Indemnity Payment Periods Report - Q3 2026

File Completion Process	Number of Damage Claims	Average Number of Days from the Damage Notification / Indemnity Payment Request to the Company Until the Completion of the Documents	Average Number of Days from the Completion of Documents Until the First Indemnity Payment	Average Number of Days from the First Indemnity Payment Until the Full Payment of Indemnity, if Paid in Parts
Life	**3,697**	**81.84**	**1.38**	**20.56**
Life (Covered by Credit)	3,484	75.37	1.42	21.53
Life (Not Covered by Credit)	213	187.73	0.71	11.21
Savings				
Mixed				
Income				

PPS File Completion Process for Pension Companies	Number of File	1. Average Number of Days from the Date of Receipt by the Company of the Notification for Withdrawal Request Until the Fulfillment of the Request	2. Average Number of Days from the Date of Receipt by the Company of the Information and Documents for System Exit Request Until the Fulfillment of the Request	3. Average Number of Days from the Date of Receipt by the Company of the Information and Documents for Pension Request Until the Fulfillment of the Request (for All Pension Requests)	4. Average Number of Days from the Date of Receipt by the Company of the Information and Documents for Exit Request Due to Death Until the Fulfillment of the Request	5. Average Number of Days from the Date of Receipt by the Company of the Information and Documents for Exit Request Due to Disability Until the Fulfillment of the Request	6. Average Number of Days from the Date of Receipt by the Company of the Information and Documents for Savings Transfer Request Until the Fulfillment of the Request
Pension	**351,122**	**2**	**4**	**4**	**4**	**4**	**3**
Personal	80,698	5	5	4	4	5	5
Personal Affiliated to Group	17,165	5	5	4	4	4	5
Employer	8,863	5	3	0	4	2	3
Automatic Participation	244,396	1	4	0	4	4	2