Indemnity Payment Period Comparison Report - 2026 Q2/Q3 Periods

File Completion Process	Number of Damage Claims	Average Number of Days from Notification of Damage Report/Claim for Compensation to the Company to Completion of Documentation		Average Number of Days from Completion of Documents to First Compensation Payment		Average Number of Days from the First Compensation Payment to the Payment of the Full Compensation Amount in Cases Where Compensation is Paid in Installments	
	2026 Q3	2026 Q2	2026 Q3	2026 Q2	2026 Q3	2026 Q2	2026 Q3
Life	**3,697**	**296.98**	**81.84**	**1.65**	**1.38**	**19.39**	**20.56**
Life (Covered by Credit)	3,484	294.20	75.37	1.70	1.42	20.02	21.53
Life (Not Covered by Credit)	213	348.41	187.73	0.78	0.71	15.72	11.21
Savings							
Mixed							
Income							

BES File Completion Process for Pension Companies	Number of File	1. Average Number of Days from the Date the Company Receives the Cancellation Request to the Date the Request is Processed		2. Average Number of Days from the Date the Information and Documents for the Request to Exit the System Reach the Company to the Date the Request is Processed		3. Average Number of Days from the Date the Information and Documents for the Retirement Request Reach the Company to the Date the Request is Processed (For All Retirement Requests)		4. Average Number of Days from the Date the Information and Documents for the Exit Request Due to Death Reach the Company to the Date the Request is Processed		5. Average Number of Days from the Date the Information and Documents for the Request for Termination Due to Disability Reach the Company Until the Request is		6. Average Number of Days from the Date the Information and Documents for the Transfer of Accumulated Funds Reach the Company Until the Request is Processed	
	2026 Q3 Dönemi	2026 Q2	2026 Q3	2026 Q2	2026 Q3	2026 Q2	2026 Q3	2026 Q2	2026 Q3	2026 Q2	2026 Q3	2026 Q2	2026 Q3
Pension	**351,122**	**3**	**2**	**5**	**4**	**4**	**4**	**6**	**4**	**15**	**4**	**3**	**3**
Personal	80,698	7	5	6	5	4	4	6	4	5	5	5	5
Personal Affiliated to Group	17,165	5	5	5	5	4	4	6	4	6	4	5	5
Employer	8,863	3	5	5	3			4	4	119	2	3	3
Automatic Participation	244,396	3	1	4	4			5	4	6	4	2	2

The average number of business days for the termination periods of pension contracts was calculated for the second and third quarters.

Note: Under the heading "Average Number of Days from the Submission of the 'Claim Report/ Average Number of Days from Notification of the Claim/Compensation Payment Request to the Company to the Completion of Documentation" was 294.20 for credit life insurance; however, the figure of 91.05, which was communicated via email in August and reflects the revised calculation method for the Q3 period, should be noted.