



RULES OF PLAY



Contents

FIFA Volunteer Standards	4
Game Plan	10
Fair Play and Sportsmanship	20
Teamwork and Respect	29
Penalty	38
Practice Drills	48

In connection with the FIFA World Cup 2026™ (the “**Competition**”), these FIFA World Cup 2026™ Volunteer Rules of Play set forth the guidelines and expectations for participation in the FIFA World Cup 2026 Volunteer Program (the “**Volunteer Program**”). The Volunteer Program is administered and managed by FIFA, FWC26 Canada Football Ltd., FWC2026 Mexico S. de R.L. de C.V. and FWC2026 US, Inc. (collectively the “FIFA World Cup 2026 Organizers”), with the support and participation of the relevant Host City, entity as defined in Annex A (the “Host City”).

All volunteers should familiarize themselves with these Volunteer Rules of Play to help contribute to a successful event and implement the best practices established by the FIFA World Cup 2026 Organizers.

Additional Competition information and policies will be provided during training and through various communications en route to the start of play. All volunteers are expected to be familiar with these Volunteer Rules of Play, the Volunteer Terms and Conditions, the Accreditation Terms and Conditions, and all other applicable policies, along with any other venue-specific requirements (collectively the “**Volunteer Program Requirements**”), and to comply with them at all times.

STANDARDS



Excellence is at the heart of everything we do. It is important to keep excellence top of mind ; respect human rights; demonstrate a positive, transparent, and non-discriminatory attitude; and always promote team participation.

We have therefore established certain standards, as detailed in the Volunteer Program Requirements, for our volunteers to adhere to. They are as follows:

Conduct

- 1 Be a team player.
- 2 Act fairly towards the FIFA World Cup 2026 Organizers and adhere to their values of solidarity, sharing, respect, and commitment.
- 3 Be welcoming and respectful towards the various stakeholders (e.g. volunteers, spectators, officials, players, and media representatives).
- 4 Proudly wear your official volunteer uniform with no additional items or accessories creating an association with any other brand or commercial entity.
- 5 Comply with all applicable laws and regulations, health and safety rules, and all Competition-related regulations, policies, and procedures, as well as with all other relevant policies and procedures.

- 6 Take reasonable care in relation to your health and safety and that of others.
- 7 Do not smoke or vape outside the designated areas, if made available.
- 8 Do not drink alcohol or be under the influence of alcohol or drugs when performing your volunteer activities or while wearing the official volunteer uniform.
- 9 Show discretion towards the players, referees, VIP guests, officials, media representatives, and spectators. Do not take photographs or record videos of any players, referees, VIP guests, or officials, or of sensitive competition areas (such as the stadium, the pitch, the dressing rooms, etc.), and strictly adhere to all social media guidelines communicated herein and by the FIFA World Cup 2026 Organizers.

Participation

- 1 Perform your volunteer activities to the best of your abilities and only perform the volunteer activities that you are authorized to perform.
- 2 Participate effectively in all events and information sessions related to the Competition. You may also, if you wish, participate in the events organized by the FIFA World Cup 2026 Organizers at the volunteer center, if applicable.

- 3 Operate under the guidance of the FIFA World Cup 2026 Organizers and their staff and always comply with all reasonable directions and instructions.
- 4 Use any property given to you in your role appropriately and only for the purpose of fulfilling your role. If you are removed from the program, and unless instructed otherwise, return to the FIFA World Cup 2026 Organizers any and all property, including documents and materials, received for the purpose of performing your role.
- 5 Wherever reasonably possible, contribute to the FIFA World Cup 2026 Organizer's human rights efforts, including by helping to ensure that the Competition is an event that is accessible to all.
- 6 Wherever reasonably possible, contribute to the FIFA World Cup 2026 Organizers' sustainability efforts, including by:
 - traveling to the Competition site(s) using public transportation or a car-sharing service and
 - complying with any and all recycling instructions in place.
- 7 Comply at all times with the terms and conditions of your accreditation and always carry your accreditation pass with you,

ensuring that it is visible at all times. Do not offer or provide it to anyone else under any circumstances.

- 8 Do not attend matches as a spectator by using your accreditation pass; it is not a match ticket. Your participation in the Volunteer Program does not entitle you to attend matches of the Competition or give you the right to any Competition-related benefits, including match tickets.



**TO ACHIEVE GREAT
THINGS, YOU FIRST
HAVE TO BELIEVE IT.**

**Arsène Wenger, FIFA Chief of Global
Football Development**



GAME PLAN



Shift Assignment

The assignment of scheduled volunteer activities is based on the shifts selected in the FIFA Volunteer Portal and the availability provided by the volunteer prior to the start of their participation.

Volunteer Assignment Briefing

Each volunteer will be briefed by their FIFA Lead or Host City Lead on the exact location and details of their activities.

Training

Volunteer training is an exciting and important part of the Competition experience and provides valuable information to help volunteers prepare for matchdays, including venue and tournament information, key security and safety protocols, and other relevant game plan information that will ensure we are all ready for kickoff. All volunteers are required to complete their assigned training sessions (both online and in person) as part of their continued participation in the Volunteer Program – failure to do so may result in a volunteer being substituted (i.e. removed from their assigned role).

Start and End of Volunteer Activities

To ensure that the Volunteer Program runs smoothly, it is important that all volunteers arrive on time for their scheduled volunteer activities. Most of the volunteer activities are scheduled based on the match schedule, and being late, or not showing up, may negatively impact a volunteer's ability to participate in the Volunteer Program. If you are unable to attend your scheduled volunteer activities, or if you are running significantly late, contact your FIFA Lead or Host City Lead, or reach out via the volunteer support channel.

Kickoff

Volunteers are expected to be at their assigned location for the start of their volunteer activities after check-in. We recommend that volunteers arrive at the specified venue with enough time to reach the check-in location, to get ready for their volunteer activities, and to report to their FIFA or Host City Lead at the venue or place of assignment.

Breaks in Play

Volunteers will have breaks and rest time during each of their scheduled volunteer activities, as communicated by their FIFA or Host City Lead. Out of respect for other volunteers, it is important to keep all breaks to the specified duration. Volunteers are encouraged not to leave their place of assignment without notifying their FIFA or Host City Lead.

If you are experiencing symptoms of heat exhaustion or fatigue (e.g. if you feel drowsy, forgetful, or weak), please let your FIFA or Host City Lead know immediately. If you need additional breaks or rest time, please also communicate this to your FIFA or Host City Lead.

Final Whistle and Extra-time

Volunteers may be asked to debrief with their FIFA or Host City Lead once their volunteer activities are finished for the day. Volunteers should leave the venue once their volunteer activities are complete.

Depending on the role, and in rare instances when a match runs late (e.g. extra time/penalties), volunteers may be asked to stay beyond the scheduled time. This remains at the volunteer's discretion, and although flexibility is always highly appreciated, we understand that volunteers may have other commitments. Whenever possible, we encourage our volunteers to allow a little flexibility in their schedule for such situations.

Accreditation

Accreditation passes are vital security elements at official venues and sites. As part of the volunteer process, you will be issued with an accreditation pass in accordance with the needs of your volunteer activities. You must always wear your accreditation pass when you are performing your volunteer activities, i.e. at your confirmed place of assignment at/in the venue(s) and/or in the accreditation zone(s) during the relevant period(s) for the venue, or as indicated on your pass. It may not be used in place of a match ticket and must not be worn or used to access venues or zones when you are not scheduled to volunteer.

An accreditation pass should be worn only by its rightful owner. Volunteers and other accredited individuals are prohibited from taking selfies or photographs and/or recording videos of an accreditation pass, and from transmitting and disseminating images or descriptions of one in any other manner, including over the internet or via any form of social media, unless requested to do so by the FIFA Accreditation team. Attempting to tamper with, deface or make unauthorized adjustments to an accreditation pass is strictly prohibited. An accreditation pass may be revoked if the pass holder breaches, or fails to comply with, any applicable Volunteer Program Requirements. An accreditation pass may also be revoked if the circumstances that qualified the pass holder to obtain it are no longer applicable. FIFA reserves the right to revoke an accreditation pass at its sole discretion.

If your accreditation pass is lost or stolen, you must follow the procedure described in the FIFA World Cup 2026 Accreditation Terms and Conditions. However, the FIFA World Cup 2026 Organizers retain the sole discretion to decide whether a new accreditation pass will be issued. If a new pass is not issued, the FIFA World Cup 2026 Organizers may end your participation in the Volunteer Program.

All volunteers must always comply with the FIFA World Cup 2026 Accreditation Terms and Conditions, available [here](#).

Meals

Volunteers will be provided with meals and/or a meal allowance during each of their scheduled volunteer activities. Meal allowances may not be carried over from day to day and are subject to limitations, which will be shared at the time of issuance. When meals (i.e. catering or prepackaged meals) are provided, the FIFA World Cup 2026 Organizers and/or Host City Committee will take into account any dietary restrictions declared by volunteers in their application and will try to make alternative meal arrangements if such volunteers cannot be accommodated. If the dietary requirement cannot be accommodated, the volunteer may bring in a prepackaged meal for their scheduled volunteer activities.

Given the various types of volunteer locations, designated volunteer areas – where volunteers can eat their meals and take their breaks – may not always be available. In locations without a designated volunteer area, the FIFA World Cup 2026 Organizers and/ or Host Committee will allocate an alternative area for volunteers to eat meals and/or take breaks.

Personal Belongings

There will be no supervised storage space at the Competition and Non-Competition venues. Volunteers are encouraged not to bring personal belongings, such as bags, cameras, laptops, etc. This does not apply to items required for medical

reasons or mobility aid equipment. The FIFA World Cup 2026™ Organizers and the venues will not assume any responsibility for the loss or theft of, or any damage to any personal belongings.

Property

FIFA property (including consumables) must not be removed from the Competition venue premises and/or used for private purposes without prior authorization from your FIFA Lead or Host City Lead. Unauthorized possession of Competition property is also not permitted.

Volunteers are expected to use any property provided by FIFA or the Host City for the purpose of their volunteer activities only. Each volunteer must ensure that any property provided to perform their volunteer role is returned at the end of their assignment in the same condition in which it was received. Any property provided must be used with appropriate care and in line with any instructions provided by your FIFA or Host City Lead.

Volunteer Uniforms and Personal Appearance

A volunteer uniform will be provided to all confirmed volunteers. It should be worn only when performing volunteer activities (including when traveling to and from the assigned location). Uniforms are expected to look neat and tidy, and each volunteer is responsible for taking care of their uniform items. The uniform is to be worn as-is without any alterations, additions, or eliminations, unless an exception has been granted by the Volunteer team. It is important not to create an association with any brand or commercial entity. To maintain the uniform's quality and branding, do not iron any logos on the garments.

To protect the integrity of the Volunteer Program, the FIFA World Cup 2026 Organizers prohibit the sale of your volunteer uniform. Uniforms are only for confirmed volunteers, and they are a fantastic way to remember your volunteer journey in the Competition.

Volunteers are expected to maintain a professional, neat, and well-groomed appearance while performing volunteer activities in their volunteer uniform.



**A TEAM IS NOT MADE UP OF
ISOLATED INDIVIDUALS. ALWAYS
STAY IN THE GROUP. THIS WAY
YOU HAVE THE STRENGTH OF
THE GROUP, AND YOU HAVE THE
STRENGTH OF THE INDIVIDUAL.**

Diego Maradona, Argentine football player



FAIR PLAY AND SPORTSMANSHIP



Brand Protection

Our brand is incredibly important to us, so we all need to work together to protect it. You must not knowingly participate in, facilitate or encourage any ambush marketing or undertake any form of unauthorized commercial activity using the FIFA brand or intellectual property, including but not limited to advertising and/or selling goods and services when participating as a volunteer or afterwards.

Volunteers must not sell, attempt to sell, or use for any promotional purposes any items provided by the FIFA World Cup 2026 Organizers, any FIFA party/affiliate or any Host City, including those items received as part of the volunteer uniform. In addition, volunteers may not use the FIFA Volunteer, FIFA World Cup 2026 brands, or any other FIFA brand, or the brands of any of our Commercial Partners, to create their own promotional items.

If you become aware of any such violation, we ask that you report it to the Brand Protection team and/or your FIFA Lead. Any such violation by a volunteer will result in the end of their participation.

Confidential Information

As a volunteer, you may be exposed to confidential information or proprietary information; you should never discuss or disclose such information to anyone other than the person(s) authorized to receive it. Volunteers who have access to the FIFA World Cup 2026 Organizers and/or Competition proprietary event information must not produce, copy, edit, use, retain, upload, download, distribute, or share any confidential images, text, materials or software, or other event-related content belonging to the FIFA World Cup 2026 Organizers, the Competition, or FIFA's Commercial Partners.

If you are unsure whether something is confidential or proprietary or whether someone is authorized to receive it, please ask your FIFA Lead or Host City Lead.

Ethics and Integrity

We are all here because we want football to reach its full potential and be a force for good in the world. To support our value of fair play and protect football, volunteers are required to perform their activities under the highest ethical standards in full compliance with applicable

laws and regulations, as well as to respect local customs and international human rights standards.

In addition, volunteers must politely decline any gifts or entertainment experiences, except those of nominal value (e.g. pins). Gifts must not be accepted as an inducement to influence a decision, gain access to a restricted area, or obtain any other undue advantage. Where there is any doubt, speak with your FIFA Lead or Host City Lead. The acceptance or solicitation of tips or gratuities during your volunteer activities is strictly prohibited.

Volunteers should never:

- provide, request, receive, seek, or accept any benefit related to the manipulation of the Competition or any other form of corruption;
- use inside information for the purposes of betting, any form of manipulation of the Competition, or any other corrupt purposes;
- disclose inside information to any person and/or entity, with or without benefit, if it could be used for betting, manipulation, or corruption; and/or
- give and/or receive a benefit in exchange for inside information, whether or not inside information is provided.

Safety and Security

The FIFA World Cup 2026 Organizers are committed to providing a safe environment for all those present at the Competition and will put safety and security measures in place. These measures impact our Volunteer Program from an awareness and responsibility standpoint.

Volunteers will be provided with information and training on relevant safety and security measures, via in-person sessions and/or through other channels such as the FIFA Volunteer Portal.

Everyone plays a part in maintaining a safe environment for all and must exercise the utmost care to ensure the health and safety of themselves and others. We expect all volunteers to:

- cooperate with the FIFA World Cup 2026 Organizers and the venue team on health and safety matters;
- comply with all instructions aiming to prevent or eliminate any risk to life, health, or personal possessions;
- only use equipment if authorized and trained to do so;
- refrain from carrying or moving heavy items or operating any machinery;
- wear closed-toe shoes;

- report any potential hazards or any safety failings, including incidents of unsafe behavior by individuals at the Competition; and
- remove themselves from and warn others of imminent danger.

Volunteers are required to adhere to the safety and security measures in place. Any breaches that compromise the safety or security of the venues could result in the volunteer's removal from the venue and the end of their participation in the Volunteer Program.

Sound, Image and Data Recordings

Volunteers are prohibited from recording (by means of any device, including mobile phones, GoPro cameras, and Meta glasses) and/or transmitting (through any medium, including radio, television, the internet, and mobile transmission media) any audio (including commentary), video, and/or image of the venue(s) and/or zone(s), attendees, or any activity at the Competition, in whole or in part, and from assisting any other person or entity in doing so.

Volunteers must not create, transmit, distribute, misappropriate, or sell – via any media – any description, account (whether text, data, or visual, including (without limitation) commentary), image, video, audio, or other form of exploitation or reproduction of the Competition, or assist others in doing so.

Refer to the Accreditation Terms and Conditions for more information.

Sustainability

The FIFA World Cup 2026 Organizers are committed to staging a more sustainable Competition. We call upon all those involved in the Competition to contribute to FIFA's environmental and sustainability initiatives by taking steps, whether big or small, when able.

Three key habits that can contribute to making the Competition's environmental initiatives a success:

- Use recycling and compost bins correctly, always checking the labels carefully before disposing of your waste. Recycling bins will be available in convenient locations throughout all Competition venues, and compost bins will be available at select Competition venues.
- Use public transportation or ride-shares, where available. This promotes good air quality and avoids generating excessive greenhouse gas emissions.
- Use water wisely. Switch off water taps and spigots when not in use. If you encounter any leaking water fixtures at a Competition venue, please inform a FIFA Lead, who will report the issue properly.



**YOU DON'T NEED TO
SCREAM TO BE A LEADER.
SOMETIMES CALMNESS AND
CONSISTENCY SPEAK LOUDER.**

**Gianluigi Buffon, Italy
2006 FIFA World Cup winner**



TEAMWORK AND RESPECT



Safeguarding Children and Vulnerable Communities

Special care must be taken when interacting with children (all those under the age of 18) and vulnerable communities, including persons with disabilities. FIFA adheres to international standards for safeguarding children and vulnerable persons and ensures that appropriate measures are in place to protect their safety. Please refer to the [FIFA Safeguarding and Anti-Discrimination Code of Conduct](#) for specific directives on interactions with children and vulnerable communities

All volunteers in roles which involve interacting with children or vulnerable persons must comply with all applicable child safety/protection policies and safeguards in place, which includes attending the mandatory training required by the FIFA World Cup 2026 Organizers.

Disability and Chronic Illnesses Awareness

The Competition will bring together a wide range of people, including teams, dignitaries, visitors, officials, and FIFA staff, which may include individuals with disabilities and/or chronic illnesses (such as heart disease, cancer, and diabetes) that require ongoing medical attention and/or limit activities of daily life. Some disabilities may be visible, while others, such as dyslexia, are invisible.

Volunteers will be trained in disability awareness and etiquette and are expected to act in a respectful, inclusive, and professional manner.

Discrimination, Sexual Harassment and Other Forms of Abuse

The Competition will bring together participants and attendees from a wide range of diverse cultural backgrounds. Volunteers are always expected to act in a respectful, inclusive, culturally sensitive, and professional manner towards all people. The FIFA World Cup 2026 Organizers are committed to providing spaces that are free from discrimination, sexual harassment and other forms of abuse as mentioned below. Racism, harassment or any other form of discrimination or abuse will not be tolerated.

Discrimination is when one person or group is treated less favorably and/or degraded based on their race, skin color, ethnicity, national or social origin, gender, disability, language, religion, political opinion or any other opinion, wealth, birth or any other status, sexual orientation, or any other reason, whether they be perceived or genuine.

Harassment is discriminatory behavior imposed by one person on another. It is unwanted, unreciprocated, unwelcome, offensive, intimidating, and humiliating. Harassment can occur in written, verbal, non-verbal or physical form, and it causes another person distress.

Neglect may be defined as the failure to meet a person's physical and emotional needs, or the failure to protect a child or vulnerable adult from exposure to danger.

Bullying is defined as unwanted, repeated, and intentional aggressive behavior, usually among peers, and can include actions such as making threats, spreading malicious rumors or falsehoods, unfair treatment, picking on or regularly undermining someone, denying someone training or promotion opportunities, attacking someone physically or verbally, and deliberately excluding someone.

Cyberbullying is bullying through digital technologies. It can take place on social media, messaging platforms, gaming platforms, and mobile phones. It is repeated behavior, aimed at scaring, angering, or shaming those who are targeted. Some examples include the following:

- Spreading lies about or posting embarrassing photos or videos of someone on social media
- Sending hurtful, abusive, or threatening messages, images, or videos via messaging platforms
- Impersonating someone and/or sending mean messages to others on their behalf or from fake accounts
- Engaging in sexual harassment or bullying using generative AI tools

Sexual harassment is against the law and will not be tolerated. Sexual harassment or unwelcome actions could be but are not limited to the following: unwelcome sexual advances, sexual pranks, sexual teasing, verbal abuse of a sexual nature, requests for sexual favors, repeatedly standing too close to or brushing up against a person, repeatedly asking a person to socialize during off-hours when the person has said no, giving gifts or leaving objects that are sexually suggestive, repeatedly making sexually suggestive gestures, or any unwelcome conduct of a sexual nature that affects the participation environment.

All volunteers must participate in role-specific, diversity and safeguarding and anti-discrimination training. You can find more information about FIFA competition safeguarding on the FIFA website.

Grievance Resolution

Everyone, including all volunteers, is responsible for making the Competition safe, inclusive, diverse, sustainable and equitable for all, and for ensuring that FIFA fosters an environment free of harassment, discrimination, and abuse where everyone is treated with respect, fairness and equity

If you believe a situation is occurring which is contrary to the statements above, you should immediately notify your FIFA Lead or Host City Lead (either in person or via the volunteer support channel). You can report any form of misconduct using the [FIFA Reporting Portal](#), a reporting mechanism that is open to all: volunteers, participants, spectators and staff. The reporting portal can and should also be used to report any human rights violations, match manipulation, ethics violations, and other such concerns. Reports submitted to the reporting portal can be anonymous.

All allegations of harassment, abuse, and/or discrimination will be promptly and thoroughly addressed and investigated. Confidentiality will be maintained (to the extent consistent with appropriate investigation and resolution procedures and applicable laws), and appropriate action will be taken to ensure the situation, if substantiated, is adequately remedied.

Professional Behavior

Volunteers have a responsibility to behave professionally, especially while wearing their volunteer uniforms. When in uniform, even when travelling to and from an assigned venue, volunteers will be seen as representatives of the Competition and the Volunteer Program.

Always be alert, friendly and committed to excellence – these qualities are an integral part of the Volunteer Program!

It is important to be aware that we do not tolerate obscenities, offensive language or jokes that are political, offensive, discriminatory, or inappropriate in any way. Such behavior is unacceptable and can lead to the end of your participation in the Volunteer Program.



**THE FIFA WORLD CUP IS NOT
WON BY THE 11 PLAYERS ON
THE FIELD; IT IS WON BY THE
23 PLAYERS IN THE SQUAD.**

**Didier Deschamps, France
2018 FIFA World Cup winning coach**



PENALTY



Autographs and Photographs with Teams/ VIPs

Volunteers are not permitted to request or take photos of or seek autographs from participating teams or VIPs – including but not limited to celebrities, influencers, government representatives, FIFA Legends, and/or FIFA ambassadors – during their volunteer activities and/or while in uniform.

Bringing Family Members

Volunteers are not permitted to bring family members to the venues or to an assigned location while performing volunteer activities. This will be allowed only if the volunteer needs a caregiver, and if this was specified on their application form. In such cases, the caregiver must also be assigned and confirmed as a volunteer.

Contact with the Media

The best teams always play to their strengths. That is why we only allow authorized, trained team members to speak to the media about the Competition and other FIFA-related matters.

As a FIFA volunteer, you are not authorized to make any statements to the media on behalf of or as a representative of FIFA, the FIFA World Cup 2026 Organizers, or the Competition. If you receive an enquiry from the media or any third party, please pass it on to a FIFA Lead or Host City Lead. Unauthorized communication with the media or any inappropriate social or other communication may be cause for your immediate removal from the FIFA Volunteer Program .

If you are approached by a media representative regarding the Competition or any other FIFA-related matters, please say the following:

"I am not the spokesperson of the Competition. Please contact the official media team through our website."

Drugs, Alcohol, Smoking and Vaping

Volunteers are prohibited from using, possessing, being under the influence of, or otherwise being involved with illegal drugs or the abusive use of chemicals or controlled substances while in uniform, at a Competition venue, or at any other Competition location. The possession, sale, distribution, or use of illegal drugs is a criminal offense, and any such activities will also be reported to the relevant authorities.

Volunteers must not consume alcohol during scheduled volunteer activities or while in uniform. It is prohibited to be under the influence of alcohol while undertaking any activities on behalf of the Competition.

The accreditation pass of any volunteer who is believed to be under the influence of drugs and/or alcohol may be withdrawn, in line with the relevant policies set by the FIFA Accreditation team.

Inappropriate Practices

The FIFA World Cup 2026 Organizers are committed to encouraging an open and healthy environment in which all volunteers can thrive and express themselves freely and responsibly.

Volunteers are expected to adhere to these Volunteer Rules of Play and refrain from inappropriate practices, such as arriving late, entering unauthorized areas, behaving in an uncourteous manner, or not wearing the uniform assigned by FIFA for the Competition, unless an exception has been granted.

The Volunteer team will attempt to resolve any issues or conflict situations fairly and equitably. In such cases, the relevant FIFA Lead or Host City Lead will discuss their concerns with you and seek to resolve the matter in a timely and professional manner. Nonetheless, any behavior deemed by authorities, Competition officials, and/or a FIFA or Host City Lead, at their sole discretion, to be disorderly, violent/harmful, disruptive, destructive, inappropriate, or in breach of these Volunteer Rules of Play, may result in a volunteer's removal from the Volunteer Program, the revocation of their accreditation pass, and any other measures deemed necessary.

Social Networks

We know that volunteers may be keen to use social media to share their experience of volunteering at the Competition. If a volunteer has a blog or uses social networking sites such as Facebook, X, Snapchat, Instagram, or any other GPS positioning apps, and has stated online that they are participating in the Competition, any comment or opinion that the individual puts forward is a public statement that will be associated with the Competition and could have an impact on the team.

Make it clear that your social media posts reflect your personal opinion, not that of FIFA or the Competition. Use discretion when posting to avoid harming the reputation of FIFA, the Competition, and the team.

Social media posts/comments regarding or in association with the Competition should not contain any profanities or discriminatory or offensive language or images.

Volunteers are prohibited from taking, posting, and/or sharing any photos that could compromise the security and safety of the Competition, including photos of the security guards, accreditation passes, the government security personnel on duty, and/or government security premises at sites, as well as any photos that are in violation of the Accreditation Terms and Conditions.

Surveying or Selling on Premises

Volunteers may not engage in any personal business and/or promote any other activity and/or interest while performing their volunteer activities.

Unauthorized Access

Competition venues and locations are subject to various access levels depending on functional area needs and roles. Volunteers should only be in areas related to their assigned volunteer role and location while performing their scheduled volunteer activities. Volunteers should not access or try to access areas they are not authorized to. In cases where volunteers need to access a specific restricted area, this should be done only under the direction of the FIFA Lead for the specific activity assigned.

If a volunteer attends any venue in the capacity of a spectator (i.e. as a ticket holder), they are considered off-duty and must not wear their accreditation pass and/or volunteer uniform to access back-of-house or other accredited zones.

Weapons/Hazardous Items

Possession or the carrying of weapons or hazardous items is not permitted while performing your volunteer activities, and/or at an assigned volunteer location. If you notice any dangerous weapon/device that could create a safety concern and/or violate the Stadium Code of Conduct or other relevant location policy, please notify your FIFA Lead or a member of security.

Effect

These Volunteer Rules of Play reflect the guidelines in place at the time of publication and may be amended, modified, or replaced at any time, as they are subject to continuous evaluation. While these Volunteer Rules of Play serve to establish a standard of behavior for the Volunteer Program, they do not entitle volunteers to any benefits, nor are they to be used for any other purpose, such as altering the volunteer relationship.



**SUCCESS IS NOT MEASURED
BY WHAT YOU ACHIEVE,
BUT BY THE OBSTACLES YOU
OVERCOME.**

Pelé, FIFA World Player of the Century



**YOU HAVE NOW READ OUR RULES OF
PLAY AND CAN PUT YOUR SKILLS TO THE
TEST IN OUR PRACTICE DRILLS BEFORE
SHOWING UP FOR YOUR SCHEDULED
VOLUNTEER ACTIVITIES.**

PRACTICE DRILLS



What Would You Do?

The following scenarios will help you to test your knowledge of the Volunteer Rules of Play and to understand how they could be applicable during your participation as a volunteer.

SCENARIO 1

After a long match day, you are ready to rest! While on your way home, some fans see your uniform and complain about long lines to get into the stadium. *What would you do? What would you do?*

- Option 1 Tell them it is not your problem – you have nothing to do with security.

- Option 2 Politely apologize for the inconvenience, tell them that security checks can take time, and ask them if they enjoyed the match anyway.

The correct answer is option 2. Remember that you represent the Competition while in uniform, so you should be friendly and committed to delivering excellent customer service. You may encounter other situations with unhappy fans. Keep your cool and be positive!

SCENARIO 2

Your favorite player arrives at your designated volunteer location. Your friends would be insanely jealous! *What would you do?*

Option 1 Do not ask for a selfie or an autograph.

Option 2 Ask for a quick selfie. What's the harm in asking?

The correct answer is option 1. Teams and players need to focus on the match, and they also deserve some downtime from their media and fan obligations. Be considerate!

SCENARIO 3

You have washed your exclusive Competition adidas volunteer uniform shoes, but they are still wet. You decide to wear your own Nike trainers. *Is that OK?*

- Option 1 **No, they are not part of your uniform.**
- Option 2 **Yes, nobody will notice your shoes and they are comfortable.**

The correct answer is option 1. All volunteers will receive a uniform, which is to be worn as provided, without alterations, additions, or eliminations. If it is not wearable for the Competition, you must wear adidas or unbranded items.



Host City	Host City Entity	Entit No./Address
Atlanta	Atlanta World Cup Host Committee, Inc., a nonprofit 501(c)(6) organization existing under the laws of the State of Georgia	GA Control No. 18005018 191 Peachtree Street Northeast, Suite 3400 Atlanta, GA 30303, USA
Boston	Boston Soccer 2026 Corp., a nonprofit 501(c)(4) existing under the laws of the State of Delaware	DE File No. 6713367 / MA ID 001795702 240 Patriot Place Foxborough, MA 02035, USA
Dallas	North Texas FWC Organizing Committee	TX SOS No. 01244942010805274880 900 Jackson Street, Suite 380 Dallas, TX 75202, USA
Houston	Sports Authority Foundation, a Texas nonprofit 501(c)(6) corporation	1001 Avenida de las Américas, Suite 207 Houston, TX 77010, USA
Kansas City	KC2026, a nonprofit 501(c)(4) organization existing under the laws of the State of Missouri	MO. No. N001692426 / KS ID. 10019172 1100 Walnut Street, Suite 1800 Kansas City, MO 64106, USA
Los Angeles	Los Angeles World Cup 2026 Host Committee, LLC, a 501(c)(6) tax-exempt organization	CA SOS ID. 201804610248 633 West Fifth Street, Suite 1800 Los Angeles, CA 90071, USA
Miami	Greater Miami Sports Commission, Inc., a nonprofit 501(c)(3) organization existing under the laws of the State of Florida	FL Doc. No. N18000000513 220 Alhambra Circle, Suite 310 Coral Gables, FL 33134, USA
New York New Jersey	New York New Jersey 2026 World Cup Host Committee Inc., a nonprofit 501(c)(6) corporation existing under the laws of the state of New Jersey	NJ ID. 0450968996 / NY DOS ID. 7382975 100 Mulberry Street, Suite 300 Newark, NJ 07102, USA
Philadelphia	Philadelphia Soccer 2026, a nonprofit 501(c)(3) organization existing under the laws of the State of Pennsylvania	PA. Control ID. 7070751 1900 Market Street, Suite 601 Philadelphia, PA 19103, USA
San Francisco Bay Area	Bay Area Host Committee, Inc., a nonprofit 501(c)(6) organization existing under the laws of the State of California	CA SOS ID. 4097051 444 Castro Street, Suite 150 Mountain View, CA 94041, USA
Seattle	Seattle International Soccer Local Organizing Committee, a nonprofit 501(c)(3) organization existing under the laws of the State of Washington	WA UBI No. 604 837 549 220 2nd Avenue South, Seattle, WA 98104, USA
Toronto	City of Toronto, a municipal corporation registered under the laws of the Province of Ontario	City of Toronto, Ontario 100 Queen Street West, East Tower, 11th Floor, Toronto, ON M5H 2N2, Canada
Vancouver	City of Vancouver, a municipal corporation registered under the laws of the Province of British Columbia	City of Vancouver 453 West 12th Avenue Vancouver, BC V5Y 1V4, Canada
Guadalajara	Templo Mayor de Chivas, S.A. de C.V.	Circuito JVC 2800 El Bajío 45019 Zapopan, Jalisco, México
Mexico City	Fútbol del Distrito Federal, S.A. de C.V.	Calzada de Tlalpan 3475 Santa Úrsula Coapa, Coyoacán 04650 Cuidad de México, México
Monterrey	Club de Fútbol Monterrey Rayados, A.C.	Avenida Pablo Livas 2011 La Pastora 67140 Guadalupe, Nuevo León, México



VOLUNTEER

