

Service Description

d.velop mobile

1 Overview

In addition to the "d.velop cloud platform service description", the product-specific functionalities of d.velop mobile are described herein.

The services support and update of d.velop mobile are described in the "Service Level Agreement Cloud & SaaS". The statements on availability in the "Service Level Agreement Cloud & SaaS" refer exclusively to the product d.velop documents. d.velop does not assume any warranty for the availability of d.velop mobile on the end devices of the customer.

2 Scope of functions

d.velop mobile is an app for iOS/iPadOS that can be installed from the Apple App Store (<https://apps.apple.com/de/app/d-velop-mobile/id1464693393>).

The app is enabled for use once you purchase d.velop mobile in the d.velop cloud.

d.velop mobile has the following functions:

- You can save different login profiles for logging in to d.velop cloud;
- You can have the app remember your sign-in details for easy login;
- Lock screen Face ID or Touch ID access protection;
- Access to all d.velop cloud apps from the More menu;
- You can add d.velop apps of your choosing to the quick access menu;
- Dark mode supported;
- Documents and entire dossiers provided offline in the background;
- Push notification when provision for offline use is finished;
- Access to offline documents in the Files app;
- Documents modified offline can be stored as a new version in d.velop documents;
- Offline documents edited locally can be deleted, if necessary, in order to revert to the original current version;
- Easily scan documents with the iOS document scanner. Open the scan function and tap the camera icon to capture documents;
- You can see a preview of the download;
- You can set your absence status in the profile menu.

3 d.velop cloud platform Apps Used

In addition to the d.velop platform basic apps (see platform service description), the following paid apps are required for d.velop mobile, depending on the application scenario: [d.velop inbound scan](#) or [d.velop documents basic](#) (contains d.velop inbound scan) or [d.velop documents business](#) (contains d.velop inbound scan).

If you use [d.velop documents ultimate](#), you already have access to both d.velop inbound scan and d.velop mobile.

4 Administration

4.1 Backup and Disaster Recovery

d.velop mobile is an app on your mobile device.

If you or your employees edit offline documents locally on your mobile device, you and your employees are responsible for backing up this data yourself. Once uploaded, these “online” documents are covered by the backup and disaster recovery plan of the d.velop documents app.

4.2 Deletion of Data

For content that you or your employees have stored offline on your mobile devices, you are responsible for implementing appropriate data deletion measures as required.