

Our Commitment to Quality and Information Security

At Codetribе our commitment to excellence is reflected in every aspect of our work. To ensure the highest standards of service delivery and to protect the valuable information of our clients and our company, we have implemented an Integrated Management System (IMS) that is compliant with both **ISO 9001:2015 (Quality Management)** and **ISO/IEC 27001:2022 (Information Security Management)**.

Our IMS Policy, approved by top management, serves as the guiding framework for all our operations.

Integrated Management System Policy

RESPONSIBILITY TOWARDS THE CUSTOMER

Realizing the quality of work, business and production processes as the most important factor of competitiveness and success in the market, always and fully meeting customer requirements, CODETRIBE d.o.o. strives to ensure their trust and satisfaction with the quality of their products and services and the constant improvement of quality at all stages of the work and business process.

RESPONSIBILITY TOWARDS THE COMPANY

By active planned and efficient use of available human, technological and material resources, aimed at improving quality, CODETRIBE d.o.o. strives to maintain the achieved level of competitive quality, with minimal costs of work and business processes.

Having in mind the above commitments, CODETRIBE d.o.o. has adopted a policy of integrated management system based on the following basic principles:

1. Quality is, for all employees, an inalienable responsibility for the constant fulfillment of customer requirements and all quality requirements by:
 - suppliers and
 - own work and business processes;
1. The quality and security of information management system is primarily focused on:
 - constant identification of shortcomings in the processes of work and business and their elimination with the participation of all employees, and above all managers at all levels, and
 - constant monitoring and compliance with all legal regulations, especially in the field of information security.

1. The criteria of the integrated management system are:
 - efficient and effective work, ie work "without error",
 - full training and responsibility of all employees for the processes in which they work, and especially managers and participants in product development processes and work processes, and
 - performing activities on time and with quality, and for the first time, by all employees.
1. Outputs of an integrated management system are:
 - minimum costs of non-compliance between work and business processes,
 - maximum and innovative quality of all phases of the work and business process,
 - complete documentation of work and business processes and
 - productivity, economy, rationality and quality at a competitive level.

In the implementation of the policy of the integrated management system CODETRIBE d.o.o. achieves partnership cooperation with its customers and suppliers and stakeholders.

All employees are aware that they should:

- have a positive attitude and a responsible attitude towards the quality of their own work process,
- perform the activities entrusted to them in a quality and timely manner
- constantly innovate and improve the quality of work processes in which they work, respecting the security of information at their disposal.

Ivan Kovačević, Director Codetribе d.o.o., September 15, 2025