# Going Digital: Implications for Firm Value and Performance

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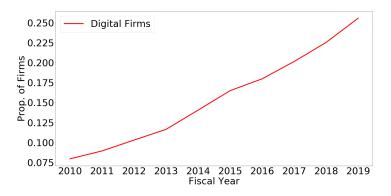
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## Going Digital



▶ Over the past few years, non-tech companies are increasingly shifting into the new economy by going digital.



### Research Question



- ▶ What are the valuation consequences of digital investments?
  - Are prices reacting to these investments in a timely fashion?
- ▶ What are the accounting performance effects of digital investments?

#### Literature Review



- Prior work in the IT literature shows that there are several potential benefits and frictions associated with digital investments.
  - Benefits:
    - Improves productivity (Tambe 2014).
    - Enables companies to scale both vertically and horizontally (Hitt, 1999; Baker and Hubbard. 2004).
    - A GPT technology that increases value of other forms of investments (Cockburn et al, 2017).
  - Costs:
    - Costly investments with limited payoffs in the short-term (Brynjolffson and Hitt, 1996).
    - Requires complementary organizational and human capital to realize benefits (Bresnahan and Greenstein, 1996).

## Research Design



- ► The sample of our study consists of non-tech firms and runs from 2010-2019.
  - Non-tech industries are those that are not related to computers, electronics, communications, data processing and internet services.
- We examine the valuation effects of engaging digital activities by measuring the effect of these activities on market-to-book, the earnings/sales response coefficient.
- ► We also examine the accounting performance effects by studying asset turnover, profit margins, sales growth and return-on-assets.

# Measuring Digital



- ▶ We measure digital activities using a text-based methodology:
  - Develop a digital dictionary by collating key words in industry and practitioner writings on digital transformation.
  - Obtain text on the business activities of firms from the business description in 10-Ks.
  - Count digital related terms in the business description.
  - Compute a digital proxy by ranking yearly tercile of digital terms (coded 0 for no digital terms, and 1-3 for the tercile ranks).

## Validation of Digital Measure



▶ We validate the measure by studying whether digital non-tech firms are more similar to tech and less similar to non-tech firms in return co-movement tests.

	Co-Movem	ent with Tech	Co-Movement with Non-Tech	
	Levels	Past 3-Year	Levels	Past 3-Year
		change		change
Digital <sub>i,t</sub>	0.014 <sup>a</sup>	$0.012^{b}$	-0.043 <sup>a</sup>	-0.017 <sup>b</sup>
	(0.004)	(0.005)	(800.0)	(0.007)
Controls	Yes	Yes	Yes	Yes
Time FE	Yes	Yes	Yes	Yes
Industry FE	Yes	Yes	Yes	Yes
Observations	16,961	12,735	16,961	12,735
Adj. R <sup>2</sup>	0.2437	0.0948	0.3926	0.1640

 $<sup>^{\</sup>it a}$  ,  $^{\it b}$  ,  $^{\it c}$  denote significance at the 1%, 5% and 10% level.

#### Market-to-Book



- ▶ We find significant positive effects of digital activities on market-to-book.
- ▶ Moreover, we find that market-to-book for digital firms is increasing over time.

Ahead Change
Change
0.215 <sup>a</sup>
0.068)
Yes
Yes
Yes
11,811
0.1247
(

<sup>&</sup>lt;sup>a</sup>, <sup>b</sup>, <sup>c</sup> denote significance at the 1%, 5% and 10% level.

# Accounting Capitalization Restrictions?



- As digital investments are likely intangible investments, part of the valuation increases in market-to-book comes from capitalization restrictions.
- ▶ We control for this effect by regressing on a market-to-book that adjusts for capitalization restrictions (McNichols et al, 2014) for a sub-sample of firms with sufficient investment histories.
- ▶ A comparison of the valuation effects of raw market-to-book and adjusted market-to-book shows that this channel explains 15% of the market-to-book premium for digital firms.

# ERC/SRC



▶ We also find positive valuation effects on the earnings/sales response coefficients.

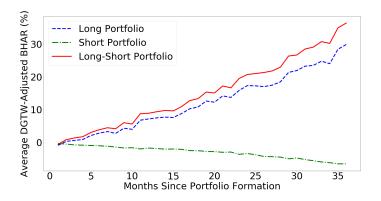
	ER	RC.	SR	RC .
	Baseline	With	Baseline	With
		Digital		Digital
$\overline{UE/S_{i,t}}$	$2.661^{a}$	1.384	0.440 <sup>a</sup>	0.754 <sup>c</sup>
	(0.304)	(1.894)	(0.103)	(0.388)
$Digital_{i,t}$		$0.005^{b}$		$0.005^{a}$
		(0.002)		(0.002)
$Digital_{i,t} \times UE/S_{i,t}$		0.559 <sup>c</sup>		0.373 <sup>a</sup>
, , , ,		(0.292)		(0.122)
Controls $+$ UE/S Interaction	Yes	Yes	Yes	Yes
Time $FE + UE/S$ Interaction	No	Yes	No	Yes
Industry $FE + UE/S$ Interaction	No	Yes	No	Yes
Observations	11,778	11,778	11,589	11,589
Adj. R <sup>2</sup>	0.0330	0.0527	0.0252	0.0414

 $^{\it a},~^{\it b},~^{\it c}$  denote significance at the 1%, 5% and 10% level.

## Digital Portfolio Returns



► Portfolios formed on digital/non-digital firms yield significantly positive risk-adjusted returns.



## Accounting Performance



- We find positive effects on asset turnover.
- But negative effects on profit margins and sales growth. Insignificant effects on ROA.

Panel A: Levels					
	Asset	Profit	Sales	ROA	
	Turnover	Margins	Growth		
Digital <sub>i,t</sub>	0.020 <sup>c</sup>	-0.010 <sup>a</sup>	-0.009 <sup>a</sup>	0.001	
	(0.004)	(0.005)	(800.0)	(0.002)	
Controls	Yes	Yes	Yes	Yes	
Time FE	Yes	Yes	Yes	Yes	
Industry FE	Yes	Yes	Yes	Yes	
Observations	20,804	19,660	20,804	20,804	
Adj. <i>R</i> <sup>2</sup>	0.6707	0.7223	0.0990	0.5680	

 $<sup>^{\</sup>it a}$  ,  $^{\it b}$  ,  $^{\it c}$  denote significance at the 1%, 5% and 10% level.

# Accounting Performance (Cont.)

Panel R. 3 Vear Ahead Changes

11,766

0.2198



Tallet D. 3-Teal Allead Changes				
	Asset	Profit	Sales	ROA
	Turnover	Margins	Growth	
$Digital_{i,t}$	$0.012^{b}$	$-0.005^{b}$	-0.018 <sup>c</sup>	-0.000
	(0.004)	(0.002)	(0.010)	(0.002)
Controls	Yes	Yes	Yes	Yes
Time FE	Yes	Yes	Yes	Yes
Industry FE	Yes	Yes	Yes	Yes

11,205

11,766

0.1694

Observations

Adj.  $R^2$ 

11,782

0.2260

<sup>0.3487</sup> <sup>a</sup>, <sup>b</sup>, <sup>c</sup> denote significance at the 1%, 5% and 10% level.

## Implications of Results



- Digital investments are valuable investments, but the positive valuations tend to drift over time.
  - From an investors perspective an opportunity to earn returns by investing in digital firms.
- But mixed accounting performance suggests that the benefits of digital technologies are fairly uncertain.
  - Coupled with the return predictability result, this result suggests that there is room for managers to do more in disclosing about their digital initiatives.



# Thank You!