

3D Print - Terms and conditions for the Service (for direct payment customers)

This service is provided by PostNord Strålfors AB, company registration number 556102-9843, (hereinafter referred to as "PostNord") and the agreement is consequently entered into between users and PostNord.

Unless otherwise specified in these terms and conditions, PostNord's General Terms and Conditions (PAV) apply to 3D Print; see postnord.se.

3D Print is the name of the service "3D Print" provided by PostNord Stralfors AB under the terms and conditions herein.

3D Print is a service which allows customers to use PostNord web portal through an application for mobile phone, tablet or portable media player to send a model. The model is printed by PostNord and is delivered directly to the recipient.

General

PostNord offers adult consumers the 3D Print service (hereinafter referred to as “the Service”) for sale via the web portal accessed through an application for tablet, portable media player and mobile phone.

Terms and conditions at the time of ordering

The terms and conditions in the version applicable at the time of ordering shall apply, but these may be amended without prior notice.

Acceptance of terms and conditions

In order to make a purchase using the Service, you must first accept these terms and conditions. By accepting these terms and conditions, you undertake to comply with the rules stipulated in these terms and conditions for the Service.

1.

Scope of the Service

1.1

Design, print and distribution.

The Service enables you to order models electronically via the web portal through an application on your mobile phone, tablet or portable media player, which will subsequently be printed and delivered to the addresses in physical form.

2.

Responsibility of the user

2.1

Responsibility for the content of material

As a user of the Service, you are responsible for ensuring that the content, design, text and images of the models:

- do not infringe on any copyright, trademark or other intellectual property rights. If you use other images than those available as standard images for the Service, you must ensure that you have the right to use such images. You are for example not permitted to use just any image for marketing purposes nor are you always permitted to modify or add text to the image you have selected.

- do not violate any applicable laws, regulations, public authority instructions, usages and customs, such as the Swedish Marketing Act and good marketing practice, the Swedish Copyright Act and applicable data protection legislation.
- do not risk causing offence.
- do not contain elements of pornography, violence or incitement to racial hatred.
- do not result in injury, damage or other detriment for PostNord or a third party.

2.2

PostNord's right to not distribute models

PostNord reserves the right to refuse to produce and deliver models with content and/or a design that, in the opinion of PostNord, is in breach of these terms and conditions for the Service. Where such right is exercised, you shall not be entitled to a refund of any charges paid or to any other compensation from the PostNord.

2.3

Undertaking

By accepting the terms and conditions, you undertake to indemnify PostNord against all costs and all other loss that your use of the Service in contravention of these terms and conditions may cause for PostNord or a third party.

3.

Processing of personal data

3.1

Personal data

When you are using the Service, PostNord is processing personal data related to you as a user of the Service. PostNord is the data controller in relation to such personal data processing. More information about PostNord's processing of your personal data in connection to the Service and its responsibility with respect hereto can be found in PostNord's Integrity Policy and in PostNord's General Terms and Conditions for direct-paying customers, PAV. PostNord's Integrity Policy and PAV is available on PostNord's website.

In addition to what is stipulated in PostNord's Integrity Policy, the following shall apply

in relation to the Service. When you use the application on a tablet, portable media player or mobile phone, PostNord will process the device's identification number and your e-mail address. For practical reasons, it is not possible to use the Service without allowing PostNord to process and store such data. This information will be stored for a period of 12 months from registration, which renews for another 12 month period each time you make a new purchase. The data is deleted upon the expiry of the 12 month period, unless you make a new purchase.

3.2

Responsibility for texts

PostNord accepts no liability whatsoever with regard to the wording of the text on the models. Remember that applicable data legislation contains rules to prevent violation of another person's integrity.

4.

Intellectual property rights

4.1

Property of PostNord

All intellectual property rights and technical solutions relating to the Service are the property of PostNord, or the property of the rights holder PostNord represents, and you may not use them other than as expressly agreed by PostNord.

4.2

Own images

If you choose your own image, it is extremely important that you only use photographs/images you are sure you have the right to use for your intended purpose. Remember i.a. that there are rules in force on the use of images and texts for advertising purposes.

Images uploaded by the sender remain the intellectual property of the sender. PostNord's use of the image is limited to distribution to the address given by the sender. How models are handled after distribution is outside of PostNord's control and responsibility.

5.

Ordering, distribution and prices

5.1

Ordering

Model orders must be made according to the instructions provided in conjunction with the order function at the web portal or the information under the heading Information/About the service in the application on your tablet, portable media player or mobile phone.

5.2

Binding agreement

No binding agreement exists until PostNord has confirmed your order by e-mail.

5.3

Information about prices and delivery times

Information about prices and delivery times, as applicable at the time, is available at the web portal or under the heading Information in the application for mobile phone, tablet or portable media player.

Exempt VAT according to the Swedish VAT legislation.

Note that data charges from your mobile telephone operator may apply.

6.

PostNord's obligations and liability

6.1

Distribution

PostNord undertakes to produce and distribute the models in accordance with your order, the Swedish Postal Services Act, the terms and conditions for first class domestic and international Varubrev, as appropriate, and PostNord's General Terms and Conditions (PAV), as well as otherwise in accordance with the terms and conditions that may be specified from time to time at postnord.se.

6.2

PostNord's liability for production and distribution

PostNord's liability for production and distribution within the framework of the Service is always limited to the payment you have made to PostNord for such production and distribution. PostNord's shall have no liability for any person's use of the Service or

model. Therefore PostNord expressly disclaims all liability for damages of any kind arising out of use of the Service or model.

6.3

Obligation of confidentiality

PostNord's staff and subcontractors are bound by an obligation of confidentiality.

6.4

Correct address

PostNord does not check that the addresses provided are correct.

6.5

Scan quality

PostNord accepts no liability for the quality of the scan you choose to send as a model.

6.6

Size of the model

There can be a variance of size of the model depending on the scanned volume.

7.

Payment terms

7.1

Forms of payment

Payment can be made by credit/debit card.

The payment solution is provided by Nets Sweden AB.

7.2

Forms of payment for the application for mobile phone, tablet or portable media player.

Payment for models sent immediately must be made by card directly in the application.

The price is the one applicable at the time and is displayed in the application. The payment solution is provided by Nets Sweden AB.

8.

Cooling-off period and complaints

It is hereby agreed in accordance with Section 5 of the Swedish Distance and Home Selling Act (2005:59) that there is no cooling-off period for your purchase. This is because the model you order is produced to your specific requirements and by its

nature cannot be sold to another customer or used by PostNord.

Complaints are handled in accordance with the provisions for the Service. Contact 3dprint@stralfors.com for any complaints.

9.

Disputes

9.1

Dispute resolution

Disputes arising from purchases within the framework of the Service and/or arising from these terms and conditions shall be determined by a Swedish general court or by the Swedish National Board for Consumer Disputes.

10.

Customer Service

If you have any questions about the Service, please contact PostNord Strålfors Customer Service by e-mail 3dprint@stralfors.com.