Indemnity Payment Periods Report-Q2 2026

File Completion Process	Average Number of Days from the Damage Notification / Indemnity Payment Request to the Company Until the Completion of the Documents	Average Number of Days from the Completion of Documents Until the First Indemnity Payment	Average Number of Days from the First Indemnity Payment Until the Full Payment of Indemnity, if Paid in Parts
Compulsory Traffic (1)	**20,38**	**1,89**	**0,44**
Voluntary Financial Liability Insurance	**23,64**	**0,98**	**3,32**
Land Vehicles (2)	**34,04**	**2,75**	**3,27**
Land Vehicles (Covered by Credit)	0,00	0,00	0,00
Land Vehicles (Not Covered by Credit)	34,04	2,75	3,27
Personal Accident (2)	**117,35**	**6,70**	**0,00**
Personal Accident (Covered by Credit)	0,00	0,00	0,00
Personal Accident (Not Covered by Credit)	117,35	6,70	0,00
Civil Fire (Home) (2)	**15,43**	**0,83**	**6,71**
Civil Fire (Covered by Credit)	0,10	0,00	0,00
Civil Fire (Not Covered by Credit)	15,43	0,83	6,71