Indemnity Payment Period Comparison Report - 2026 Q2/Q3 Periods

File Completion Process		Average Number of Days from the Damage Notification / Indemnity Payment Request to the Company Until the Completion of the Documents		Average Number of Days from the Completion of Documents Until the First Indemnity Payment		Average Number of Days from the First Indemnity Payment Until the Full Payment of Indemnity, if Paid in Parts	
	Number of Damage Claims	2026 Q2	2026 Q3	2026 Q2	2026 Q3	2026 Q2	2026 Q3
Compulsory Traffic	**17,706**	**20.38**	**24.05**	**1.89**	**1.86**	**0.44**	**0.57**
Voluntary Financial Liability Insurance	**374**	**23.64**	**25.30**	**0.98**	**1.10**	**3.32**	**0.00**
Land Vehicles	**12,503**	**34.04**	**32.14**	**2.75**	**2.44**	**3.27**	**1.67**
Land Vehicles (Covered by Credit)	1	0.00	31.98	0.00	9.32	0.00	0.00
Land Vehicles (Not Covered by Credit)	12,502	34.04	32.14	2.75	2.44	3.27	1.67
Personal Accident	**34**	**117.35**	**115.05**	**6.37**	**6.15**	**0.00**	**0.00**
Personal Accident (Covered by Credit)	0	0.00	0.00	0.00	0.00	0.00	0.00
Personal Accident (Not Covered by Credit)	34	117.35	115.05	6.37	6.15	0.00	0.00
Civil Fire (Home)	**6,449**	**15.43**	**14.61**	**0.83**	**0.84**	**6.71**	**1.40**
Civil Fire (Covered by Credit)	1	0.10	18.26	0.00	0.13	0.00	0.00
Civil Fire (Not Covered by Credit)	6,448	15.43	14.60	0.83	0.84	6.71	1.40