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Alpin | Signature App for d.velop documents - Service description

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1 Overview

1.1 Range of functions of the Alpin | Signature App for d.velop documents

The "Alpin | Signature App for d.velop documents" by Alpin offers the possibility to digitally sign documents within the d.velop cloud platform (fully qualified electronic signature according to the eIDAS standard). A special feature is the possibility to sign several documents simultaneously with one OTP (One Time Password).

1.2 Integratability

For details on integration - see service description of d.velop cloud platform.

1.3 Rights to contents

You grant us a simple right of use, limited in time and place to the purposes of cloud operation, to all content that is imported or created by you or your employees in the d.velop cloud. All rights of exploitation, modification, etc. naturally remain with you, provided that you hold them.

2 Administration

2.1 Support

Details on the support of the d.velop cloud platform - see service description of d.velop cloud platform. Details on support for this app - see Service Level Agreement of Alpin GmbH.

2.2 Backup and disaster recovery

Details on backup and disaster recovery - see service description of d.velop cloud platform.

2.3 Data deletion

Details on data deletion - see service description of d.velop cloud platform.

3 Information security

3.1 Data location

Details on the data location - see service description of d.velop cloud platform.

3.2 Encryption of contents ("data at rest")

Details on the encryption of content - see service description of d.velop cloud platform.

3.3 Transport encryption ("data in transit")

Details on transport encryption - see service description of d.velop cloud platform.

3.4 Isolation of apps

Each app is technically strictly isolated from other apps, so that it is not possible for the apps to independently access data from other apps. If an app needs to access the data of another app, this takes place via HTTPS via defined interfaces in compliance with the authorisations of the calling user. Further details on the isolation of apps - see service description of d.velop cloud platform.

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