



FACTSHEET 2020/2021

\* Valid as from: 01st Feb 2020 to 31st Jan 2021



# HERITAGE LE TELFAIR GOLF & WELLNESS RESORT

Your refined small luxury hotel

A beguiling blend of luxury, intimacy and elegant architecture exuding the ambiance of grand tradition properties for a stay tailored around fine dining, personalised service, exclusive spa facilities and access to a multi award golf course. Named after famous Irish naturalist, Charles Telfair, who lived in the area in the 19<sup>th</sup> century, the hotel basks in the history of Mauritius and the Bel Ombre region showcasing the rich heritage of our island.











# **RESORTS HIGHLIGHTS**

- Fully renovated hotel in Summer 2017
- Affiliate member of Small Luxury Hotels of the World
- Privileged access to all Heritage Bel Ombre facilities
- Offering a unique Gourmet Bliss dining passport on the island
- Elegant colonial architecture
- Butler at your service in all our suites
- A 2,000 sqm Spa with a unique Wellness Bliss optional package
- 1 km of pristine beach
- Access to 18 holes championship golf courses, Heritage Golf Club
- Complimentary baby corner for toddlers under 3 years of age
- A heated pool for all our guests
- A choice of 12 restaurants across the Domaine with different gourmet experiences
- Access to the only foot golf of the island

# HERITAGE RESORTS

A unique destination

Situated on the unspoilt south coast of Mauritius within 2500 hectares of preserved parkland, Heritage Resorts offers a palette of luxury hospitality designed with the perfect blend of superb beach, luxuriant nature, history and adventure. A unique destination boasting the best golf course in the Indian Ocean, varied culinary concepts in 12 restaurants, exceptional spas, a Nature Reserve and a 19<sup>th</sup> Century historic plantation house.

# 3 types of luxury accommodation







HERITAGE THE VILLAS



HERITAGE AWALI

# WHY CHOOSE HERITAGE RESORTS?

- A unique destination on the unspoilt South coast of Mauritius
- An 18 hole championship golf Course
- Diverse cuisines in 12 restaurants
- 1km of white sandy beach facing a preserved lagoon
- Exceptional Wellness Experiences
- Baby & Kids club and Teens activity programme
- 19<sup>th</sup> Century historic plantation house
- A trendy beach club
- A Nature Reserve
- Kite surf spot and school
- Heated pools













# ACCOMMODATION

- Designed as a quiet village with 20 separate villas of 6 or 8 suites
- 158 spacious suites with beautiful sea or garden views
- Room decor inspired by contemporary plantation house style



CATEGORY	NO	ACCOMMODATION
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Garden View Suite	54	Max. Occupancy: 2 adults and ( 2 children < 12 years old or 1 teenager) OR 3 adults. Baby cot on request on below combinations.  Kids or Teens in own room: Minimum 2 and Maximum 3.  Configuration: 1 King size bed OR twin beds + 2 roll-away beds.
Sea View Suite	54	Baby cot on request.  Garden View Suite / Garden View Suite inter-leading always on the Ground floor Seaview Suite / Seaview Suite inter-leading always on the Ground floor No Beachfront Suite is interleading or side by side.
Beachfront Suite	20	Beachfront Suites are not all ground floor located but offer panoramic views.
Garden Golf Suite	4	Max. Occupancy: 2 adults and 1 baby. Kids or Teens in own room: Minimum/Maximum 2 Configuration: 1 King size bed. Baby cot on request. Both types of Suites (Garden Golf Suite and Junior Suite Beachfront ) inter-lead with Garden View Suite OR Seaview Suite or Beachfront Suite. Both upper floor and Ground floor
Junior Suite Beachfront	16	rooms possible.  No Garden Golf Suite or Junior Suite Beachfront is interleading or side by side.  No Twin beds available in Suites
Senior Suite Garden View	2	"Max. Occupancy: 2 adults and (2 children < 12 years old or 1 teenager < 17 years old) OR 3 adults. Baby cot on request on below combinations.
Senior Suite Sea View	6	Kids or Teens in own room: Minimum 2 and Maximum 3. Configuration: 1 King size bed + 2 roll-away beds. Baby cot on request. Senior Suites do not interlead with any other room type. No Twin beds available in Suites
Ocean Suite Beach Front	2	Max. Occupancy: 2 adults and (2 children < 12 years old or 1 teenager < 17 years old) OR 3 adults. Baby cot on request on below combinations.  Kids or Teens in own room: Minimum 2 and Maximum 3.  Configuration: 1 King size bed + 2 roll-away beds. Baby cot on request.  The 2 Ocean Suites inter-lead with 2 Beachfront suites. Located on ground floor only.  No Twin beds available in Suites.

# SUITES PLANS\*

Suite 62 m<sup>2</sup>



Junior Suite 81 m<sup>2</sup>



Senior Suite



Ocean Suite



# SUITES FACILITIES:

- Free wifi in room
- Balcony or terrace
- Individually controlled air conditioning
- Ceiling fan
- Electronic safe
- Interactive flat screen tv (satellite)
- Video on demand
- Telephones with IDD
- Mini bar
- Free tea and coffee facilities
- Nespresso machine in all rooms with box of 3 capsules offered upon check-in (once per stay).
- En suite spacious bathroom with bath tub, separate shower and separate toilet
- Bathroom amenities
- Bathrobe and slippers
- Hairdryer
- Shaver sockets
- Dressing
- 24 hour room service
- Possibility of inter-leading rooms
- Resident host
- Iron and iron board

<sup>\*</sup>Indicative plans- Non contractual

# RESTAURANTS & BARS

Heritage Le Telfair Golf & Wellness Resort has a wonderful selection of restaurants and interactive cuisine concepts for a culinary discovery of flavours.





# ANNABELLA'S

Main restaurant

Cuisine: Grande Brasserie Capacity: 180 seats

Opening hours: 06.30am – 10.30am | 7pm – 10pm Service: Market Menu + A la Carte + Degustation Menus Wine cellar: Daily wine & cheese degustation with the

sommelier Kids menu available Non-smoking restaurant

DRESS CODE:

Smart and casual as from 7pm (trousers, closed shoes and collared shirts for men)

# GIN'JA

Pan-Asian restaurant set on the beach and overlooking the lagoon.

Cuisine: Pan Asian

Capacity: 60 seats + VIP tent

Teppanyaki corner: 8 pax (children under 12 years old are

not allowed)

Opening hours: Lunch: noon - 3pm Dinner: 7pm - 10pm Service: Lunch - 'A la carte' Dinner - 'A la carte'

Gin'ja Bar is a bubble bar for sundower

Non-smoking restaurant On reservation for dinner

DRESS CODE: Smart casual as from 7pm (trousers, closed shoes and collared shirts for men)



Cooking classes and wine tastings are also available.\* (\*with supplement and on reservation - minimum of guests required)

# CAVENDISH BAR & LOUNGE

· Relaxed piano bar atmosphere

- · Variety of old rums and whiskys from the World
- Fine selection of cigars
- Snooker table

Opening hours: 10.30am - 11.30pm Light meals service: noon - 5pm

Service: 'A la carte' Non-smoking bar

DRESS CODE: Smart casual as from 7pm (trousers, closed shoes and collared shirts for men)

# LE PALMIER

Pool and beach restaurant & bar

Opening hours:

Drinks service: 10.30am - 7pm Food service: Lunch - noon - 3pm Dinner - 7pm - 10pm

Service: Lunch - 'A la carte' with Bar Salad and Plancha

concept

Dinner - 'A la carte' with fish and sea food selection

Lobster Evening every Sundays Non-smoking restaurant

Dress Code: Island Chic (Bermudas allowed)

# I A PI AGE

Food service: Bento Box / 'A la carte' - noon - 6pm Beverage service from 9am - 6pm

# LE KIOSQUE GOURMAND

Offers a selection of homemade ice cream, sherbets & pancakes

Available from noon - 8pm

# HERITAGE LE CHÂTEAU

- 19<sup>th</sup> century plantation house
- · Wine cellar
- Wine tasting with our Chef sommelier
- Heritage Bel Ombre products exclusively used in proposed dishes
- Can be privatised for weddings and / or events
- Cuisine: refined cuisine using Heritage Bel Ombre products
- · Capacity: 56 seats
- · Opening hours:

Lunch 3 times a week: noon to 3pm Dinner: 7pm - 10pm (open 6 days a week)

- Service: 'à la carte' on reservation
- · Non-smoking restaurant
- Children under 12 years old are not allowed on odd days of the calendar
- Musical entertainement with pianist

### DRESS CODE

Smart casual as from 7pm (trousers, closed shoes and collared shirts for men)



Experience the splendour of yesteryear at our iconic plantation house, Heritage Le Château

- Fixed supplement of Euro 250 per adult for one gastronomic dinner followed by a night stay at first floor of the 19<sup>th</sup> century "Heritage Le Château".
- Applicable for couples only, irrespective of the mea plan booked
- To be booked at the Guest Relations/Concierge upon arrival, subject to availability.





# THE GRILL HOUSE RESTAURANT & BAR AT HERITAGE GOLF CLUB

- · Capacity: 60 seats (on the terrace)
- · Opening hours:
- Bar: 7am 7nm
- Kitchen: 8.30am 4pm
- Dinner: Grill House 6 days a week from 7pm to 10pm
- · Service: 'A la carte'
- Non-smoking restaurant

### DRESS CODE

Island chic: Bermudas authorized Smart casual as from 7pm (trousers, closed shoes and collared shirts for men)

# HERITAGE C BEACH CLUB

The island's sea, sand and sun experience offering 1 restaurant and 2 bars.

- Breakfast: Healthy Buffet from 7am to 10am
- Lunch: A la carte from noon to 3pm Beach Bento Box from noon to 5pm
- · Dinner: Themed buffet every evening
- Live cooking stations
- Capacity: 120 seats
- Opening hours: dinner from 7pm to 10pm (6 days a week -closed on Mondays)

### RARS

- Gin Bar from 7pm to 10pm
- Beach Bar from 10am to11.30pm
- · Daily live entertainement

### DRESS CODE

Island chic: Bermudas allowed

# THE 'DINING EXPERIENCE' HERITAGE BEL OMBRE

Guests on half board basis at Heritage Le Telfair have access to restaurants below for dinner:

# Without supplement:

- Annabella's, Heritage Le Telfair's main restaurant
- The Heritage C Beach Club (Buffet) (as per operating schedule)
- Le Palmier (as per operating schedule)
- The Grill House at Heritage Golf Club (as per operating schedule)

### At extra cost :

- Other outlets within Domaine de Bel Ombre available with a credit of Rs 1,000 per person per dinner per night: Gin'ja at Heritage Le Telfair and Château de Bel Ombre.
- Restaurants located at sister resort Heritage Awali are payable in full.

Full 'A la carte' menu available in all restaurants below with supplement:

- Infinity Blue & Kuzini, Heritage Awali's 'A la carte' restaurants
- Zafarani (Adults Only), Heritage Awali's Indian restaurant
- Heritage Awali's main restaurar

# **GOURMET BLISS**

The exclusive gourn-et passport in Mauritius

# FOOD & BEVERAGE

- Breakfast at Telfair's main restaurant, Annabella's and Heritage C Beach Club
- Lunch around Heritage Bel Ombre in following restaurants/outlets as per their operating schedules:
  - Ginja, Le Palmier, Cavendish & "La Plage" at Heritage Le Telfair
  - Infinity Blue, Amafrooty at Heritage Awali
  - Heritage C Beach Club
  - Heritage Golf Club
- Heritage Le Château (3 days per week)
- All the dishes on the menus are available to the Gourmet Bliss clients, except a few highlighted items (i.e: Lobster and Foie gras).
- Afternoon Tea (4pm to 6pm): Cakes and pancakes at the Cavendish Bar + "Kiosque" Gourmand (Ice cream and sweet treats).
- Coco Shack Coconut beach bar at Heritage Awali.
   From noon to 6pm
- · Half way snack free on the golf course
- Dinner around Heritage Bel Ombre in the following restaurants/outlets as per their operating schedules:
  - Annabella's, Le Palmier & Ginja at Heritage Le Telfair
  - Inifinity Blue, Savana, Kuzini, & Zafarani (adult only restaurant) at Heritage Awali
  - Heritage C Beach Club
  - Heritage Le Château
  - The Grill House at Heritage Golf Club.
- All the dishes on the menus are available to the Gourmet Bliss clients, except a few highlighted items (i.e: Lobster and Foie gras).
- · Bars available:
  - Heritage Le Telfair : Cavendish, Gin'Ja, Le Palmier
  - Heritage Awali : Zenzibar, Infinity Blue, Coco Shack
  - On the Domaine: Heritage Golf Club and
  - Heritage C- Beach Club
- Local & imported spirits, beers, soft drinks, juices & selected house wines, unlimited selected French champagne by the glass in all bars/restaurants within Heritage Bel Ombre (as per operating schedules, but generally from 10h00 to midnight till respective outlets' closure)
- · Beach & poolside service at Heritage Le Telfair
- 24 hour room service available for selected food items only, No tray charge applicable.
- Mini bar (stocked with soft drinks, local beers, water, fruit juices, wine, chocolate bar and snacks) - replenished once daily.
- · 3 Nespresso capsules replenished once daily.
- A picnic hamper will be available for guests leaving the resort for the day (to be booked at Guest Relations Counter 24hrs prior).





# GOLF

- Free daily unlimited green fees at Heritage Golf Club, our 18 holes championship golf course.
  - Inclusive: return shuttle at fixed times
  - Exclusive: golf cart, equipment, lessons and practice balls.
- Complimentary golf cart with GPS for every round of golf (maximum of one per round per room per day)
- Weekly unique Night Golf Experience (against supplement).

# WELLNESS

- Free access to the Sports Centre (Aerobics, cardio,...)
- · Wellness program as per weekly activity schedule

# WATER SPORTS

 Sailing, windsurfing, kayaks, pedal boats, snorkeling & glass bottom boat trips.

# LAND SPORTS

- Floodlit tennis courts
- · Table tennis, archery, beach volley, bocce-ball, bicycles.
- · Tennis balls at an extra fee.

### ENTERTAINMENT

• Live music every night at Heritage Awali/ Heritage Le Telfair

## TERMS & CONDITIONS

• No specific booking window • Must be taken for the whole stay • This supplement needs to be added in full to bed and breakfast rate • This supplement also needs to be added in full for the children and/or teenagers taking advantage of the special offers • "Gourmet Bliss" starts on arrival and ends on departure of hotel, regardless of check in/out times • No compensation of any kind shall be offered for non-consumed items within the "Gourmet Bliss" • Guests are not allowed to offer their "Gourmet Bliss" benefits to other guests • All bills must be signed by the "Gourmet Bliss" guest to simplify the control/billing processes • The champagne has been selected by the Domaine outlets • The international imported drinks do not include 12 years' spirits and above • The Exclusive Cellar Lists within the Domaine are not included in the "Gourmet Bliss" • The hotels reserve the right to close one or more of their F&B outlets (without compensation) for renovation, bad weather conditions such as cyclone, occasional private functions... In such a situation, guests will be invited to dine in another outlet within the Domaine • Special meals, events and set-ups organized on the beach and in privatized areas within the hotels are not included.

# WELLNESS & SPA EXPERIENCE AT HERITAGE LE TELFAIR





# SEVEN COLOURS SPA:

- Massages and Spa Rituals
- Facials, Body and Beauty cares
- Customised treatments and Spa packages
- Seven Colours signature treatments
- · Beauty & Body cares by Thémaé®

# HEALTH, NATURE AND WELLNESS ACTIVITIES, THE EXPERIENCE SEVEN COLOURS

- WELLNESS TREATMENTS
  - » wellness consultation
  - » osteopathic treatment
  - » Ohashiatsu®
  - » Reiki
  - » Tai-Chi
  - » Qigong
  - » Meditation
  - » Pilates
- MIND-BODY PRIVATE SESSIONS
- FITNESS PRIVATE SESSIONS
- DAILY WELLNESS ACTIVITY PROGRAMME (Yoga / Tai-Chi / Reiki / Qi Gong)
- WELLNESS CUISINE (Available in Annabella's & Le Palmier restaurants)
- DETOX & FORTIFYING COCKTAILS
- NATURE EXPERIENCES (wellness walks, active sea walk, nature trek & sunset Yoga in the reserve)
- WELLNESS BLISS PACKAGES (3 days, 5 days, 7 days)
- WELLNESS BREAKS (sessions with international experts – Yoga, Pilates, Tai-Chi...)

# FACILITIES:

- 2500 m<sup>2</sup> in the midst of tropical gardens
- 9 treatment rooms, including:
  - » 3 single treatment rooms
  - » 2 double treatment rooms
  - » 2 private double 'Outdoor Suites'
  - » 1 honeymoon suite
- 1 hairdresser (on appointment only)
- 1 manicure & pedicure parlour
- 1 steam room and 1 sauna (appointment only)
- 1 vitality pool relaxing bubble beds, hydromassage jets & deluxe experience showers
- Wellness Sanctuary

Open daily from 9am to 8pm











This program addresses most wellness goals through a tailor-made consultation allowing you to achieve more specific outcomes and adjust the intensity and duration of your program or focus on a particular modality, depending on your needs. With the support and guidance of our experienced team, we together create a wellness program that is ideal for you, based on our eight dimensions.

# WELLNESS CONSULTATION

Every Wellness Bliss experience begins with a consultation to define your individual needs and goals.

# TAILOR-MADE PROGRAM

We use the consultation to design the most appropriate mix of therapies and activities, taking into account your habits, medical history, dietary lifestyle, personal preferences and desired outcomes.

# YOU CAN CHOOSE A WELLNESS BLISS RETREAT OF 3, 5 OR 7 DAYS

3-days Wellness Bliss including 5 treatments

5-days Wellness Bliss including 7 treatments

7-days Wellness Bliss including 9 treatments









# SPORTS & LEISURE **ACTIVITIES**







# LAND & WATER SPORTS / ACTIVITIES

### LAND BASED ACTIVITIES:

# Complimentary

- Yoga initiation
- Table tennis
- Pool table
- French bowls
- Tennis (3 floodlit tennis courts + tennis rackets
- Badminton
- Beach volley
- · Beach soccer
- Beach tennis
- Mountain bikes
- Indoor games
- Fully equipped fitness centre
- Bike guided tours
- Reiki initiation
- Pilates
- Tai Chi & Qi gong group sessions
- Stretching

# For a fee

- Personal coach
- · Green fees, Golf cart, equipment and caddies
- Golf lessons for adults and kids
- Starting New At Golf method (SNAG method)
- Tennis lessons & tennis
- · Hiking, quad biking and buggies
- Horse riding for adults and kids
- FootGolf
- Yoga & Pilates paddle
- · Sunset yoga in the Nature Reserve
- Forest Bathing
- · Trekking in the Nature reserve
- Electrobike Tours

### FOR SEA LOVERS:

### Complimentary

- Windsurfing Lasers
- Kayak (single and double)
- Pedal boats
- Glass bottom boat trips
- Snorkeling
- Traditional fishing
- Counter current walk
- Stand-up paddle

## For a fee

- · Heritage Le Telfair luxury speed boat
- Scuba Diving (PADI)
- Waterskiing lessons
- Kitesurfing
- Catamaran cruise
- Big game fishing
- Dolphin watching
- Waterskiing
- Sunset CruiseSwimming lessons



# HERITAGE GOLF CLUB

### Facilities:

- An 18-hole championship golf course (PAR 72)
- Complimentary green fees for the 9-hole course at Heritage Golf Club
- · A putting green, chipping green, and driving range
- · Carts, trolleys and equipment hire
- A golf Academy with golf lessons (which can be filmed for extra learning potential)
- · A club house, shop, restaurant and bar
- · A PGA Pro
- GPS in golf carts
- Privileged access to three other 18 hole golf courses in the region. (Le Paradis and Avalon Golf Estate)
- SNAG (Starting New at Golf) for children from 6 to 12 years old (at extra cost). Booking needs to be done at Heritage Golf Club Proshop. Free sessions on Wednesdays at 11.30am
- FootGolf on the 9 hole short course (at extra cost)
- · Green Fees (at extra cost) except for Gourmet Bliss
- Paying green fees for the 18-hole course at Heritage Golf Club: Euro 20 per round per person year round (public rate Euro 25)
- All the tee-off times can be pre-booked and prepaid by the Tour Operator.
- Clients booking the Garden Golf Suite (4th suite category), Gourmet Bliss & All Inclusive are entitled to unlimited daily green fees at Heritage Golf Club + one golf cart per round daily.

# BLUE EARTH BOUTIQUE

Souvenirs, beach essentials, international newspapers and magazines and a varied range of products.

Open daily from 8.30am to 8pm

# WEDDINGS & RENEWAL OF VOWS

Wide choice of venues:

- · Heritage Le Château 19th century plantation house
- · French gardens of Heritage Le Château
- On the beach
- · Heritage C Beach Club

Wedding planners available to personalise your special day

# HERITAGE NATURE RESERVE

- · 1300 hectares nature reserve
- · Sanctuary for the indigenous flora and fauna
- Preservation and re-forestration in association with the Mauritian Wildlife Foundation.
- Hiking, quad biking and guided tours, 4x4 buggies, trekking, wildlife excursions with guides, wellness walks and forest bathing with the Seven Colours Spa (at extra cost). Age limit









# BABY TIMOMO

- Free baby club dedicated to babies from 0 to 35 months old
- Open seven days a week from 8.30am to 4pm
- Baby nurses trained in first aid and childcare. Each nurse will be responsible for a maximum of 2 babies.
- Capacity: Up to 5 babies. Limited availability, bookings advised 24 hrs in advance

# TIMOMO KIDS CLUB

Welcomes children from 3 to 11 years old. (should be potty trained)

Opening hours: 8.30 am to 11 pm

### During the day

- swimming
- Golf initiation
- Sega dance classes
- · Mini culinary workshop at the club
- Art & Crafts Classes: Pirates Mask making, Mauritian postcards, manufacture of paper masks, make-up, t-shirts, necklaces, henna tattoo.
- · Water Polo
- Glass bottom boat trips
- · Swimming & tennis clinic

# Treasure hunting in the garden In the evening

- Crab hunting on the beach
- Outdoor cinema (Weather permitting)
- Mauritian Sega / Sega Initiation and Show
- Theater

### Paying activities:

- Swimming lessons for toddlers and grown ups
- Golf lessons (as from 6yrs old)
- · Tennis lessons
- SNAG (Starting New at Golf) for children from 6 to 12 years old. Booking needs to be done at Heritage Golf Club Proshop.

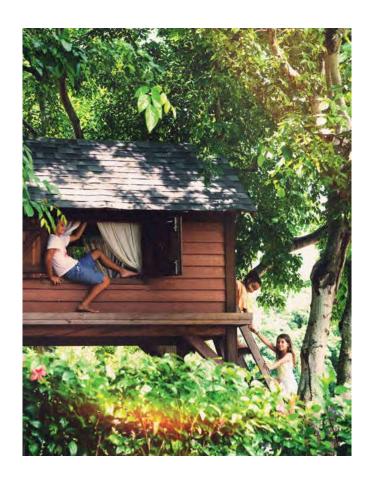
Meals can be served upon request A babysitting service is available on request (at extra cost, on reservation) 24 hours in advance

# TEENAGERS PROGRAMME

Teens from 12 to 17 years old

### Activities:

- Golf initiation
- · Tennis and beach volley tournaments
- Horse riding at extra cost
- Wii game consoles
- Pool table
- · Quad in Heritage Nature Reserve (at extra cost)
- FootGolf
- Kite surf (at extra cost)



# SUSTAINABILITY & INCLUSIVENESS PROGRAMS



- · Use of flow regulators on taps and showers .
- · Use of renewable energy such as the use of solar collectors to produce hot water
- · Recycle paper, glass, plastic packaging and waste sorting
- Eco-label all the bathroom amenities
- · Re-use cooking oils for recycling in second generation bio-fuel
- Distribution of food to NGO to reduce wastage
- Reduction of the use of insecticides, herbicides and fungicides and predominantly use organic products or natural fertilizers.

# MEETINGS AND CONFERENCES AT CHANTOISEAU



# FACILITIES:

- Air conditioned conference room 94m2
- Up to 70 seatings in theatre style layout
- Standard set-up (mineral water, paper, pen, candy)
- Projector and sound system
- Retractable screen and flip-chart

- Air-conditioning
- Telephone
- Natural daylight and blackout
- Flexibility of configuration of the room and easy access from reception.
- WIFI







# HOTEL PLAN



- Reception
- Annabella's restaurant
- Le Palmier restaurant La Plage
- 4 Gin'ja restaurant
- 5 Cavendish Bar & Lounge Le Kiosque Gourmand
- Seven Colours Spa 'Millesime Collection'
- Wellness Sanctuary
- 8 Timomo kids club

- 9 Activities centre
- 10 Baby & Teens Corner
- 11 Heritage Le Château12 Heritage Golf course & Heritage Golf Club (Club house)
- 13 Heritage Nature Reserve
- 14 Parking
- 15 Heritage Awali Golf & Spa Resort
- 16 Heritage C Beach Club Cabana boat house

# ADDITIONAL SERVICES

# Free of charge

- Wifi throughout the hotel
- Foreign currency exchange
- Free shuttle service within Heritage Bel Ombre
- Concierge service
- Medical assistance/service (nurse on site or doctor on call)
- Shower rooms
- Video on demand

# At extra cost

- Car rental service
- Laundry service
- Excursion desk
- Florist service
- Photo & video service
- Taxi serviceHelicopter transfers
- Limousine transfer
- Scooter rental service
- Access to "Yu Lounge",

exclusive airport lounge : dedicated concierge services, customs and immigration, catering services, including a bar with a selection of wines and champagnes (extra cost)

# HERITAGE BEL OMBRE



The hotel is located in the south of the island at Heritage Bel Ombre

Direct access to the beach

Credit cards accepted: Visa, Amex, MasterCard & Diners Club International

### DISTANCES FROM THE HOTEL

Capital, Port-Louis: 50 km / 1 hour by car SSR International Airport: 43 km / 40 min by car

Currency: Mauritian rupee

Languages spoken: English, French and Creole

Driving on the left hand side of the road: International driving license required in order to hire a car

### ABOUT MAURITIUS

The island of Mauritius is situated 3,000 km to the east of the African continent. The diversity of its landscape extends over an area of 1,865 km². Its superb coastline, 160 km long, its multicoloured coral reef and its picturesque mountains make it the jewel of the Indian Ocean. With average temperatures of 22°C in winter and 31°C in summer in the coastal regions, the island is an ideal year-round destination. The "rainbow" population consists of approximately 1.3 million inhabitants of various ethnic origins, from India, China, Africa and Europe.

Heritage Le Telfair Golf & Wellness Resort Bel Ombre, Mauritius Tel: +230 601 55 00 - Fax: +230 601 55 55 resa@heritageresorts.mu - info@heritageletelfair.mu www.heritageresorts.mu



# **OUR SELECTION\***

Heritage Resorts

# NATURE LOVERS

- Quad
- Trekking
- Nature discovery with a local guide
- Bird Watching
- Unesco biosphere
- Picnic POD

# INSPIRED GOURMET

- 12 restaurants and 8 bars
- Heritage Bel Ombre sourced products
- High tea indulgence
- Tasting of Old rums and whiskys from the World
- Sunset champagne
- · Chef's table
- Boma, an African Experience
- The Teppan table
- Wine and homemade terrines degustation

# HAPPY KIDS

- Baby Timomo from 0 to 35 mois
- Kids Club Timomo for kids as from 3 years old Ti chef
- Golf lessons
- Outdoor cinema
- Mini Farm
- Kids Garden
- Tennis & Swimming clinics

# **WELLNESS ADDICTS**

- "Millesime collection"

- First Mauritian spa brand
- Healthy food options

# PASSIONATE GOLFERS

- 18-Hole Championship golf course
- Best golf in the Indian Ocean
- Free golf carts for Gourmet Bliss guests
- Night golf
- PGA Pro
- FootGolf
- SNAG (Starting New At Golf)

# **BE ACTIVE**

- Dolphin watching
- · Classes of Yoga, Tai Chi & Qigong
- Sports personal trainer
- Kite Surf school
- Beach speedminton
- Water sports activities
- Electrobike Tours
- Tennis lessons

# **LEISURE TIPS**

- Cinema on the beach (free)
- Jazz nights (free)
- Sega evenings (free)
- African nights
- Pool game (free)
- Bocce Ball

\*Some activities at extra cost







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# RESORTS HIGHLIGHTS

- Affiliate member of Small Luxury Hotels of the World Privileged access to all Heritage Bel Ombre facilities Offering a unique Gourmet Bliss dining passport on the island
- Elegant colonial architecture
- Butler at your service in all our suites A 2,500 sqm Spa with a unique Wellness Bliss optional package
- 1 km of pristine beach
- Access to our 18 holes championship golf course, Heritage Golf Club
- Complimentary baby corner for toddlers under 3 years of age
- A heated pool for all our guests
  A choice of 12 restaurants across the Domaine with different gourmet experiences
- Access to the only foot golf of the island
- Fully renovated Heritage C Beach Club
- 3 different wine cellars across the Domaine
- Certified "Green Key" hotel

# HERITAGE RESORTS

A unique destination

Situated on the unspoilt south coast of Mauritius within 2500 hectares of preserved parkland, Heritage Resorts offers a palette of luxury hospitality designed with the perfect blend of superb beach, luxuriant nature, history and adventure. A unique destination boasting the best golf course in the Indian Ocean, varied culinary concepts in 12 restaurants, exceptional spas, a Nature Reserve and a 19<sup>th</sup> Century historic plantation house.

# 3 types of luxury accommodation







HERITAGE THE VILLAS



HERITAGE AWALI

# WHY CHOOSE HERITAGE RESORTS?

- A unique destination on the unspoilt South coast of Mauritius
- A multi-awarded 18 hole championship golf course
- Diverse cuisines in 12 restaurants
- 1km of white sandy beach facing a preserved lagoon
- Exceptional Wellness Experiences
- Baby & Kids club and Teens activity programme
- 19<sup>th</sup> Century historic plantation house
- Diving Centre
- Sustainable water sports
- A trendy beach club
- A Nature Reserve
- Kite surf spot and school
- Heated pools













# ACCOMMODATION

- Designed as a quiet village with 20 separate villas of 6 or 8 suites
- 158 spacious suites with beautiful sea or garden
- plantation house style



CATEGORY	NO	ACCOMMODATION
Deluxe Suite	58	Deluxe suites all offer a garden view Kids or Teens in own room: Max. Occupancy: 2 adults and ( 2 children < 12 years old or 1 teenager) OR 3 adults. Baby cot on request on above combinations. Kids or Teens in own room: Maximum 4 kids or 3 teens (Not applicable in Deluxe Beachfront Suite)
Deluxe Sea View Suite	54	Garden View Suite / Garden View Suite inter-leading Seaview Suite / Seaview Suite inter-leading No Beachfront Suite is interleading or side by side.
Deluxe- Beachfront Suite	16	Beachfront Suites are not all ground floor located but offer panoramic views.
Deluxe Golf Suite	8	Max. Occupancy: 2 adults and 1 baby. Minimum/Maximum 2 Configuration: 1 Queen size bed. Baby cot on request. Both types of Suites (Garden Golf Suite and Junior Suite Beachfront ) inter-lead with Garden View Suite OR Seaview Suite or Beachfront Suite. Both upper floor and Ground floor
Junior Suite Beachfront	12	rooms possible.  No Deluxe Golf Suite or Junior Suite Beachfront is interleading or side by side.  No Twin beds available in Suites
Senior Suite Garden View	2	Max. Occupancy: 2 adults and (2 children < 12 years old or 1 teenager < 17 years old) OR 3 adults. Baby cot on request on above combinations.
Senior Suite Sea View	6	Kids or Teens in own room: Minimum 2 and Maximum 3. Configuration: 1 Queen size bed + 2 canapé beds. Baby cot on request. Senior Suites do not interlead with any other room type. No Twin beds available in Suites
Ocean Suite Beach Front	2	Max. Occupancy: 2 adults and (2 children < 12 years old or 1 teenager < 17 years old) OR 3 adults. Baby cot on request on above combinations.  Kids or Teens in own room: Minimum 2 and Maximum 3.  Configuration: 1 Queen size bed + 2 canapé beds. Baby cot on request.  The 2 Ocean Suites inter-lead with 2 Beachfront suites. Located on ground floor only.  No Twin beds available in Suites.

# **SUITES PLANS\***

Deluxe Suite Deluxe Seaview Suite & Deluxe Beach Front Suite 62 m<sup>2</sup> Junior Suite & Deluxe Golf Suite 81 m<sup>2</sup>

Senior Suite 102 m<sup>2</sup>







Ocean Suite 104 m<sup>2</sup>



# **SUITES FACILITIES:**

- Free wifi in room
- Balcony or terrace
- Individually controlled air conditioning
- Ceiling fan
- Electronic safe
- Interactive flat screen tv (satellite)
- Video on demand
- Telephones with IDD
- Mini bar
- Free tea and coffee facilities
- Nespresso machine in all rooms
- En suite spacious bathroom with bath tub, separate shower and separate toilet
- Ecocert certified bathroom amenities
- Bathrobe and slippers
- Hairdryer
- Shaver sockets
- Dressing
- 24\7 Room service
- Possibility of inter-leading rooms
- Residence Host / Butler
- Iron and iron board

<sup>\*</sup>Indicative plans- Non contractual

# RESTAURANTS & BARS

Heritage Le Telfair Golf & Wellness Resort has a wonderful selection of restaurants and interactive cuisine concepts for a culinary discovery of flavours.





# ANNABELLA'S

Main restaurant

Cuisine: Grande Brasserie Capacity: 180 seats

Opening hours: 06.30am – 10.30am | 7pm – 10pm Service: market menu (market buffet twice weekly) Wine cellar: Daily wine & cheese degustation with the

sommelier

Outdoor plancha BBQ in a privatised garden area

Kids menu available Non-smoking restaurant

DRESS CODE: Island Chic

# GIN'JA

Pan-Asian restaurant set on the beach and overlooking the lagoon.

Cuisine: Pan Asian Capacity: 60 seats

Teppanyaki corner: up to 8 pax (children under 12 years

old are not allowed) Opening hours:

Lunch: noon - 3pm - 'A la carte' Dinner: 7pm - 10pm - 'A la carte' Bar: 5pm - 10pm - 'Champagne bar'

Non-smoking restaurant On reservation for dinner Open 6 days a week

DRESS CODE: Island Chic



Cooking classes and wine tastings are also available.\* (\*with supplement and on reservation - minimum of guests required)

# CAVENDISH BAR & LOUNGE

- · Relaxed piano bar atmosphere
- · Library with Indian Ocean books' collection
- Variety of Mauritian & old rums
- Snooker table

Opening hours: 10.30am - 11.30pm Light meals service: noon - 5pm - 'A la carte' Non-smoking bar

DRESS CODE: Island Chic

# I F PAI MIFR

Pool and beach restaurant

Opening hours:

Drinks service: 10.30am - 7pm Food service: Lunch - noon - 3pm Dinner - 7pm - 10pm

Wellness, Mauritian and seafood dishes selection

Lobster Evening weekly Non-smoking restaurant

Seafood degustation in a privatised beach area

Open 6 days a week

Dress Code: Island Chic (Bermudas allowed)

# **IAPIAGE**

Food service: Bento Box / 'A la carte' - noon - 3pm Beverage service from 9am - 6pm

# LE KIOSQUE GOURMAND

Selection of homemade seasonal ice cream, sherbets & pancakes

Available from noon - 8pm

# HERITAGE LE CHÂTEAU

- 19<sup>th</sup> century plantation house
- · Wine cellar
- Wine tasting with our Chef sommelier
- Heritage Bel Ombre products exclusively used in proposed dishes
- · Can be privatised for weddings and / or events
- Cuisine: refined cuisine designed by a 2 Michelin stars' Chef David Toutain
- · Capacity: 56 seats
- · Opening hours:
  - Dinner: 7pm 10pm (open 6 days a week)
- · Service: 'à la carte' on reservation
- Non-smoking restaurant

### DRESS CODE

Smart casual as from 7pm (trousers, closed shoes and collared shirts for men)



### ONE NIGHT PACKAGE AT HERITAGE LE CHÂTEAU

Experience the splendour of yesteryear at our iconic plantation house, Heritage Le Château

- Fixed supplement of Euro 250 per adult for one gastronomic dinner followed by a night stay at first floor of the 19th century "Heritage Le Château".
- · Decadent and romantic breakfast on the terrace
- Applicable for couples only, irrespective of the meal plan booked.
- To be booked at the Guest Relations/Concierge upon arrival, subject to availability.





# O'GRILL RESTAURANT AT HERITAGE GOLF CLUB

- Capacity: 82 covers (60 covered 22 outside)
- · Opening hours:
- · Bar: 7am 11pm
- · Breakfast a la carte 7.30am 11am
- · Lunch: 12pm 3pm
- Dinner: 7pm 10.30pm
- · Dinner at O'Grill: 7pm to 10.30pm, 6 days a week
- Service: 'A la carte'
- Non-smoking restaurant (Outside tables are smoking tables)
- · Qualified sommelier & wine steward

### DRESS CODE

Island chic: Bermudas allowed Smart casual as from 7pm (trousers, closed shoes and collared shirts for men)

# HERITAGE C BEACH CLUB

The island's sea, sand and sun experience offering 1 restaurant and 2 bars.

- Breakfast: Healthy Buffet from 7am to 10am
- · Lunch: A la carte from noon to 3pm Mediterranean selection
- Dinner: Daily live cooking stations
- · Capacity: 120 seats
- Opening hours: dinner from 7pm to 10pm (6 days a week, closed on Sundays)
- · Wine cellar: largest selection of rosé on the island

### BARS

- Gin Bar from 11am to 2am
- Beach Bar from 9am to 6pm
- Daily live entertainement

## DRESS CODE

Island chic: Bermudas allowed

# THE 'DINING EXPERIENCE' HERITAGE BEL OMBRE

Guests on half board basis at Heritage Le Telfair have access to restaurants below for dinner:

### Without supplement:

- Annabella's, Heritage Le Telfair's main restaurant
- The Heritage C Beach Club (as per operating schedule)
- Le Palmier (as per operating schedule)
- The O'Grill at Heritage Golf Club (as per operating schedule)

### At extra cost:

- Other outlets within Domaine de Bel Ombre available with a credit of Rs 1,000 per person per dinner per night: Gin'ja at Heritage Le Telfair and Heritage Le Château.
- Restaurants located at sister resort Heritage Awali are payable in full.

Full 'A la carte' menu available in all restaurants below with supplement:

- Infinity Blue & Kuzini, Heritage Awali's 'A la carte' restaurants
- Zafarani (Adults Only), Heritage Awali's Indian restaurant
- Except at Savana, Heritage Awali's main restaurant, which offers daily themed buffets

# **GOURMET BLISS**

The exclusive zourn-et passport in Mauritius

# FOOD & BEVERAGE

- Breakfast at Telfair's main restaurant, Annabella's and Heritage C Beach Club
- Lunch around Heritage Bel Ombre in following restaurants/outlets as per their operating schedules:
  - Ginja, Le Palmier, Cavendish & "La Plage" at Heritage Le Telfair
  - Infinity Blue, Amafrooty at Heritage Awali
  - Heritage C Beach Club
  - Heritage Golf Club
- Heritage La Miellerie
- All the 3 courses on the menus are available to the Gourmet Bliss clients, except a few highlighted items (i.e: Lobster and Foie gras).
- · Cakes and pancakes at the "Kiosque" Gourmand (Ice cream).
- Coco Shack Coconut beach bar on the beach from noon to 6pm
- · Half way snack free on the golf course
- Dinner around Heritage Bel Ombre in the following restaurants/outlets as per their operating schedules:
- Annabella's, Le Palmier & Ginja at Heritage Le Telfair
- Inifinity Blue, Savana, Kuzini, & Zafarani (adult only restaurant) at Heritage Awali
- Heritage C Beach Club
- Heritage Le Château
- The O'Grill at Heritage Golf Club.
- All the 3 courses in the menus are available to the Gourmet Bliss clients, except a few highlighted items (i.e: Lobster and Foie gras).
- · Bars available:
  - Heritage Le Telfair : Cavendish, Gin'Ja, Le Palmier
  - Heritage Awali : Zenzibar, Infinity Blue, Coco Shack
  - On the Domaine: Heritage Golf Club and
  - Heritage C Beach Club
- Local & imported spirits, beers, soft drinks, juices & selected house wines, unlimited selected French champagne by the glass in all bars/restaurants within Heritage Bel Ombre (usually from 11 am to 11pm, but opening times may vary per outlet)
- · Beach & poolside service at Heritage Le Telfair
- 24 hour room service available for selected food items only, tray charge applicable.
- Mini bar (stocked with soft drinks, local beers, water, fruit juices, wine, chocolate bar and snacks) - replenished once daily.
- · Nespresso capsules replenished once daily.
- A picnic hamper will be available for guests leaving the resort for the day (to be booked at Guest Relations Counter 24hrs prior).





# GOLF

- Free daily unlimited green fees at Heritage Golf Club, our 18 holes championship golf course.
  - Inclusive: pick up & drop off to the golf
  - Exclusive: equipment, lessons and practice balls.
- Complimentary golf cart with GPS for every round of golf (maximum of one per round per room per day)
- Weekly unique Night Golf Experience (against supplement).

# WELLNESS

- Free access to the Sports Centre (Aerobics, cardio,...)
- Wellness program with daily selection of activities such as yoga, reiki, zumba, stretching etc...

# WATER SPORTS

 Sailing, windsurfing, kayaks, pedal boats, snorkeling & glass bottom boat trips.

# LAND SPORTS

- · Floodlit tennis courts
- Table tennis, archery, beach volley, bocce ball, bicycles (at extra cost).
- · Tennis balls at an extra fee.

# ENTERTAINMENT

· Live music every night at Heritage Awali/ Heritage Le Telfair

## TERMS & CONDITIONS

• No specific booking window • Must be taken for the whole stay • This supplement needs to be added in full to bed and breakfast rate • This supplement also needs to be added in full for the children and/or teenagers taking advantage of the special offers • "Gourmet Bliss" starts on arrival and ends on departure of hotel, regardless of check in/out times • No compensation of any kind shall be offered for non-consumed items within the "Gourmet Bliss" • Guests are not allowed to offer their "Gourmet Bliss" benefits to other guests • All bills must be signed by the "Gourmet Bliss" guest to simplify the control/billing processes • The international imported drinks do not include 12 years' spirits and above • The Exclusive Cellar Lists within the Domaine are not included in the "Gourmet Bliss" • The hotels reserve the right to close one or more of their F&B outlets (without compensation) for renovation, bad weather conditions such as cyclone, occasional private functions... In such a situation, guests will be invited to dine in another outlet within the Domaine • Special meals, events and set-ups organized on the beach and in privatized areas within the hotels are not included.

# WELLNESS & SPA EXPERIENCE AT HERITAGE LE TELFAIR





# SEVEN COLOURS SPA:

- Massages and Spa Rituals
- Facials, Body and Beauty cares
- Customised treatments and Spa packages
- Seven Colours signature treatments
- Beauty & Body cares by Thémaé®

# HEALTH, NATURE AND WELLNESS EXPERIENCES

- WELLNESS SESSIONS
  - » Osteopathic session
  - » Ohashiatsu®
  - » Reiki healing
  - » Tai-Chi & Qigong
    » Yoga
    » Meditation

  - Pilates
  - Nutritional consultation
  - » Stretching
- MIND-BODY PRIVATE SESSIONS
- FITNESS PRIVATE SESSIONS
- DAILY WELLNESS ACTIVITY PROGRAMME (Yoga / Tai-Chi / Reiki / Qi Gong)
- WELLNESS CUISINE & COOKING CLASSES
- DETOX & FORTIFYING COCKTAILS
- WELLNESS NATURE EXPERIENCES (wellness walks, active sea walk, nature trek & sunset Yoga in the nature)
- WELLNESS BLISS PROGRAM (customised by our expert)
- WELLNESS BREAKS (sessions with international experts - Yoga, Pilates, Tai-Chi...)
- YEARLY WELLNESS FESTIVAL

# FACILITIES:

- 2500 m<sup>2</sup> in the midst of tropical gardens
- 9 treatment rooms, including:
  - 3 single treatment rooms
    - 2 double treatment rooms
    - 2 private double 'Outdoor Suites'
  - 1 honeymoon suite
- 1 hairdresser
- 1 manicure & pedicure parlour
- · 1 steam room and 1 sauna
- 1 vitality pool relaxing bubble beds, hydromassage jets & deluxe experience showers
- Wellness Sanctuary

Open daily from 9am to 8pm











Your Wellness Bliss experience begins with a consultation to define the most appropriate program taking into account your medical history, dietary, lifestyle, personal preferences and desired outcomes.

# WELLNESS CONSULTATION

We address most of the wellness goals whether to:

- · Relieve your body pains and gains flexibility
- Detox and reshape your body
  Remove mental stree and find your piece of mind
  Reconnect to your true self and find balance
- Pamper and take care of yourself

- SPA TREATMENTS: Massages and Body Cares
- BEAUTY TREATMENTS: Facials and hair cares

We adjust your program according to your journey, starting from 3 days to the full length of your stay.

# WITH A LARGE SELECTION OF TREATMENTS AND ACTIVITIES BASED ON THE 5 WELLNESS DIMENSIONS

- HEALTH & HEALING CARES: Oestopathy, Energy healing and Nutrition
- MIND & BODY SESSION: Yoga, Tai-Chi, Qigong, Meditation, Pilates and Body workout
- MINDFUL NATURE CONNECTIONS: Forest Bathing and Mindful Nature Getaway









# SPORTS & LEISURE ACTIVITIES







# LAND & WATER SPORTS / ACTIVITIES

### LAND BASED ACTIVITIES:

## Complimentary

- Yoga classes
- Table tennis
- Pool table
- Bocce ball
- Tennis (3 floodlit tennis courts + tennis rackets
- Badminton
- Beach volley
- Beach soccer
- Beach tennisIndoor games
- Fully equipped fitness centre
- Reiki initiation
- Pilates
- Tai Chi & Qi gong group sessions
- Stretching
- Outdoor cinema
- Visit and tasting session of la Miellerie
- Rum tasting and cocktail making

# For a fee

- Personal coach
- · Green fees, Golf cart, equipment and caddies
- Golf lessons for adults and kids
- Starting New At Golf method (SNAG method)
- Tennis lessons & tennis balls
- Hiking, quad biking and buggies
- Horse riding for adults and kids
- FootGolf
- Explore our private nature reserve by quad/ buggy
- · Rental of mountain bikes
- Yoga and pilates private classes
- Wellness nature experiences
- Guided bike tours
- Discover Mauritius with your private limousine
- Tropical floral art
- · Live painting art
- Wine tasting
- Wellness/Mauritian cooking classes
- Visit of the Seashell Museum

### FOR SEA LOVERS:

# ComplimentaryLasers

- Kayak (single and double)
- Pedal boats
- Glass bottom boat trips
- Snorkeling
- Counter current walk
- Stand-up paddle
- Traditional fishing

### For a fee

- Luxury speed boat
- Scuba Diving (PADI)
- Kitesurfing
- · Catamaran cruise
- Big game fishing
- Dolphin watching
- Sunset Cruise
- Swimming lessons
- Windsurfing



# HERITAGE GOLF CLUB

### Facilities

- An 18-hole championship golf course (PAR 72)
- Complimentary green fees for the 9-hole course (pitch & putt) at Heritage Golf Club
- · A putting green, chipping green, and driving range
- Carts, trolleys and equipment hire
- A golf Academy with golf lessons (which can be filmed for extra learning potential)
- · A club house, shop, restaurant and bar
- A PGA Pro
- GPS in golf carts
- Privileged access to three other 18 hole golf courses in the region. (Le Paradis, Tamarina and Avalon Golf Estate)
- SNAG (Starting New at Golf) for children from 6 to 12 years old (at extra cost). Booking needs to be done at Heritage Golf Club Proshop. Free sessions on Wednesdays at 11.30am
- FootGolf on the 9 hole short course (at extra cost)
- Green Fees (at extra cost) except for Gourmet Bliss
- Paying green fees for the 18-hole course at Heritage Golf Club: Euro 20 per round per person year round (public rate Euro 25)
- All the tee-off times can be pre-booked and prepaid by the Tour Operator.
- Clients booking the Deluxe Golf Suite (4th suite category), Gourmet Bliss & All Inclusive are entitled to unlimited daily green fees at Heritage Golf Club + one golf cart per round daily.

# BLUE EARTH BOUTIQUE

Souvenirs, beach essentials, international newspapers and magazines and a varied range of products.

Open 7 days a week from 8.30am to 8pm

# WEDDINGS, ENGAGEMENTS & RENEWALS OF VOWS

Wide choice of venues:

- · Heritage Le Château 19th century plantation house
- · French gardens of Heritage Le Château
- On the beach
- · Heritage C Beach Club
- · Heritage Le Château Deck

Wedding planners available to personalise your special day

# HERITAGE NATURE RESERVE

- 1300 hectares nature reserve
- · Sanctuary for the indigenous flora and fauna
- Preservation and re-forestration in association with the Mauritian Wildlife Foundation.
- Hiking, quad biking and guided tours, 4x4 buggies, trekking, wildlife excursions with guides, wellness walks and forest bathing with the Seven Colours Spa (at extra cost). Age limit









# **BABY TIMOMO**

- Free baby club dedicated to babies from 0 to 35 months old
- Open seven days a week from 8.30am to 3.30pm
- Baby nurses trained in first aid and childcare. Each nurse will be responsible for a maximum of 2 babies.
- · Capacity: Up to 5 babies. Limited availability

# TIMOMO KIDS CLUB

Welcomes children from 3 to 11 years old. (should be potty trained)
Opening hours: 8.30 am to 11 pm

# During the day

- swimming
- Golf initiation
- · Sega dance classes
- Mini culinary workshop at the club
- Art & Crafts Classes: Pirates Mask making, Mauritian postcards, manufacture of paper masks, make-up, t-shirts, necklaces, henna tattoo.
- · Heated pool
- · Water Polo
- Glass bottom boat trips
- · Swimming & tennis clinic
- Farming
- Traditionnal fishing
- Treasure hunting in the garden

# In the evening

- · Crab hunting on the beach
- Outdoor cinema (Weather permitting)
- Mauritian Sega / Sega Initiation and Show
- Theater

## Paying activities:

- Swimming lessons for toddlers and grown ups
- Golf lessons (as from 6yrs old)
- · Tennis lessons
- SNAG (Starting New at Golf) for children from 6 to 12 years old. Booking needs to be done at Heritage Golf Club Proshop.

Meals can be served upon request A babysitting service is available on request (at extra cost, on reservation) 24 hours in advance

# TEENAGERS PROGRAMME

Teens from 12 to 17 years old

### Activities:

- Golf initiation
- · Tennis and beach volley tournaments
- Horse riding at extra cost
- Wii game consoles
- Pool table
- · Quad in Heritage Nature Reserve (at extra cost)
- FootGolf
- Kite surf (at extra cost)



# SUSTAINABILITY & INCLUSIVENESS PROGRAMS



- Use of flow regulators on taps and showers .
- · Use of renewable energy such as the use of solar collectors to produce hot water
- · Recycle paper, glass, plastic packaging and waste sorting
- Ecocert bathroom amenities
- Re-use cooking oils for recycling in second generation bio-fuel
- Distribution of food to NGO to reduce wastage
- Reduction of the use of insecticides, herbicides and fungicides and predominantly use organic products or natural fertilizers.
- Solar heated pool at the kids club
- Suites are equipped with energy management devices
- Wooden keycards
- Use of our bottling plant to avoid plastic bottles

# MEETINGS AND CONFERENCES AT CHANTOISEAU



# FACILITIES:

- Air conditioned conference room 94m2
- Up to 70 seatings in theatre style layout
- Standard set-up (mineral water, paper, pen, candy)
- Projector and sound system
- Retractable screen and flip-chart
- Finger buffet options
- Tea/coffes breaks' options

- Air-conditioning
- Telephone
- Natural daylight and blackout
- Flexibility of configuration of the room and easy access from reception.
- WIFI







# HOTEL PLAN



- Reception
- Annabella's restaurant
- Le Palmier restaurant La Plage
- 4 Gin'ja restaurant
- 5 Cavendish Bar & Lounge Le Kiosque Gourmand
- Seven Colours Spa 'Millesime Collection'
- 7 Wellness Sanctuary
- 8 Timomo kids club

- 9 Activities centre
- 10 Baby & Teens Corner
- 11 Heritage Le Château12 Heritage Golf course & Heritage Golf Club (Club house)
- 13 Heritage Nature Reserve
- 14 Parking
- 15 Heritage Awali Golf & Spa Resort
- 16 Heritage C Beach Club Cabana boat house

# ADDITIONAL SERVICES

# Free of charge

- Wifi throughout the hotel
- Foreign currency exchange
- Free shuttle service to the Heritage Golf and Heritage Le Château
- Concierge service
- Medical assistance/service (nurse on site or doctor on call)
- Shower rooms
- Video on demand

# At extra cost

- Car rental service
- Laundry service
- Excursion desk
- Florist service
- Photo & video service
- Taxi serviceHelicopter transfers

- Limousine transfer • Scooter rental service • Access to "Yu Lounge",

exclusive airport lounge : dedicated concierge services, customs and immigration, catering services, including a bar with a selection of wines and champagnes (extra cost)

# HERITAGE BEL OMBRE



The hotel is located in the south of the island at Heritage Bel Ombre

Direct access to the beach

Credit cards accepted: Visa, Amex, MasterCard & Diners Club International

### DISTANCES FROM THE HOTEL

Capital, Port-Louis: 50 km / 1 hour by car SSR International Airport: 43 km / 40 min by car

Currency: Mauritian rupee

Languages spoken : English, French and Creole

Driving on the left hand side of the road: International driving license required in order to hire a car

### **ABOUT MAURITIUS**

The island of Mauritius is situated 3,000 km to the east of the African continent. The diversity of its landscape extends over an area of 1,865 km². Its superb coastline, 160 km long, its multicoloured coral reef and its picturesque mountains make it the jewel of the Indian Ocean. With average temperatures of 22°C in winter and 31°C in summer in the coastal regions, the island is an ideal year-round destination. The "rainbow" population consists of approximately 1.3 million inhabitants of various ethnic origins, from India, China, Africa and Europe.

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