

Indemnity Payment Period Comparison Report - 2025 Q4/ 2026 Q1 Periods

File Completion Process	Average Number of Days from the Damage Notification / Indemnity Payment Request to the Company Until the Completion of the Documents		Average Number of Days from the Completion of Documents Until the First Indemnity Payment		Average Number of Days from the First Indemnity Payment Until the Full Payment of Indemnity, if Paid in Parts	
	2025 Q4	2026 Q1	2025 Q4	2026 Q1	2025 Q4	2026 Q1
Compulsory Traffic	33,03	31,97	0,90	0,64	0,57	0,52
Voluntary Financial Liability Insurance	53,01	30,78	1,21	0,29	0,63	0,85
Land Vehicles	38,65	37,87	0,30	0,36	1,53	2,72
Land Vehicles (Covered by Credit)	114,19	58,48	0,58	0,44	0,00	0,00
Land Vehicles (Not Covered by Credit)	38,64	37,87	0,30	0,36	0,94	2,72
Personal Accident	261,52	106,53	2,66	3,72	0,00	0,00
Personal Accident (Covered by Credit)	0,00	0,00	0,00	0,00	0,00	0,00
Personal Accident (Not Covered by Credit)	261,52	106,53	2,66	3,72	0,00	0,00
Civil Fire (Home)	14,69	14,00	0,88	0,79	1,97	2,37
Civil Fire (Covered by Credit)	0,00	0,00	0,00	0,00	0,00	0,00
Civil Fire (Not Covered by Credit)	14,69	14,00	0,88	0,79	1,97	2,37