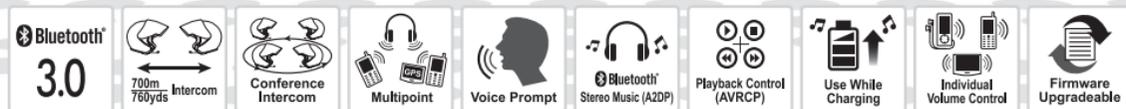




SNOWTALK

Snowtalk Long-Range Bluetooth®
Intercom & Stereo Headset for Snow Sports



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1. INTRODUCTION

Thank you for choosing the Sena Snowtalk, Snow Sports Bluetooth Communication System. With the Snowtalk, you can call handsfree on your Bluetooth mobile phone, listen to stereo music and have intercom conversations in full duplex with other Snowtalk users.

The Snowtalk is compliant with the Bluetooth 3.0 supporting the following profiles: Headset Profile, Hands-Free Profile (HFP), Advanced Audio Distribution Profile (A2DP), and Audio Video Remote Control Profile (AVRCP). Please check with the manufacturers of other devices to determine their compatibility with this headset.

Please read this user's guide carefully before using the headset. Also check www.sena.com for the latest version of the user's guide and additional information related to Sena Bluetooth products.

The Snowtalk features:

- Bluetooth handsfree for Bluetooth mobile phones
- Bluetooth pairing for dual mobile phones
- Bluetooth stereo headset for Bluetooth audio devices such as MP3 players
- Bluetooth intercom up to 700 meters (760 yards)*

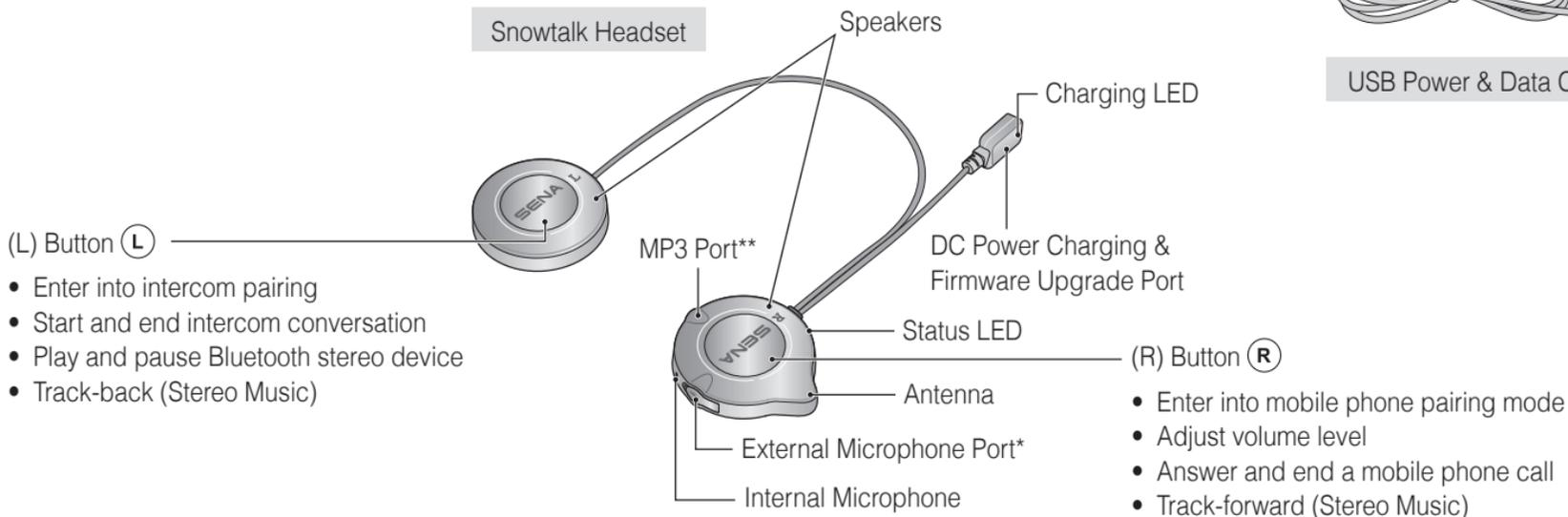
- Four-way intercom
- Three-way conference phone call with intercom participant
- Advanced Noise Control™
- Easy installation in ear pockets
- Easy operation by two big buttons
- Firmware upgradeable

* in open terrain

Key Specifications:

- Bluetooth 3.0
- Supporting profiles: Headset Profile, Hands-Free Profile (HFP), Advanced Audio Distribution Profile (A2DP), Audio Video Remote Control Profile (AVRCP)

2. PACKAGE CONTENTS



Note:

* You can plug in any 2.5mm microphone into the port. External microphone is not included in the package.

** You can plug in any 3.5mm stereo audio jack cable into the port. Audio jack cable is not included in the package.

Left Hand**Intercom**

Pairing, start, stop

Music

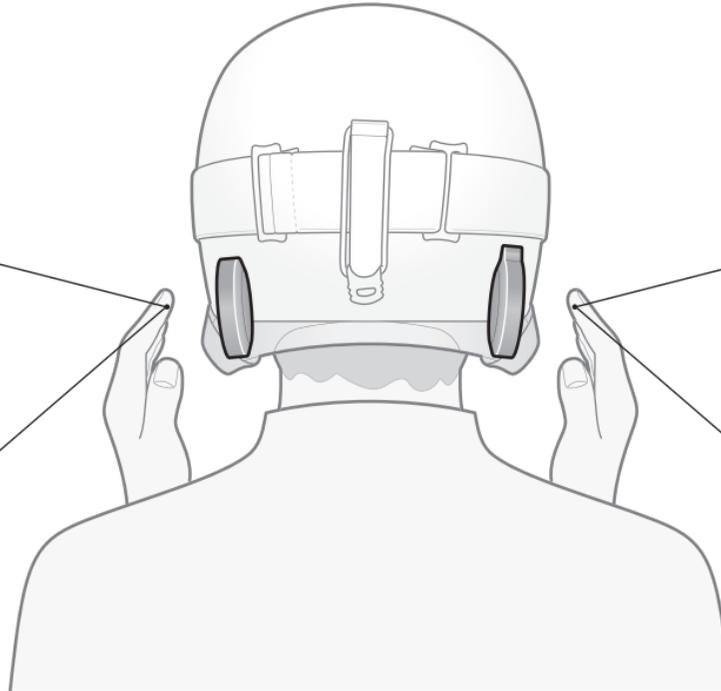
Play, pause

Right Hand**Phone**

Pairing, call, redial

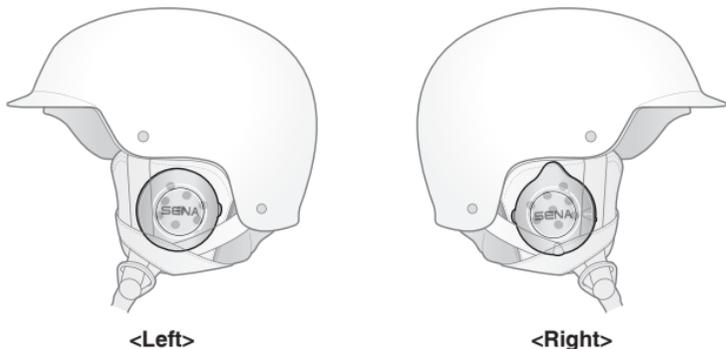
Volume

Volume up/down



3. INSTALLING THE SNOWTALK ON YOUR HELMET

Place the left and right speakers in the ear pockets of your helmet. Make sure the speakers are facing towards your ears.



Note:

The bulged part of the right speaker is the antenna. Make sure that the antenna is facing towards the sky so that the internal microphone is facing closest to your mouth.

4. BASIC FUNCTIONS

4.1 Powering On/Off

To power on the Snowtalk, press the (L) Button and the (R) Button simultaneously for one second to power on. You will hear ascending beeps and **“Hello”**. To power off, press the (L) Button and the (R) Button at the same time. You will hear descending beeps and **“Goodbye”**.

4.2 Charging

When the battery is low, you will hear mid-tone triple beeps and a voice prompt, **“Low Battery”**. You can charge the Snowtalk by connecting the supplied USB power & data cable into a computer USB port or USB wall charger. You can use any standard micro-USB cable to charge the Snowtalk. The charging LED is red while charging, and turns to blue when the headset is fully charged. It takes about 2.5 hours to be completely charged.

Note:

1. The USB Power & Data Cable is also used for firmware upgrade of the Snowtalk.
2. The USB wall charger is not included in the package. Any 3rd party USB charger can be used with Sena products if the charger is approved by either FCC, CE, IC, or other locally approved agencies that Sena accepts. Please contact Sena regarding locally approved agencies Sena accepts.

4.3 Checking the Battery Level

When the headset is powering on, the red LED flashes rapidly indicating the battery level.

4 flashes = High, 70~100%

3 flashes = Medium, 30~70%

2 flashes = Low, 0~30%

4.4 Volume Adjustment

You can adjust the speaker volume using the (R) Button. To increase volume, press the (R) Button once. To decrease volume, quickly press the (R) Button twice. You will hear a beep when the volume reaches maximum or minimum level. Each audio source's volume is set and maintained independently at different levels even after you turn off the headset. For example, once you set the volume for mobile phone handsfree, it will not change even if you adjust the volume for Bluetooth MP3 music. So you can always maintain the preferred optimum volume level for each audio source.

4.5 Function Priority

The Snowtalk operates in the following order of priority:

(Highest) Mobile Phone

Intercom

(Lowest) Bluetooth Stereo Music

A lower priority function is always interrupted by a higher priority function. For example, stereo music is interrupted by an intercom call, and intercom conversation is interrupted by incoming mobile phone call.

5. PAIRING THE SNOWTALK WITH BLUETOOTH DEVICES

Before using the headset with any of Bluetooth devices for the first time, you need to pair them together. The Snowtalk can pair with Bluetooth mobile phones, Bluetooth stereo devices such as MP3, and with other Sena Bluetooth headsets. This pairing operation is required only once for each Bluetooth device. The headset will remain paired with the devices and automatically reconnect to them when they are within range. You will hear a high tone single beep and a voice prompt when the headset reconnects to the paired device: **“Phone connected”** to a mobile phone, **“Media connected”** to a Bluetooth stereo device.

5.1 Mobile Phone Pairing

1. Turn on the headset and press the (R) Button for 5 seconds until you hear multiple beeps. You will hear a voice prompt saying **“Phone pairing”**.
2. Search for Bluetooth devices on your mobile phone. Select the headset in the list of the devices detected on the mobile phone.
3. Enter 0000 for the PIN. Some mobile phones may not ask for the PIN.

4. The mobile phone confirms that pairing has been completed and the headset is ready to use. You will hear a voice prompt from the headset saying **“Your headset is paired”**.
5. If the pairing process is not completed within three minutes, the headset will return to stand-by mode.

5.2 Second Mobile Phone Pairing

Typical Bluetooth headsets can connect with only one HFP (Hands-Free Profile) device, but second mobile phone pairing allows the headset to connect with two HFP devices at the same time.

1. To pair another mobile phone, press the (R) Button for 5 seconds until you hear multiple beeps and hear a voice prompt saying **“Phone pairing”**.
2. Within 2 seconds, tap the (R) Button. You will hear a voice prompt saying **“Second mobile phone pairing”**.
3. Search for Bluetooth devices on your mobile phone. Select the headset in the list of the devices detected on the mobile phone.
4. Enter 0000 for the PIN. Some mobile phones may not ask for the PIN.
5. The mobile phone confirms that pairing has been completed and the headset is ready to use. You will hear a voice prompt from the headset saying **“Your headset is paired”**.

5.3 Bluetooth Stereo Device Pairing

1. If the Bluetooth stereo device is integrated with the mobile phone such as smartphones, you don't need to pair the headset with it separately. When the headset is paired with the mobile phone, it is also paired as a stereo music device.
2. If you have a stand alone Bluetooth stereo device, follow the pairing procedure in "5.1 Mobile Phone Pairing".

Note:

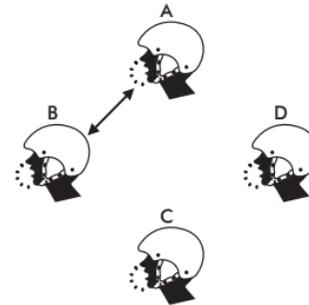
1. If Bluetooth connection between the headset and a mobile phone is disconnected, tap the (R) Button for one second to recover the Bluetooth connection immediately.
2. If Bluetooth connection between the headset and a media player is disconnected, press the (L) Button for one second to recover the Bluetooth connection and play.

5.4 Intercom Pairing with other Snowtalk headsets

The Snowtalk can be paired with up to three other headsets for Bluetooth intercom conversation.

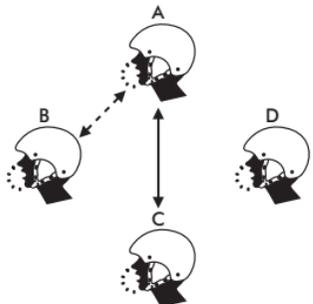
1. Turn on the two Snowtalk headsets (A and B) that you would like to pair with each other.

2. Press and hold the (L) Button of the headset A and B for 5 seconds. You will hear a voice prompt saying "**Intercom pairing**".
3. Simply tap the (L) Button of any one of the two headsets A or B (It doesn't matter that you choose A or B.) and wait until the intercom connection is established. The two headsets A and B will be paired with each other for intercom conversation. If the pairing process is not completed within one minute, the Snowtalk will return to stand-by mode.

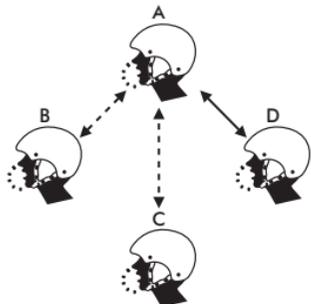


Pairing A & B

4. You can make other pairings between the headset A and C, and between the headset A and D by following the same procedure as above.



Pairing A & C



Pairing A & D

5. The intercom pairing queue is '**Last-Come, First-Served**'. If a headset has multiple paired headsets for intercom conversations, the last paired headset is set as **first intercom friend**. The previous intercom friend becomes **second intercom friend**, and **third intercom friend**. For example, after the pairing procedures listed above, headset D is the **first intercom friend** of headset A. Headset C is the **second intercom friend** of headset A, and headset B is the **third intercom friend** of headset A.

Note:

1. The Snowtalk can be paired with all other Sena headset models such as the SMH10 and the EXPAND for intercom conversation. Please follow the same procedure as above to pair with these headset models.
2. The SMH5 cannot participate in three-way or four-way conference intercom with the Snowtalk. The SMH5 has a limited capability of having two-way intercom.

6. MOBILE PHONE CALL MAKING AND ANSWERING

1. When you have an incoming call, simply tap the (R) Button to answer.
2. To end a call, press and hold the (R) Button for 1 second until you hear a beep, or wait for the caller to end the call.
3. To reject a call, press the (R) Button for 1 second until you hear a beep while the phone is ringing.
4. There are several ways to make a phone call:
 - Enter numbers on your mobile phone keypad and make a call. Then the call is automatically transferred to the headset.
 - Press and hold the (R) Button for 1 second in stand-by mode to activate the voice dialer of your mobile phone. For this, the voice dialing feature must be available on the mobile phone. Refer to your mobile phone manual for further instruction.
 - To redial the last number, press and hold the (R) Button for 3 seconds in stand-by mode until you hear a high-tone single beep.

Answer	Tap the (R) Button
End	Press and hold the (R) Button for 1 second while calling
Reject	Press and hold the (R) Button for 1 second while ringing
Call	Use phone keypad
Last number redial	Press and hold the (R) Button for 3 seconds
Voice Dial	Press and hold the (R) Button for 1 second

Mobile Phone Call Button Operations

7. STEREO MUSIC

7.1 By Bluetooth Wireless Stereo

The Bluetooth audio device must be paired with the Snowtalk by following the “Bluetooth Stereo Device Pairing” procedures described in section 5.3. The Snowtalk supports the Audio/Video Remote Control Profile (AVRCP), so if your Bluetooth audio device also supports the AVRCP, you can use the Snowtalk to remotely control music playback. You can not only adjust the volume but also use the functions such as play, pause, next track and previous track.

1. To increase volume tap the (R) Button once. To decrease volume, tap the (R) Button twice.
2. To play or pause music, press and hold the (L) Button for 1 second until you hear a double beep.
3. To track forward, press and hold the (R) Button for 2 seconds. To track backward, press and hold the (L) Button for 2 seconds.

Note:

Plug your MP3 Player directly to headset's MP3 port using a 3.5mm stereo audio jack cable (not included in the package). In this way, you can listen to music even if your headset is out of battery or powered off. You can control volume only from the MP3 player.

7.2 Music Sharing

You can start sharing music with an intercom friend using Bluetooth stereo music during a two-way intercom conversation.

1. To start or terminate sharing music, press and hold the (L) Button during an intercom conversation.
2. You and your intercom friend will listen to or terminate shared music.
3. To track forward, press and hold the (R) Button for 2 seconds. To track backwards, press and hold the (L) Button for 2 seconds.

Note:

1. *Both you and your intercom friend can remotely control music playback during music sharing such as track forward and track back.*
2. *When you are making or receiving a phone call during music sharing, the function will be paused.*
3. *Music sharing only works when the two headsets are only a few yards apart. For example, you can share music with your friend while riding a cable car together.*

8. TWO-WAY INTERCOM

8.1 Start Two-way Intercom

You can start an intercom conversation with one of any intercom friends by tapping the (L) Button: single tap to intercom with the ***first intercom friend***, double tap for the ***second intercom friend***, and triple tap for the ***third intercom friend***.

8.2 End Two-way Intercom

To terminate an intercom conversation, single tap the (L) Button. Any intercom connection with any intercom friend will be terminated by a single tap. Double or triple tap will do nothing in this case.

	1st intercom friend	2nd intercom friend	3rd intercom friend
Start intercom	Single tap	Double tap	Triple tap
End intercom	Single tap		

Start & End Two-way Intercom

8.3 Intercom Reconnection

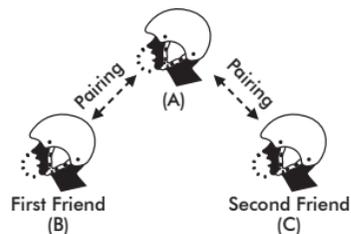
If your intercom friend goes out of range while having an intercom conversation, the intercom becomes disconnected after some static noise. In this case, the Snowtalk automatically tries to reestablish the connection every 15 seconds with high-tone double beeps. If you do not wish to reconnect, tap the (L) Button to stop the attempt.

9. THREE-WAY CONFERENCE INTERCOM

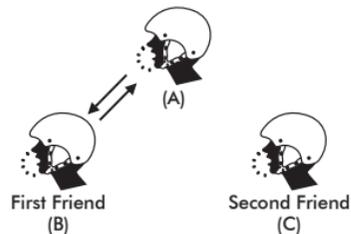
9.1 Start Three-way Intercom

You (A) can have a three-way conference intercom with two other Snowtalk friends (B & C) by establishing two intercom connections at the same time. While a three-way conference intercom is in progress, mobile phone connection of all three participants would be temporarily disconnected, but as soon as the conference intercom terminates or one of the participants leaves the intercom, all mobile phones would be automatically reconnected. During the conference intercom, if you have an incoming mobile phone call, terminate the conference intercom to automatically reconnect the mobile phone and receive the call.

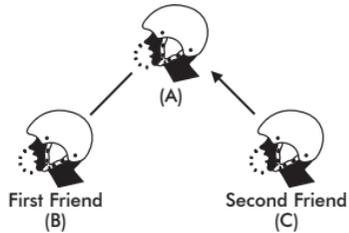
1. You (A) need to be paired with two other friends (B & C) for three-way conference intercom.



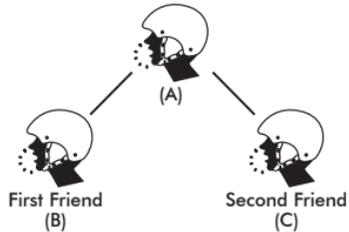
2. Start an intercom conversation with one of the two friends in your intercom group. For example, you (A) may start an intercom conversation with the intercom friend (B). Or intercom friend (B) may start an intercom call with you (A).



3. The second intercom friend (C) may join the intercom by making an intercom call to you (A).



4. Now you (A) and two Snowtalk intercom friends (B & C) are having a three-way conference intercom.



9.2 End Three-way Intercom

When you are a member of an active three-way conference intercom, you can completely terminate the conference intercom or just disconnect an intercom connection with one of your active intercom friends.

1. Press the (L) Button for 1 second until you hear a beep to terminate three-way conference intercom completely. It terminates both intercom connections with (B) and (C).
2. Tap or double tap the (L) Button to disconnect intercom connection with one of the two intercom friends accordingly. For example, by single tapping the (L) Button, you can just terminate the intercom connection with the first intercom friend (B). However, you still have the intercom connection with your second intercom friend (C).

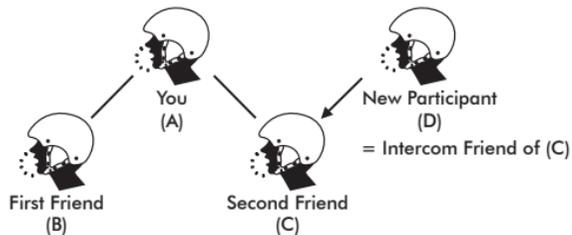
(L) Button Operation	Result
Press for 1"	Disconnect (B) & (C)
Single tap	Disconnect (B)
Double tap	Disconnect (C)

End Three-way Intercom

10. FOUR-WAY CONFERENCE INTERCOM

10.1 Start Four-way Intercom

You can have four-way conference intercom with three other Snowtalk users by adding one more intercom participant to the three-way intercom. While you are having three-way intercom as above in section 14.1, a new participant (D), who is an intercom friend of your intercom friend (C), may join the conference intercom by making an intercom call to your intercom friend (C). Please note that in this case, the new participant (D) is an intercom friend of (C), not of you (A).



10.2 End Four-way Intercom

As same in the case of three-way intercom, you can completely get out of the four-way conference intercom or just disconnect a single intercom connection.

1. Press the (L) Button for 1 second until you hear a beep to terminate four-way conference intercom. It terminates the intercom connections between you (A), and your intercom friends (B) and (C).
2. Tap or double tap the (L) Button to disconnect the intercom connection with one of the two intercom friends accordingly. However, when you disconnect the second friend (C) by double tapping the (L) Button, you will be disconnected with the third participant (D) as well. This is because the third participant (D) is connected with you via the second friend (C).

(L) Button Operation	Result
Press for 1"	Disconnect (B), (C) & (D)
Single tap	Disconnect (B)
Double tap	Disconnect (C) & (D)

End Four-way Intercom

11. INTERCOM AND MOBILE PHONE CALL

1. When you have an incoming mobile phone call during an intercom conversation, you will hear a ring tone. You can choose whether to 1) answer the mobile phone call and stop the intercom conversation, or 2) reject the phone call and stay on the intercom conversation.
 - a. To answer the phone call and stop the intercom conversation, tap the (R) Button. When you hang up the phone call, the intercom will be automatically recovered.
 - b. To reject the phone call and stay on the intercom conversation, press the (R) Button for 1 second until you hear a beep.
2. When you have an incoming intercom call during a mobile phone call, you will hear 4 high tone beeps, alerting you that there is an incoming intercom call. You will also hear a voice prompt saying "Intercom requested". In this case, the intercom call does not override the mobile phone call because intercom has lower priority than mobile call. You have to hang up the mobile phone call to receive an intercom call.
3. You can make an intercom call to the intercom friend by tapping the (L) Button to form a three-way conference call with the person on the mobile phone line. To disconnect the intercom first and go back to your private mobile phone call, terminate the intercom by tapping the (L) Button. To end the mobile phone call first and maintain the intercom conversation, press the (R) Button for one second.

Start	Tap (L) Button while having a mobile phone call
End intercom first	Tap (L) Button
End phone call first	Press (R) Button for one second or Wait for the called person to end the call

Start & End Three-way Conference Phone Call

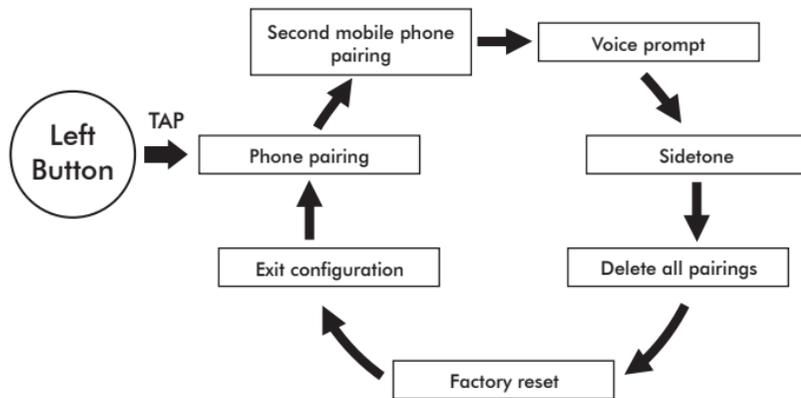
12. SNOWTALK CONFIGURATION SETTING

You can set the configuration of the headset by the voice menu instruction as below.

- To enter into voice configuration menu, press and hold either the (L) Button or the (R) Button for 10 seconds until you hear high-tone double beeps. You will also hear a voice prompt saying “**Configuration menu**”.
- Press the (L) Button to navigate through the menus. You will hear voice prompts for each menu items as below.
- You can enable or disable the feature or execute the command by tapping the (R) Button.
- If none of the buttons is pressed within 10 seconds, the Snowtalk will exit the configuration and goes back to stand-by.
- If you want to exit the configuration immediately, press the (L) Button until you hear a voice prompt “**Exit configuration**”, and tap the (R) Button.

The voice prompt for each menu item is as below:

- | | |
|--|--------------------------------|
| (1) <i>Phone pairing</i> | (4) <i>Sidetone</i> |
| (2) <i>Second mobile phone pairing</i> | (5) <i>Delete all pairings</i> |
| (3) <i>Voice prompt</i> | (6) <i>Factory reset</i> |
| | (7) <i>Exit configuration</i> |



12.1 Mobile Phone Pairing

Voice Prompt	“Phone pairing”
Factory Default	N/A

To go into mobile phone pairing mode, tap the (L) Button until you hear the voice prompt, **“Phone pairing”**. Please refer to section 5.1 for details on mobile phone pairing. If you tap the (L) Button, you can exit from the phone pairing mode.

12.2 Second Mobile Phone Pairing

Voice Prompt	“Second mobile phone pairing”
Factory Default	N/A

To go into second mobile phone pairing, tap the (L) Button until you hear the voice prompt, **“Second mobile phone pairing”**. Please refer to section 5.2 for details on second mobile phone pairing. If you tap the (L) Button, you can exit from the second mobile phone pairing mode.

12.3 Enabling/Disabling Voice Prompt

Voice Prompt	“Voice prompt”
Factory Default	Enable
Enable / Disable	Tap the (R) Button

You can disable voice prompts, but the voice prompts for configuration setting menu is always on.

12.4 Enabling/Disabling Sidetone

Voice Prompt	“Sidetone”
Factory Default	Disable
Enable / Disable	Tap the (R) Button

Sidetone allows you to hear what you are speaking during intercom conversation or a phone call. It helps you to naturally speak at the correct level according to varying helmet noise conditions.

12.5 Delete All Bluetooth Pairing Information

Voice Prompt	“Delete all pairings”
Factory Default	N/A
Execute	Tap the (R) Button

To delete all Bluetooth pairing information of the Snowtalk, tap the (R) Button when you hear a voice prompt, **“Delete all pairings”**.

12.6 Reset to Factory Default Setting

Voice Prompt	“Factory reset”
Factory Default	N/A
Execute	Tap the (R) Button

To restore factory default settings on the Snowtalk, tap the (R) Button when you hear a voice prompt, **“Factory reset”**.

12.7 Exit Voice Configuration Menu

Voice Prompt	“Exit configuration”
Factory Default	N/A
Execute	Tap the (R) Button

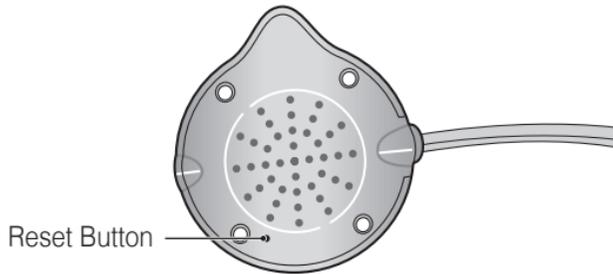
To exit voice configuration menu and return to stand-by mode, tap the (R) Button when you hear a voice prompt, **“Exit configuration”**.

Tap (L) Button	Tap (R) Button
“Phone pairing”	Enable / disable
“Second mobile phone pairing”	Enable / disable
“Voice prompt”	Enable / disable
“Sidetone”	Enable / disable
“Delete all pairings”	Execute
“Factory reset”	Execute
“Exit configuration”	Execute

Voice Configuration Menu & Button Operations

13. FAULT RESET

When the Snowtalk is not working properly or is in faulty status for any reason, you may reset by pushing the pin-hole reset button at the back of the right speaker. Insert a paper clip into the reset pin-hole and press the reset button for a second with light pressure. The Snowtalk will be switched off, and you have to turn the system back on and try again. However, this will not restore the headset to factory default settings.



14. FIRMWARE UPGRADE

The Device Manager allows you to upgrade the firmware and configure the device settings directly from your PC. It is available to download for both Windows and Mac. For more information on downloading the Device Manager, please visit www.sena.com.

15. OPERATION QUICK REFERENCE

Type	Operation	Button	Duration	Beep
Basic Function	Power on	(R) + (L) Button	1 sec	Ascending Beeps
	Power off	(R) + (L) Button	Tap	Descending Beeps
	Volume up	(R) Button	Tap	–
	Volume down	(R) Button	Double Tap	–
Mobile Phone	Mobile phone pairing	(R) Button	5 sec	Multiple beeps
	Second mobile phone pairing	(R) Button	5 sec	Multiple beeps
		(R) Button within 2 sec		
	Answer mobile phone call	(R) Button	Tap	–
	End/reject mobile phone call	(R) Button	1 sec	–
	Last number redial	(R) Button	3 sec	–
	Voice dialer	(R) Button	1 sec	–

Type	Operation	Button	Duration	Beep
Intercom	Intercom pairing	(L) Button	5 sec	Double tone beeps
	Start/end intercom	(L) Button	Tap	–
	End conference intercom	(L) Button	1 sec	Mid-tone single beep
	Cancel intercom reconnection	(L) Button	Tap	–
Music	Start/pause music	(L) Button	1 sec	Mid-tone double beeps
	Track-forward	(R) Button	2 sec	–
	Track-back	(L) Button	2 sec	–

CERTIFICATION AND SAFETY APPROVALS

FCC Compliance Statement

This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference, and
- (2) This device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device pursuant to part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment on and off, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antennae
- Increase the separation between the equipment and the receiver
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

FCC RF Exposure Statement

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. End users must follow the specific operating instructions for satisfying RF exposure compliance. The antenna used for this transmitter must not transmit simultaneously with any other antenna or transmitter, except in accordance with FCC multi-transmitter product procedures.

FCC Caution

Any changes or modifications to the equipment not expressly approved by the party responsible for compliance could void user's authority to operate the equipment.

CE Declaration of Conformity

This product is CE marked according to the provisions of the R&TTE Directive (99/5/EC). Hereby, Sena declares that this product is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC. For further information, please consult www.sena.com. Please note that this product uses radio frequency bands not harmonized within EU. Within the EU this product is intended to be used in Austria, Belgium, Denmark, Finland, France, Germany, Greece, Ireland, Italy, Luxembourg, The Netherlands, Portugal, Spain, Sweden, United Kingdom and within EFTA in Iceland, Norway and Switzerland.

Industry Canada Statement

This device complies with Industry Canada license-exempt RSS standard(s).

Operation is subject to the following two conditions:

- (1) This device may not cause interference.
- (2) This device must accept any interference, including interference that may cause undesired operation of the device.

Bluetooth License

The Bluetooth® word mark and logos are owned by the Bluetooth SIG, Inc. and any use of such marks by Sena is under license. Other trademarks and trade names are those of their respective owners.

The product is compliant with and adopts the Bluetooth® Specification 3.0 and has successfully passed all interoperability tests that are specified in the Bluetooth® specification. However, interoperability between the device and other Bluetooth®-enabled products is not guaranteed.

WEEE (Waste Electrical and Electronic Equipment)

The crossed-out wheel bin symbol on the product, literature, or packaging reminds you that all electrical and electronic products, batteries, and accumulators must be taken to separate collection at the end of their working life. This requirement applies to the European Union and other locations where separate collection systems are available.

To prevent possible harm to the environment or human health from uncontrolled waste disposal, please do not dispose of these products as unsorted municipal waste, but hand it in at an official collection point for recycling.

SAFETY INFORMATION

Please ensure that the product is properly used by observing the warnings and cautions below to prevent any risk and/or damage to property.

Product Storage and Management

- Keep the product free of dust. It may damage mechanical and electronic parts of the product.
- Do not store the product in high temperatures as this may reduce the life span of electronic devices, damage the battery, and/or melt plastic parts of the product.
- Condensation may form in and on the product when you expose your product to sudden changes in temperature or when you use your product in a hot place, such as:
 - (1) When you take your product outside from an air-conditioned room
 - (2) When you bring your product from the cold place to a warm place
 - (3) When you use your product in a hot, humid place
 - (4) When you use your product after it rains
- To prevent condensation from forming, put your product inside a plastic bag and tightly seal it. Remove your product from the plastic bag after the temperature inside the bag is similar to the external temperature.
- Do not clean the product with cleaning solvents, toxic chemicals, or strong detergents as this may damage the product.
- Do not paint the product. Paint may obstruct moving parts or interfere with the normal operation of the product.

- Do not drop or otherwise shock the product. It may damage the product or its internal electronic circuits.
- Do not disassemble, repair or modify the product as this may damage the product and invalidate the product warranty.
- Do not wrap cables around the product while carrying it.
- Do not store the product in humid environments, especially for long time storage.

Product Use

- Use of the product at a high volume for a long period of time may damage your eardrums or hearing ability. Keep the volume at a modest level to prevent damage.
- Do not cause impact to the product or touch it with sharp tools as this may damage the product.
- Do not use the product in high-temperatures or apply heat to the product as this may cause damage, explosion, or fire.
- Keep product away from pets or small children. They may damage the product.
- In any place where wireless communication is prohibited, such as hospitals or airplanes, turn off the power and refrain from using the product. In a place where wireless communication is prohibited, electromagnetic waves may cause hazards or accidents.
- Do not use the product near hazardous explosives. When it is near any explosion hazards, turn off the power and heed any regulations, instructions, and signs in the area.

- Do not put the product where it may hamper the user's vision or manipulate it while using it. This may cause traffic accidents.
- When you use your product near the ocean or in other sandy place, do not allow sand to enter the product. Sand may cause severe damage to your product and can be difficult to repair.
- Remove the product from your back pocket before sitting down.
- If the product is damaged, stop using it immediately. It may cause damage, explosion, or fire.
- While using the product, you may sometimes experience a mild sting in your ears due to static electricity accumulated in your body. This is not a malfunction of the product. You can reduce the static electricity by wearing clothes made from natural materials.
- Be careful when using the product in wet environments. If the product gets wet, dry it thoroughly before using it any further. Do not attempt to dry the product with an external heat source, such as a hair dryer. The manufacturer takes no responsibility for any damage to the product that may have resulted from the product coming into contact with liquid.

Battery

This product has an irreplaceable rechargeable battery inside. Therefore, when using the product, make sure to adhere to the following:

- Never separate the battery from the product as this may damage the product.
- The battery performance may be reduced over time with usage.

- Make sure you turn off the product when it is not in use. The battery discharges even when your product is in standby mode.
- Make sure you charge the battery pack enough before using your product.
- When recharging the battery, make sure to use an approved charger provided by the manufacturer. Use of a non-approved charger may cause fire, explosion, leakage, and other hazards may also reduce the life time or performance of the battery.
- Any 3rd party USB charger can be used with Sena products if the charger is approved by either the FCC, CE, IC or other locally approved agencies that Sena accepts.
- Store the battery at temperatures of 15°C~25°C (59°F~77°F). Higher or lower temperatures may reduce the capacity and life of the battery, or may cause temporary non-operation. Do not use the product in sub-zero temperature, because it may cause serious reduction of the battery's performance.
- If you apply heat to the battery or throw it into fire, it may explode.
- Do not use the product with a damaged battery. It may explode and/or cause accidents.
- Never use a damaged charger. It may explode and/or cause accidents.
- Battery life may vary depending on conditions, environmental factors, functions of the product in use, and devices used with it.

PRODUCT WARRANTY AND DISCLAIMER

Limited Warranty

Limited Warranty

Sena Technologies, Inc. (“Sena”) guarantees the product quality based on the technical specification stated in the product manual, and data regarding product warranty. Here, product warranty extends to the product only. Sena will not be liable for any loss, damage of human life, or loss of property which may result from using the product beyond defective parts or flaws that occur due to problems in manufacture.

Warranty Period

Sena guarantees free-of-charge replacements of defective parts of the product or flaws that may have occurred due to problems in manufacture for a period of 2 years from the date of initial purchase.

Termination

Quality warranty of the product becomes effective on the date of initial purchase. In addition, the quality warranty of the product expires when the warranty period expires. However, in the following cases, the warranty will be terminated prematurely.

- In the event the product has been sold or transferred to a third party.
- In the event the manufacturer’s name, serial number, product label, or other markings have been modified or removed.

- In the event any unauthorized person has tried to disassemble, repair, or modify the product.

Notice and Waiver

By buying and using this product, you relinquish considerable legal rights including any claim for compensation for damages. Therefore, be certain to read and understand the following terms and conditions before using the product. Use of this product will constitute consent to this agreement, and forfeiture of rights to all claims. If you do not consent to all the terms and conditions of this agreement, return the product for a refund. (Refer to the section “Return for Full Refund”.)

1. You agree that you, your descendants, legal proxies, successors, or transferees will not raise permanent volitional request for any suit, claim, implementation, redemption or similar action from Sena with regard to any occasion such as difficulty, pain, suffering, inconvenience, loss, injury, or death which may occur to you or a third party during the use of this product.
2. You must completely understand and accept all risks (including those occurring due to any careless behavior of yours or others) which may occur during the use of this product.
3. You are responsible for ensuring that your medical condition permits usage of the product and that you are in sufficient physical condition for using any device which can be used with it. In addition, you must ensure that the product does not limit your abilities and that you are able to use it safely.

4. You must be an adult who can take responsibilities for using the product.
5. You must read and understand the following warnings and alerts:
 - Sena; together with employees, managers, partners, subsidiaries, representatives, agents, supporting firms and suppliers, sole sellers of Sena (collectively referred to as “the company”) recommend that, before using the product and similar devices of any brands including its derivative models, you collect any relevant information in advance and be entirely prepared in terms of weather, traffic situation, and road conditions.
 - When you use the product while you operating any vehicle or equipment such as motorcycles, scooters, mopeds, ATVs, or quad-bikes (hereinafter called as “transportation means”), you must take complete caution regardless of the location of such operation.
 - Use of the product on the road may cause such risks as fracture, serious disability, or death.
 - Risk factors, which may occur when you use the product, may be due to errors of the manufacturer, its agents, or third parties which are involved in the manufacturing.
 - Risk factors, which may occur when you use the product, may be unforeseeable. Therefore, you must take full responsibility for any damage or loss caused by all risk factors which may occur when using the product.
 - When you use the product, use good judgment; never use it under the influence of alcohol.

6. You must read and completely understand all terms and conditions of legal rights and warnings that are involved in using the product. In addition, usage of the product constitutes acceptance of all terms and conditions regarding waiver of rights.

Warranty Exclusions

Reasons for Limited Liabilities

If you do not return the product after purchasing it, you relinquish all rights to liabilities, loss, claims, and claims for reimbursement of expenses (including attorney’s fees). Therefore, Sena will not be liable for physical injury, death, or any loss or damage of transportation means, possessions, or assets which belong to you or third parties that may have occurred while you use the product. Further, Sena will not be liable for any substantial damage not related to the, condition, environment, or malfunction of the product. All risks related with the operation of the product depend entirely on the user regardless of its use by the initial purchaser of a third party.

Use of this product may violate local or national laws. In addition, be aware once again that correct and safe use of the product is entirely your responsibility.

Limitation of Liability

TO THE FULL EXTENT ALLOWED BY LAW, SENA EXCLUDES FOR ITSELF AND ITS SUPPLIERS ANY LIABILITY, WHETHER BASED IN CONTRACT OR TORT (INCLUDING NEGLIGENCE), FOR INCIDENTAL, CONSEQUENTIAL,

INDIRECT, SPECIAL, OR PUNITIVE DAMAGES OF ANY KIND, OR FOR LOSS OF REVENUE OR PROFITS, LOSS OF BUSINESS, LOSS OF INFORMATION OR DATA, OR OTHER FINANCIAL LOSS ARISING OUT OF OR IN CONNECTION WITH THE SALE, INSTALLATION, MAINTENANCE, USE, PERFORMANCE, FAILURE, OR INTERRUPTION OF ITS PRODUCTS, EVEN IF SENA OR ITS AUTHORIZED RESELLER HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES, AND LIMITS ITS LIABILITY TO REPAIR, REPLACEMENT, OR REFUND OF THE PURCHASE PRICE PAID, AT SENA'S OPTION. THIS DISCLAIMER OF LIABILITY FOR DAMAGES WILL NOT BE AFFECTED IF ANY REMEDY PROVIDED HEREIN SHALL FAIL OF ITS ESSENTIAL PURPOSE. IN ANY CASE, THE TOTAL COMPENSATION LIABILITIES OF SENA OR ITS SALES AGENTS SHALL NOT EXCEED THE PRICE PAID FOR THE PRODUCT BY THE PURCHASER.

Liabilities Disclaimer

In addition to damages which may occur due to the use of the product, Sena will not be liable for damages of the product which occur due to the following events.

- In the event the product is misused or used for purposes other than its intended purposes.
- In the event the product is damaged because the user does not follow the content of the product manual.
- In the event the product is damaged because it has been left unattended or has undergone any other accident.

- In the event the product is damaged because the user has used any parts or software which are not provided by the manufacturer.
- In the event the product is damaged because the user has disassembled, repaired, or modified it in such way as is not explained in the product manual.
- In the event the product is damaged by a third party.
- In the event the product is damaged due to Acts of God (including fire, flood, earthquake, storm, hurricane or other natural disaster).
- In the event the surface of the product is damaged by use.

Warranty Service

To obtain product warranty service, send the defective product, at your expense, to the manufacturer or the seller along with proof of purchase (a receipt that shows the purchase date, a product registration certificate of the Website, and other relevant information). Take necessary measures to protect the product. In order to get a refund or replacement, you must include the whole package as it was purchased.

Free-of-charge Service

Sena will provide free-of-charge repair or replacement service for the product when product defects occur within the scope of the product warranty during the warranty period.

Return for Full Refund

Should you not agree to the terms and conditions explained above, you may return the product for a full refund. To get a refund, within 14 days from the purchase date you must return the product to the seller in such a condition as it was purchased.

Unless you return the product within 14 days from the purchase date, you will have read and agreed to all the terms and conditions explained above, and Sena will not be liable for any claim for damages related with the product.

