



*Pure & Serene*



[WWW.ATMOSPHEREHOTELSANDRESORTS.COM](http://WWW.ATMOSPHEREHOTELSANDRESORTS.COM)



## ARRIVE SAFE

- Our boats are thoroughly sanitized & social distancing is maintained throughout the journey
- Contactless payment facility & secure check-in
- Temperature check through infrared thermometer upon arrival



## REST EASY

- Villas are kept vacant for a minimum of 24 hours before every arrival
- Room cleaning is performed in your absence, to minimize face-to-face contact
- Villas are cleaned using hospital-grade disinfectants & electrostatic spray
- All high contact areas are carefully cleaned & sanitized
- Villa linen are laundered at high temperature using recommended disinfectants
- A Safe Care Amenity Kit, with mask, hand sanitizer, & anti-bacterial wet wipes, is provided



## EXPLORE FREELY

- Public spaces are cleaned frequently, with recommended cleaning products
- Highly frequented areas are cleaned & sanitized on an hourly basis
- Hand sanitizers are placed in all the public areas

### POOL HYGIENE PROCEDURES

- Our pool water is tested every 4 hours for pH & Chlorine saturation
- To maintain safe distancing, our pool beds are placed 1.5 to 2 meters apart

### GYM, KIDS CLUB, & THE RECREATION CENTRE

- Mandatory temperature checks performed before entering
- Sanitization of Gym equipment upon every usage.
- Kids Club are completely disinfected thrice a day



## HEALTH FIRST

- A specialized doctor available 24/7 on the island for any medical assistance
- Medical room in the resort is equipped with AED (Automated External Defibrillator)
- Round the clock boat service to local medical facility
- Well-equipped isolation area in the resort premises
- Certified Disaster Management Team available to handle any exigency



## EXPERIENCE ISLAND PLEASURES

### DIVE & WATERSPORTS CENTRE

- Dive centre equipment is sanitized with disinfectants & kept out of use for 72 hours
- Mandatory temperature check before & after Dive Centre activities

### SPA

- Mandatory temperature check before & after Spa treatments
- Daily deep cleaning of the treatment rooms
- All Spa colleagues wear a protective shield while performing the treatment



## DIVERSEY PRODUCTS & PROTOCOLS

- All our products, processes, and practices are tested and certified by Diversey which are in sync with World Health Organization (WHO) and Centre for Disease Control (CDC) norms
- Using hospital-grade disinfectants for fast acting, broad spectrum disinfection



## DINE WELL

### ENHANCED SERVICE PROCEDURES

- Restaurant seating capacity is capped at 50% assuring a physical distancing of minimum 2 meters
- Menus with bar-coding technology & assisted buffet service with cloche in all the restaurants
- Mandatory use of gloves & mask for food handlers to prevent cross contamination
- Easy access to hand sanitizer for all guests & food handlers in all restaurants

### FOOD AS MEDICINE

- Introduction of natural immunity-boosting food & beverages, to help our guests stay healthy
- Preparation of food in small quantities to ensure fresh food is served to the guests

### STERILISED BACK-END KITCHEN OPERATIONS

- Enhanced cleaning protocols using Diversey products: All dishes, cookware & crockery are washed at 80 °C
- Safe storage of food: fresh consumables are stored between 0 to 4 °C & frozen consumables are stored under -18 to -22 °C.
- Rigorous training on food hygiene & cross contamination for all food handlers

### SAFE IN-VILLA DINING

- Introduction of new in-villa dining protocols such as, usage of disposable boxes, enhanced table laying & clearance norms



## BEHIND THE SCENES

- Protective gear including masks & gloves for all food handlers & housekeeping colleagues
- Electrostatic sprayers with professionally identified chemicals by Diversey are used to disinfect guest villas, colleague accommodations, as well as all the public areas in the resort
- All supplies & materials are sanitized using Diversey products before being admitted into the resort premises

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“WHEREVER YOU GO, GO WITH ALL YOUR HEART”

Our secluded, private, island resorts are naturally social-distancing friendly without compromising your holiday experience. We have also introduced additional measures to keep you protected, so that you can stay with peace of mind.





# *Arrive Safe*

AIRPORT TRANSFERS & CHECK-IN PROCEDURES

- Our boats are thoroughly sanitized before and after every transfer. A minimum 2 meters gap is maintained between guests throughout the journey
- Contactless payment facility and secure check-in procedures with enhanced safety norms
- All countertops, equipment, incoming luggage, and parcels are disinfected
- Temperature check is conducted through infrared thermometer upon arrival

*Our greeting style has changed but our heartfelt warmth remains the same*



## *Rest Easy*

TRANSFORMING YOUR VILLAS INTO PURE, WELLNESS ENVIRONMENTS

- Villas are kept vacant for a minimum of 24 hours before every arrival
- Room cleaning is performed in your absence, to minimize face-to face contact
- Villas are cleaned using hospital-grade disinfectants and electrostatic spray
- All high contact areas are carefully cleaned and sanitized, including doorknobs, tv remote, telephone, light switches, temperature control panels, and luggage racks
- Villa linen are laundered at high temperature using recommended disinfectants
- A **Safe Care Amenity Kit**, with mask, hand sanitizer, and anti-bacterial wet wipes, is provided for your convenience

*We use highly effective cleaning and sanitizing products from Diversey, a global pioneer in cleaning and hygiene solutions across industries.*





# *Explore Freely*

SANITATION THROUGHOUT THE ISLAND

- We are going above and beyond our normal protocols to ensure public spaces are cleaned frequently, with recommended cleaning products
- Highly frequented areas are cleaned and sanitized on an hourly basis
- Hand sanitizers are placed in all the public areas

## **POOL HYGIENE PROCEDURES**

- Our pool water is tested every 4 hours for pH and Chlorine saturation
- To maintain safe distancing, our pool beds are placed 1.5 to 2 meters apart

## **GYM, KIDS CLUB, AND THE RECREATION CENTRE**

- Mandatory temperature checks performed before entering
- Sanitization of Gym equipment upon every usage.
- Kids Club are completely disinfected thrice a day



## *Dine Well*

STRINGENT FOOD & BEVERAGE SAFETY PROTOCOLS

### ENHANCED SERVICE PROCEDURES

- Restaurant seating capacity is capped at 50% assuring a physical distancing of minimum 2 meters
- Menus with bar-coding technology available for guests to enjoy viewing and ordering at their fingertips
- Assisted buffet service with cloche in all the restaurants
- Mandatory use of gloves and mask for food handlers to prevent cross contamination
- Easy access to hand sanitizer for all guests and food handlers in all restaurants

### FOOD AS MEDICINE

- Introduction of natural immunity-boosting food and beverages, to help our guests stay healthy
- Preparation of food in small quantities to ensure fresh food is served to the guests

### STERILISED BACK-END KITCHEN OPERATIONS

- Enhanced cleaning protocols using Diversey products: All dishes, cookware and crockery are washed at 80 degrees Celsius
- Safe storage of food: fresh consumables are stored between 0 to 4 degree Celsius and frozen consumables are stored under -18 to -22 degree Celsius.
- Rigorous training on food hygiene and cross contamination for all food handlers

### SAFE IN-VILLA DINING

- Introduction of **new in-villa dining protocols** such as, usage of disposable boxes, enhanced table laying and clearance norms





## *Experience Island Pleasures*

DIVE CENTRE AND SPA HYGIENE

### DIVE AND WATERSPORTS CENTRE

- Dive centre equipment is sanitized with disinfects and kept out of use for 72 hours
- Mandatory temperature check before and after Dive Centre activities

### SPA

- Mandatory temperature check before and after Spa treatments
- Daily deep cleaning of the treatment rooms
- All Spa colleagues wear a protective shield while performing the treatment





## *Health First*

ASSURING 24-HOUR CLINICAL ASSISTANCE

- A specialized doctor available 24/7 on the island for any medical assistance
- Medical room in the resort is equipped with AED (Automated External Defibrillator)
- Round the clock boat service to local medical facility
- Well-equipped isolation area in the resort premises
- Certified Disaster Management Team available to handle of any exigency





## *Behind the Scenes*

OPERATING WITH EXTRA CAUTION

- Protective gear including masks and gloves for all food handlers and housekeeping colleagues
- Electrostatic sprayers with professionally identified chemicals by Diversey are used to disinfect guest villas, colleague accommodations, as well as all the public areas in the resort
- All supplies and materials are sanitized using Diversey products before being admitted into the resort premises





# *Diversey Products & Protocols*

REVOLUTIONARY CLEANING AND HYGIENE TECHNOLOGIES

- All our **products, processes, and practices** are **tested and certified by Diversey** which are in sync with **World Health Organization (WHO)** and **Centre for Disease Control (CDC)** norms
- Using hospital-grade disinfectants for fast acting, broad spectrum disinfection



WE ARE CONSTANTLY UPDATING  
AND UPGRADING OUR PROCESSES, SO THAT

*We can keep our promises ...*

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**OZEN**  
BY ATMOSPHERE  
AT MAADHOO • MALDIVES

  
*Atmosphere*  
KANIFUSHI | MALDIVES

**VARU**  
BY ATMOSPHERE

**OBLU**   
AT SANGELI • MALDIVES

**OBLU**  
BY ATMOSPHERE  
AT HELENGELI • MALDIVES

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