



COVID SAFETY PROTOCOLS AND PRACTICES FOLLOWED AS NEW NORMAL.

- Each Guest will have their temperature checked on arrival and on daily basis (records need to be maintained as per the HPA requirement)
- Guests displaying symptoms may be required to undergo testing at the discretion of the HPA. In accordance with the law, we are required to report all suspected cases to the authorities for further testing to be conducted.
- If test is positive, as per the HPA guideline, please be informed of the following measures:
 - Mandatory isolation of the positive case for 14 days. Release summary should be forwarded to recovery@health.gov.mv on the 15th day (Please note that the day 1 for the positive cases is the sample collection date for asymptomatic cases and symptoms onset date for the symptomatic cases). In a case where there is difficulty in ascertaining the date of onset of symptoms attributable to the patients COVID19 illness, the duration of isolation will be counted from the date of obtaining the sample of the positive test.
 - Mandatory quarantine of close contacts for 14 days from the date of last exposure, and to obtain a PCR negative result on the 15th day, and HPA would then release contacts. If the contact and positive case is sharing the same room, the contact should complete an additional 14 days after the recovery of the positive case and contact will be released after completing the total quarantine period with a negative PCR result. (Please note that the date of last contact is the 0 day).
 - There is no retesting or end of 14 days testing for the positive case as per guidelines. HPA would issue a document to state that the case has recovered.
 - During isolation and quarantine, the case and contacts need to be monitored by the resort doctor as per HPA guidelines. If symptoms develop or worsen, ensure they are attended to urgently and informed to HPA.
 - It would be a violation of prevailing local guidelines, protocols, to deviate from above, including retesting and facilitating the exit/departure of an isolated or quarantined person.

PCR Testing at Ayada Maldives Resort

- PCR testing is available for all guests at the resort
- Please advise your Butler/the resort at time of check-in and advise the validity of PCR negative result (i.e.: 24hrs, 48hrs, 72hrs and 96hrs) requirement, to give enough time to conduct test.
- Cost is USD150 per person / sample (price includes all taxes)
- Due to constant changes of travel restrictions/requirement from Airlines and Countries, guest responsibility and liability to inform the Resort if required PCR test prior to departure.

➤ **For Covid19 positive and close contacts, all costs associated with testing and quarantine or isolation will be borne by Guests. Please highlight to all guests travelling to Ayada Maldives to have sufficient Travel Insurance to cover all expenses associated with COVID quarantine or isolation.**

Please be guided, the details of the quarantine/isolation Villa Package at Ayada Maldives are as follows:

- ✓ **Villa Charge at USD 300 plus taxes per guest per night on Full Board including non-alcoholic beverages (designated Villas for Quarantine or Isolation are Garden Villa category, any other category will be subject to availability, safety measures and supplement charges applicable)**
- ✓ **Alcoholic Beverages will be charged as per the prices of In Villa Dining**
- ✓ **Mini Bar will be charged upon consumption**
- ✓ **Once a week complimentary laundry**

Guest's has option to be quarantine/isolated to the official government facilities as designated by the HPA, and our team will give full assistance in relocation. Whilst it is regretful that guest's vacation plan may be interrupted, their health, safety and wellbeing remain our utmost priority and we are committed to ensuring that our guest's receives access to the best possible medical care and facilities for recovery.

(Disclaimer: Ayada Maldives reserves the right to change above information at any time without prior notice. In the event that any changes are made, the revised terms and conditions shall be disseminated immediately.)