2025 ESG SUPPLIER ASSESSMENT REPORT

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Website

Summary

In line with our sustainability goals, Türkiye Sigorta A.Ş. conducted an analytical study in 2025 to evaluate the **environmental, social, and governance (ESG)** performance of our supply network.

This study measured the level at which our suppliers manage their environmental impacts, implement social responsibility practices, and align their corporate governance structures with sustainability principles.

The results provide valuable insights to strengthen our company's **sustainable supply chain management** approach.

Within the scope of the study, suppliers with the highest purchasing volumes were identified and classified as "critical/strategic suppliers." This group represents suppliers with a high level of financial and operational impact within the supply chain, whose sustainability performance plays a decisive role in the overall results.

The survey was distributed to a total of 124 suppliers, and 22 suppliers participated in the assessment. The survey completion rate was 18%.

A total of 45 questions were prepared for the survey, with 15 questions each for the Environmental, Social, and Governance dimensions, and sent to the suppliers.

Methodology

The evaluation methodology has been developed based on the following main categories.

Environmental

- Policy and Management Approach
- Resource Use and Efficiency
- Waste and Emission Management
- Ecosystem and Biodiversity
- Training, Investment, and Innovation
- Compliance, Standards, and Certification

Social

- Occupational Health and Safety
- Training and Development
- Diversity, Equity, and Inclusion
- Working Conditions and Labor Rights
- Human Rights and Supply Chain Responsibility
- Community Engagement and Social Responsibility

Governance

- Corporate Governance and Sustainability Structure
- Ethics, Compliance, and Transparency
- Risk Management and Performance Monitoring
- Stakeholder Engagement and Accountability
- Board Structure and Remuneration
- Digitalization and Data Security

❑ **Weighting:**

20%	40%	40%
Environmental	Social	Governance

❑ **Scoring:**
Each question was evaluated on a 1–5 scale, and a composite "Evaluation Score" was calculated for each supplier.
(1: Lowest performance, 5: Highest performance)

❑ **General Score** = (0.2 x Environmental) + (0.4 x Social) + (0.4 x Governance)*

❑ **Classifaction Ranges:**

Level	Score Range	Description
Excellent	60-75	Strong systems aligned with international standards
Good	45–59	Consistent level of policy and implementation
Moderate	30–44	Developing practices
Weak	20–29	Limited ESG approach
Very Weak	0–19	Initial level of ESG awareness

**The weighting for the overall score calculation was determined based on the suppliers' sectors and methodologies.*

General Findings

According to the findings, the overall ESG maturity level of the supplier portfolio is at a **“Moderate”** level.

The highest performance is observed in the **“Social”** criteria, while environmental areas stand out as the primary fields for improvement.

Indicator	Average	Maximum	Minimum	Median
Environmental Score	32	67	15	29
Social Score	43	67	27	41
Governance Score	41	70	22	41
Overall ESG Score	**41**	**70**	**22**	**41**

Assessment by ESG Dimensions

Environmental Dimension

Most participants have basic environmental policies in place; however, there are gaps in areas such as energy efficiency, emission reduction, and Net Zero target setting.

Social Dimension

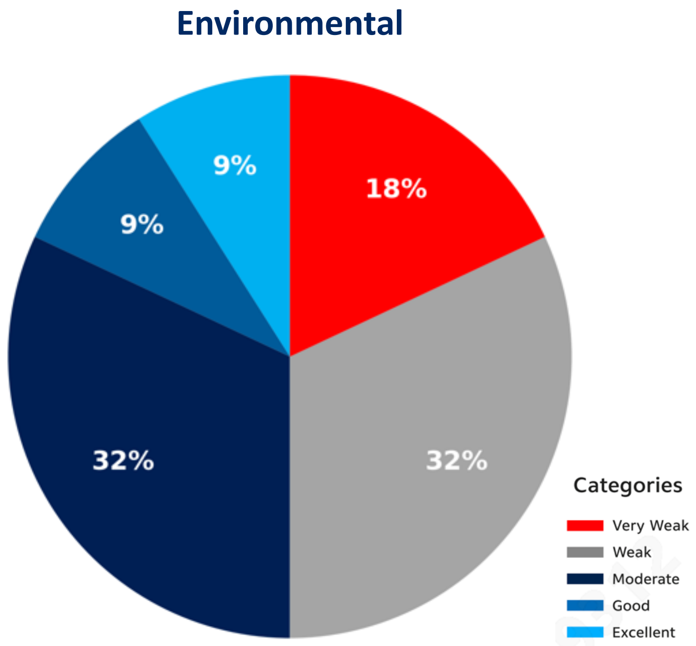
Suppliers occupational health and safety systems are strong, women representation is high, and diversity policies are widely implemented.

For suppliers, there is potential for improvement in social audits and human rights reporting.

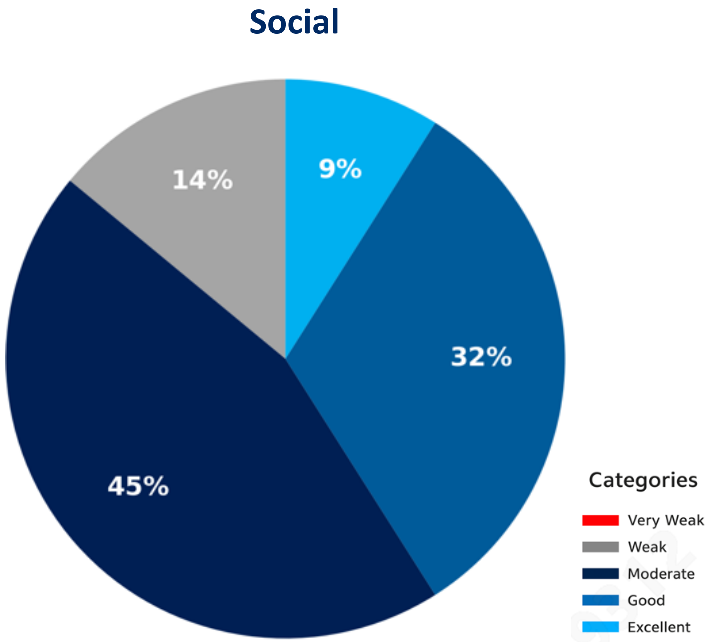
Governance Dimension

Progress has been observed in ethical guidelines, reporting transparency, and ESG committee structures. However, there are notable variations among suppliers in areas such as independent assurance and data security.

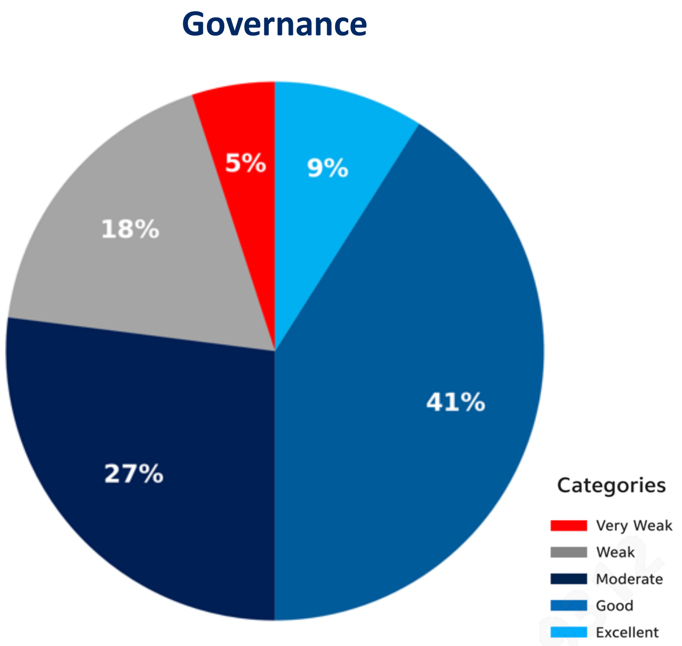
Average Score: 32 (Moderate Level)



Average Score : 43 (Moderate Level)



Average Score : 41 (Moderate Level)



General Evaluation (1/2)

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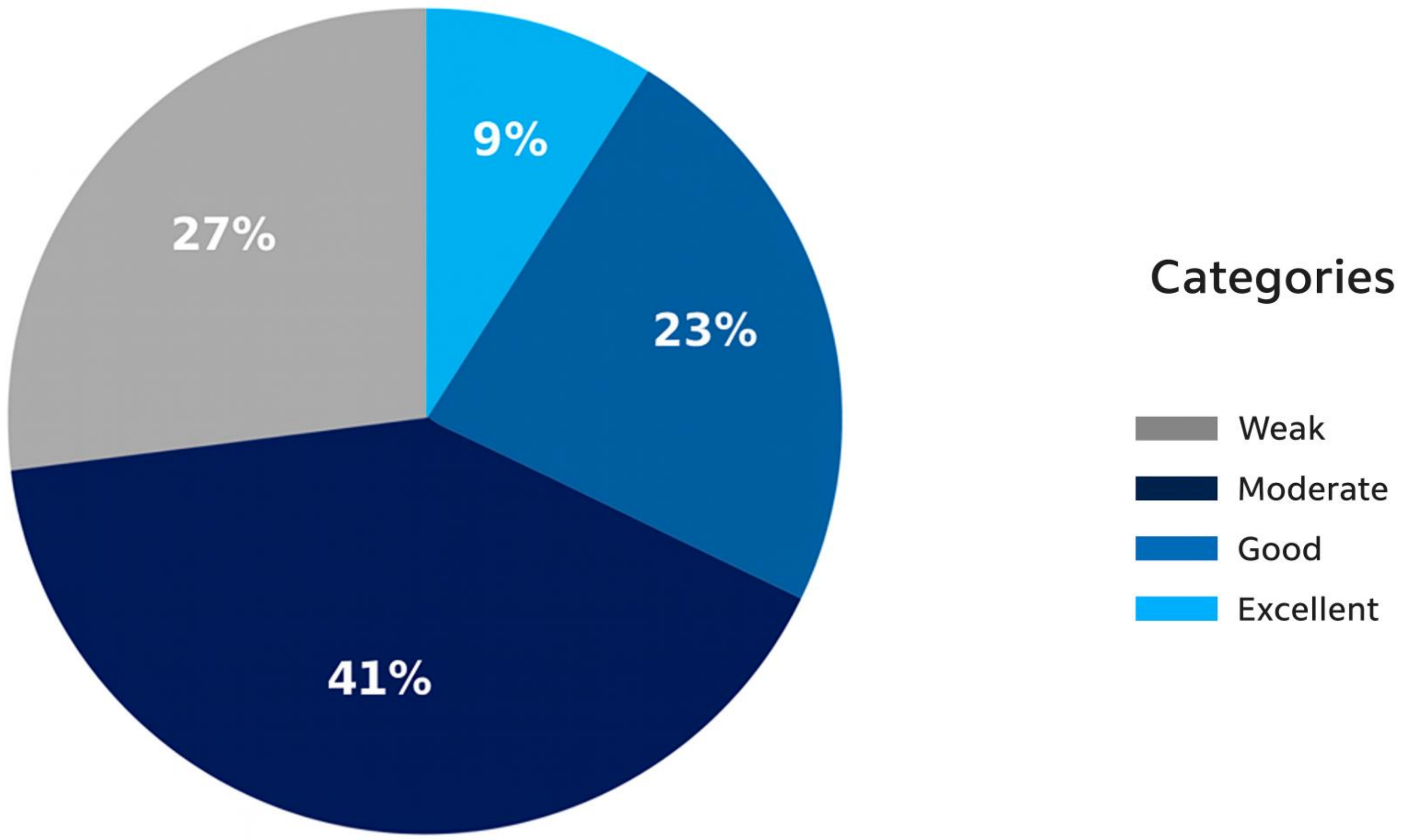
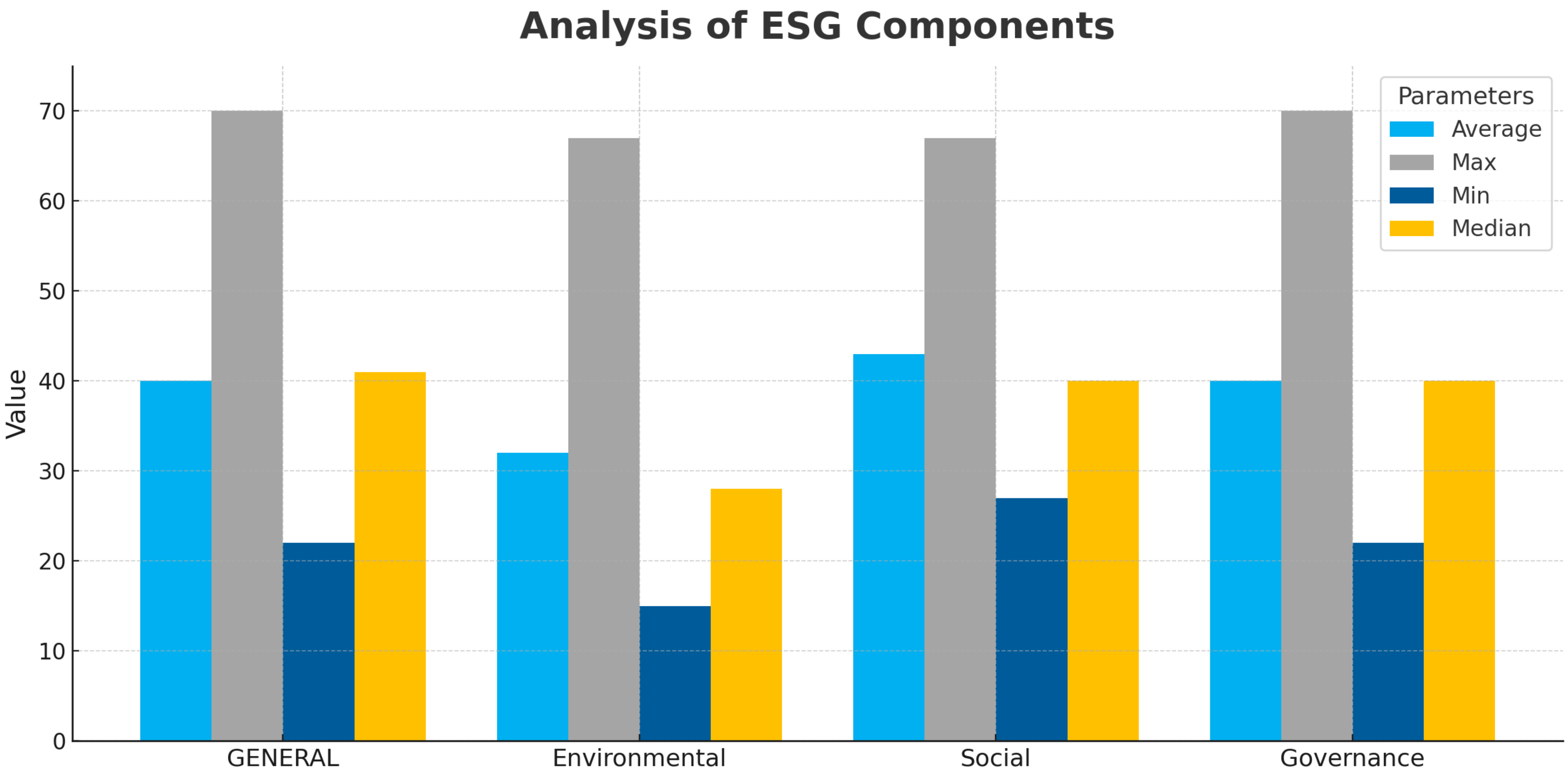
32% of the participants are in the **"Good"** or **"Excellent"** categories. This ratio indicates that ESG awareness is becoming increasingly stronger within Türkiye Sigorta's supplier network.



General Evaluation (2/2)



Trend Analysis and Interpretation (1/3)

Although significant progress has been made in recent years in the areas of environmental, social, and governance, there is still room for improvement in order for sustainability to become a holistic approach.

In terms of environmental performance, the vast majority of companies track key environmental indicators such as energy, water, and waste management, and have defined environmental policies. However, the support of these policies with performance-based targets and their public reporting remains limited. Net-zero commitments are generally limited to strategic statements and are not fully integrated into science-based emission reduction plans or SBTi* approval processes. There is a weak overall picture across the sector in terms of environmental innovation, green investment, and international certification processes. In contrast, a marked increase in corporate maturity is observed in operational areas such as waste management, environmental education, and emergency planning.

**SBTİ (Science Based Targets Initiative): These are science-based targets that companies commit to reducing their greenhouse gas emissions in line with the climate science goal of “limiting global warming to 1.5°C.”*

Trend Analysis and Interpretation (2/3)

Progress appears more pronounced in the social dimension. Occupational health and safety management systems have become widespread, and indicators related to employee well-being and health programs show positive development. However, although corporate policies on diversity, inclusion, and women's representation are now in place, balanced representation at senior management levels remains limited. The implementation depth of fair wage policies, protection of union rights, and supplier audits is also generally shallow across the sector. Whistleblowing and grievance mechanisms are largely established, yet in many companies these systems still lack full independence and impact assessment frameworks. On the other hand, social responsibility and community engagement projects stand out as strong aspects for many organizations, creating tangible social impact through structured programs and regular reporting.

Trend Analysis and Interpretation (3/3)

In the governance area, the foundational structures are largely in place, yet strategic integration remains in progress. Sustainability committees at the board level are increasingly common, though their influence on decision-making and performance monitoring often remains limited. Transparency and reporting culture are improving overall, but independent assurance of sustainability reports is still not a widespread practice. Integrating ESG criteria into executive remuneration and systematically embedding sustainability considerations in investment decisions also remain areas for further development.

Overall, institutions are increasingly embracing sustainability as a strategic necessity and strengthening their systematic foundations. However, measurable environmental targets, the extension of social policies throughout the supply chain, and the effective integration of governance structures into decision-making processes are still needed. Achieving this transformation will not only enhance reporting performance but also ensure that sustainable growth translates into long-term corporate resilience.

Conclusion and Recommendations

The supplier portfolio is generally at a **"Moderate ESG Maturity"** level and demonstrates strong potential in terms of sustainability integration. In particular, the high level of social performance reflects the importance placed on employee safety and ethical values.

Recommended Actions for Suppliers

As a result of the assessments, the following areas for improvement and action recommendations have been identified to help our suppliers strengthen their sustainability performance.

Carbon Footprint and Net Zero Planning: Suppliers should be encouraged to measure their emissions data, set reduction targets, establish a net-zero target date, and plan energy efficiency, waste management, and water management practices.

Supplier Social Audits: A regular field inspection mechanism should be established in the areas of human rights and occupational health and safety, and a target for women employees should be set to improve social performance.

Governance and Data Security: ESG committees should be established, and digitalization policies should be aligned with the ISO 27001 standard.

Performance Monitoring: Starting from 2026, annual trend reporting should be implemented to track the pace of progress.

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güveni,
ihtiyaç duyulan her alanda
ve her anda inşa ederiz.

Saygı; sizi olduğunuz gibi
kabullenmek
ve düşüncelerinizin
dinlenmeye
değer olduğunu size
hissettirmektir.

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aile
gibi…

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takım ruhu
ile çalışırız.

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bakış açımızla sürekli
geliştiriyor ve bu gelişimi
sürdürülebilir
kılıyoruz.

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ve paydaşlarımızın hayatına
duyarlılıkla
yaklaşırız.

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itibaren gönül rahatlığınızı ve
huzurlu
olmanızı önemsiyoruz.

Ülkemizin milli ve manevi değerlerini korumak
hep hedefimizdedir. Çünkü biz
vatanseveriz.

Adaletli olmayı savunur,
eşitlik ilkesinde
buluşuruz.

Fark yaratıyor, örnek oluyor,
ekol olmanın
gururunu
taşıyoruz.

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