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DATA PROTECTION POLICY AND PRIVACY NOTICE:

Introduction

In'Tech Industries, Inc. and related software providers. In'Tech Industries, Inc. is a data controller and needs to gather and use certain information (data processing) about individuals (data subjects) that can identify directly or indirectly a natural person – processing of a data subject's personal data.

These include visitors to our website, customers, suppliers, business contacts, employees, and other people the organization has a relationship with or may need to contact for business or information delivery. This policy describes:

- which reasons we have to process your personal data
- what data is processed
- where the data is being processed
- what is the legal purpose of data processing
- what rights the data subject has and how he or she can exercise these rights

Furthermore, it will describe how this personal data is collected, handled, and stored through internal processes to meet the company's data protection standards and comply with the law.

Privacy Notice

Which reasons do we have for processing your personal data?

Depending on the object of business we have different reasons for processing your personal data.

Such reasons can be:

- preparing, performing, and analyzing demonstrations of our software
- improving the user experience
- analyzing user behavior
- informing our audience about news regarding our product and the industry
- engaging potential clients

What personal data is being processed?

Depending on the depth of the business relationship, we collect personal data to provide better service and offers.

Such data can include:

- personal data that can directly identify you, such as but not limited to your name, your address, your e-mail address, voluntary responses to questions about your

business and needs, and your behavior within our software while actively logged in to an account.

- personal data that can indirectly identify you, such as but not limited to your IP address, data we gather for statistical analysis (browsing behavior). We use multiple tracking and analyzing tools to collect information about the use of our website as well as our Software. These include Google Analytics, Matomo, LinkedIn, and Hubspot which provide an anonymous dataset that indicates how and where users interacted with our website, duration of visit, entry and exit points to our website, and for those who have also opted into Google's Data Policy, demographic statistics about the user.
- personal data that can indirectly identify you, such as specific tracking of website use and behavior in response to emails or online ad behaviors who have opted-in to a further level of tracking of personal behavior as part of a request to better serve them as potential customers for our software platforms.
- any other data you send us or include within the platform. This could also be sensitive data such as your biometrical data whenever you upload a certain type of 3D model.

Where the data is being processed?

Our data is stored on servers provided by Amazon Web Services, Inc., Google LLC, LinkedIn Corporation, LIVESTORM SAS, Matomo, and Hubspot, Inc. in the European Union or overseas, whereas those are all active members of the EU-US privacy shield and with which In'Tech Industries, Inc. has order data processing agreements.

Where it is needed and only for as long as necessary is personal data also processed and stored on local machines such as laptops and desktop computers.

What is the legal purpose for processing the data?

In'Tech Industries, Inc. only processes personal data when we have a legitimate purpose for doing so. These purposes vary with the different reasons and objects of businesses.

Some of the purposes can include:

- you giving us consent
- processing is necessary for the performance of a contract
- processing is necessary for compliance with a legal obligation to which the controller is subject

What rights does the data subject have?

The data subject can exercise certain rights such as, but not limited to, the right to be informed what, where and who is processing and controlling data by reading this privacy notice.

Further rights can be exercised by writing an e-mail to our data protection officer who will answer all enquires in a reasonable period of time.

Further rights include:

- the right to the erasure of his or her personal data (the right to be forgotten)
- the right to rectification of his or her personal data
- the right to restrict the processing of his or her personal data
- the right to receive all personal data concerning him or her in a commonly used, machine-readable format

In'Tech Industries, Inc. **Data Protection Policy**

Why this policy exists

This data protection policy ensures that In'Tech Industries, Inc.:

- Complies with data protection law and follows good practice
- Protects the rights of their staff, customers, and partners
- Is open about how it stores and processes individuals' data
- Protects itself from the risks of a data breach

People, Risks and Responsibilities

Data Protection Policy scope

This policy applies to:

- The head office of In'Tech Industries, Inc.
- All branches of In'Tech Industries, Inc.
- All staff and volunteers of In'Tech Industries, Inc.
- All contractors, suppliers, and other people working on behalf of In'Tech Industries, Inc.

This policy applies to all data that the company holds relating to identifiable individuals, even if that information technically falls outside of the USA

This can include:

- Names of individuals
- Postal addresses
- Email addresses
- Telephone numbers
- ...plus any other information relating to individuals that supports the purpose of our business.

Data Protection Risks

This policy helps to protect In'Tech Industries, Inc. from some very real data security risks, including:

- Breaches of confidentiality. For instance, information is being given out inappropriately.
- Failing to offer choice. For instance, all individuals should be free to choose how the company uses data relating to them.

- Reputational damage. For instance, the company could suffer if hackers successfully gained access to sensitive data.

Responsibilities

Everyone who works for or with In'Tech Industries, Inc. shares responsibility for ensuring that data is collected, stored, and handled appropriately. Each team that handles personal data must ensure that it is handled and processed in line with this policy and data protection principles.

However, these people have key areas of responsibility:

- The board of directors is ultimately responsible for ensuring that In'Tech Industries, Inc. meets its legal obligations.
- The Data Protection Officer is responsible for:
 - Keeping the board updated about data protection responsibilities, risks, and issues.
 - Reviewing all data protection procedures and related policies, in line with an agreed schedule.
 - Arranging data protection training and advice for the people covered by this policy.
 - Handling data protection questions from staff and anyone else covered by this policy.
 - Dealing with requests from individuals to see the data In'Tech Industries, Inc. holds about them (also called 'subject access requests').
 - Checking and approving any contracts or agreements with third parties that may handle the company's sensitive data.
- The Head of IT is responsible for:
 - Ensuring all systems, services, and equipment used for storing data meet acceptable security standards.
 - Performing regular checks and scans to ensure security hardware and software are functioning properly.
 - Evaluating any third-party services the company is considering using to store or process data. For instance, cloud computing services.
- The Head of Sales and Marketing is responsible for:
 - Approving any data protection statements attached to communications such as emails and letters.
 - Addressing any data protection queries from journalists or media outlets like newspapers.
 - Where necessary, working with other staff to ensure marketing initiatives abide by data protection principles.

General Staff Guidelines

- The only people able to access data covered by this policy are those who need it for their work.
- Data must not be shared informally. When access to confidential information is required, employees can request it from their direct managers.
- In'Tech Industries, Inc. will provide training to all employees to help them understand their responsibilities when handling data.

- Employees must keep all data secure, by taking sensible precautions and following the guidelines below.
- In particular, strong passwords must be used and they should never be shared.
- Personal data should not be disclosed to unauthorized people, either within the company or externally.
- Data must be regularly reviewed and updated if it is found to be out of date. If no longer required, it must be deleted and disposed of.
- Employees must request help from their manager or the data protection officer if they are unsure about any aspect of data protection.

Data Storage

These rules describe how and where data should be safely stored. Questions about storing data safely can be directed to the IT manager or data controller.

When data is stored on paper, it must be kept in a secure place where unauthorised people cannot see it. These guidelines also apply to data that is usually stored electronically but has been printed out for some reason:

- When not required, the paper or files should be kept in a locked drawer or filing cabinet.
- Employees must make sure paper and printouts are not left where unauthorized people could see them, like at the printer.
 - Data printouts must be shredded and disposed of securely when no longer required.
 - When data is stored electronically, it must be protected from unauthorized access, accidental deletion, and malicious hacking attempts:
- Data must be protected by strong passwords that are changed regularly and never shared between employees.
- If data is stored on removable media (like a CD or DVD), these must be kept locked away securely when not being used.
- Data should only be stored on designated drives and servers, and should only be uploaded to approved cloud computing services.
- Servers containing personal data should be sited in a secure location, away from general office space.
- Data is backed up frequently. Those backups should be tested regularly, in line with the company's standard backup procedures.
- Data are not saved to not approved devices such as laptops, USB sticks, or other mobile devices like tablets or smartphones.
- All servers and computers containing data are protected by approved security software and a firewall.

Personal Data Use

Personal data is of no value to In'Tech Industries, Inc. unless the business can make use of it. However, it is when personal data is accessed and used that it can be at the greatest risk of loss, corruption, or theft:

- When working with personal data, employees will ensure the screens of their computers are always locked when left unattended.
- Personal data will not be shared informally.

- Data must be encrypted before being transferred electronically. The IT manager can explain how to send data to authorized external contacts.
- Personal data should never be transferred outside of the European Economic Area.
- Employees should not save copies of personal data to their own computers. Always access and update the central copy of any data.

Data Accuracy

The law requires In'Tech Industries, Inc. to take reasonable steps to ensure data is kept accurate and up to date. The more important it is that the personal data is accurate, the greater the effort In'Tech Industries, Inc. should put into ensuring its accuracy.

It is the responsibility of all employees who work with data to take reasonable steps to ensure it is kept as accurate and up to date as possible.

- Data will be held in as few places as necessary. Staff should not create any unnecessary additional data sets.
- Staff should take every opportunity to ensure data is updated. For instance, by confirming a customer's details when they call.
- In'Tech Industries, Inc. will make it easy for data subjects to update the information In'Tech Industries, Inc. holds about them. For instance, via the company website.
- Data must be updated as inaccuracies are discovered. For instance, if a customer can no longer be reached on their stored telephone number, it must be removed from the database.
- It is the marketing manager's responsibility to ensure marketing databases are checked against industry suppression files every six months.

Subject Access Requests

All individuals who are the subject of personal data held by In'Tech Industries, Inc. are entitled to:

- Ask what information the company holds about them and why.
- Ask how to gain access to it.
- Be informed on how to keep it up to date.
- Be informed how the company is meeting its data protection obligations.
- Ask In'Tech Industries, Inc. to delete all their personal data (right to be forgotten)
- Ask for a machine-readable copy of their personal data

If an individual contacts the company requesting this information, this is called a subject access request.

Subject access requests from individuals should be made by email and addressed to the data controller to In'Tech Industries, Inc. at 3Dprintquote@intech-ind.com The data controller can supply a standard request form, although individuals do not have to use this.

The data controller will provide the relevant data within a reasonable time frame. The data controller will always verify the identity of anyone making a subject access request before handing over any personal information.

Disclosing Data for Other Reasons

In certain circumstances, the GDPR allows personal data to be disclosed to law enforcement agencies without the consent of the data subject. Under these circumstances, In'Tech Industries, Inc. will disclose the requested data. However, the data controller will ensure the request is legitimate, seeking assistance from the board and from the company's legal advisers where necessary.

Providing Information

In'Tech Industries, Inc. aims to ensure that individuals are aware that their data is being processed and that they understand:

- How the data is being used.
- How to exercise their rights.

To these ends, the company has a privacy statement, setting out how data relating to individuals is used by the company.

Disclaimer

Liability for Content

We make every effort to keep the information on our Web site current, but accept no liability whatsoever for the content provided. In'Tech Industries, Inc. is not obligated to monitor third-party information provided or stored on our Web site. However, we shall promptly remove any content upon becoming aware that it violates the law. Our liability in such an instance shall commence at the time we become aware of the respective violation.

Liability for Links

Our site contains links to third-party Web sites. We have no influence whatsoever on the information on these Web sites and accept no guarantee for its correctness. The content of such third-party sites is the responsibility of the respective owners/providers.

At the time third-party Web sites were linked to ours, we found NO GROUNDS WHATSOEVER of any likely contravention of the law. We shall promptly delete a link upon becoming aware that it violates the law.

Copyrights

The content and works provided on these Web pages are governed by the copyright laws of Germany. Duplication, processing, distribution, or any form of commercialization of such material beyond the scope of the copyright law shall require the prior written consent of its respective author or creator.

Data Protection

Please be aware that there are inherent security risks in transmitting data, such as e-mails, via the Internet, because it is impossible to safeguard completely against

unauthorized access by third parties. Nevertheless, we shall safeguard your data, subject to this limitation. In particular, personal information will be transmitted via the Internet only if it does not infringe upon third-party rights unless the respective party has given its prior consent in view of such security risks. Accordingly, as the Web site provider, we shall not be held liable for any damages incurred as a consequence of such security risks or for any related acts of omission on our part.

We oppose the use of any available contact information by a third party for sending unsolicited advertisements. As the Web site provider, we reserve the express right to take legal action against unsolicited mailing or e-mailing of spam and other similar advertising materials.

General Terms & Conditions

1. General Terms and Scope of Agreement

These General Terms and Conditions (GTC) apply to contracts between In'Tech Industries, Inc. and customers or users of In'Tech Industries, Inc. website.

Any diverging or supplementary terms of the customer are not part of the contract unless In'Tech Industries, Inc. reviews the alternative or supplementary conditions and explicitly approves them in writing.

2. Conclusion

The customer declares all orders placed with In'Tech Industries, Inc. to be binding offers. However, the contract between the customer and In'Tech Industries, Inc. is concluded only after acceptance by In'Tech Industries, Inc. The acceptance of the contract by In'Tech Industries, Inc. may occur in writing, by telephone, or by e-mail.

3. Withdrawal

The products manufactured by In'Tech Industries, Inc. on behalf of customers are one-offs, which are produced and individually designed according to customer requirements and specifications. In'Tech Industries, Inc. will produce the products in the material chosen by the client, according to the specified customer plans and sketches and/or in the size and color specified by the customer, etc.

For non-customized products, In'Tech Industries, Inc. grants a right of return of 14 days, provided that the products supplied are unused, in the original packaging, and in perfect condition. To ensure processing within the return period, a written return request or the unopen product should be sent to

In'Tech Industries, Inc.

7180 Sunwood Drive, NW

Ramsey, MN 55303

USA

In the case of an effective return of the sealed product to In'Tech Industries, Inc. with the warranty period, all money that has already been paid will be refunded within 14 days. When the products have been used or degraded, In'Tech Industries, Inc. is entitled to demand compensation. This does not apply if the deterioration of the products is due to their examination only.

4. VAT

All sale prices of In'Tech Industries, Inc. to customers are net prices plus the statutory value-added tax.

5. Delivery

In'Tech Industries, Inc. is entitled to make partial deliveries if this is reasonable for the customer. Once the shipment of product is agreed upon, the delivery risk is transferred to the customer as soon In'Tech Industries, Inc. has passed the products or the delivery to the transport service.

6. Delayed Delivery

If a binding delivery date has been agreed to in the contract between the customer and In'Tech Industries, Inc., In'Tech Industries, Inc. is only considered to be in default after the customer has allowed In'Tech Industries, Inc. a reasonable grace period.

7. Retention

If the customer has a previous debt liability with In'Tech Industries, Inc., In'Tech Industries, Inc. can refuse delivery, notwithstanding any other rights.

8. Complaints

Immediately after receipt of the delivery, the customer has the responsibility to check the quality of the delivered products. For obvious defects, they must be reported in writing within 10 working days of receipt of delivery. For hidden defects, the time limit for the receipt of the goods begins with their discovery. If the customer has not provided an accurate and timely complaint, the delivery is considered approved.

9. Warranty

The option for customer claims regarding product defects expires after 12 months. This does not apply if In'Tech Industries, Inc. has fraudulently concealed the defect or has assumed a guarantee by In'Tech Industries, Inc. It also does not apply to personal injury and claims under the Product Liability Act. In'Tech Industries, Inc. has the right to remedy defects at its own discretion by replacement delivery or removal of defects. Slight, unavoidable deviations that fall under the customary production technology standard or standard deviations of quality, format, color, and weight in the products delivered shall not constitute defects.

10. Retention of Title

The delivered In'Tech Industries, Inc. goods are considered property of In'Tech Industries, Inc. until payment is made in full by the customer. The customer is however entitled to resell the products supplied in the normal course of business to third parties. Other disposals, in particular pledging or granting of equitable lien shall not be permitted unless In'Tech Industries, Inc. agrees on this explicitly in writing. As soon as the customer enters the contract with In'Tech Industries, Inc., they assume additional

responsibilities which include assuming all claims incurred from the resale of the products supplied by In'Tech Industries, Inc. against third parties, except the case that the customer is unable to enforce its own claim against third parties.

11. Payment

All Invoices from In'Tech Industries, Inc. are to be paid within 5 business days of receipt and without deduction. If payment has not been received within 10 days of receipt of the invoice, the customer is automatically in default.

12. Place of Performance, Jurisdiction, and Applicable Law

The location for fulfillment and jurisdiction are both Ramsey, USA. The contractual relationship between the customer and In'Tech Industries, Inc. is governed by the laws of the United States of America.

13. Severability

If any term or other provision of this Agreement is determined to be invalid, illegal, or incapable of being enforced by any rule or law, or public policy, all other conditions, and provisions of this Agreement shall nevertheless remain in full force and effect so long as the economic or legal substance of the transactions contemplated hereby is not affected in any manner materially adverse to any party.