



**Return address Germany**

mofakult GmbH Retouren  
Turmstraße 5  
78467 Konstanz  
Germany

**Contact customer service**

Phone +49 7531 71 73 170  
Whatsapp +41 79 844 45 76  
Mail info@mofakult.de  
Mon 13:30-17:30 | Tue-Fri 09:00-11:30 & 13:30-17:30

**01 | Customer data**

90 days right of return

|   |  |  |  |  |  |  |
|---|--|--|--|--|--|--|
| Customer number <small>6-digits</small> |  |  |  |  |  |  |
| First name & surname                    |  |  |  |  |  |  |
| Phone number <small>for queries</small> |  |  |  |  |  |  |



Returned items will only be accepted in their original packaging. Please complete the form carefully, this will speed up the process, thank you! The return shipment is at your own expense.



**02 | Order data**

| Order numbers |    |    |    |
|---------------|----|----|----|
| 01            | 02 | 03 | 04 |

| Item numbers <small>5-digits</small> | QTY | Reason for return |
|--------------------------------------|-----|-------------------|
|                                      |     |                   |
|                                      |     |                   |
|                                      |     |                   |
|                                      |     |                   |
|                                      |     |                   |
|                                      |     |                   |

**03 | Payout**

As soon as we've received your return and checked the items, we'll refund the value of the goods. Please let us know how you'd like to receive your refund:

- To your **mofakult customer account**. The credit will be automatically redeemed with your next purchase.
- To your **originally selected payment method**. We will refund the amount to the payment method you selected when you made your purchase. This applies to **credit cards, PayPal and Klarna**.
- To your **bank account**. Only possible if you have paid in advance.

If you have selected a **payment to your bank account**, please give us your bank details:

|           |  |
|-----------|--|
| IBAN      |  |
| Recipient |  |

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Reset form