Service Description - InsideUX

Imprint / Legal Notices

All previous service descriptions for BlitzMinds InsideUX lose their validity with the publication of this document.

BlitzMinds GmbH reserves the right to adjust prices at any time. You have no claim to the delivery of specific software products or the provision of services based solely on this service description. Changes to software products and services may occur after the editorial deadline for this document.

All rights reserved. This document—including the text, images and graphics contained therein as well as their arrangement—and the described software products are subject to copyright and other intellectual property laws; this document is a protected product of BlitzMinds GmbH.

Using the texts, images, graphics or their arrangement, even in part, without the prior written consent of BlitzMinds GmbH constitutes a breach of copyright and is subject to prosecution. This applies in particular to reproduction, translation or use in electronic systems. All hardware and software names used here are brand names and/or trademarks of the respective manufacturer/owner.

BlitzMinds GmbH

Erzgießereistraße 38, 80335 München, Germany

Telephone +49 176 60947500

E-mail: info@blitzminds.com

Table of Contents

1. Overview

In addition to the provisions in the service description for the d.velop platform, the following further provisions apply to BlitzMinds InsideUX.

1.1 Scope of Functions of BlitzMinds InsideUX®

BlitzMinds InsideUX® is a cloud based innovation management solution including the following functionalities:

- Storage of documents including categories and metadata and/or storing of links to files in other storage systems
- Automatic creation of management reports and project summaries in PDF & PPT
- Document search by metadata, categories and full text
- Management Cockpit with predefined Tags and innovation project methods that can be extended by the users
- Connection of results within innovation projects
- Recommendations of valuable innovation data from other projects of the same database and the option to use these results
- Project maturity that can be defined by an admin user
- Flexible way of grouping projects in user definable workspaces
- Extensible CMS to provide help and guidance to the users

1.2 Ownership of Content

You retain ownership of all content imported or created by you or your employees in the application.

2. Administration

2.1 Support

Support for BlitzMinds InsideUX is provided as part of BlitzMinds basic support (see BlitzMinds basic support plan).

2.2 Backup and Disaster Recovery

BlitzMinds InsideUX regularly backs up content according to the procedure described for the BlitzMinds applications (see BlitzMinds service description).

2.3 Deletion of Data

Data is deleted in accordance with the provisions of the d.velop cloud platform (see d.velop cloud platform service description).

3. Information Security

The security of data is ensured by a series of technical and organizational measures as described for the d.velop cloud platform (see d.velop cloud platform service description).

3.1 Data Location

The location of the data is defined by the provisions for the d.velop cloud platform (see d.velop cloud platform service description).

3.2 Encryption of Content (Data at Rest)

Content (data at rest) is encrypted in accordance with the provisions of the d.velop cloud platform (see d.velop cloud platform service description).

3.3 Transport Encryption (Data in Transit)

Transferred data (data in transit) is encrypted in accordance with the provisions of the d.velop cloud platform (see d.velop cloud platform service description).

3.4 Tenant Isolation

The data of different tenants is strictly separated in d.velop cloud. A tenant ID is used so that data can be directly assigned to tenants.

3.5 App Isolation

From a technical point of view, BlitzMinds InsideUX is strictly isolated from other apps in accordance with the provisions of the d.velop cloud platform (see d.velop cloud platform service description).

3.6 Access Logging

All accesses to BlitzMinds InsideeUX are logged.

Contact

E-mail: support@blitzminds.com