

# PRICING OF TELECOMMUNICATIONS SERVICES VIKINGCO POLAND SP. Z O.O. PRICE LIST MOBILE VIKINGS

effective from 15.06.2017

All prices in this Price List are given in Polish zloty (PLN) and include Value Added Tax (VAT), unless otherwise indicated.

Charges for sending SMS messages, as described in this Price List, is the length of a single SMS. The length of a single SMS message sent to your phone GSM or UMTS technology in accordance with the standards of ETSI (European Telecommunications Standards Institute), was set at no more than 160 characters. When sending a message containing more than 160 characters or more than 1120 bits, text or data is divided into the appropriate number of SMS messages, each of which is a fee charged individually under this Price List. When using the telephone, encoding Polish characters (eg, q, q,  $\dot{q}$ ) in UNICODE mode , one SMS can contain fewer than 70 characters.

The fee for sending a multimedia message is charged for each 100 KB messages. The maximum size of a single MMS is 300 KB.

Any words or phrases spelled out in this Price List with a capital letter shall be construed in accordance with the definitions contained in the Regulations provide Telecommunications Services by VikingCo Poland Sp. z o.o., unless the provisions of this Price List are different.

# § 1. BASIC SERVICES

#### **TABLE 1. PRICING BASIC SERVICES**

NAME OF SERVICE	PRICE
VOICE CALL TO NATIONAL MOBILE NETWORKS (COUNTED PER SECOUND)	0,19 PLN/min
VOICE CALL TO NATIONAL LANDLINES (COUNTED PER SECOUND)	0,19 PLN/min
VIDEO CALL TO NATIONAL MOBILE NETWORKS (COUNTED PER SECOUND)	0,19 PLN/min
INCOMING VOICE CALL	0,00 PLN/min
TEXT MESSAGE TO FIXED NUMBER	0,09 PLN/SMS
MMS TO ALL NATIONAL MOBILE NETWORKS (STANDARD MMS) AND MMS TO EOMAIL	0,10 PLN/MMS
TEXT MESSAGE TO LANDLINE	0,50 PLN/SMS
DATA TRANFERON THE TERRITORY OF POLAND IN THE RANGE OF P4 TELECOMMUNICATION NETWORK	0,04 PLN/MB

- 1. The Prices shown in Table no. 1 are not applicable for outgoing calls to the numbers listed in pts. 5-15 of this Price List.
- 2. Each and every nonadherence to the conditions listed in this Price List is possible only as a part of Promotional Offers, described in proper Regulations of the Promotions.
- 3. After the User's account loses its validity, the User's account becomes deactivated and in consequence further use of the services will not be possible.
- 4. Voice and video calls will be automatically cut off after 120 minutes.
- 5. The validity period of the SIM card, gathered calling credit and incoming calls is 365 days.

## § 2. BASIC SERVICES

**TABLLE 2. PRICING ADDED SERVICES** 

NAME OF SERVICE	PRICE
VOICE MAIL 790 200 200 <sup>1</sup>	free
FORWARDING <sup>2</sup>	free
LOCK OF PRESENTATION OF OWN NUMBER (CLIR)	free
LOCK OF CALLS <sup>3</sup>	free
CALL ON HOLD	free
INFORMATION ABOUT WAITING CALL	free
VIDEO CALL	rate as for voice call
CONFERENCE CALL <sup>4</sup>	rate as for voice call
INFORMATION ABOUT CONNECTION ATTEMPT	free
INFORMATION "ALREADY WITH-IN"	free
INFORMATION ABOUT MISSED CALL	free
PHONE AUTO-CONFIGURATION	free
SMS ON FIXED NUMBER	0,50 PLN
ONLINE BILLING (AVAILABLE ON THE WEBSITE WWW) UP TO 12 MONTHS	free
CHANGE USER DATA	free
PHONE NUMBER CHANGE 5	8, 10, 19,24 lub 29 PLN
SWAP TYPE OF SIM CARD [2FF/3FF -> 4FF, 4FF->2FF/3FF]	5 PLN [taken from balance]
SWAP THE SAME TYPE OF SIM CARD FOR FOLLOWING REASONS: Lost/stolen/not working	O PLN
WELCOME SMS - SMS MESSAGE WITH THE CURRENT RATES IN THE VISITED COUNTRY, AND OTHER INFORMATION RELATED TO IT	free

- 1. The use of the service is to have active service Voicemail .
- 2. Fee for forwarding incoming calls will be billed according to the type call and the number you under this Price List.
- 3. The barring shall be deemed to prohibit all outgoing calls , blocking international calls, international call blocking with the exception of their own country , blocking incoming calls and blocking incoming calls when roaming. These locks can be activated only with the position of the phone .
- 4. Each outgoing voice call , made on a service call, billed separately depending on the number under this Price List.

5. Change the phone number with your current SIM card is disabled. Re-registration is required and request a new SIM card . Measures on the previous card are not transferred to the new phone number.

#### **TABLE 3. BLOCKED NUMBERS**

BLOCKED NUMBERS	
*111	
*444, 790444444	
*555, 790555555	
*600, 790600600	
+683 (Niue)	
+681 (Wallis and Futuna)	
+682 (Cook Islands)	
+690 (Tokelau)	
+684 (Samoa American)	
+685 (Western Samoa)	
+1670 (Marians)	
+678 (Vanuatu)	
+692 (Marshall Islands)	
+677 (Salomon Islands)	
+688 (Tuvalu)	
+676 (Tonga)	
+674 (Nauru)	

#### **TABLE 4. FREE NUMBERS**

FREE NUMBERS		
115	(SMS sended from Euro Zone countries)	
790500115	(voice information associated with roaming – also free roaming in EU)	

#### TABLE 5. CHARGES FOR VOICE CALLS FROM THE HOTLINE IN THE RANGE 118

NUMBERS	PRICE FOR 1 MINUTE OF CALLING [PER EACH 60 SEC]
118913 (National Information of numbers TP S.A.)	1,22 PLN (1,50 PLN with VAT)
118000 (New information number TP S.A.)	1,63 PLN (2,00 PLN with VAT)

118112 (Information about emergency numbers TP S.A.)	1,22 PLN (1,50 PLN with VAT)
118811 (Information in foreign language)	1,22 PLN (1,50 PLN with VAT)
118912 (International Office of Numbers)	1,63 PLN (2,00 PLN with VAT)
118800 (Information about hotline National numbers TP S.A.)	1,63 PLN (2,00 PLN with VAT)
118913 (Nationwide Office of Numbers TP S.A.)	1,22 PLN (1,50 PLN with VAT)

# § 3. PRICING FOR VOICE AND VIDEO CALL WITH SPECIAL NUMBERS

# TABLE 6 VOICE/VIDEO CALLING [X PRESENTS ANY STRING OF DIGITS]

SPECIAL NUMBERS	PRICE FOR 1 MINUTE OF CALLING [PER EACH 60 SEC]
70x	0,62 PLN
71x	1,23 PLN
72x	2,46 PLN
73x	3,69 PLN
74x	4,92 PLN
75x	6,15 PLN
76x	7,38 PLN
77x	8,61 PLN
78x	9,84 PLN
79x	11,07 PLN

## TABLE 7. COUNTING OF SPECIAL NUMBERS CONNECTION FREE REGARDLESS OF LENGTH OF TIME CALL

VOICE NUMBERS [X MEANS ANY DIGITS]	PRICE EVERY 1 MINUTE OF CALLING
40x	0,62 PLN
41x	1,23 PLN
42x	2,46 PLN
43x	3,69 PLN
44x	4,92 PLN
45x	6,15 PLN

46x	7,38 PLN
47x	8,61 PLN
48x	9,84 PLN
49x	11,07 PLN

## TABLE 8. PRICES FOR VOICE CALLS WITH HOTLINE AND AUDIOTEXT NUMBERS

RANGE OF SPECIAL VOICE NUMBERS	PRICE EVERY 60 SECONDS
700 1xx xxx, 701 1xx xxx, 703 1xx xxx, 708 1xx xxx	0,36 PLN
700 2xx xxx, 701 2xx xxx, 703 2xx xxx, 708 2xx xxx	1,29 PLN
700 3xx xxx, 701 3xx xxx, 703 3xx xxx, 708 3xx xxx	2,08 PLN
700 4xx xxx, 701 4xx xxx, 703 4xx xxx, 708 4xx xxx	2,58 PLN
700 5xx xxx, 701 5xx xxx, 703 5xx xxx, 708 5xx xxx	3,69 PLN
700 6xx xxx, 701 6xx xxx, 703 6xx xxx, 708 6xx xxx	4,26 PLN
700 7xx xxx, 701 7xx xxx, 703 7xx xxx, 708 7xx xxx 4,92 PLN	
700 8xx xxx, 701 8xx xxx, 703 8xx xxx, 708 8xx xxx 7,69 PLN	
800 xxx xxx	free
801 xxx xxx	0,62 PLN
804 xxx xxx	0,62 PLN
*500, 790500500	0,19 PLN

#### TABLE 9. SMS/MMS - SPECIAL NUMBERS

LIST OF SPECIAL NUMBERS SMS/MMS	PRICE FOR EACH SENT SMS
80x	free
810x	0,12 PLN
815x	0,18 PLN
820x	0,25 PLN
825x	0,31 PLN
830x	0,37 PLN
835x	0,43 PLN
840x	0,49 PLN

845x	0,55 PLN
850x	0,62 PLN
70x / 900x	0,62 PLN
71x / 901x	1,23 PLN
72x / 902x	2,46 PLN
73x/903x	3,69 PLN
74x/904x	4,92 PLN
75x/905x	6,15 PLN
76x/906x	7,38 PLN
77x/907x	8,61 PLN
78x/908x	9,84 PLN
79x/909x	11,07 PLN
910x	12,30 PLN
911x	13,53 PLN
912x	14,76 PLN
913x	15,99 PLN
914x	17,22 PLN
915x	18,45 PLN
916x	19,68 PLN
917x	20,91 PLN
918x	22,14 PLN
919x	23,37 PLN
920x	24,60 PLN
921x	25,83 PLN
922x	27,06 PLN
923x	28,29 PLN
924x	29,52 PLN
925x	30,75 PLN

TTABLE 10. PRICES FOR VOICE CALLS WITH TOHLINE AND AUDIOTEXT NUMBERS

RANGE OF SPECIAL VOICE NUMBERS	PRICE
700 9xx xxx, 701 9xx xxx, 703 9xx xxx, 708 9xx xxx	9,99 PLN
704 0xx xxx	0,71 PLN
704 1xx xxx	1,43 PLN
704 2xx xxx	2,50 PLN
704 3xx xxx	3,92 PLN
704 4xx xxx	4,99 PLN
704 5xx xxx	6,42 PLN
704 6xx xxx	9,99 PLN
704 7xx xxx	12,48 PLN
704 8xx xxx	24,61 PLN
704 9xx xxx	35,31 PLN

# TABLE 11. SPECIAL NUMBERS

LIST OF SPECIAL NUMBERS	PRICE
118913	1,50 PLN
118000	2,00 PLN
118112	1,50 PLN
118712	2,00 PLN
118800	1,50 PLN
118811	2,00 PLN
118912	2,00 PLN
118888	2,00 PLN
118913	1,50 PLN

# § 4. PRICES FOR INTERNATIONAL VOICE CALLS, VIDEO CALLS, SMS, MMS

# TABLE 12 INTERNATIONAL CALLS

ZONE	COUNTRIES	PRICE PER MINUTE FOR INTERNATIONAL VOICE OR VIDEO CALL (COUNTED EVERY 30 SECONDS)	PRICE FOR 1 SMS SENT ABROAD	PRICE FOR 1 MMS SENT ABROAD
EURO Zone	Austria, Azores, Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Gibraltar, Greece, French Guiana, Guadalupe, Spain, the Netherlands, Ireland, Iceland, Lichtenstein, Lithuania, Luxembourg, Latvia, Madera, Malta, Martinique, Germany, Norway, Portugal, Reunion, Romania, Slovakia, Slovenia, Sweden, Vatican, Hungary, Great Britain, Italy, Canary Islands, Faroe Islands	2,00 PLN	0,50 PLN	3,00 PLN
ZONE 1A	Greenland, Monaco, San Marino, Switzerland	2,00 PLN	0,50 PLN	3,00 PLN
ZONE 1	Albania, Andora, Belarus, Bosnia and Hezcegovina, Montenegro, Canada, Macedonia, Moldova, Republic of Kosovo, Russia, Serbia, United States (USA), Turkey, Ukraine	2,00 PLN	0,50 PLN	3,00 PLN
ZONE 2	Rest of the world	4,00 PLN	0,50 PLN	3,00 PLN
ZONE 3	Satelite network	10,00 PLN	0,50 PLN	3,00 PLN

Operator reserves the right to block calls to certains countries within Zone 2 or some international calls.

# § 5. INTERNATIONAL ROAMING

DESTINATION		PRICE PER 1 MINUTE, SMS, MMS, INTERNET				
DESTINATION	STREFA EURO	ZONE 1A	ZONE 1	ZONE 2	ZONE 3	
TO POLAND	0,16 PLN	0,44 PLN	5,00 PLN	7,00 PLN	15,00 PLN	
TO EURO ZONE	0,16 PLN	0,44 PLN	7,00 PLN	9,00 PLN	15,00 PLN	
ZONE 1 A	0,44 PLN	0,44 PLN	7,00 PLN	9,00 PLN	15,00 PLN	
ZONE 1	7,00 PLN	7,00 PLN	7,00 PLN	9,00 PLN	15,00 PLN	

ZONE 2	10,00 PLN	10,00 PLN	10,00 PLN	10,00 PLN	15,00 PLN
ZONE 3	15,00 PLN	15,00 PLN	15,00 PLN	15,00 PLN	15,00 PLN
INCOMMING CALLS	0,00 PLN	0,05 PLN	1,00 PLN	4,00 PLN	5,00 PLN
SMS	0,05 PLN	0,19 PLN	1,00 PLN	2,00 PLN	4,00 PLN
MMS	0,05 PLN	0,25 PLN	2,00 PLN	3,00 PLN	6,00 PLN
INTERNET	0,04 PLN/MB	0,25 PLN	1,81 PLN/100kB	2,72 PLN/100kB	4,54 PLN/100kB

#### TABLE 13

- 1. In the event of having promotional EU packages, those packages will be used first.
- 2. For each outgoing call, text or multimedia message sent, within the Euro Zone and from the Euro Zone to Poland, and for data transfer within the Euro Zone according to the ordinance of the European Parliament and the Council of the EU no. 531/2012 of 13th June 2012 concerning roaming in public mobile communications networks within the Union a toll equall to the regulated retail roaming services, basic national retail price for services to national mobile networks Subscribers as defined in § 1 of this Price List, will be charges.
- 3. In order to prevent the incorrect or irregular use of the regulated roaming retail services, the operator applies the Fair Use Policy.
- 4. The operator applies fair, reasonable and proportional control mechanisms, based on objective risk indicators of incorrect or irregular use transcending the periodic travels within the territory of the Union. Objective indicators cover the means designed to determine if the clients use national services more often than roaming services or if they are more often within their own country than in one of the member countries of the Union. Time spent, of a specific number, in the Euro Zone (log-in times to networks of roaming partners) and the use of services are monitored by the Operator.
- 5. Predominant use of the services, by the Subscriber, in his own country or predominant presence of a client who uses roaming during a determined period of observation, shall be considered as proof of proper and regular use of regulated roaming retail services.
- 6. The following shall be considered as incorrect or irregular use of retail roaming services:
  - a. use of roaming services for different purposes than periodic travels,
  - b. a long period of inactivity of the SIM card in Poland, used mainly, if not exclusively in roaming,
  - c. use of many SIM cards, by turns, by the same Subscriber as a part of roaming,
  - d. an organized resale of SIM cards in favour of persons not residing within the territory of Poland.
- 7. The operator may require the Subscribers, who use roaming, to present proof of permanent residence within a member country of the provider of roaming services or a proof of existence of other relations with such country, connected with a frequent presence within its territory for an extended time. In case where the Subscriber does not present such proof within 14 days from our notice, additional charges to fares in roaming shall be charged in the amount of:
  - a. 0,16 PLN gross for a minute of an outgoing call,
  - b. 0,05 PLN gross for a minute of a taken incoming call,
  - c. 0,05 PLN gross for a sent text message,
  - d. 0,04 PLN gross for a sent MMS,
  - e. 0,00 PLN gross for each MB of data transfer.
- 8. The operator may charge the aforementioned additional fees if within the period of at least 4 months, the Subscriber's number has been residing in the Euro Zone for at least half of this period, or the Subscriber uses, by turns, many SIM cards as a part of roaming.
- 9. The Subscriber shall be informed about the decision to apply the additional fee via SMS or another allowed way.
- 10. The Operator shall cease to charge any additional fees as soon as the outline of the User's use of the services will not indicate any risk of incorrect or irregular use.
- 11. The amount of additional fees for incoming calls, outgoing calls, texts, multimedia messages, data transfer and the sizes of GB limits shall be updated in accordance to the schedule and assumptions of the regulations regarding roaming.

- 12. In case where the Operator will not be able to recover the costs of providing roaming within the European Union, after acquiring the acceptance from the chairman of the Office of Electronic Communications, there may be charged additional fees to the prices of services in international roaming within the territory of the European Union.
- 13. All complaints regarding the provision of Telecommunications Services should be reported in accordance with the resolutions of the Regulations for the Telecommunications Services provision.
- 14. Voice for outgoing international roaming within the Euro Zone and the Euro Zone to Polish lasting up to 30 seconds fee is charged at the rate of half minute, and then every second of sixtieth minute rate.
- 15. For incoming voice calls while roaming abroad in the euro fee is charged for each second connection of 1/60 minute rate.
- 16. Connections not listed in this paragraph. 14) and 15) every 30 seconds counting.
- 17. Charge for internet in the euro area is calculated per 1 kB (1/1024) 1 MB. Outside the Euro-zone is calculated for every 100 kB.

#### TABLE 14. VIDEO CALLS IN ROAMING

ROAMING	PRICE FOR EA	PRICE FOR EACH MINUTE OF VIDEO CALLING (COUNTING EACH 30 SECOND)				
	EURO & 1A ZONE	ZONE 1	ZONE 2	ZONE 3		
POLAND	5,00 PLN	5,00 PLN	7,00 PLN	15,00 PLN		
EURO & 1A ZONE	5,00 PLN	7,00 PLN	9,00 PLN	15,00 PLN		
ZONE 1	7,00 PLN	7,00 PLN	9,00 PLN	15,00 PLN		
ZONE 2	10,00 PLN	10,00 PLN	10,00 PLN	15,00 PLN		
ZONE 3	15,00 PLN	15,00 PLN	15,00 PLN	15,00 PLN		
INCOMING VIDEO CALLS	1,00 PLN	1,00 PLN	4,00 PLN	5,00 PLN		

- 1. List of countries within each Strey sets Table 11.
- 2. Charges international roaming shown in Table No. (12) and Table No. (13) relate to Telecommunications Services implemented through a network of foreign operators.
- 3. International roaming service is available for each user from the moment of activation MSISDN (phone number).
- 4. Range of services offered roaming is dependent on roaming partner networks.

#### **TABLE 15. CHEAP ROAMING**

ROAMING		PRICE PER ONE MINUTE					
	EURO ZONE	ZONE 1A	ZONE 1	ZONE 2	ZONE 3		
POLAND	0,16 PLN	0,44 PLN	3,75 PLN	5,25 PLN	11,25 PLN		
EURO ZONE	0,16 PLN	0,44 PLN	5,25 PLN	6,75 PLN	11,25 PLN		
ZONE 1 A	0,44 PLN	0,44 PLN	5,25 PLN	6,75 PLN	11,25 PLN		
ZONE 1	5,25 PLN	5,25 PLN	5,25 PLN	6,75 PLN	11,25 PLN		
ZONE 2	7,50 PLN	7,50 PLN	7,50 PLN	7,50 PLN	11,25 PLN		
ZONE 3	11,25 PLN	11,25 PLN	11,25 PLN	11,25 PLN	11,25 PLN		

- 1. Service "cheap roaming" allows to you perform a voice in international roaming calculated in accordance with Table No. (12).
- 2. For outgoing calls in roaming cheap service within the Eurozone and the Euro Zone to Polish lasting up to 30 seconds fee is charged at the rate of half minute, and then every second of 1/60 rate.
- 3. Combinations not mentioned in point. b in Cheap Roaming service calculated every 30 seconds.
- 4. Roaming partner can block the ability to use the service "cheap roaming" for users, for which Operator is not responsible.

