

Indemnity Payment Period Comparison Report-2026 Q1/2026 Q2 Periods

File Completion Process	Average Number of Days from the Damage Notification / Indemnity Payment Request to the Company Until the Completion of the Documents		Average Number of Days from the Completion of Documents Until the First Indemnity Payment		Average Number of Days from the First Indemnity Payment Until the Full Payment of Indemnity, if Paid in Parts	
	2026 Q2	2026 Q1	2026 Q2	2026 Q1	2026 Q2	2026 Q1
Compulsory Traffic (1)	20,38	31,97	1,89	0,64	0,44	0,52
Voluntary Financial Liability Insurance	23,64	30,78	0,98	0,29	3,32	0,85
Land Vehicles (2)	34,04	37,87	2,75	0,36	3,27	2,72
Land Vehicles (Covered by Credit)	0,00	58,48	0,00	0,44	0,00	0,00
Land Vehicles (Not Covered by Credit)	34,04	37,87	2,75	0,36	3,27	2,72
Personal Accident (2)	117,35	106,53	6,70	3,72	0,00	0,00
Personal Accident (Covered by Credit)	0,00	0,00	0,00	0,00	0,00	0,00
Personal Accident (Not Covered by Credit)	117,35	106,53	6,70	3,72	0,00	0,00
Civil Fire (Home) (2)	15,43	14,00	0,83	0,79	6,71	2,37
Civil Fire (Covered by Credit)	0,10	0,00	0,00	0,00	0,00	0,00
Civil Fire (Not Covered by Credit)	15,43	14,00	0,83	0,79	6,71	2,37