

SUPPLY CHAIN MANAGEMENT SURVEY REPORT

As Türkiye Sigorta and Türkiye Hayat Emeklilik, in order to establish a high-quality, efficient, value-creating and long-term business relationship with our suppliers, we aim to improve the work carried out in compliance with the requirements of our responsible procurement policy and to create a positive impact on the future. This survey has been prepared in order to understand the level of development of companies in environmental and social aspects.



Survey Design & Imprint

With the scope of the research, questionnaires were shared with suppliers via e-mail.

Survey Start Date	Survey End Date	Number of Surveys Sent	Number of Surveys Answered	Feedback Rate
09.09.2024	24.09.2024	111	28	%25

28 companies responded to our survey.

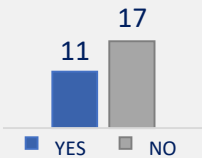
You can access the table of the types of companies below.

Capital		Individual	Other
Joint Stock	Limited	Ordinary	
15	10	2	1

You can access the table of the companies’ field of activity below

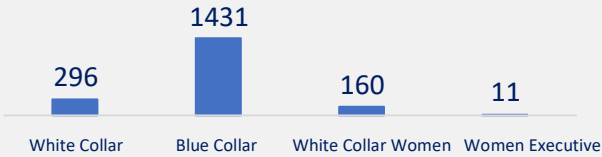
Service Business	Trade Business	Industry	Other
19	3	2	4

Are sustainability studies carried out in your company?

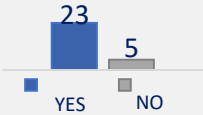


You can access information about the employees who carry out sustainability activities in companies through data

Information on the highest number of employee types:

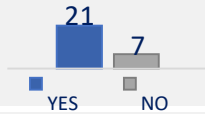


Are measures taken in your company regarding occupational health and safety?

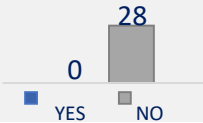


You can access the measures taken regarding occupational health and safet through data.

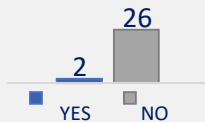
Does your company provide training on employee health and safety to managers or key employees?
Are vocational trainings provided to your employees?



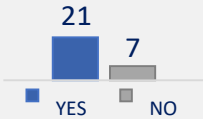
Are there any fatal accidents during the year (covering the year 2023)?



Are there any injury accidents that occured during the year (covering the year 2023)?



Does your company consider human rights criteria in supplier selection or monitoring processes?

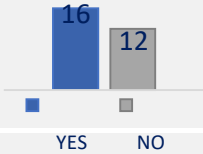


Measures taken on human rights, employee rights, fair working conditions and prevention of child labour:

- Equal remuneration
- Speech days
- Working conditions, Employee rights
- No child labour and no procurement from them
- Flexible working, working from home
- Attention to information security
- Safe working environment

You can access the details of the measures via data.

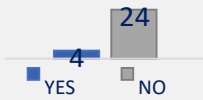
Does your company keep a record of customer satisfaction rate?



Do you measure your greenhouse gas emissions?



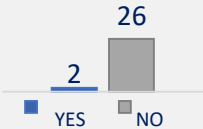
Do you have targets to reduce greenhouse gas emissions?



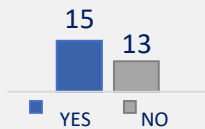
Measures taken by companies to reduce greenhouse gas emissions:

- Promoting the use of electric vehicles
- Afforestation in the perimeter of the entire factory area and at every favourable point within the possibilities
- Activities to use Solar Energy Panels more effectively

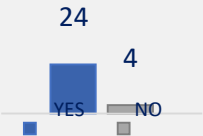
Are renewable energy sources (solar, wind, etc.) used in your company?



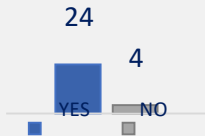
Do you have a Waste Management practice in your company?



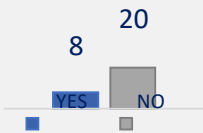
Does your company have bins (sorting units) for your waste?



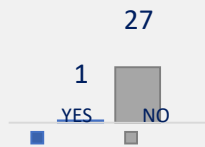
Do you have a Zero Waste Certificate for your company?



Does your company use recyclable / sustainable materials?



Do you measure your greenhouse gas emissions?



You can access the table of the quality certificates and the number of companies below.

ISO 9001	ISO 10002	ISO 14001	ISO 14064	ISO 15838	ISO 20000	ISO 20252	ISO 22000	ISO 22301	ISO 27001	ISO 27017	ISO 27701	ISO 45001
13	2	6	1	1	2	1	1	1	6	1	1	1

Does your company experience any problems related to employee health and safety during the procurement process?, all companies answered “No”.