

You can use this document to determine the cause of an IPEE Mini flushing system malfunction.

Issue		Cause	Solution
Water keeps running		Valve is dirty	Clean filter/valve
		Valve is broken	Replace valve
Urinal doesn't flush	NO sound after using Smart Key	Battery is empty	Replace battery
		Power is off	Check power supply
		Bad wiring	Check cable connections
	SOUND after using Smart Key, No flush	Valve is dirty	Clean filter/valve
		Valve is broken	Replace valve
		Hose is squashed	Mount hose correctly
		Water supply is turned off	Check shut-off valves and/or rainwater supply
SOUND after using Smart Key, Flush	Sensor doesn't detect urine	Add 'aiming sticker'	
Urinal flushes insufficiently		Valve is dirty	Clean filter/valve
		Valve is broken	Replace valve
		Hose is squashed	Mount hose correctly
		Water supply is blocked	Check shut-off valves and/or rainwater supply
Sensor beeps	Continuously	Valve isn't properly connected	Check cable connections
		Hose touches sensor	Mount hose correctly
	Before flushing	Battery is almost empty	Replace battery
	Occasionally	Sensor has been wet	Dismount the urinal; make sure the sensor is dry and there are no leaks behind the urinal; reset calibration