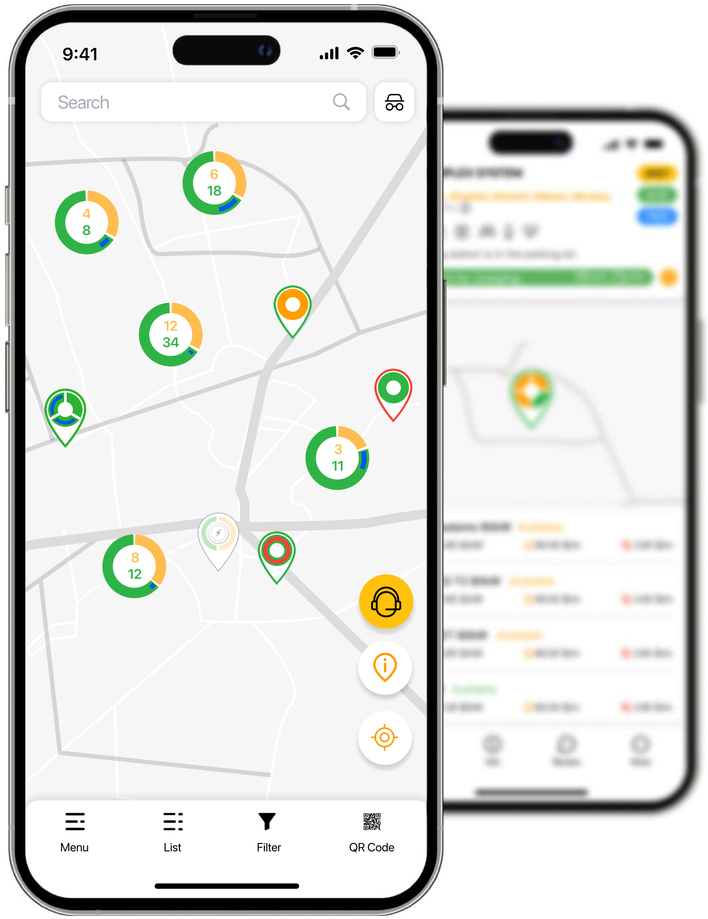
CHARGER
SYSTEM

Mobile Application

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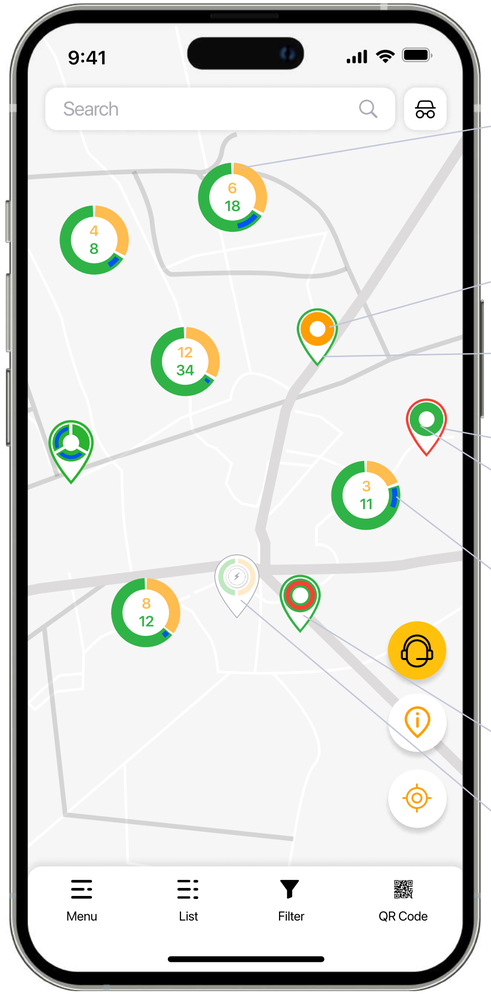
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Station status



Regular charging

Regular charging station, no fast connector

Fast charging

Station with fast charging capability

Online

The station is online and fully operational

Offline

The station is offline and may not be available for use

Available

The connector available and ready to go

Occupied

The connector is occupied

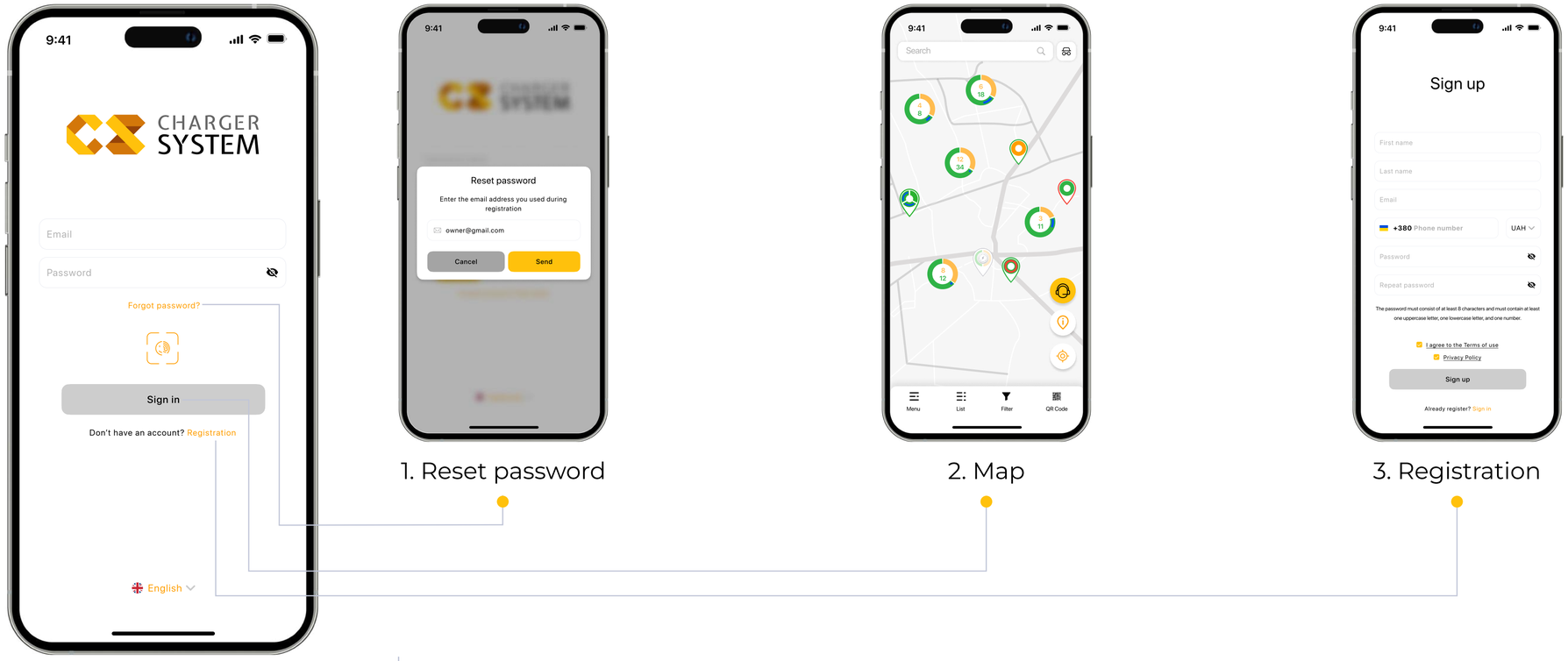
Broken

The connector is broken. We will fix it shortly

Not Control

The station is not available for charging via this app

Sign In

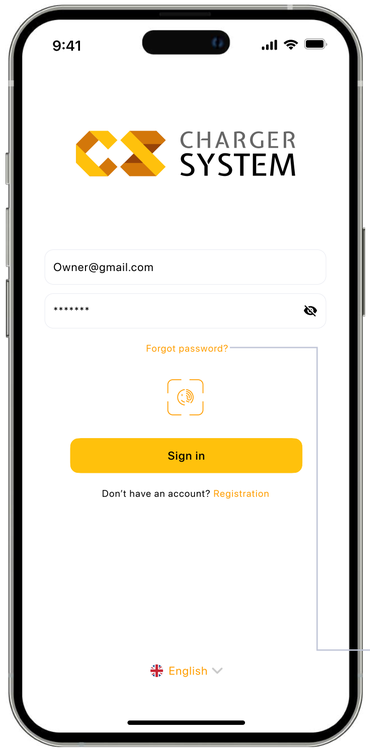


Sign In Screen

Sign In, Sign Up or continue without authorization

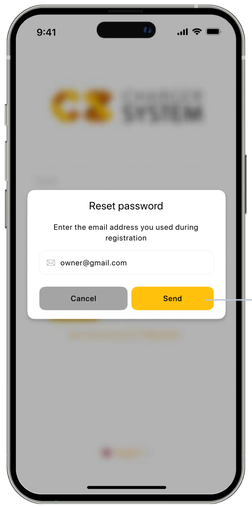
1. If you forgot your password, you may reset it using your e-mail you registered with.
2. You can Sign In to the App using your E-Mail.
3. New users get access to full functionality after registering.
4. You can continue without authorization to use basic features (find a station, check connector status, etc.), with a tap on the map.

Forgot password

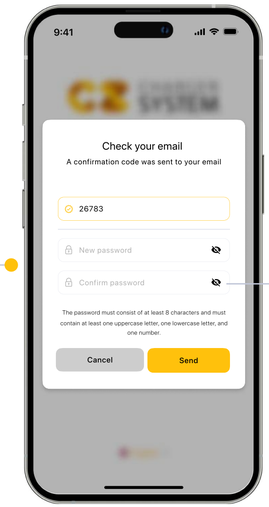


Sign In Screen

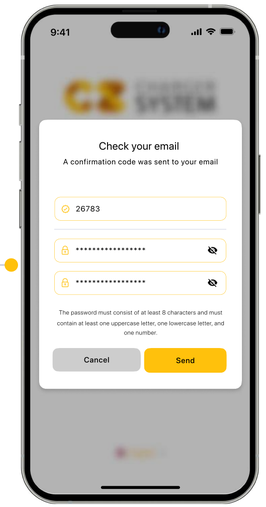
Tap on «Forgot password?» to go to the password reset form.



1. Step #1
Getting the code



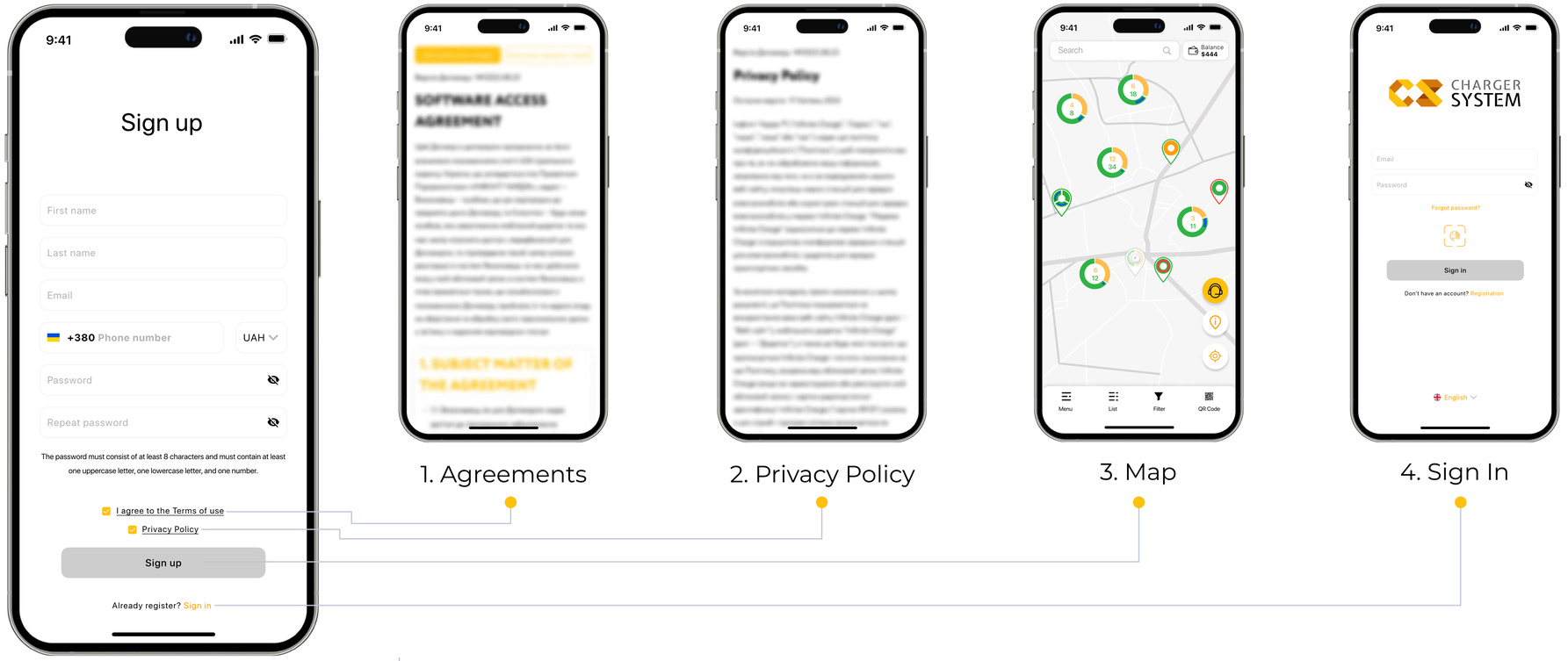
2. Step #2
Confirm reset



3. Step #3
Create a new password

1. After clicking «Forgot your password?», enter the email address you used during registration to receive a message with a confirmation code to reset your password.
2. Enter the verification code in the appropriate field.
3. Create a new password and enter it in the appropriate field. Then confirm that the password is correct and click Submit.

Sign Up

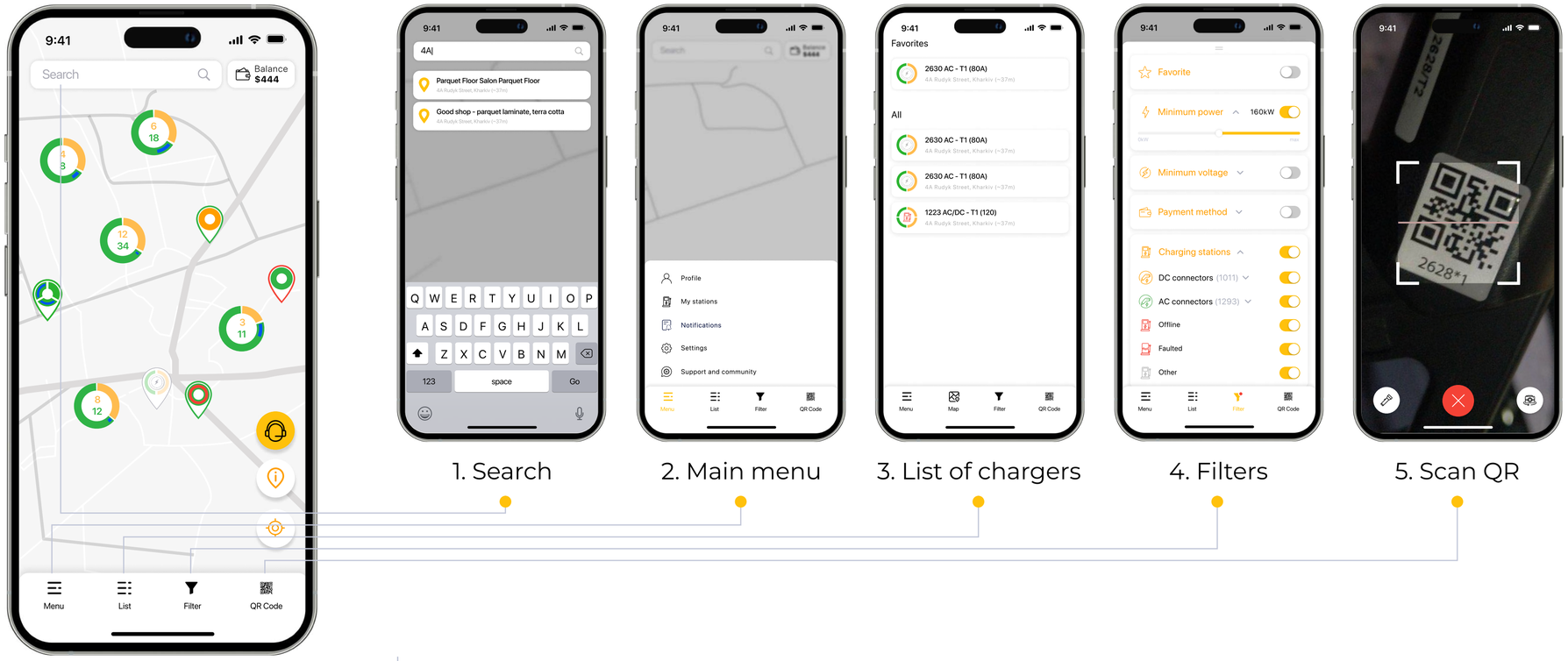


Register

Sign up to get access to full functionality

1. Enter your full name, email address, and phone number.
2. Select your country from the list and enter your phone number.
3. Enter your password and repeat it to verify. Then, enter the secret word to protect your account.
4. Tap «Sign up» to continue.

Menu

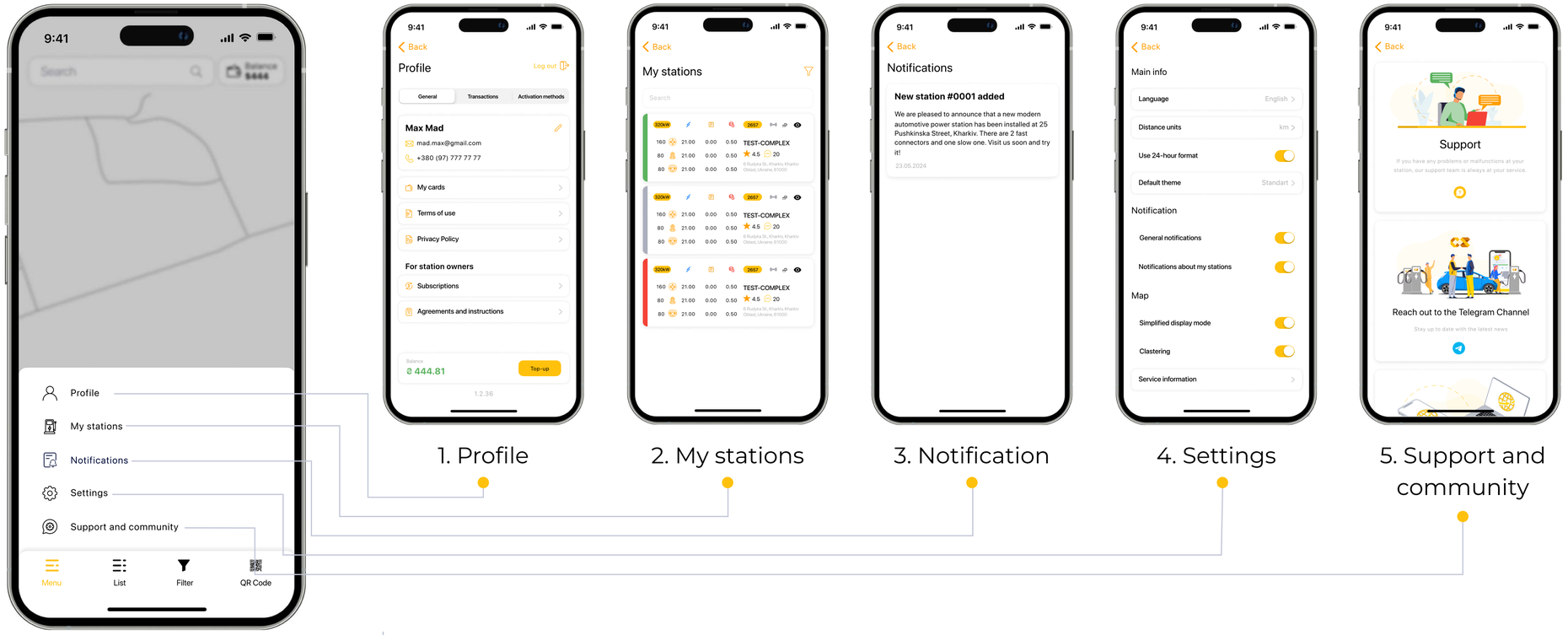


Map

Home Screen

1. Search by the station's number, name, address, etc.
2. Menu buttons help you navigate the app.
3. View stations on the map or listed in order.
4. Filter stations by favorites, stations type, statuses, nearby amenities, etc.
5. QR code is an alternative option to start charging.

Menu

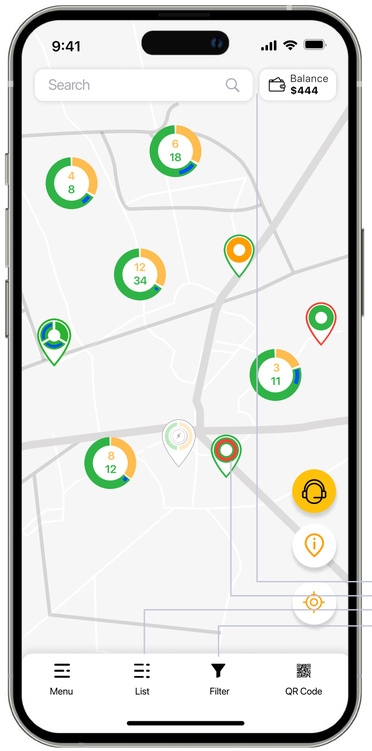


Main menu

App's navigation

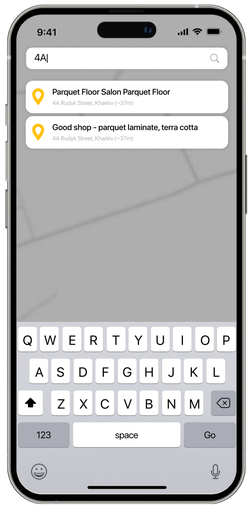
1. «Profile» - here you can find all your information (account information, transactions, activation methods).
2. «My Stations» - edit information about your station(s).
3. «Notifications» - view important notifications about news and events.
4. «Settings» - change the application settings.
5. «Support and Community» - here you can find contacts of our technical support and our communities in various messengers.

Find a station



Map

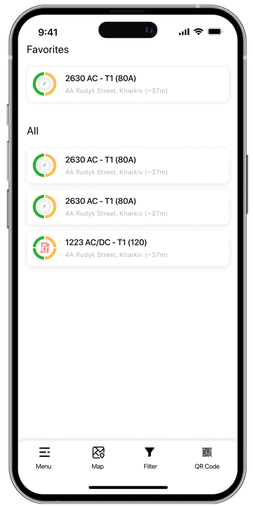
Look for a charging station



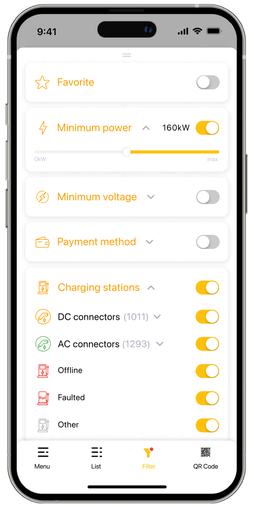
1. Search



2. Charging Station info



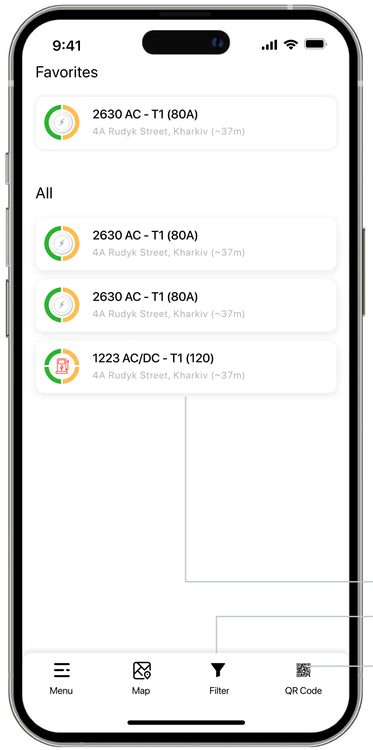
3. List of chargers



4. Filters

1. Search by the station's number, name, address, etc.
2. A tab where you can find out more about the station and check charging rates. You can also start or stop the charging session and send a comment to the station's owner.
3. Access this page from the Map/List tab or Search tab. Just tap on a pin or a search result.
4. Filter stations by favorites, stations type, statuses, nearby amenities, etc.

Find a station

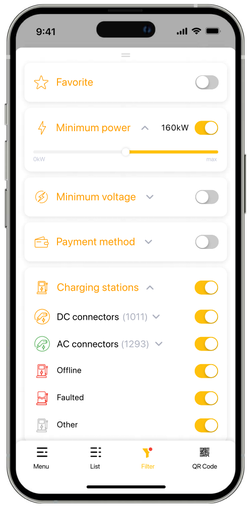


List of chargers

Find the nearest station using the sorted list



1. Charging Station info



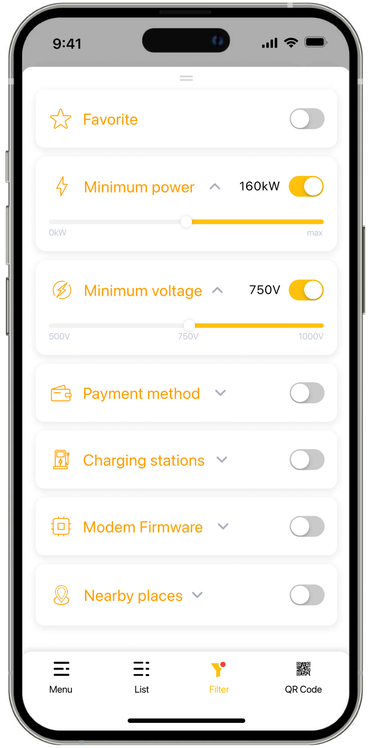
2. Filters



3. Scan QR

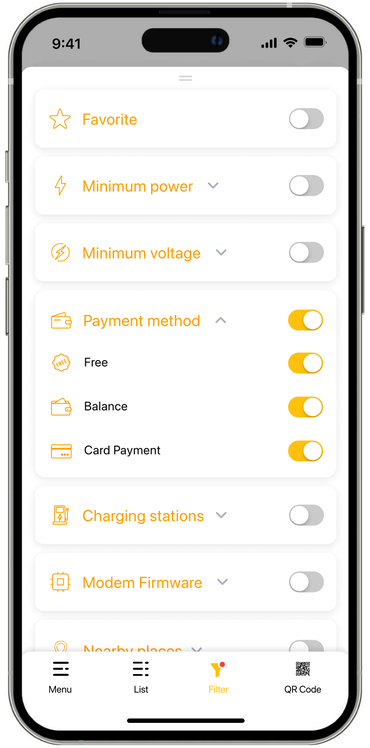
1. Get directions to selected stations in a Station info tab.
2. Filter stations by categories.
3. An alternative way to start charging is to scan the QR code on the connector. After scanning, charging will start automatically.

Find a station (Filters)



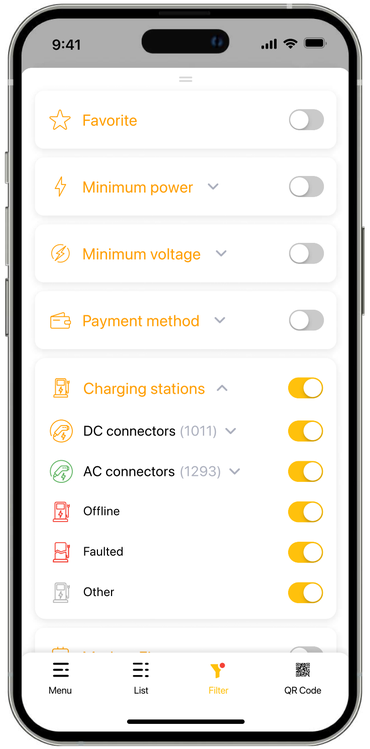
Filter by minimum power and voltage

Choose a station with the minimum power and voltage



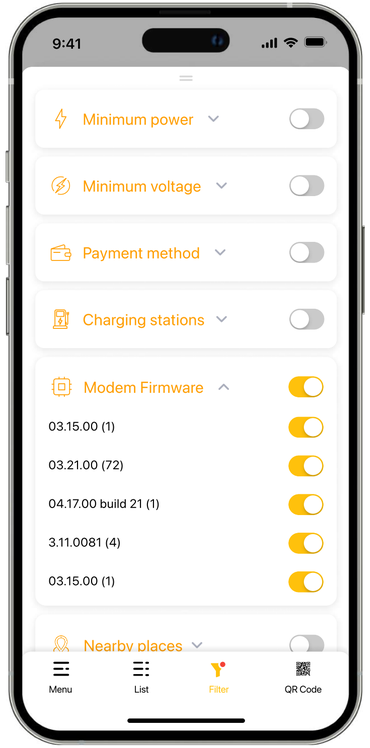
Filter by payment method

Choose a payment method that is convenient for you.



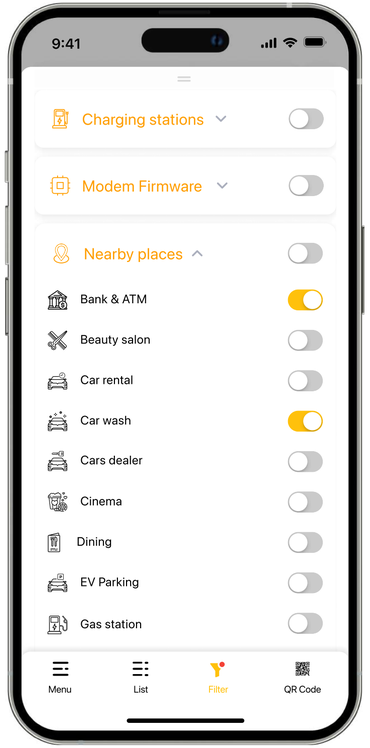
Filter stations by connector type

Filter stations by connector type or station status for easy station search.



Modem firmware filter

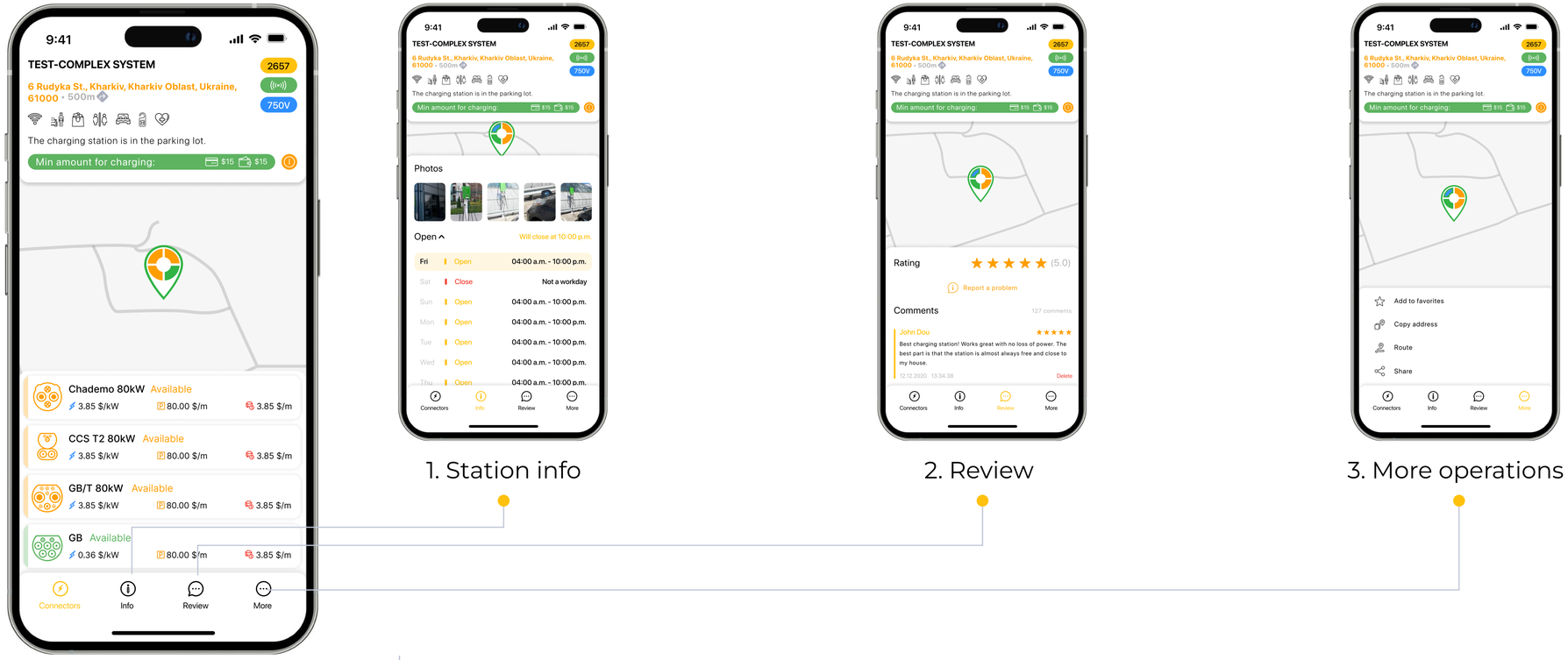
Modem firmware filtering allows you to select recommended software versions.



Filter stations by nearby places

Choose stations near which there are places or amenities you need.

Station info

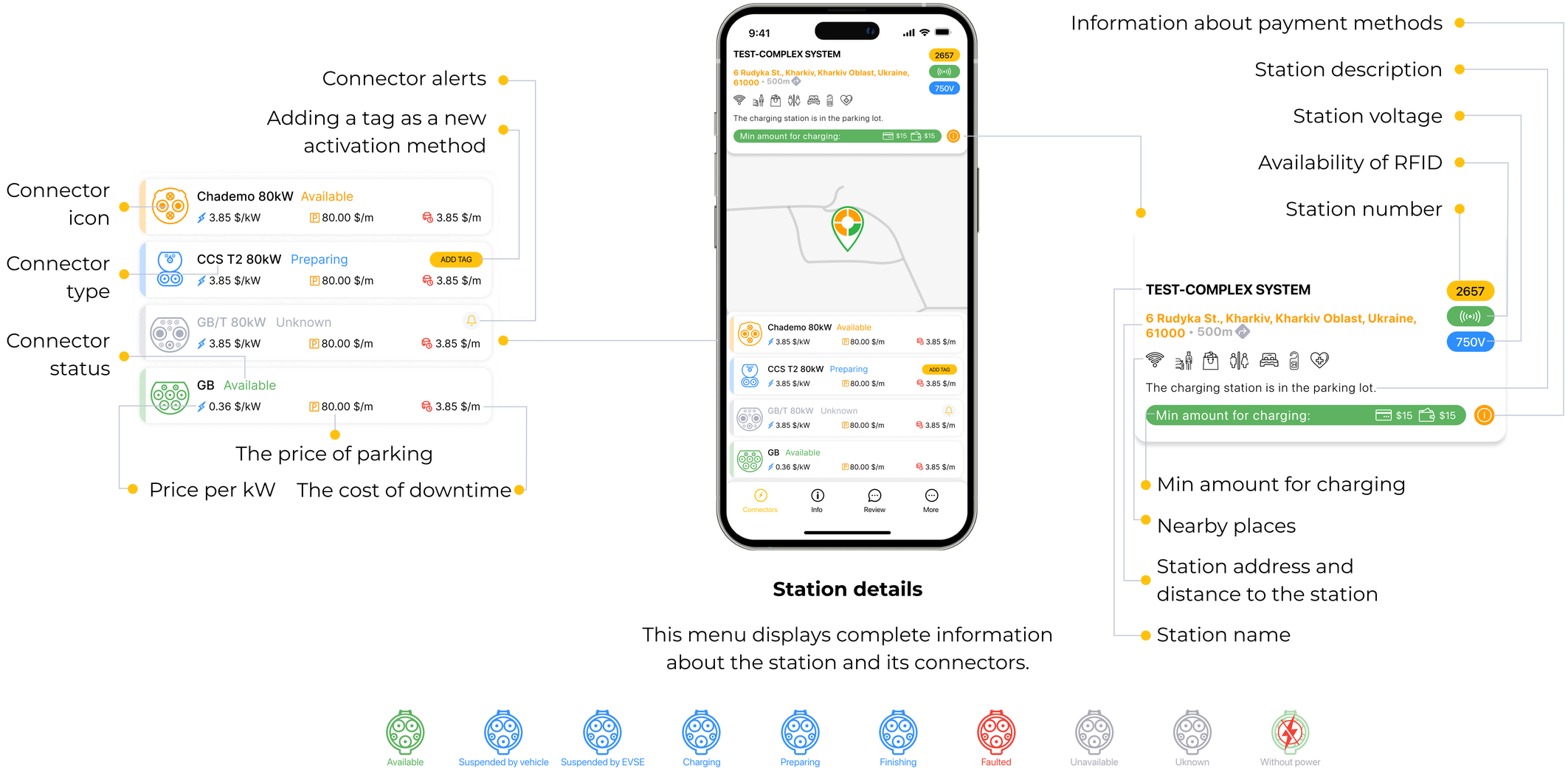


Details

This screen displays information about the station, its connectors and costs.

1. The information screen displays images of the station to help you find it, its hours of operation, and the charging station owner's website.
2. The «Review» screen displays the station rating and comments on the station with the user's rating. On this screen you can report a problem with the station.
3. You can add the station to your favorites, copy the address, plan a route, or share information about the station.

Station info

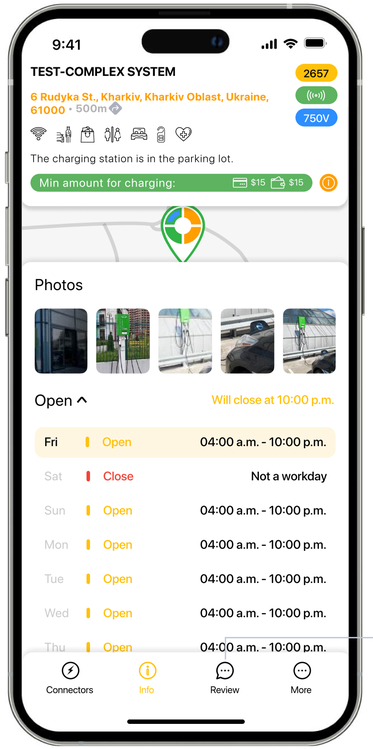


Station details

This menu displays complete information about the station and its connectors.

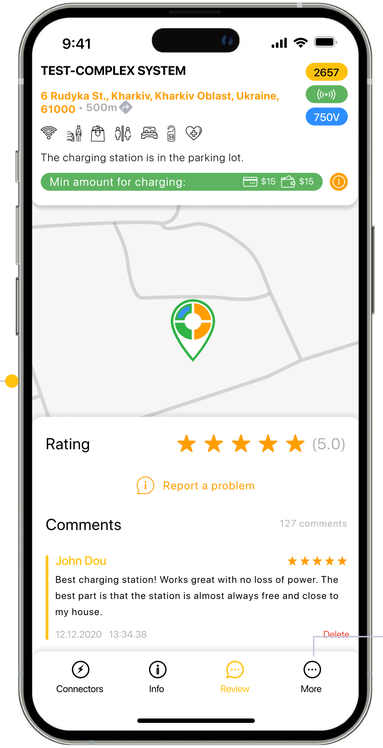


Station info



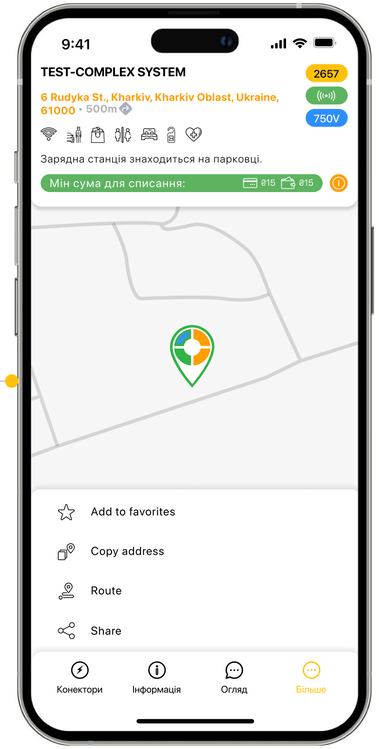
1. Station info

The section displays the schedule for each day, viewing photos of the stations, links to the website, phone number and e-mail of the charging station owner.



2. Review

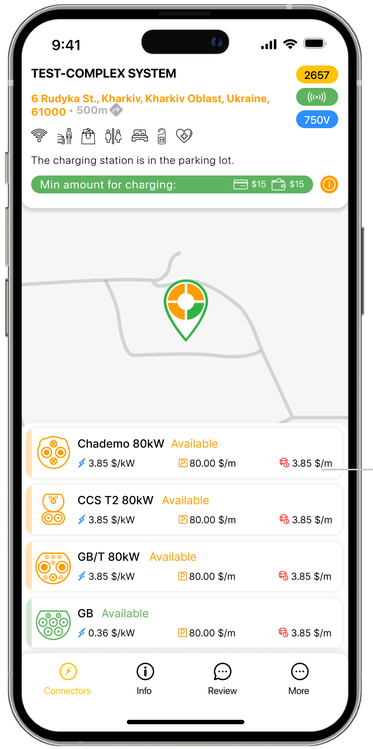
Here you can report any problems with the station, see the station's rating and comments left by other users.

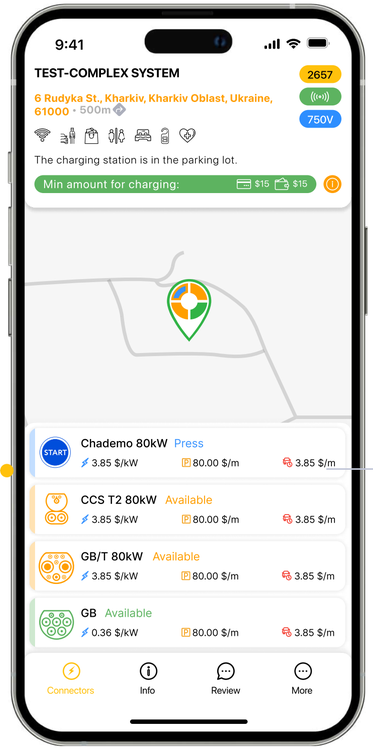


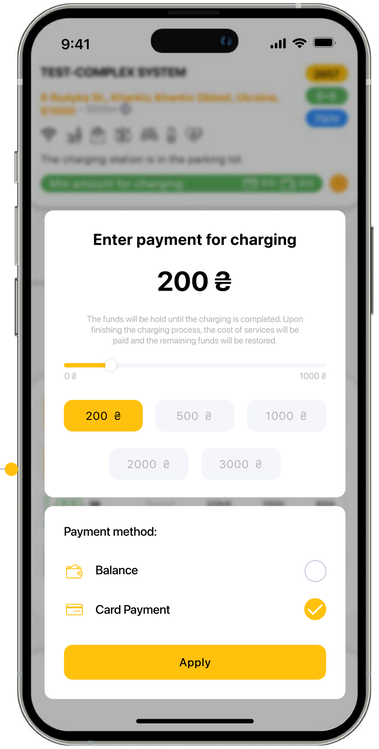
3. More operations

You can add the station to your favorites, copy the address, plan a route, or share information about the station.

Start charging







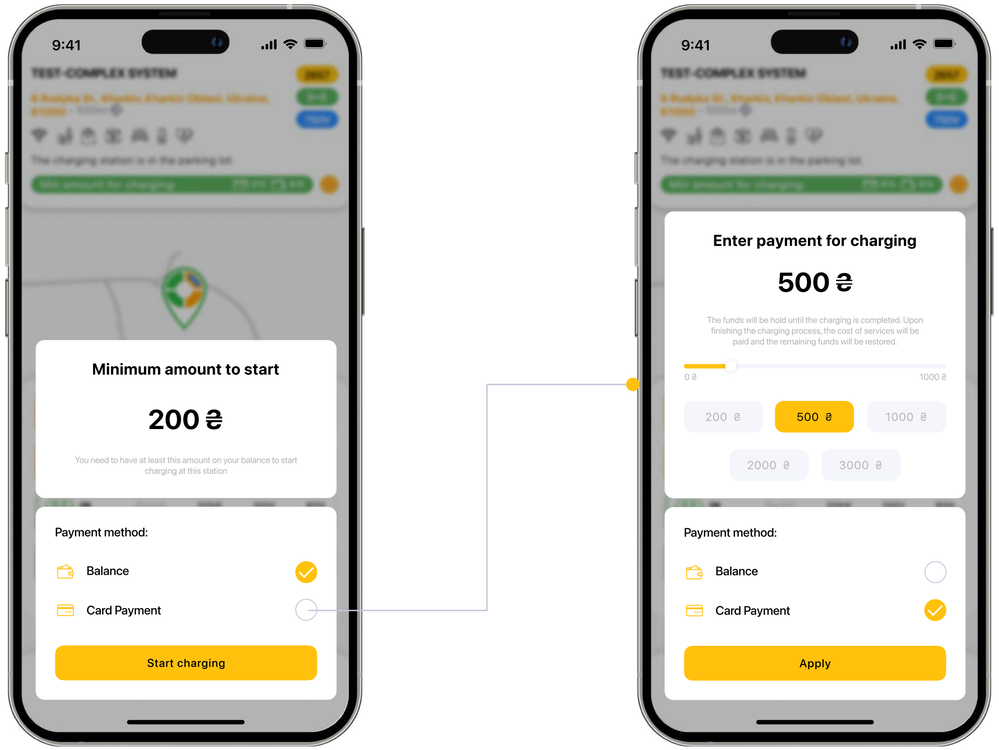
Step #1. Preparing the connector for charging

Before you start charging in the app, insert the connector into the car and find it in the list of station connectors in the app. When the status of the connector changes to «Preparation», click on the corresponding connector on the screen.

Step #2. Start of payment

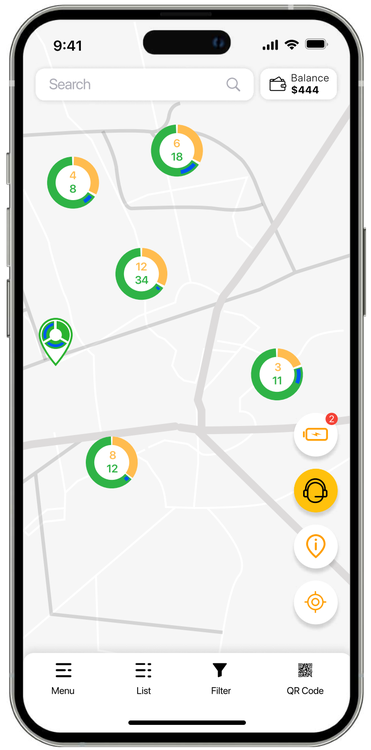
After the second click on the connector, you will be given a choice of payment option or charging will start automatically.

Start charging



Step #3. Choosing a payment option

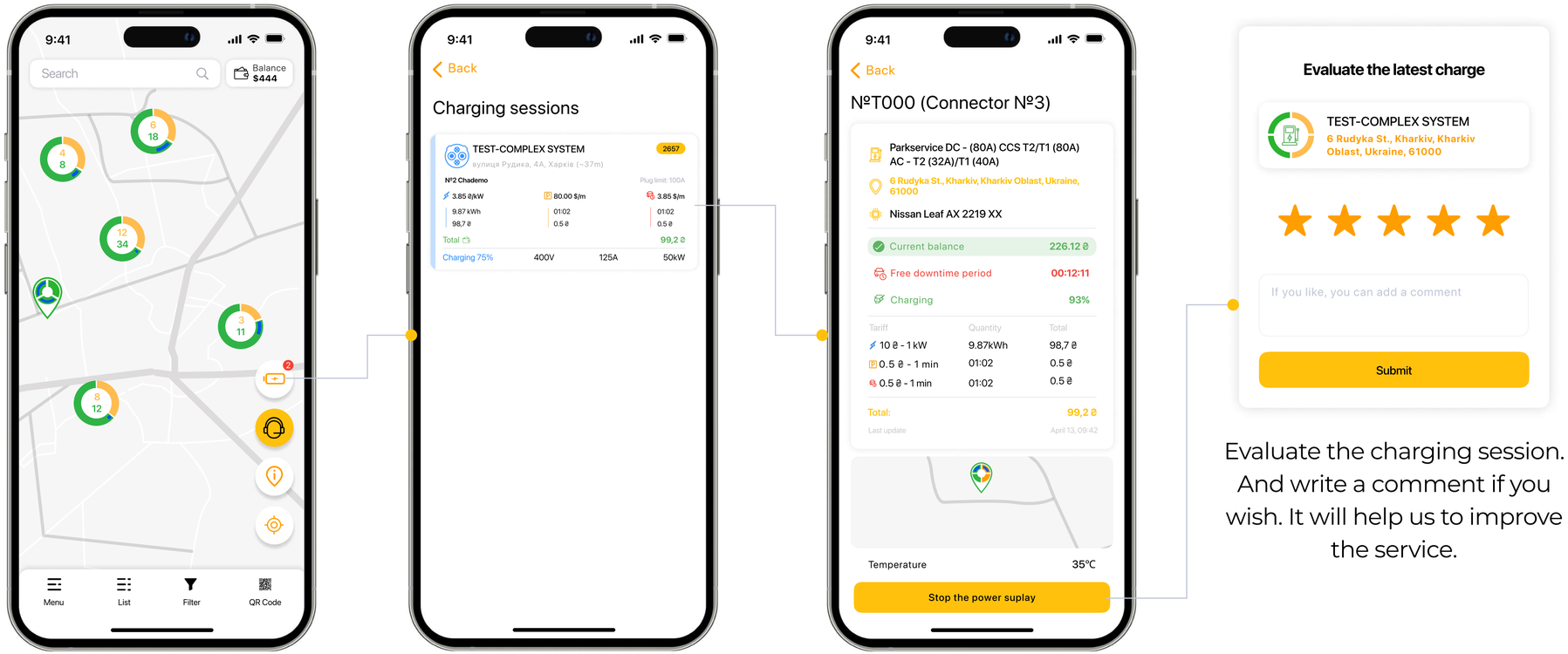
Our service offers two payment options. Payment from the system balance and payment by bank card (by withholding funds). Both options are absolutely safe and do not allow you to lose money. With the first payment option, you can start charging by pressing the appropriate button, but only if the amount on your balance is not less than the allowed limit. When paying by card, you need to specify the amount for which you want to charge the car.



Step #4. Start charging

After choosing a payment option and starting the charging process, you will be transferred to the main screen of the application, and a button to go to the screen of current charging sessions will appear on the map.

Stop charging session



Step #1. Switching to the list of inline charging sessions

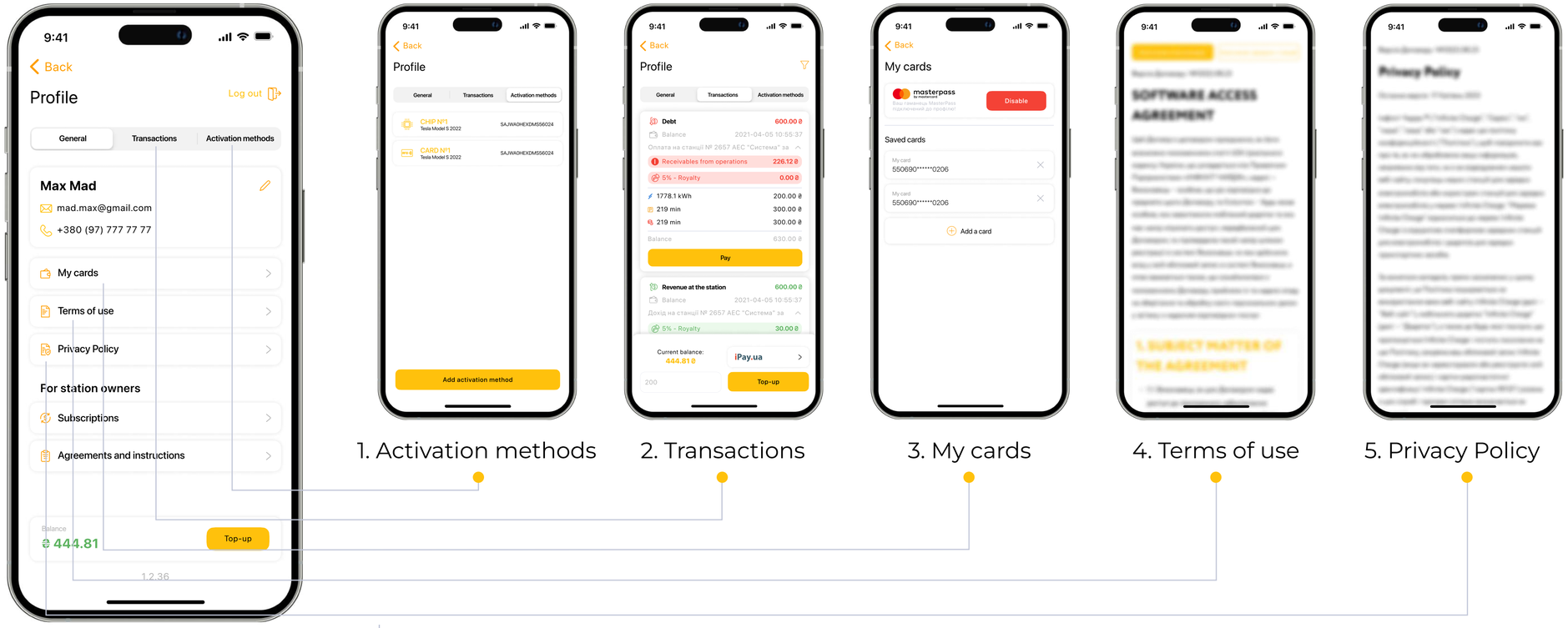
To complete a charging session, you need to find the charging session you want in the list of streaming sessions. To do this, click on the «Charging Sessions» button on the main application screen and click on the desired session in the list.

Step #2. Stopping the charging session

To end the power supplay, please tap the «Stop the power supplay» button. To stop the charging process completely, disconnect the connector.

Evaluate the charging session. And write a comment if you wish. It will help us to improve the service.

Profile

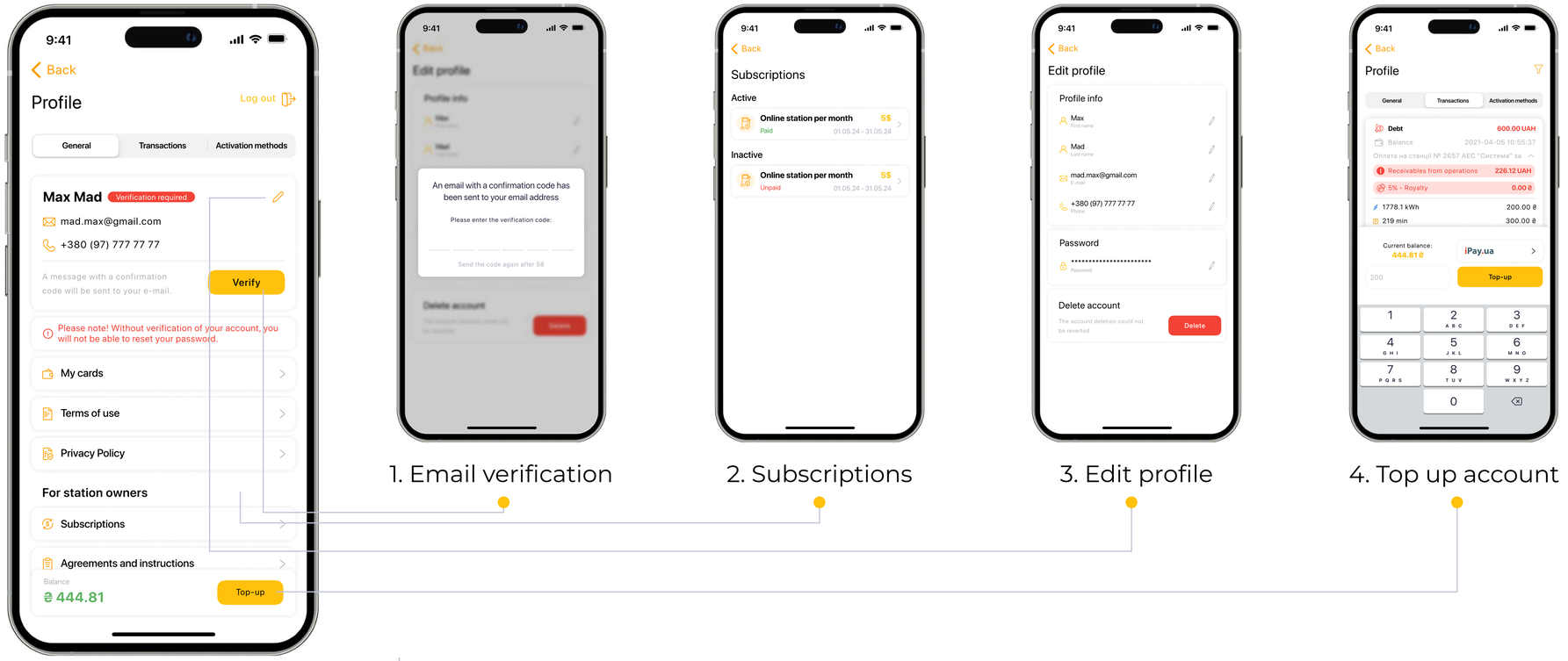


General

General profile tab stores profile information

1. The «Activation methods» tab contains a list of activation methods for charging sessions.
2. The «Transactions» tab stores the history of all your transactions and the status of your balance. This page also allows you to replenish your balance using the banking method convenient for you.
3.On the «My Cards» screen, you can connect MasterPass, which will allow you to store your payment details and allow you to make payments quickly and securely.
4. You can review the «Terms of Use» by clicking on the corresponding item in the menu.
5. Information about the «Privacy Policy» can be found by clicking on the corresponding menu item.

Profile

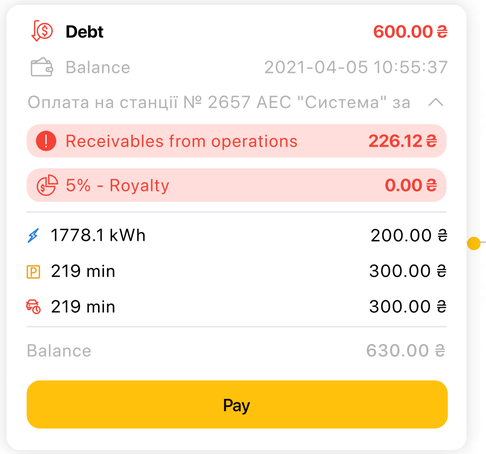


Edit Profile

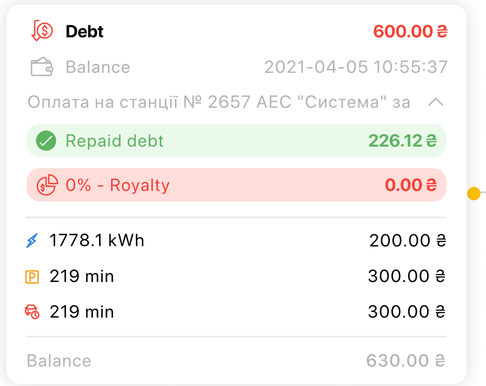
Editing user information and account password

1. If you are a new user of the system and your account has not been verified, you need to verify your e-mail. To do this, click on the «Verification» button and follow the instructions.
2. If you are the owner of charging stations, you can pay for online services, subscriptions, licenses and other expenses.
3. In the Edit profile menu, you can change your account information, change your password, or delete your account. Just select the item you want to change, update the data, and save it.
4. To deposit funds to your account, click on the «Deposit» button in your profile. You will be redirected to the transaction screen and the deposit form will open. Enter the amount you want to deposit in the field and click the Deposit button.

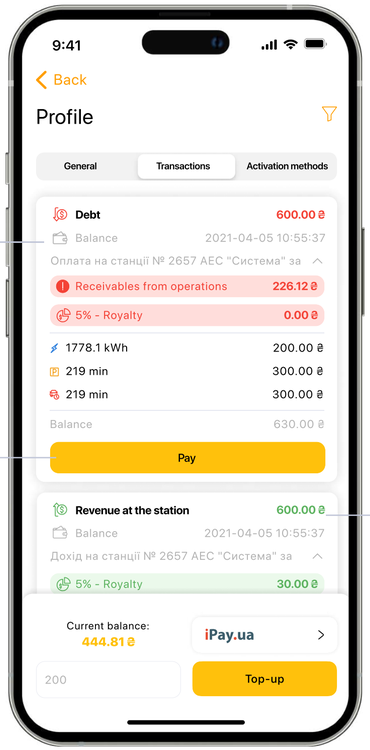
Profile



Debt transaction

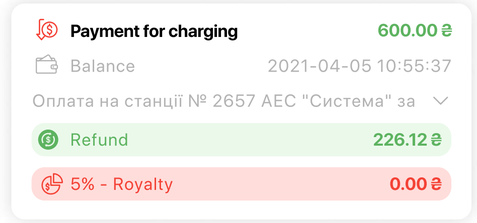


Paid debt transaction

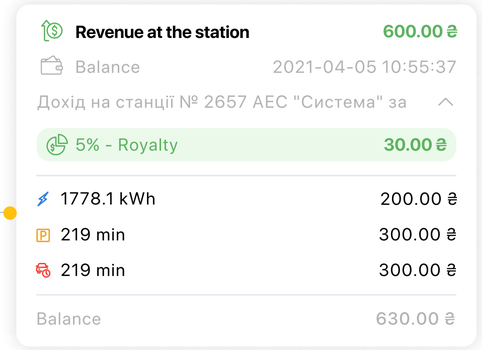


Transactions

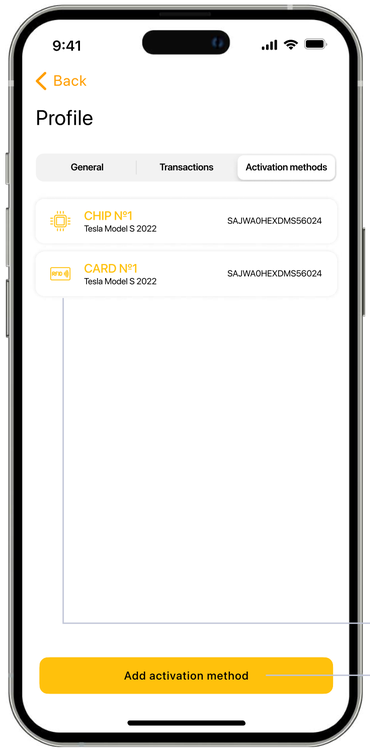
A list of all user transactions with detailed information about each of them.



Refund transaction

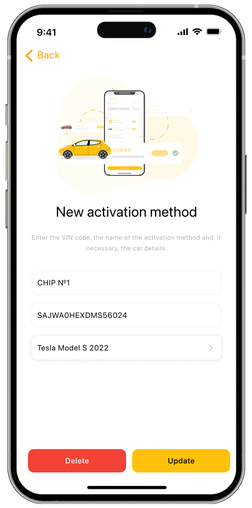


Profit transaction



Activation methods

List of activation methods

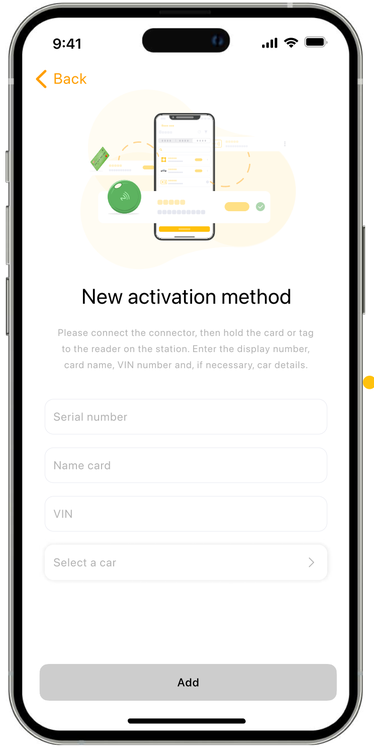


1. Edit activation method



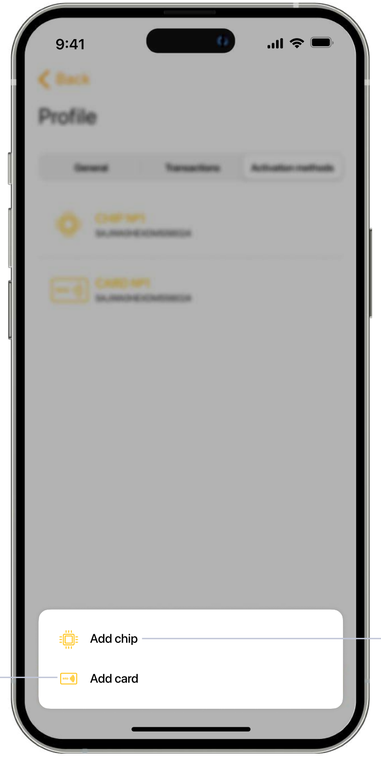
2. Create a new activation method

1. To edit the activation method, you need to tap on it and open the information and editing menu. Change the required fields and click «Update». By tapping «Delete» you can delete the Activation method.
2. To create a new method, click the Add Activation Method button on the Activation Methods screen. Select the option of the activation method you want to add in the pop-up menu.



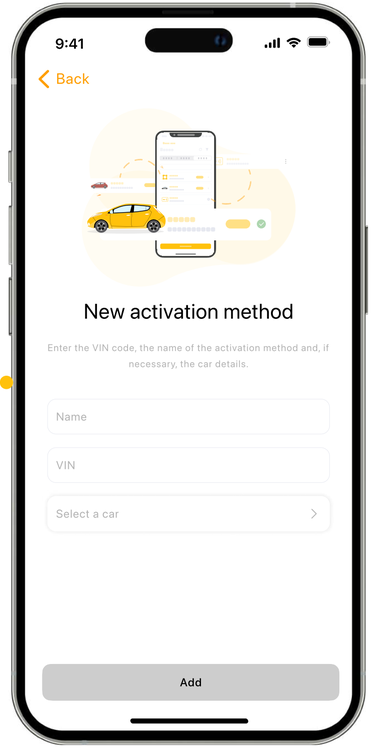
Adding a card

To add a card, you need to enter the card's serial number, a custom name, the VIN code, and, if needed, vehicle details.



Add activation method menu

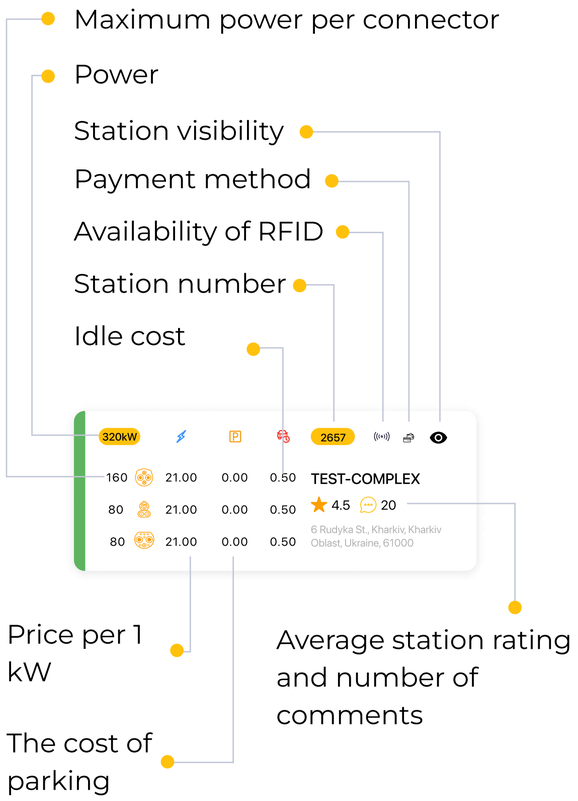
You can add two types of activation methods: a chip in the car and a card (or other accessory with an RFID tag).

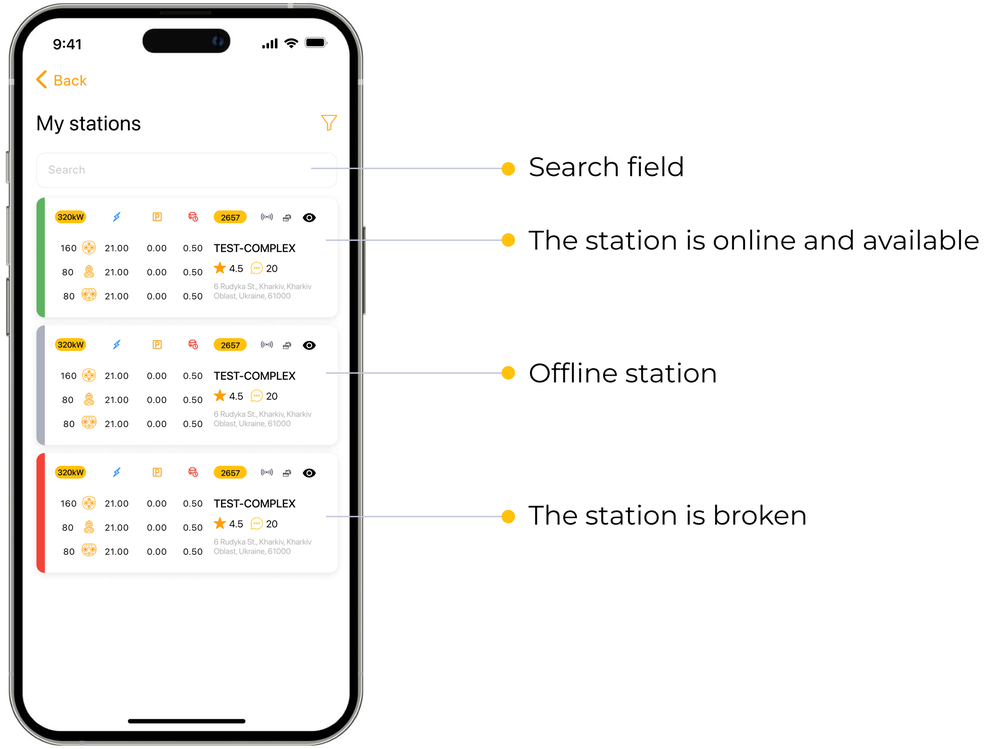


Adding a chip

When adding a chip, you need to enter the name, VIN code, and, if necessary, car data.

My stations

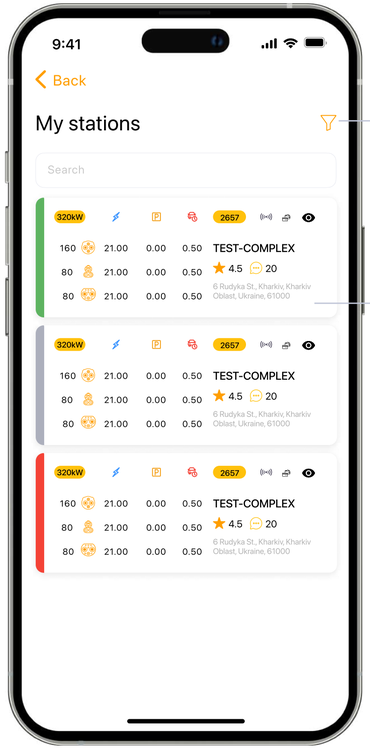




My stations list

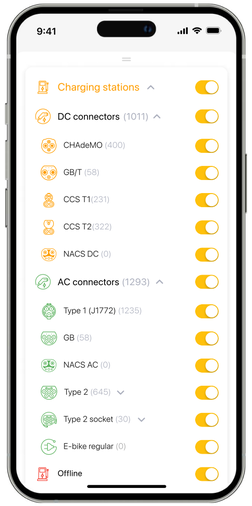
The screen contains a list of your charging stations and basic information about them. From this screen, you can go to the configuration and settings of each of the stations, and edit information about them.

My stations

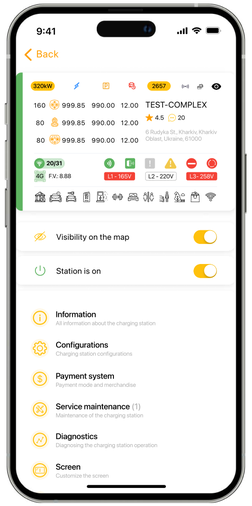


My stations list

The screen keeps a list of your charging stations



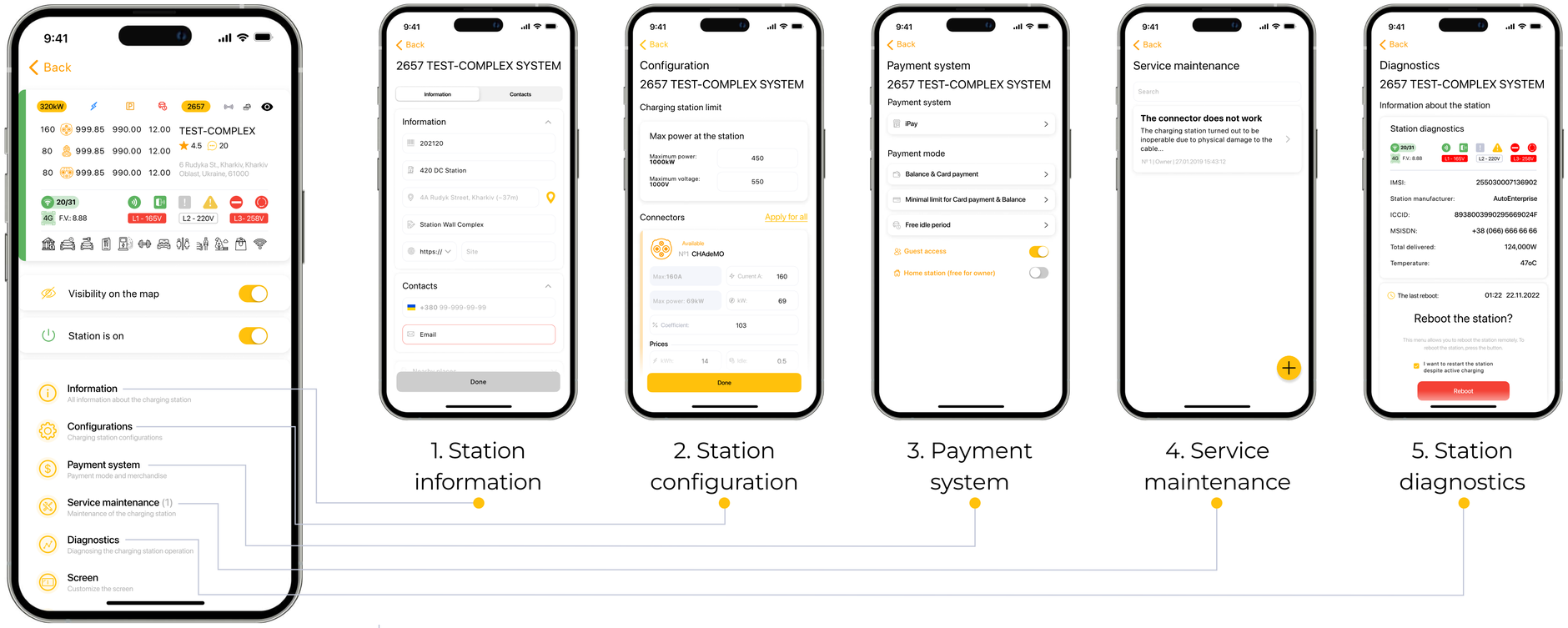
1. Filters



2. Details of my station

1. Filter stations by station type, status, nearby amenities, and more.
2. View full station details and edit them by going to the station details screen.

My stations



1. Station information

2. Station configuration

3. Payment system

4. Service maintenance

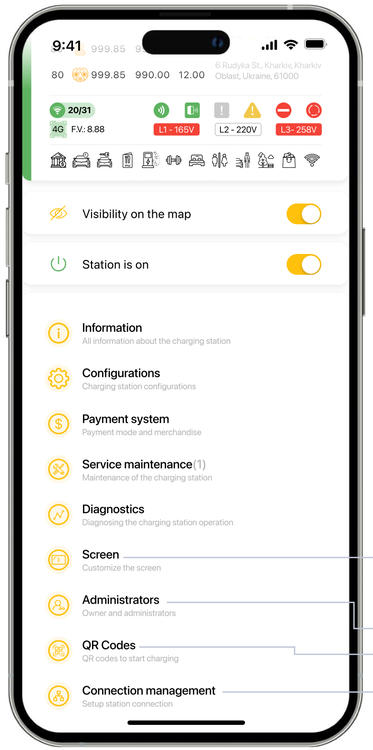
5. Station diagnostics

My station

Station information screen

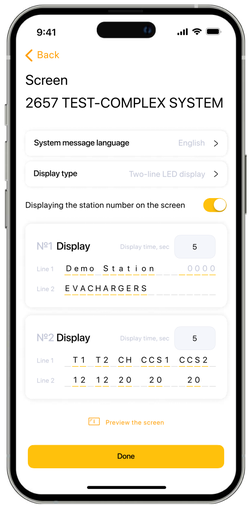
1. «Station information» - the screen allows you to edit the station name, location address, description, owner's website, location contacts, opening hours, and station photo.
2. "Station configuration" - the screen allows you to configure power and tariffs for the entire station and for each individual connector.
3. «Payment System» - the screen is used to set up the payment system on the station, add merchants, enable guest access and enable the home station.
4. «Maintenance» - allows you to create and view notes related to the station.
5. «Station diagnostics» - the screen allows you to diagnose the charging station directly in the application.

My stations

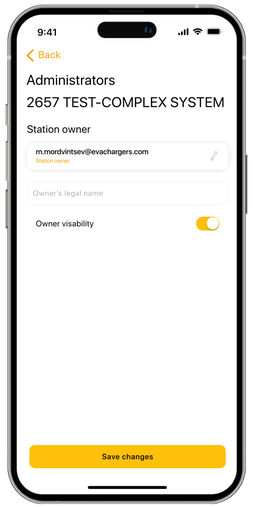


My station

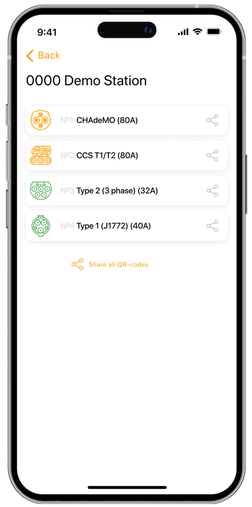
Station information screen



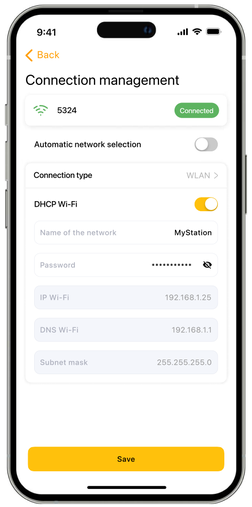
1. Screen settings



2. Administrators



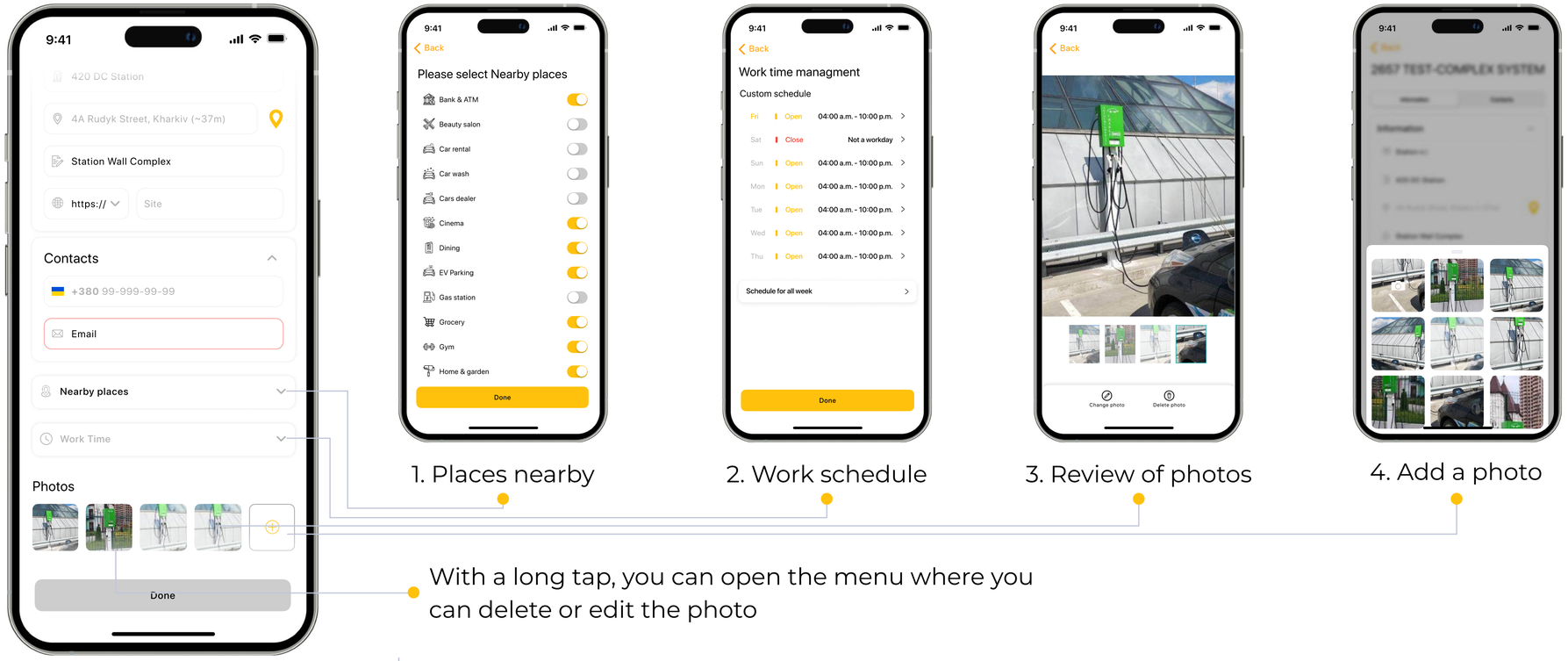
3. QR codes



4. Connection management

1. «Station screen settings» - the screen allows you to customize the charging station screens.
2. «Administrators» - on this screen you can change the station owner, add station administrators or edit the list of existing administrators.
3. «QR codes» - here you can share QR codes of connectors to start charging..
4. «Manage connection» - configure the network connection to the station.

My stations



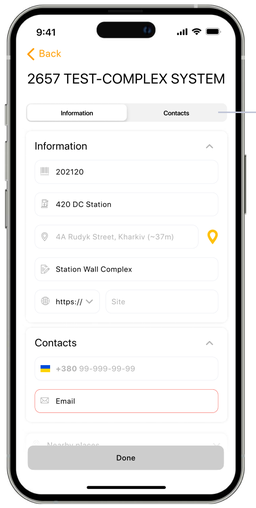
With a long tap, you can open the menu where you can delete or edit the photo

Information about station

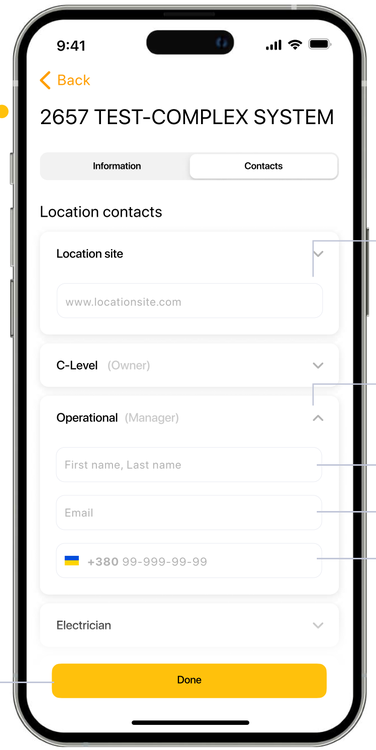
Here you can edit information about the station

1. Specify the locations closest to your station in the Nearby locations menu. This will help you attract more customers.
2. You can set a flexible schedule for the charging station or set a single opening time for all days.
3. Edit the photo or delete it if necessary using the viewer.
4. Add a photo of the station so that customers can easily find the station.

My stations



Station information



Adding a link to the location's website

Adding a location contact (Manager)

Contact name

Email address

Phone number

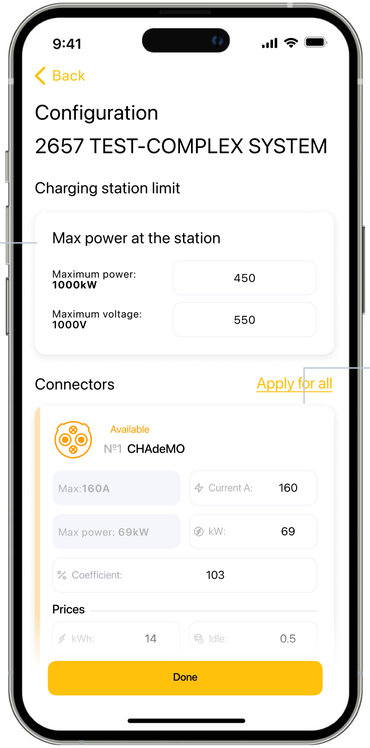
Click to save your changes

Information about the station

This part of the menu allows you to add location contacts

My stations

Setting the maximum power and voltage of the station

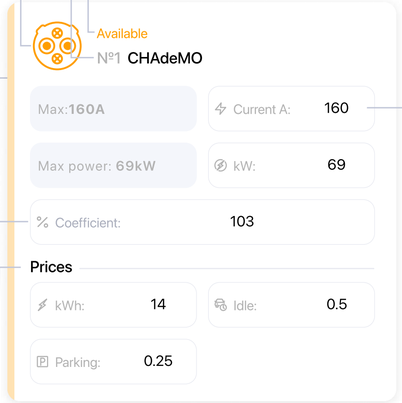


Connector icon

Connector number and type

Connector status

AC current per connector



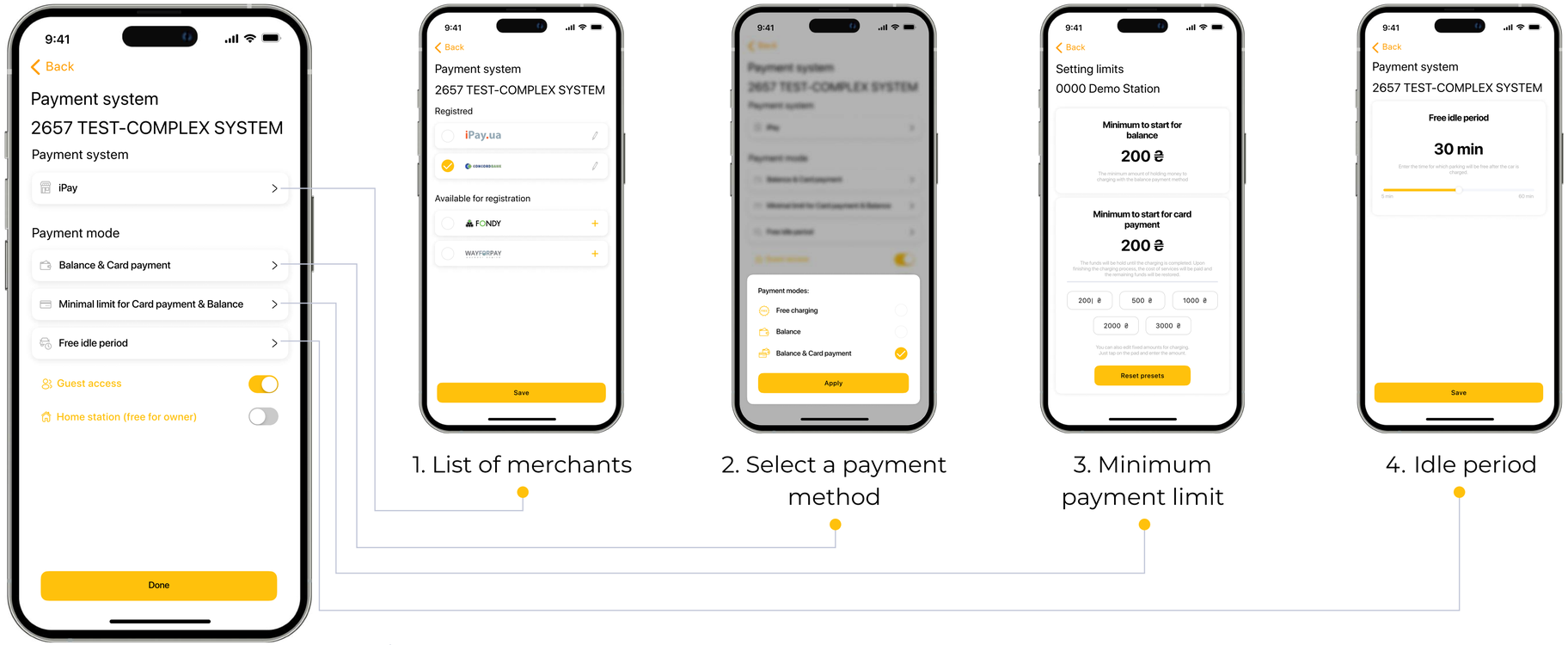
Prices per kW, parking and vehicle downtime

Electricity coefficient

Station configuration

Complete charging station setup, including charging and setting the maximum power and voltage of the station

My stations



Payment system

Screen for selecting and configuring the payment system at the station

1. The screen displays a list of merchants. You can add a merchant account, edit an existing one, and select one of them to receive payment for charging via direct payment.
2. You can select one of the charging payment modes. You can choose from the following modes: free charging, Payment from balance and combined method (Payment from balance and direct payment). Please note! The combined payment mode will not be available until you select a merchant for the station.
3. You can set a minimum limit for charging and quick amounts for the convenience of choice.
4. Set the parking time during which you do not need to pay, starting after you pay for the car.

My stations

20/31 The charging station is online and works without errors

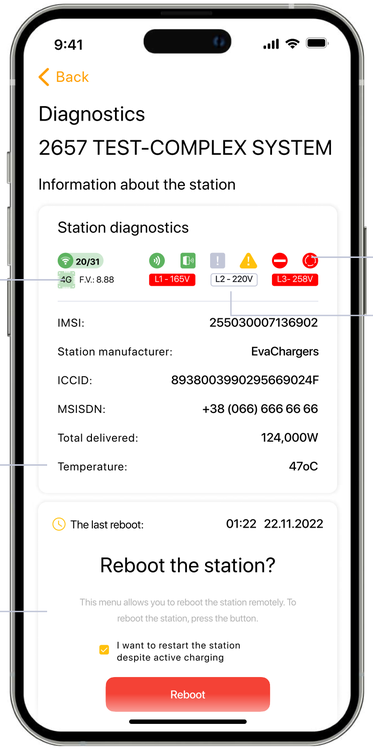
0/0 Charging station online and possibly off

1/31 The charging station has some errors

4G F.V.: 8.88 Modem type and firmware version

Information about the charging station

Station reboot menu



Station diagnostics

This screen stores information about the charging station diagnostics. Details about the charging station and its connectors and operating errors.

Charging station door status

Warning notification

RFID information

Station can't be used

Notification about module error

EMO

Current value of the current on the three phases

L1 - 100V Current below the limit value

L2 - 220V Current in the normal value limit

L3 - 258V Current above the limit value

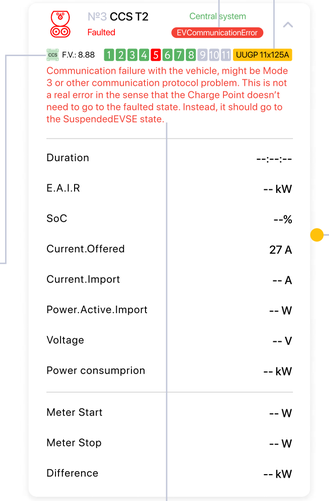
My stations

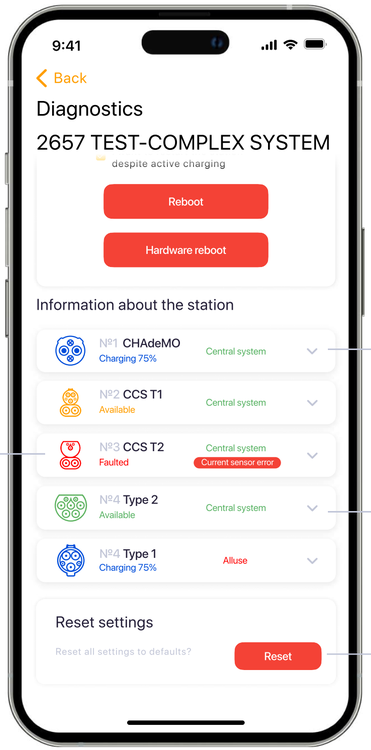
Information about power modules, their manufacturer and power output

Short error code

Connector controller and firmware version

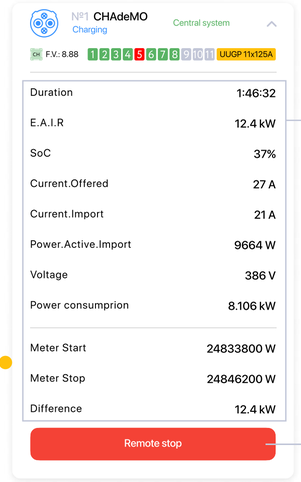
Full text of the error





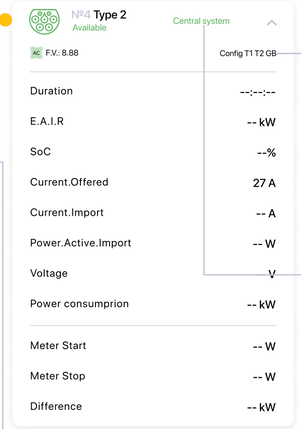
Station diagnostics

The connector diagnostics section stores information about each connector, errors in their operation, and the charging process.



Up-to-date information on the charging process

Remote termination of charging



Connector configuration

Central System - Start of the charging process with authorization from the server.
Alluse - Start without authorization from the central system.

Resetting the station settings

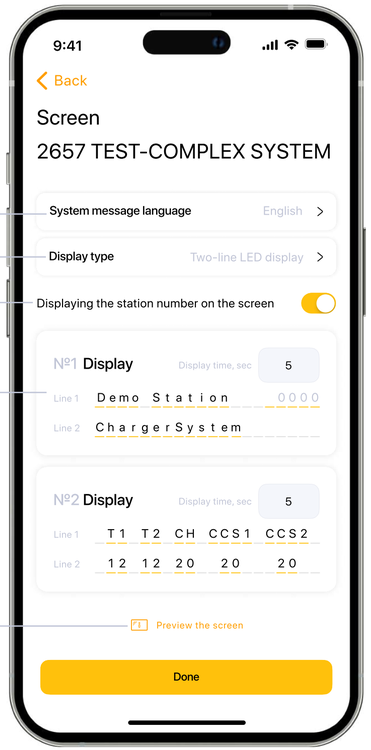
My stations

Select the system messages language

Select the display type

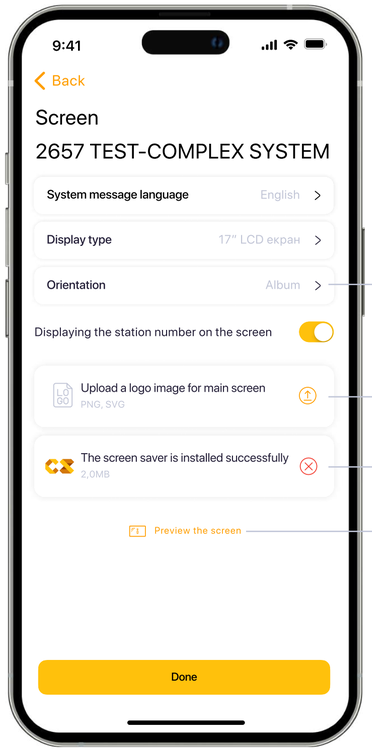
Display the station number on the screen

Edit information on the screen





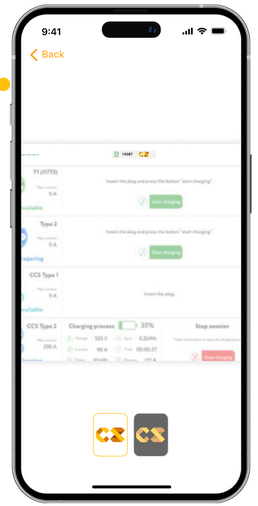
Demonstration of the of a two-line LED screen



Select the screen orientation

Upload a logo for the screen

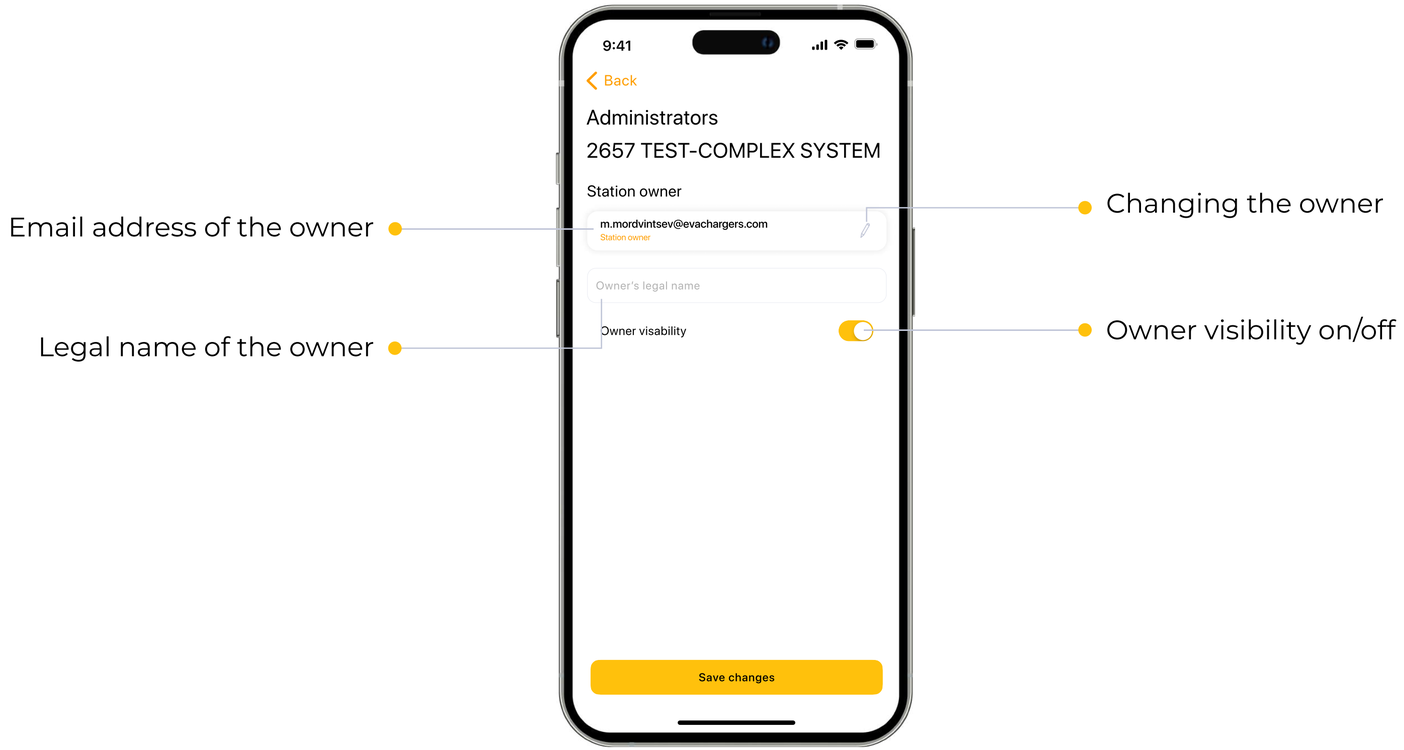
Delete the screensaver to download a new one



Demonstration 17" LCD screen

Customize your screens

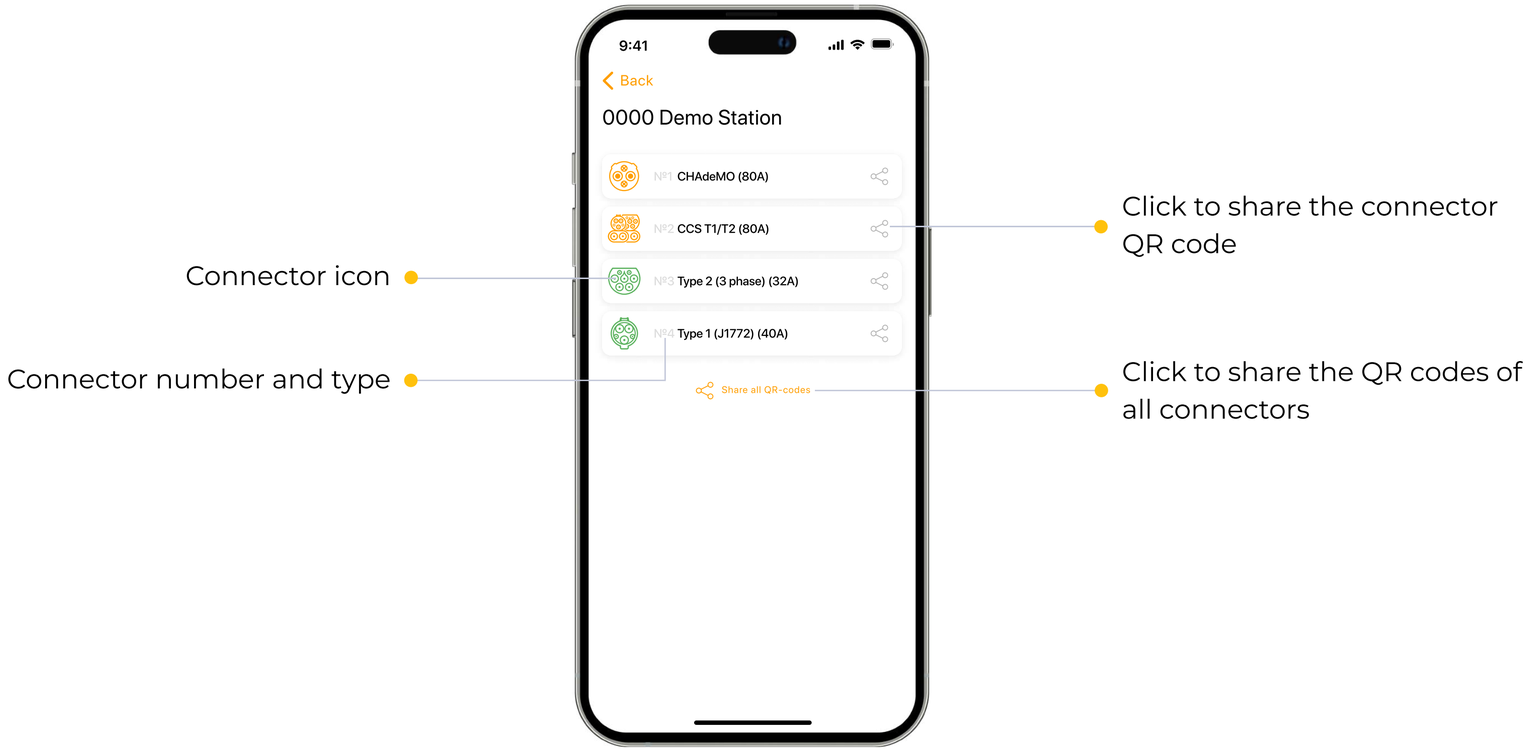
This menu allows you to customize the charging station screen, set your company logo and screen saver.



Administrators

The screen stores a list of station administrators and the station owner. Here you can assign a new station owner and enable or disable the display of the station owner in the station information.

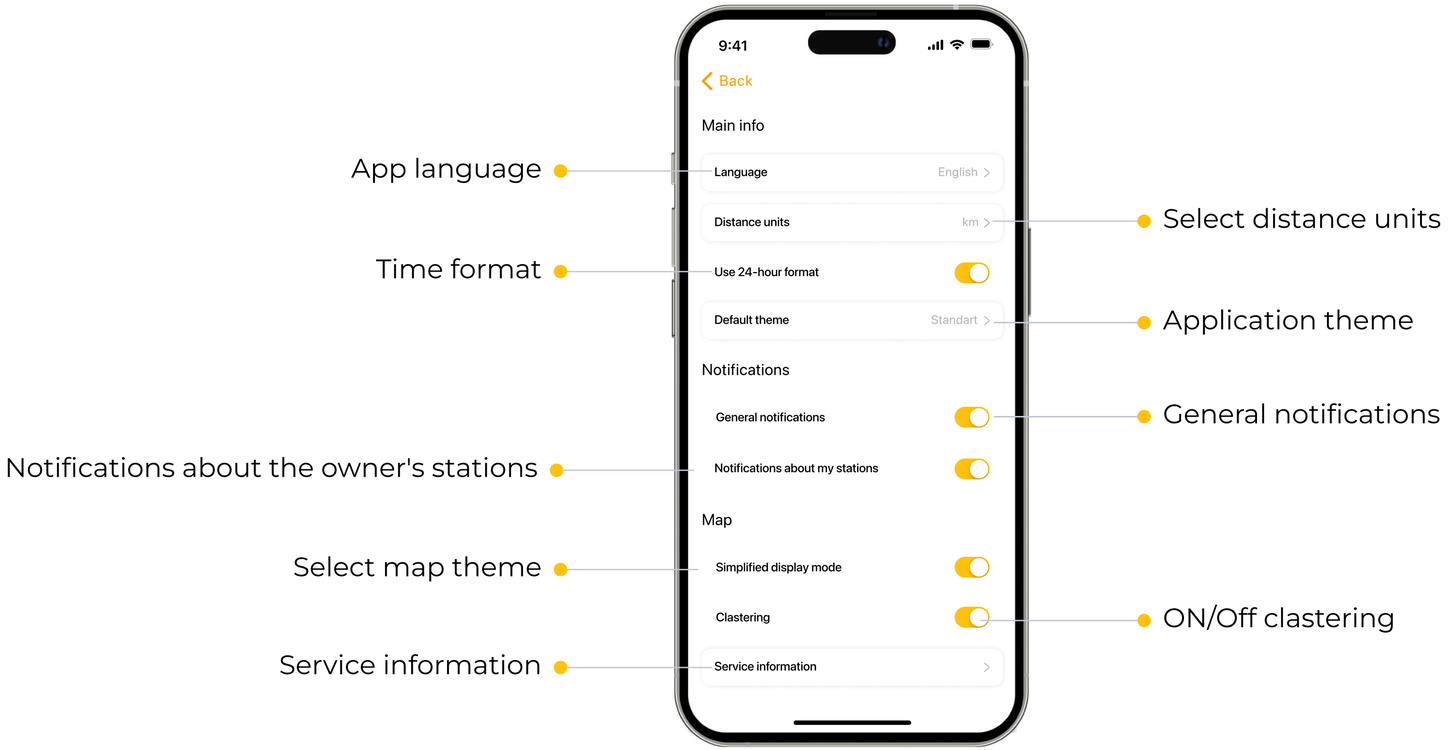
My stations



QR Codes

A list of QR codes is stored on the screen to quickly start charging. Each station connector has a unique QR code. You can share one or all QR codes at once by sending them via the messenger on your phone.

Settings



App settings

On the application settings screen, you can change the application language, distance units, enable/disable notifications, cluster, and customize the map and application theme.