

# eSIM Activation Instructions

## Apple Device

**Note:** Before attempting to activate your eSIM make sure your device is connected to Wi-Fi.

### Scan a QR code

Use these steps to scan a **QR code** and download your eSIM settings. You must contact your carrier to activate service first.

1. Go to **Settings > Cellular**.
2. Tap **Add Cellular Plan**.
3. Use your iPhone camera to scan the **QR code**.
4. If you're asked to enter a confirmation code to activate the eSIM, enter the number provided with the QR code.

### Enter the information manually.

If necessary, you can manually enter your plan information using these steps:

1. On your iPhone, go to **Settings > Cellular**.
2. Tap **Add Cellular Plan**.
3. Tap **Enter Details Manually** at the bottom of your screen.
4. Follow the on-screen instructions to manually enter the required information.

## Label your plans / lines.

After your second plan is activated, you can label your plans / lines for easy identification. For example, you can label one plan Business and the other plan Personal.

1. Tap **Settings > Cellular**.
2. Tap the number you wish to change the label for, then tap **Cellular Plan Label**.
3. Choose to create a custom label or select from the following labels.
  - **Primary**
  - **Secondary**
  - **Personal**
  - **Business**
  - **Travel**
  - **Cell Data**

## Switch between or erase eSIM's

You can store more than one eSIM in your iPhone, but you can use only one eSIM at a time.

### Switch between eSIM

To switch which eSIM is active, follow these steps:

1. Tap **Settings > Cellular > Cellular Plans**.
2. Tap the plan you want to use, then tap **Turn On This Line**.

### Erase eSIM

You can only have upto 10 eSIM profiles stored on your device at a time.

To delete an eSIM profile, follow these steps:

1. Tap **Settings > Cellular**.
2. Tap the plan you want to delete.
3. Tap **Remove Cellular Plan**.

## Devices compatible



iPhone 12 Pro Max



iPhone 12 Pro



iPhone 12



iPhone 12 mini



iPhone 11 Pro Max



iPhone 11 Pro



iPhone 11



iPhone SE



iPhone XS Max



iPhone XS



iPhone XR



iPad Air (4th generation) 2020



iPad Pro 11 2nd Generation



iPad Pro 12.9 4th Generation



iPad Pro 12.9 3rd Generation



iPad Air 3rd Generation



iPad 7th Generation



iPad Mini 5th Generation



iPad\_Pro 11 (2018)