

FAIR USE POLICY FOR RATINGS ON MILA

OUR POLICY FOR FAIR RATINGS

Freedom of thought, transparency and clear communication are important to Mila and consequently an integral part of our community concept. Please stick to the facts when you create a rating. The ratings should contain constructive information which helps all parties at all times to improve service.

Mila has absolutely no wish to censor, edit or delete ratings. However, we reserve the right to remove ratings which are in breach of our policy.

The following is prohibited on the Mila platform:

- Issuing ratings which do not reflect the user's personal experience.
- Issuing rating which have nothing to do with the actual booking (for example, political, religious or social comments).
- Publishing content which supports illegal or harmful activities or violence, infringes privacy, is tasteless, obscene, defamatory, threatening or discriminatory, or otherwise immoral.
- Publishing content which infringes the rights of another person or entity, including intellectual property rights or the right to self-determination concerning personal information (for example, publication of the full name, address or other identifying details of another person without their permission).
- Publishing content which is clearly identifiable as blackmail.