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Alpin | dox42 app for d.velop documents - Service description

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1 Overview

1.1 Range of functions of the Alpin | dox42 App for d.velop documents

The "Alpin | dox42 App for d.velop documents" from Alpin offers the possibility to integrate the output and template management dox42 (www.dox42.com) into the d.velop cloud and d.velop documents and to combine the strengths of these two platforms.

You can easily create document templates in MS-Office without programming, connect them with data sources inside or outside of d.velop documents and store them in d.velop documents. Subsequently, these templates can be made available to the users in d.velop documents in a context-related manner (e.g. in the customer file, supplier file, project file), so that they can use them to create high-quality documents such as contracts, offers, service reports, Excel charts etc. directly from d.velop documents at the push of a button. The created documents can be used ad-hoc or again automatically saved in d.velop documents in the file structures.

There is no faster way to create professional documents from self-produced templates.

1.2 Integratability

For details on integration - see service description of d.velop cloud platform.

1.3 Rights to contents

You grant us a simple right of use, limited in time and place to the purposes of cloud operation, to all content that is imported or created by you or your employees in the d.velop cloud. All rights of exploitation, modification, etc. naturally remain with you, provided that you hold them.

2 Administration

2.1 Support

Details on the support of the d.velop cloud platform - see service description of d.velop cloud platform. Details on support for this app - see Service Level Agreement of Alpin GmbH.

2.2 Backup and disaster recovery

Details on backup and disaster recovery - see service description of d.velop cloud platform.

2.3 Data deletion

Details on data deletion - see service description of d.velop cloud platform.

3 Information security

3.1 Data location

Details on the data location - see service description of d.velop cloud platform.

3.2 Encryption of contents ("data at rest")

Details on the encryption of content - see service description of d.velop cloud platform.

3.3 Transport encryption ("data in transit")

Details on transport encryption - see service description of d.velop cloud platform.

3.4 Isolation of apps

Each app is technically strictly isolated from other apps, so that it is not possible for the apps to independently access data from other apps. If an app needs to access the data of another app, this takes place via HTTPS via defined interfaces in compliance with the authorisations of the calling user. Further details on the isolation of apps - see service description of d.velop cloud platform.

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