated Annual Report "Material Issues and Materiality Matrix" "Türkiye Sigorta's Value Creation Model" and "Sustainable Development Goals We Contribute to"

				9-Industry, Innovation and Infrastructure, 10-Reduced Inequalities, 11-Sustainable Cities and Communities, 12-Responsible Consumption and Production, 13-Climate Action, 14-Life Below Water, 15-Life on Land, 16-Peace, Justice and Strong Institutions, 17-Partnerships for the Goals)	
A3.3. The lawsuits filed and/or concluded against the Company about ESG issues which are material in terms of ESG policies and/or will significantly affect the Company's activities, have been disclosed to the public.	X			In this context, there is no lawsuit against our company.	https://www.turkiyesigorta.com.tr/en/investor-relations/insurance/library/integrated-annual-reports 2024 Integrated Annual Report "Other Important and Legal Information " Economic Performance Indicators"
A4. Verification					
A4.1. The Company's Key ESG Performance metrics have been verified by an independent third party and publicly disclosed.	X			2024 ESG key performance measures will be verified by an independent third party (Deloitte DRT BAĞIMSIZ DENETİM VE SERBEST MUHASEBECİ MALİ MÜŞAVİRLİK A.Ş.).	https://www.turkiyesigorta.com.tr/en/investor-relations/insurance/library/integrated-annual-reports 2024 Integrated Annual Report "Audit"
B. ENVIRONMENTAL PRINCIPLES					
B1. The policies and practices, action plans, environmental management systems (known by the ISO 14001 standard) and programs have been disclosed.	X			In 2024, Zero Waste certificate was obtained from the Ministry of Environment and Urbanization for our Head Office building. Policies and practices in the field of environmental management are included in the “Environmental Occupational Health and Safety Policy”, “Water Efficiency Policy”, “Environment and Climate Change Policy” and “Risk Management Policy” sections of our Company's website.	https://www.turkiyesigorta.com.tr/en/investor-relations/insurance/environment-social-and-governance/governance/policies
B2. The environmental reports prepared to provide information on environmental management have been disclosed to the public which is including the scope, reporting period, reporting date and limitations about the reporting conditions.	X			Detailed information on the boundary, scope, reporting period, reporting date, data collection process and reporting conditions of the report on environmental management is provided in the “Environmental Management and Combating Climate Change”, “Water Management” and “Energy and Emission Management” sections of our Company's Integrated Annual Report.	https://www.turkiyesigorta.com.tr/en/investor-relations/insurance/library/integrated-annual-reports 2024 Integrated Annual Report "Environmental Management and Combating Climate Change", "Water Management" and "Energy and Emission Management"

B4. The environmental targets within the scope of performance incentive systems which included in the rewarding criteria have been disclosed to the public on the basis of stakeholders (such as members of the Board of Directors, managers and employees).	X			The Company has included information on incentive systems for stakeholders on the basis of compliance with environmental targets in the ESG Remuneration Policy section of the ESG Remuneration Policy under the heading “Committees and Policies” on the Company's website and also in the Integrated Annual Report.	https://www.turkiyesigorta.com.tr/en/investor-relations/insurance/library/integrated-annual-reports 2024 Integrated Annual Report "Committees and Policies" https://www.turkiyesigorta.com.tr/en/investor-relations/insurance/environment-social-and-governance/governance/policies/esg-remuneration-policy
B5. How the prioritised environmental issues have been integrated into business objectives and strategies has been disclosed.	X			In the “Environmental Management and Combating Climate Change”, “Waste Management and Our Contribution to the Circular Economy”, “Energy and Emission Management” and “Sustainable Risk Management” sections of the Integrated Annual Report, information on the integration of material environmental issues into business strategies is explained.	https://www.turkiyesigorta.com.tr/en/investor-relations/insurance/library/integrated-annual-reports 2024 Integrated Annual Report "Environmental Management and Combating Climate Change" , "Our Contribution to Waste Management and Circular Economy", "Energy and Emission Management", "Sustainable Risk Management"
B7. The way of how environmental issues has been managed and integrated into business objectives and strategies throughout the Company's value chain, including the operational process, suppliers and customers has been disclosed.	X			Information on the management of environmental issues on the basis of supply and customers is disclosed in the “Environmental Management and Combating Climate Change”, “Social and Relational Capital” and “Sustainable Supply Chain Management” sections of the Responsible Procurement Policy on the Company's website and also in the Integrated Annual Report.	https://www.turkiyesigorta.com.tr/en/investor-relations/insurance/environment-social-and-governance/governance/policies/responsible-procurement-policy https://www.turkiyesigorta.com.tr/en/investor-relations/insurance/library/integrated-annual-reports 2024 Integrated Annual Report "Environmental Management and Combating Climate Change" , "Social and Relational Capital" and "Sustainable Supply Chain Management"
B8. Whether the Company have been involved to environmental related organizations and non-governmental organizations' policy making processes	X			The “Corporate Social Responsibility Policy”, “Sustainability Policy” and “Environment and Occupational Health and Safety Policy” on the Company's website include information on cooperation with non-governmental organizations. We also provide explanations on	https://www.turkiyesigorta.com.tr/en/investor-relations/insurance/environment-social-and-governance/governance/policies/environment-occupational-health-and-safety-policy https://www.turkiyesigorta.com.tr/en/investor-relations/insurance/environment-social-and-governance/governance/policies/sustainability-policy https://www.turkiyesigorta.com.tr/

and collabrations with these organizations has been disclosed.				the relevant subject in the “Stakeholder Interaction” and “Our Sustainability Strategy” sections of the Integrated Annual Report. In 2024, the Company supported the development of the sector by participating in the TSB's Green Transformation Committee.	en/investor-relations/insurance/environment-social-and-governance/governance/policies/corporate-social-responsibility-and-sponsorship-policy https://www.turkiyesigorta.com.tr/en/investor-relations/insurance/library/integrated-annual-reports 2024 Integrated Annual Report "Stakeholder Engagement" "Our Sustainability Strategy"
B9. In the light of environmental indicators (Greenhouse gas emissions (Scope-1 (Direct), Scope-2 (Energy indirect), Scope-3 (Other indirect), air quality, energy management, water and wastewater management, waste management, biodiversity impacts)), information on environmental impacts is periodically disclosed to the public in a comparable manner.	X			In the “Waste Management and Our Contribution to the Circular Economy”, “Water Management”, “Energy and Emission Management” and “Environmental Performance Indicators” sections of the Integrated Annual Report, our Company disclosed its Scope 1-2 and 3 emissions according to the GHG Protocol in a comparable manner on an annual basis.	https://www.turkiyesigorta.com.tr/en/investor-relations/insurance/library/integrated-annual-reports 2024 Integrated Annual Report "Waste Management and Our Contribution to Circular Economy", "Water Management", "Energy and Emission Management" and "Environmental Performance Indicators"
B10. Details of the standard, protocol, methodology, and baseline year used to collect and calculate data has been disclosed.	X			GRI Standards given in the GRI Content Index section of our Sustainability Reports are taken into consideration . The calculation systematic of our greenhouse gas emissions has been renewed within the framework of the current Greenhouse Gas Protocol standard .	https://www.turkiyesigorta.com.tr/en/investor-relations/insurance/library/integrated-annual-reports 2024 Integrated Annual Report "Environmental Management and Combating Climate Change" "Energy and Emission Management" and "GRI Index"
B11. The increase or decrease in Company's environmental indicators as of the reporting year has been comparatively disclosed with previous years.	X			In the “Environmental Management and Combating Climate Change”, “Waste Management and Our Contribution to the Circular Economy”, “Water Management” and “Energy and Emission Management” sections of the Integrated Annual Report, our Company has included information on emission values, waste values and management in a periodically comparable format.	https://www.turkiyesigorta.com.tr/en/investor-relations/insurance/library/integrated-annual-reports 2024 Integrated Annual Report "Environmental Management and Combating Climate Change" "Energy and Emission Management" "Waste Management and Our Contribution to Circular Economy" and "Water Management"
				In the “Environmental Management and Combating	

B12. The short and long-term targets for reducing the environmental impacts have been determined and the progress compared to previous years' targets has been disclosed.	X			Climate Change”, “Waste Management and Our Contribution to the Circular Economy”, “Our Sustainability Strategy” and “Sustainable Risk Management” sections of the Integrated Annual Report, our Company has included short and long-term environmental targets and progress compared to the previous period.	https://www.turkiyesigorta.com.tr/en/investor-relations/insurance/library/integrated-annual-reports "Environmental Management and Combating Climate Change", "Our Contribution to Waste Management and Circular Economy" "Our Sustainability Strategy" and "Sustainable Risk Management"
B13. A strategy to combat the climate crisis has been created and the planned actions have been publicly disclosed.	X			Our Company has established a strategy to combat the climate crisis and publicly disclosed its planned actions in the “Environmental Management and Combating Climate Change”, “Our Sustainability Strategy” and “Sustainable Risk Management” sections of the Integrated Annual Report.	https://www.turkiyesigorta.com.tr/en/investor-relations/insurance/library/integrated-annual-reports 2024 Integrated Annual Report "Environmental Management and Combating Climate Change" "Our Sustainability Strategy" and "Sustainable Risk Management"
B14. The programs/procedures to prevent or minimize the potential negative impact of products and/or services on the environment have been established and disclosed.	X			In the “Environmental Management and Combating Climate Change”, “Sustainable Products and Services” and “Energy and Emission Management” sections of the Integrated Annual Report, our Company has included the actions and procedures it has taken to minimize the negative environmental impact of its products/services.	https://www.turkiyesigorta.com.tr/en/investor-relations/insurance/library/integrated-annual-reports 2024 Integrated Annual Report "Environmental Management and Combating Climate Change" "Our Sustainable Products and Services" and "Energy and Emission Management"
B14. The actions to reduce greenhouse gas emissions of third parties (suppliers, subcontractors, dealers, etc.) have been carried out and disclosed.	X			In the “Environmental Management and Combating Climate Change”, “Sustainable Products and Services” and “Energy and Emission Management” sections of the Integrated Annual Report, our Company has included the actions taken to reduce the amount of greenhouse gas emissions of third parties.	https://www.turkiyesigorta.com.tr/en/investor-relations/insurance/library/integrated-annual-reports 2024 Integrated Annual Report "Environmental Management and Combating Climate Change" "Our Sustainable Products and Services" and "Energy and Emission Management"
				In the “Environmental Management and	

B15. The environmental benefits/gains and cost savings of initiatives/projects that aims reducing environmental impacts have been disclosed.	X			Combating Climate Change”, “Waste Management and Our Contribution to the Circular Economy”, “Water Management” and “Energy and Emission Management” sections of the Integrated Annual Report, our Company has included the benefits provided by projects aimed at reducing environmental impact.	https://www.turkiyesigorta.com.tr/en/investor-relations/insurance/library/integrated-annual-reports 2024 Integrated Annual Report "Environmental Management and Combating Climate Change" , "Waste Management and Our Contribution to Circular Economy" "Water Management" and "Energy and Emission Management"
B16. The data related to energy consumption (natural gas, diesel, gasoline, LPG, coal, electricity, heating, cooling, etc.) has been disclosed as Scope-1 and Scope-2.	X			In the “Energy and Emission Management” section of the Integrated Annual Report, our Company has included a comparative retrospective analysis of energy consumption.	https://www.turkiyesigorta.com.tr/en/investor-relations/insurance/library/integrated-annual-reports 2024 Integrated Annual Report "Energy and Emission Management"
B17. The information related to production of electricity, heat, steam and cooling as of the reporting year has been disclosed.			X	We do not have such production.	
B18. The studies related to increase the use of renewable energy and transition to zero/low carbon electricity have been conducted and disclosed.	X			Purchases are made for the use of renewable energy in our Headquarters and regional offices. Our company has included data on the consumption of YEK-G certified renewable energy in the "Energy and Emission Management" section of its Integrated Annual Report.	https://www.turkiyesigorta.com.tr/en/investor-relations/insurance/library/integrated-annual-reports 2024 Integrated Annual Report "Energy and Emission Management"
B19. The renewable energy production and usage data has been publicly disclosed.	X			Purchases are made for the use of renewable energy in our Headquarters and regional offices. Our company has included data on the consumption of YEK-G certified renewable energy in the "Energy and Emission Management" section of its Integrated Annual Report.	https://www.turkiyesigorta.com.tr/en/investor-relations/insurance/library/integrated-annual-reports 2024 Integrated Annual Report "Energy and Emission Management"
B20. The Company conducted projects about energy efficiency and the amount of reduction on energy consumption and emission achieved through these projects have been disclosed.	X			Purchases are made for the use of renewable energy in our Headquarters and regional offices. Our company has included data on the consumption of YEK-G certified renewable energy in the "Energy and Emission Management" section of its Integrated Annual Report.	https://www.turkiyesigorta.com.tr/en/investor-relations/insurance/library/integrated-annual-reports 2024 Integrated Annual Report "Energy and Emission Management"

B21. The water consumption, the amount, procedures and sources of recycled and discharged water from underground or above ground (if any), have been disclosed.	X				Our Company has included our water consumption in the “Water Management”, “GRI Content Index” and “Environmental Performance Indicators” sections of the Integrated Annual Report. We do not have any underground or surface water withdrawals or recycled water operations.	https://www.turkiyesigorta.com.tr/en/investor-relations/insurance/library/integrated-annual-reports 2024 Integrated Annual Report "Water Management" "GRI Content Index" and "Environmental Performance Indicators"
B22. The information related to whether Company's operations or activities are included in any carbon pricing system (Emissions Trading System, Cap & Trade or Carbon Tax).			X		All national and international developments and regulations in this field are monitored.	
B23. The information related to accumulated or purchased carbon credits within the reporting period has been disclosed.			X		None.	
B24. If carbon pricing is applied within the Company, the details have been disclosed.			X		None.	
B25. The platforms where the Company discloses its environmental information have been disclosed.	X				In the “Sustainability Approach and Organization” section of the Integrated Annual Report, our Company has included the platforms where it discloses its environmental information. As a company, we identified risks and opportunities, calculated financial impacts and obtained limited assurance within the scope of TSRS 2. We became a signatory of UNGC , WEPs and UNPRI, completed LSEG developments and created our business plan for CDP reporting, which will be realized for the first time in 2025.	https://www.turkiyesigorta.com.tr/en/investor-relations/insurance/library/integrated-annual-reports 2024 Integrated Annual Report "Sustainability Approach and Organisation"
C. SOCIAL PRINCIPLES						
C1. Human Rights and Employee Rights						
C1.1. The Institutional Human Rights and Employee Rights Policy has been established in the ligh of the Universal Declaration of Human Rights, ILO Conventions ratified by Turkey and other relevant legislation. The policy and the officals that responsible for the implementation of it have been determined and disclosed.	X				Our Company has included the “Human Rights and Employee Rights Policy” and ILO conventions on its website. Those responsible for the implementation of the policy have been identified and the policy and those responsible have been disclosed to the public.	https://www.turkiyesigorta.com.tr/en/investor-relations/insurance/environment-social-and-governance/governance/policies/human-rights-and-employee-rights-policy
					In addition to the “Human Rights and Employee Rights” and “	

C1.2. Considering the effects of supply and value chain, fair workforce, improvement of labor standards, women's employment and inclusion issues (gender, race , religion, language, marital status, ethnic identity, sexual orientation, gender identity, family responsibilities, union activities, political opinion, disability, social and cultural differences, etc., such as non-discrimination) are included in its policy on employee rights.	X			Equal Opportunity and Diversity” policies on the Company's website, employee rights such as fair labor, women's employment, etc. are included in the policies.	https://www.turkiyesigorta.com.tr/en/investor-relations/insurance/environment-social-and-governance/governance/policies/human-rights-and-employee-rights-policy https://www.turkiyesigorta.com.tr/en/investor-relations/insurance/environment-social-and-governance/governance/policies/equal-opportunity-and-diversity-policy
C1.3. The measures taken for the minority rights/equality of opportunity or the ones who are sensitive about certain economic, environmental, social factors (low income groups, women, etc.) along the supply chain have been disclosed.	X			Our Company has included the “ Human Rights and Employee Rights”, “Equal Opportunity and Diversity” and “ Gender Equality” policies on its website, as well as the measures it takes to protect groups sensitive to certain factors in its policies.	https://www.turkiyesigorta.com.tr/en/investor-relations/insurance/environment-social-and-governance/governance/policies/equal-opportunity-and-diversity-policy https://www.turkiyesigorta.com.tr/en/investor-relations/insurance/environment-social-and-governance/governance/policies/human-rights-and-employee-rights-policy https://www.turkiyesigorta.com.tr/en/investor-relations/insurance/environment-social-and-governance/governance/policies/gender-equality-policy
C1.4. The developments regarding preventive and corrective practices against discrimination, inequality, human rights violations, forced and child labor have been disclosed.	X			Our Company has included the Equal Opportunity and Diversity Policy on its website, as well as a policy that prevents discrimination and human rights violations.	https://www.turkiyesigorta.com.tr/en/investor-relations/insurance/environment-social-and-governance/governance/policies/human-rights-and-employee-rights-policy
C1.5. Investments in employees (education, development policies), compensation, fringe benefits, right to unionize, work/life balance solutions and talent management are included in the employee rights policy.	X			In addition to the “Human Rights and Employee Rights” and “ Human Resources ” policies on the Company's website, the policies include actions regarding compensation, fringe benefits and talent management.	https://www.turkiyesigorta.com.tr/en/investor-relations/insurance/environment-social-and-governance/governance/policies/human-resources-policy https://www.turkiyesigorta.com.tr/en/investor-relations/insurance/environment-social-and-governance/governance/policies/human-rights-and-employee-rights-policy
C1.5. The mechanism for employee complaints and resolution of disputes have been established and related solution processes have been determined.	X			“Human Rights and Employee Rights”, ‘ Compensation Policy’, ‘ Compensation Policy’, ‘ Remuneration Policy’, ‘ Complaint Management Policy’ and ‘ Human Resources’ policies are available on the Company's website, and employee complaints and resolution mechanisms are included in the policies.	https://www.turkiyesigorta.com.tr/en/investor-relations/insurance/environment-social-and-governance/governance/policies/human-resources-policy https://www.turkiyesigorta.com.tr/en/investor-relations/insurance/environment-social-and-governance/governance/policies/human-rights-and-employee-rights-policy https://www.turkiyesigorta.com.tr/en/investor-relations/insurance/environment-social-and-governance/governance/policies/complaint-management-policy https://www.turkiyesigorta.com.tr/en/investor-relations/insurance/environment-social-and-governance/governance/policies/remuneration-policy https://www.turkiyesigorta.com.tr/en/investor-relations/insurance/environment-social-and-governance/governance/policies/compensation-policy
C1.5. The activities carried out within the reporting period which related to ensure employee satisfaction have been disclosed.	X			Our company has included its activities aimed at ensuring employee satisfaction in the policies along with the "Human Rights and Employee Rights" and "Human Resources" policies on its website.	https://www.turkiyesigorta.com.tr/en/investor-relations/insurance/environment-social-and-governance/governance/policies/human-resources-policy https://www.turkiyesigorta.com.tr/en/investor-relations/insurance/environment-social-and-governance/governance/policies/human-rights-and-employee-rights-policy

C1.6. The occupational health and safety policies have been established and disclosed.	X			The Company has included OHS policies and data in its Environmental, Occupational Health and Safety Policy on its website and in the “OHS Performance Indicators” section of its Integrated Annual Report.	https://www.turkiyesigorta.com.tr/en/investor-relations/insurance/environment-social-and-governance/governance/policies/environment-occupational-health-and-safety-policy https://www.turkiyesigorta.com.tr/en/investor-relations/insurance/library/integrated-annual-reports 2024 Integrated Annual Report ""Occupational Health and Safety" "Occupational Health and Safety Performance Indicators"
C1.6. The measures taken for protecting health, preventing occupational accidents and related statistics have been disclosed.	X			The Company has included OHS policies and data in its Environmental, Occupational Health and Safety Policy on its website and in the “OHS Performance Indicators” section of its Integrated Annual Report.	https://www.turkiyesigorta.com.tr/en/investor-relations/insurance/environment-social-and-governance/governance/policies/environment-occupational-health-and-safety-policy https://www.turkiyesigorta.com.tr/en/investor-relations/insurance/library/integrated-annual-reports 2024 Integrated Annual Report ""Occupational Health and Safety" "Occupational Health and Safety Performance Indicators"
C1.7. The personal data protection and data security policies have been established and disclosed.	X			Our Company has included personal data protection and data security policies in the Legal Information section of its website.	https://www.turkiyesigorta.com.tr/yasal-bilgilendirme
C1.8. The ethics policy have been established and disclosed.	X			Our Company has included its ethical policy in the Ethical Principles section of its website.	https://www.turkiyesigorta.com.tr/en/investor-relations/insurance/environment-social-and-governance/governance/ethical-principles
C1.9. The studies related to social investment, social responsibility, finansal inclusivity and access to finance have been explained.	X			In the “Corporate Social Responsibility” section of the Integrated Annual Report, our Company has included sections on social investment, social responsibility and financial inclusion .	https://www.turkiyesigorta.com.tr/en/investor-relations/insurance/library/integrated-annual-reports 2024 Integrated Annual Report "Corporate Social Responsibility"
C1.10. The informative meetings and training programs related to ESG policies and practices have been organized for employees.	X			There are various trainings on our online training platform and announcements are made to our employees. Our company has included the trainings and meetings it has held on ESG policies and practices in the " Training and Development Programs" section of its Integrated Annual Report.	https://www.turkiyesigorta.com.tr/en/investor-relations/insurance/library/integrated-annual-reports 2024 Integrated Annual Report "Training and Development Programs"
C2. Stakeholders, International Standards and Initiatives					
				We have policies in accordance with ISO 10002 Customer Satisfaction Management System and ISO 18295 Customer Relations Management System standards,	

C2.1. The customer satisfaction policy regarding the management and resolution of customer complaints has been prepared and disclosed.	X			and our Company has included actions regarding customer complaint management and resolution in the "Customer Satisfaction" section of its Integrated Annual Report.	https://www.turkiyesigorta.com.tr/en/investor-relations/insurance/library/integrated-annual-reports 2024 Integrated Annual Report "Customer Satisfaction"
C2.2. The information about the communication with stakeholders (which stakeholder, subject and frequency) have been disclosed.	X			Our Company has included information on stakeholder communication management in the “Stakeholder Engagement” section of the Integrated Annual Report.	https://www.turkiyesigorta.com.tr/en/investor-relations/insurance/library/integrated-annual-reports 2024 Integrated Annual Report "Stakeholder Engagement"
C2.3. The international reporting standards that adopted in reporting have been explained.	X			The "About the Report" section of our Company's Integrated Annual Report includes the international reporting standards adopted in report writing.	https://www.turkiyesigorta.com.tr/en/investor-relations/insurance/library/integrated-annual-reports 2024 Integrated Annual Report "About the Report"
C2.4. The principles adopted regarding sustainability,the signatory or member international organizations, committees and principles have been disclosed.	X			Under the heading "Our Corporate Memberships and Initiatives We Support" in our Company's Integrated Activity Report, the adopted principles, international organizations and principles of which it is a signatory or a member are included.	https://www.turkiyesigorta.com.tr/en/investor-relations/insurance/library/integrated-annual-reports 2024 Integrated Annual Report "Our Corporate Memberships and Initiatives We Support"
C2.5. The improvements have been made and studies have been carried out in order to be included in the Borsa Istanbul sustainability indices and/or international index providers.	X			As of 2025, our Company aims to be included in the BIST Sustainability Index on Borsa Istanbul. In addition, research and studies are ongoing for participation in other indices. Our Company has included the developments it has made in order to be included in international sustainability indices in the "Sustainability Goals" and "LSEG Management Practices Statement" sections of its Integrated Annual Report.	https://www.turkiyesigorta.com.tr/en/investor-relations/sustainability "Sustainability Goals" and "LSEG Management Practices Statement"
D. CORPORATE GOVERNANCE PRINCIPLES					
				The work to determine our sustainability focus areas was carried out together with our stakeholders. The opinions of the stakeholders were	

D1. The opinions of stakeholders have been sought in the determination of measures and strategies related to sustainability field.	X			obtained during the focus area determination meeting, and it is stated in the "Material Issues and Materiality Matrix" and "Our Stakeholder Map and Communication with Stakeholders" sections of our Company's Integrated Activity Report that the opinions of the stakeholders are taken as a basis in determining the measures and strategies in the field of sustainability.	https://www.turkiyesigorta.com.tr/en/investor-relations/insurance/library/integrated-annual-reports 2024 Integrated Annual Report "Material Issues and Materiality Matrix" and "Stakeholder Map and Communication with Stakeholders"
D2. The social responsibility projects, awareness activities and trainings have been carried out to raise awareness about sustainability and its importance.	X			Our Company has included information on social responsibility projects and awareness trainings in the “Corporate Social Responsibility” and “Training and Development Programs” sections of the Integrated Annual Report.	https://www.turkiyesigorta.com.tr/en/investor-relations/insurance/library/integrated-annual-reports 2024 Integrated Annual Report "Corporate Social Responsibility" "Training and Development Programs"