



MATI - CLIENT TERMS & CONDITIONS

VERSION 1.3; DECEMBER 2019

In consideration of the mutual covenants and promises contained in these term and conditions ("Terms and Conditions"), the parties specified in the applicable Sales Order ("Parties") agree as follows:

1. Definitions

- 1.1. "Additional Term" means an extension of the Initial Term, whether expressly agreed between the Parties, by an automatic extension pursuant to Section 2.3, or otherwise.
- 1.2. "Address Extraction" means the Optional Service described as such in Exhibit A.
- 1.3. "Agreement" means a Sales Order that incorporates these Terms and Conditions and any applicable exhibits, schedules or other attachments, unless the context requires otherwise.
- 1.4. "Customer" means the customer listed in the applicable Sales Order referring to these Terms and Conditions.
- 1.5. "Dashboard" means the secure portal hosted by Mati and made available to Customer for (a) accessing the Documentation, (b) configuring the Products to Customer specifications, (c) viewing any stored Transactions during the storage period referred to in Section 9, and (d) at Mati's discretion with regards to the offerings, purchasing Optional Services.
- 1.6. "Document Verification" means the Product described as such in Exhibit A.
- 1.7. "Documentation" means the standard documentation, specifications, written instructions or explanatory material related to the installation, operation, use or maintenance of the Products and any subsequent versions thereof, available through the Dashboard.
- 1.8. "Effective Date" shall be the date on which Customer signs the applicable Sales Order.
- 1.9. "Fees" means the aggregate of all license, support, and other fees specified in the Sales Order.
- 1.10. "Identity Verification" means the Product described as such in Exhibit A.
- 1.11. "Initial Term" means a period of 6 months from the Effective Date, or such other period specified in the Sales Order, in each case excluding any Additional Term(s).
- 1.12. "Intellectual Property Rights" means all intellectual property rights protected by law throughout the world, including all copyrights, copyright registrations and applications, trademark rights (including trade dress), trademark registrations and applications, patent rights (including the right to apply therefore), patent applications (including the right to claim priority



under applicable international conventions) and all patents issuing thereon, industrial property rights, inventions (whether or not patentable), together with all utility and design, know-how, specifications, trade names, mask-work rights, trade secrets, moral rights, author's rights, algorithms, rights in packaging, goodwill, and other intellectual and industrial property rights, as may exist now and hereafter come into existence, and all renewals and extensions thereof, regardless of whether any of such rights arise under the laws of the United States or of any other state, country or jurisdiction.

1.13. "Mati" means Matilock, Inc., a Delaware corporation having its principal place of business at 91 Casselli Ave. San Francisco, CA United States of America, or any of its affiliates or subsidiaries as may be required by geographical location or other. .

1.14. "Licensed Work" means the Products and the Documentation.

1.15. "Included Transactions" means the number of Transactions specified in a Sales Order representing the maximum number of Transactions that Customer is permitted to undertake pursuant to that Sales Order before Overages begin to accrue.

1.16. "Multi-Doc Capture" means the Optional Service described as such in Exhibit A.

1.17. "Optional Services" means Address Extraction, Asian Character Extraction or MultiDoc Capture and such other products marketed or sold by Mati as made available for purchase (including in the Dashboard) from time to time; and "Optional Service" means any one of them individually.

1.18. "Price per Verification" means \$1.29 price charged to Customer, and that might be reduced depending on the chosen pricing plan, monthly or yearly.

1.19. "Products" means Document Verification, Identity Verification, and ID Verification and such other products marketed or sold by Mati as are specified in the applicable Sales Order(s) referencing these Terms and Conditions; and "Product" means any one of them.

1.20. "Renewal Date" means the date on which any Additional Term commences.

1.21. "Sales Order" means, irrespective of its title, a document that (a) specifically refers to these Terms and Conditions; and (b) is signed by both Parties. In the event of a conflict between the provisions of these Terms and Conditions and the provisions of a Sales Order, the provisions of the applicable Sales Order will control.

1.22. "Service Start Date" means the date specified in the Sales Order as the Service Start Date or if none, the Effective Date. For the avoidance of doubt, the Service Start Date will predate the Effective Date where necessary to ensure continuity of Service.

1.23. "Services" means the provision of the Mati Products, the Optional Services and the Support Services.



- 1.24. “Support Services” means the services set out in Exhibit B.
- 1.25. “Term” means the Initial Term and any Additional Term(s).
- 1.26. “Transaction” means a submitted ID Verification or Document Verification scan which returns one of Mati’s standard acknowledgement responses.
- 1.27. “User” means an end-user initiating a Transaction.
- 1.28. “User Information” means information submitted by a User in connection with a Transaction.

2. ORDERING SERVICES.

2.1. Placing an Order. Except for Optional Services, an order for Services must be placed by executing a Sales Order. This Agreement includes the Standard Sales Order used by Mati to bill different tiers of Clients, Customer agrees to the terms therein upon signing of these Terms and Conditions. Mati has prepared the Sales Order, which will contain a description of the type and quantity of the Products being purchased, the fees payable, the billing entity, and any implementation or other terms and conditions applying to their supply. A Product is not included in a Sales Order unless it has been specifically referenced therein. A Sales Order shall only be effective when signed by both parties thereto.

2.2. Optional Services. A Customer may also purchase Optional Services during the Term by: (i) Customer sending an email to Mati requesting access to an Optional Service; and (ii) to the extent applicable, through activation of the Optional Services in the Dashboard. Once the Optional Services are activated for Customer’s use, their use is subject to the terms and conditions of this Agreement, and the authorizing document (including without limitation, the digital confirmation of choice of Optional Service through the Dashboard) made available to Customer will be deemed a Sales Order.

2.3. Renewal. A Sales Order will expire upon the expiration of the Term, and unless otherwise stated in the Sales Order, the terms of that Sales Order will automatically renew, for a period of equal length as the Initial Term, as an Additional Term on identical terms and conditions (including quantity and price) unless either Party notifies the other Party in writing at least ten (10) days prior to expiration of the Term that it does not intend to renew. Where Customer has breached any term of this Agreement during the Term, any renewal is subject to Mati’s express written confirmation.

3. DESCRIPTION OF SERVICES.

3.1. Provision of the Services. Subject to Customer’s compliance with the provisions of this Agreement, commencing on the Service Start Date and continuing throughout the remainder of the Term, Mati will provide the Services in accordance with and subject to the terms of this



Agreement, including where applicable, the performance standards set forth in Exhibit C (“Service Level Agreement”).

3.2. Services License. Subject to Customer’s compliance with the provisions of this Agreement, Mati grants to Customer a worldwide, non-exclusive and non-transferable right and license to: (i) access and use the Licensed Work; and (ii) install and use the Products solely in connection with the Services. Mati reserves all rights in the Licensed Work and Services not expressly granted in this Section. Unless otherwise agreed between the Parties, Customer may access and use the Licensed Work and Services solely for its internal business purposes to provide services directly to Users.

3.3. User Information License. Customer hereby grants to Mati all necessary rights to use, reproduce, modify, create derivative works from, distribute, perform, transmit and display the User Information (including any rights specifically pertaining to biometric information) solely to the extent necessary to provide the Services which will include the right for Mati to grant equivalent rights to its service providers that perform services that form part of or are otherwise used to perform the Services. Customer further grants to Mati all necessary rights to use, reproduce, modify, create derivative works from, distribute, perform, transmit and display usage data (such as, by way of example and not by way of limitation, numbers of verifications) in an aggregated form that does not identify individual persons or organizations, in order to compile statistics regarding use of the Services and/or to improve the Services.

3.4. Restrictions. Customer has no right to and shall not attempt to interfere with or disrupt the Services or the Licensed Work or attempt to gain access to any systems or networks that connect thereto (except as required to access and use the Services). Customer has no right to and must not:

- (a) decompile, disassemble, or otherwise reverse engineer or attempt to reconstruct or discover, in any way, any source code, programming, algorithms, design structure, interoperability interfaces, concepts, construction methods underlying ideas, or file formats of the Licensed Work, for any purpose;
- (b) remove any identification markings, including but not limited to copyright notices and trademarks, from the Licensed Work, without prior approval;
- (c) make any modification or enhancement to the Licensed Work, or any portion thereof;
- (d) copy, sell, resell, OEM, lease, assign, distribute or transfer in any manner or form, in whole or in part, of the Licensed Work or Services, without prior written approval from Mati;
- (e) use the Licensed Work to develop or distribute any software product that competes in the marketplace with the Products or Services; or
- (f) transfer any of its rights hereunder.



(g) Customer will adapt its own Terms and Conditions in order to reflect the use of the Service and Products as applicable by the local legislation or by international standards and best practices where no legislation is applicable.

3.5. Acceptable Use Policies. Customer acknowledges and agrees that Mati does not monitor, or police data transmitted through the Services and that Mati shall not be responsible for the content of any such communications or transmissions. Customer shall use the Services exclusively for authorized and legal purposes, consistent with all applicable laws, regulations and the rights of others. Customer acknowledges that the Services are not designed, intended or authorized for use in hazardous or mission-critical circumstances or for uses requiring fail-safe performance such as the operation of nuclear facilities, aircraft navigation or communications systems, air traffic control systems or weapons control systems, or where failure could lead to death, personal injury, losses of any amounts of money due to fraud, or environmental damage. Customer shall not use the Services for such purposes or under such circumstances.

3.6. Unauthorized Use. Customer further agrees to take all reasonable steps to ensure that unauthorized persons will not have access to any of the Licensed Work and that all authorized persons having access will refrain from any disclosure, duplication or reproduction of the Licensed Work except to the extent permitted under this Agreement or by local or international applicable regulations.

4. FEES.

4.1. Fees. The Customer must pay Mati the Fees in the manner and amounts set forth in this Agreement. All payments will be nonrefundable, non-cancellable and irrevocable except as otherwise provided in this Agreement. Unless set forth in a Sales Order or as otherwise provided below with respect to Optional Services, the Fees are due and payable in United States' dollars, in full, on the date indicated in the Sales Order. Invoices to Customer will be sent to the email address indicated on the Sales Order. Payment obligations are unconditional and not dependent on a "go live" date or the use of the Products in a "live environment".

For Customers outside of the United States of America, Fees are payable in United States' dollars, or in the equivalent amount in local currency, any exchange fees related to the conversion of local currency into United States dollars is the sole responsibility of the Customer, as per Section 4.3, below.

4.2. Optional Services. Mati will invoice and Customer must pay for Optional Services in arrears, net thirty (30) days of Mati's invoice date. Fees for Optional Services will be specified by Mati at the time of activation of the Optional Services.

4.3. Taxes. The amounts due to Mati under this Agreement do not include bank fees, transfer fees, taxes, duties or similar fees. If Mati does not receive full payment of the Fees or is required to pay (a) sales, use, property, value-added, withholding or other taxes, (b) any customs or other duties, or (c) any import, warehouse or other fees, associated with the importation or



delivery based on the licenses granted or services performed under this Agreement or on Customer's use of the Licensed Work or the Services, then such taxes, duties or fees will be billed to and paid by Customer. If Customer is permitted to declare any such taxes, Customer will declare and pay such taxes and Mati will not be required to invoice Customer.

5. CONSEQUENCES OF LATE PAYMENT.

5.1. Account Suspension. If the payment of Customer's Fees is overdue by more than five (5) days, Mati may immediately suspend or delay the provision of Services to Customer, and all amounts due will become due immediately. Suspension or delay of Services does not in any way negate or lessen Customer's obligation to pay any Fees or expenses due under this Agreement.

5.2. Account Reactivation. If Mati suspends Customer's account for non-payment, Customer will be entitled to reopen or reinstate its account by: (i) paying all outstanding invoices; (ii) paying all late fees or charges associated with past due invoices; (iii) paying any fees Mati may be charged for unsuccessful direct debit or credit card charge(s); (iv) paying a \$500 account reactivation fee, or the amount associated with this fee as it may vary from time to time; and (v) executing a direct debit authorization form or credit card charge authorization form expressly authorizing Mati to debit its bank account or charge its credit card according to the payment terms set out in a Sales Order.

6. WARRANTIES.

6.1. Service Warranties. Mati warrants to Customer that the Services will be performed in a professional manner, consistent with generally accepted industry standards, and that the Services will substantially conform with the Documentation. If Mati fails to perform the Services in accordance with the preceding warranty the sole and exclusive remedy of Customer for a breach of this limited warranty by Mati shall be to require Mati to use commercially reasonable efforts to re-perform the Services as soon as is reasonably practicable, but in no event, later than fifteen (15) days from the date Customer notifies Mati of the same.

6.2. Mutual Warranties. In addition, each Party represents and warrants that (a) it has all right and authority necessary to enter into this Agreement, and (b) it has all necessary licenses, permits and registrations required to perform its obligations hereunder.

6.3. Disclaimer. Mati does not warrant that the Services will be provided without error. Customer assumes sole responsibility and liability for results obtained from the use of the Products and for conclusions drawn from such use. Mati shall have no liability for any claims, losses, or damage caused by errors or omissions in any information provided to Mati by Customer in connection with the Products or Services or any actions taken by Mati at Customer's direction. Mati shall have no liability for any claims, losses or damages arising out of or in connection with Customer's or any User's use of any third-party products, services, software or web sites that are accessed via links from within the Products or Services.



6.4. THE FOREGOING WARRANTIES ARE IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, GOOD TITLE, OR SATISFACTORY QUALITY REGARDLESS OF WHETHER IMPOSED BY CONTRACT, STATUTE, COURSE OF DEALING, CUSTOM OR USAGE OR OTHERWISE.

6.5. SOME JURISDICTIONS DO NOT ALLOW THE EXCLUSION OF CERTAIN WARRANTIES IN CERTAIN CIRCUMSTANCES. ACCORDINGLY, SOME OF THE LIMITATIONS SET FORTH ABOVE MAY NOT APPLY.

7. CUSTOMER'S OBLIGATIONS.

7.1. General Obligations. Customer shall: (a) integrate the Mati Products into its User verification workflow, consistent with all applicable laws and regulations, (b) implement appropriate information security controls having regards to the sensitivity of the User Information, (c) notify Mati as soon as reasonably practical of any non-conforming transmissions, failure to receive transmissions or failure to send or receive such transmissions, (d) accurately supply all requested data fields, (e) set reasonable data processing and transmission parameters to minimize the cost of delivering the service, (f) implement and maintain appropriate safeguards to identify data and processing errors, (g) maintain its own computer and telecommunication systems for communication and data exchange with Mati, (h) monitor and restrict the use of all passwords, user identification numbers and other security measures subject to their control and in accordance with Customer's policies, (i) select qualified personnel to operate systems, software and equipment interfacing the Mati Services, (j) train all personnel in the use of the Mati Services, (k) ensure that any use it makes of the Mati Products and Services relates to a representative population of its Users and identification document types (and is not used for targeted categories of Users or identification document types), (l) implement any country-specific compliance requirements specified in the Documentation, and (j) take steps, specified by Mati and reasonably necessary, to obtain or allow Mati to obtain the Users' consent for Mati to act as a 'controller' (as defined in the EU General Data Protection Regulation) and to process the personal data relating to Users for purposes to be defined by Mati. Without prejudice to Mati's other rights under this Agreement, if a Customer fails to comply with the foregoing obligations, Mati may delay performance of the Services until: (i) Customer is fully compliant with those obligations; or (ii) the Parties agree to a reasonable increase in the Fees to reflect any non-compliance.

7.2. Customer's Obligation to Keep Current: Customer acknowledges and agrees that it is a condition of the provision of the Services by Mati, that all solutions, corrections, or improvements provided to it by Mati are implemented by Customer within three months of release. Customer further recognizes that its failure to implement such solutions, corrections, and improvements may render the Products unusable or defective.

8. CONFIDENTIALITY OF INFORMATION.



8.1. Confidentiality Obligations. As between the Parties, the Confidential Information of each Party will remain its sole property. Each Party will protect Confidential Information from disclosure using the same care it uses to protect its own confidential information of like importance, but not less than reasonable care. The Party employing or engaging persons having access to the Confidential Information of the other Party is responsible and liable for their compliance with such confidentiality obligations. Notwithstanding the foregoing, if a Party receiving Confidential Information becomes, under lawful process, subject to a demand for discovery or disclosure of such information, it will give the owner of the Confidential Information notice of the demand prior to furnishing the requested information and will, upon the request of and at the expense of the owner of the Confidential Information, cooperate with such Party in seeking reasonable arrangements to protect the confidential nature of such information.

8.2. Enforcement. Both Parties acknowledge that, in the event of a breach of its obligations under this Section 8, the non-breaching Party may bring an appropriate legal action to enjoin any such breach of this Agreement without the need to obtain a bond or other security.

9. MANAGEMENT OF DATA.

9.1. Access to Data. The Services include access to the Dashboard, and subject to Section 9.2, Customer may access and download the data from each of its Transactions, including extracted data and images for each individual Transaction, via the Dashboard for the Term. Upon termination of this Agreement for any reason, access to the Dashboard, and therefore access to data storage, will be revoked. Mati may delete any stored items in storage upon expiration or termination of this Agreement. Mati will have no responsibility or liability for storing and deleting items in accordance with this Section 9.

9.2. Mati Data Obligations. Mati will store data scanned using the ID Verification and Document Verification products. Mati will delete any Transaction Data Sets not stored hereunder.

10. INFORMATION SECURITY.

10.1. Mati warrants that:

- (a) it shall be responsible for the security of User Information stored, processed or transmitted by Mati pursuant to this Agreement; and
- (b) Mati shall comply with the appropriate legislation and accepted industry standards, as they may be updated from time to time.

11. INTELLECTUAL PROPERTY.

11.1. Ownership. As between Customer and Mati, Mati owns the Services and Licensed Work (and all copies of the Licensed Work), and all Intellectual Property Rights therein or relating thereto are and shall remain the exclusive property of Mati or its licensors. Except as set forth in



this Agreement, Mati does not grant any rights to the Services or Licensed Work to Customer. Customer further acknowledges that Mati retains all right, title and interest in the Licensed Work including all rights to patent, copyright, trade secret and, attributable to Mati efforts, whether such efforts are independent or in conjunction with Customer.

11.2. Notices and Enforcement. Customer agrees that all trademark and intellectual property notices for the Licensed Work will be preserved unmodified. Customer hereby acknowledges and agrees that the Licensed Work constitute and contain valuable proprietary products and trade secrets of Mati, embodying substantial creative efforts and confidential information, ideas, and expressions. Customer further agrees to take all reasonable steps to ensure that unauthorized persons will not have access to any of the Licensed Work and that all authorized persons having access will refrain from any disclosure, duplication or reproduction of the Licensed Work except to the extent permitted under this Agreement.

11.3. Customer Restrictions. Customer agrees not to challenge, directly or indirectly, any right or interest of Mati in the Services or Licensed Work nor the validity or enforceability of Mati's rights under applicable law. Customer agrees not to directly or indirectly register, apply for registration or attempt to acquire any legal protection for, or any proprietary rights in, the Services or Licensed Work or to take any other action which may adversely affect Mati's rights or interest in the Services or Licensed Work in any jurisdiction.

11.4. Trademarks. Customer acknowledges Mati's ownership of the trademarks "Mati," and any other the Product names, and all related trademarks and service marks. Customer further acknowledges that it will acquire no interest in such trademarks and service marks by virtue of this Agreement or the performance by Customer of its duties and obligations under this Agreement. Customer agrees not to use the name "Mati" or any of the Product names or marks (or any confusingly similar name or symbol), in whole or in part, as part of Customer's business or trade name.

12. INDEMNIFICATION.

12.1. Customer Indemnification. Customer shall defend (or settle), indemnify and hold harmless Mati, its officers, directors and employees, from and against any liabilities, losses, damages and expenses, including court costs and reasonable attorneys' fees, arising out of or in connection with any third-party claim that: (i) a third party has suffered injury, damage or loss resulting from Customer's or a User's use of the Services (other than any claim for which Mati is responsible under Section 12.2); or (ii) Customer or any User has used the Services in a manner that violates Sections 3.2, 3.3 or 3.4. Customer's obligations under this Section 12.1 are contingent upon: (a) Mati providing Customer with prompt written notice of such claim; (b) Mati providing reasonable cooperation to Customer, at Customer's expense, in the defense and settlement of such claim; and (c) Customer having sole authority to defend or settle such claim.



12.2. **Mati Indemnification.** Mati shall defend (or settle) any suit or action brought against Customer to the extent that it is based upon a claim that the Services infringe or misappropriate the Intellectual Property Rights of any third party, and will pay any costs, damages and reasonable attorneys' fees attributable to such claim that are awarded against Customer. Mati's obligations under this Section 12.2 are contingent upon: (a) Customer providing Mati with prompt written notice of such claim; (b) Customer providing reasonable cooperation to Mati, at Mati's expense, in the defense and settlement of such claim; and (c) Mati having sole authority to defend or settle such claim. In the event that Mati's right to provide the Services is enjoined or in Mati's reasonable opinion is likely to be enjoined, Mati may obtain the right to continue providing the Services, replace or modify the Services so that they become non-infringing, or, if such remedies are not reasonably available, terminate this Agreement without liability to Customer. THE FOREGOING STATES THE ENTIRE OBLIGATION OF MATI AND ITS LICENSORS WITH RESPECT TO ANY ALLEGED OR ACTUAL INFRINGEMENT OR MISAPPROPRIATION OF INTELLECTUAL PROPERTY RIGHTS BY THE SUBSCRIPTION SERVICES. Mati shall have no liability under this Section 12.2 to the extent that any third party claims described herein are based on use of the Services in a manner that violates this Agreement or the instructions given to Customer by Mati.

12.3. **Exclusions.** Notwithstanding the foregoing, Mati will have no liability for any claim of infringement based upon any infringement claim for Customer's: (a) use of a superseded or altered release of the Licensed Work if the infringement would have been avoided by the use of a current unaltered release of the Licensed Work that Mati provided or made available to Customer; or (b) use of the Licensed Work which has been modified pursuant to either Customer's specific request or Customer's individual modifications or enhancements to the Products; (c) use of the Licensed Work: (i) other than in accordance with this Agreement, (ii) other than under normal use as set forth in the Documentation, or (iii) in combination with other software or equipment not provided by Mati if such infringement would not have occurred without such use or combination; or (d) continuing the allegedly infringing activity after notice.

13. RESPONSIBILITY FOR REGULATORY COMPLIANCE.

13.1. **Compliance.** Mati is responsible for compliance with laws and regulations which relate to the provision of the Services. Customer is responsible for laws and regulations which relate to the purchase of the Services or the direct provision of the Services to actual or potential Users.

13.2. **Audit.** Mati will use commercially reasonable efforts to co-operate with any audit initiated by a regulatory or similar government department or agency with authority over the Customer, to the extent necessary to allow the Customer to discharge any mandatory obligation under applicable law. Customer shall be responsible for all reasonable costs incurred by Mati with respect to such audit.

14. REFERENCES FOR MATI'S SERVICES



Customer hereby authorizes Mati to reference and/or include Customer as part of our marketing and advertising efforts without further review or advance approval, including the following:

- (a) List Customer as a Mati customer on social media sites, including Twitter, LinkedIn, Facebook, Mati's corporate blog, or any other social media site;
- (b) Issue a press release including your company as a client of Mati (to include company name and description only; may appear alongside other customers);
- (c) Provide a quote for inclusion in a Mati-issued press release to be approved by Customer in good faith within 45 days of contract;
- (d) Use of Customer's name and logo in Mati marketing materials including corporate marketing collateral, website, social media sites, and other advertising campaigns;

15. TERM AND TERMINATION

15.1. Term. Unless otherwise set forth in a Sales Order, this Agreement shall remain in full force and effect unless terminated in accord with the provisions of this Section 15.

15.2. Termination for Convenience. Customer may terminate this Agreement at any time by notice in writing provided that all Fees (whether or not earned, invoiced or due) have been paid in full.

15.3. Immediate Termination for Cause. Notwithstanding any provision in this Agreement to the contrary, either Party may terminate this Agreement at any time after the occurrence of any of the following events:

- (i) the other Party is declared or acknowledges that it is insolvent or otherwise unable to pay its debts as they become due or upon the filing of any proceeding (whether voluntary or involuntary) for bankruptcy, insolvency or relief from its creditors; or
- (ii) the other Party assigns or transfers this Agreement or any of its rights or obligations under this Agreement, without prior written approval (not to be unreasonably withheld).

15.4. Termination for Material Breach. Either Party may, at its option, terminate this Agreement for a material breach by the other Party after giving the other Party written notice, specifically identifying the breach on which termination is based, and thirty (30) days to cure such breach (except for a breach based upon non-payment of any sums due for which the breaching Party will have ten (10) days to cure such breach). If the breach is not cured within the appropriate time period, this Agreement will terminate without further action by either Party (with the exception of Customer obligation to remit payment for any amounts due).

15.5. Survival. Sections 4, 5, 8, 11, 12, this Section 15.5, 15.6, 15.7, 17.3, 18 and 19, any payment obligations under the Sales Order(s) and all provisions that by their nature are intended to



survive termination of this Agreement shall continue in effect after expiry or termination of this Agreement.

15.6. Consequences of Termination. Upon termination of this Agreement for any reason Customer will immediately cease using the Services and Mati shall be under no further obligation to provide the Services. Where Customer has terminated the Agreement pursuant to Sections 15.3 or 15.4, Mati will refund any prepaid fees for Services unconsumed calculated pro rata. Where the Agreement has been terminated for any other reason, Customer will immediately pay to Mati all outstanding fees, charges, payment and expenses due, regardless if delivered, under this Agreement and any and all Sales Order(s)

15.7. Payments on Termination. Termination of this Agreement will not relieve Customer from any obligation to pay Mati any amount contracted prior to the termination date.

16. EXPORT

16.1. Export Obligations. Customer agrees that it will not, directly or indirectly, export or re-export, or knowingly permit the export or re-export of, the Licensed Work, or any technical information about the Licensed Work, to any country for which the United States Export Administration Act, any regulation thereunder, or any similar United States law or regulation, requires an export license or other United States government approval, unless the appropriate export license or approval has been obtained.

17. DISPUTES

17.1. Dispute Procedure. The Parties shall resolve any dispute, controversy or claim arising out of or relating to this Agreement, or the breach, termination or invalidity hereof (each, a "Dispute"), under the provisions of Sections 17.2 and 17.3. The procedures set forth in Sections 17.2 through 17.3 shall be the exclusive mechanism for resolving any Dispute that may arise from time to time.

17.2. Escalation. The Parties shall first attempt in good faith to resolve any Dispute by negotiation and consultation between themselves. In the event that such Dispute is not resolved on an informal basis within 14 days after one Party provides notice to the other Party of such Dispute ("Dispute Notice"), either Party may, by written notice to the other Party ("Escalation to Executive Notice"), refer such dispute to the Chief Executive of each Party set forth below (or their nominee designated in a written Notice to the other Party, "Executive(s)").

17.3. Governing Law and Jurisdiction. This Agreement is performable in San Francisco County, State of California. Any disputes or proceedings related or arising out of this Agreement will be governed by and construed in accordance with the substantive laws of the State of California, without giving effect to its rules regarding conflicts of law. The United Nations Convention on the International Sale of Goods is expressly disclaimed. The sole and official language of this Agreement is English. The Parties agree that the exclusive venue for any action arising under



this Agreement will be in the state or federal courts located in San Francisco County, State of California, USA.

18. LIMITATION OF LIABILITY

18.1. Liability. EXCEPT FOR LIABILITY ARISING FROM A PARTY'S OBLIGATIONS UNDER SECTIONS 8 (CONFIDENTIALITY OF INFORMATION) AND 12 (INDEMNIFICATION): (A) IN NO EVENT SHALL EITHER PARTY BE LIABLE TO THE OTHER PARTY FOR ANY INCIDENTAL, SPECIAL, EXEMPLARY OR CONSEQUENTIAL DAMAGES, INCLUDING LOSS OF INCOME, DATA, PROFITS, REVENUE OR BUSINESS INTERRUPTION, OR COST OF SUBSTITUTE SERVICES, OR OTHER ECONOMIC LOSS, WHETHER OR NOT SUCH PARTY HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES, AND WHETHER ANY CLAIM FOR RECOVERY IS BASED ON THEORIES OF CONTRACT, WARRANTY, TORT (INCLUDING NEGLIGENCE AND STRICT LIABILITY) OR OTHERWISE; AND (B) in no event shall MATI's aggregate liability to Customer and any Third party in connection with this Agreement OR CUSTOMER'S ACCESS TO AND USE OF THE SERVICES exceed the total fees paid by Customer IN THE TWELVE MONTH PERIOD PRECEDING THE CLAIM OR ACTION, regardless of the form OR THEORY of THE claim or action.

18.2. Exclusions. Notwithstanding any provision in this Agreement to the contrary, Mati will not be responsible for and will bear no liability for any damages arising from any use of the Licensed Work, or any stoppages, slowdowns, performance problems or other problems that are the result of the circumstances outside of Mati's control including, but not limited to, an end-user's inappropriate use of the Licensed Work, deficiencies or limitations in an end-user's hardware or systems or software or processes, deficiencies or limitations in the Internet or broadband connection.

18.3. Basis of Bargain. THE LIMITATIONS OF LIABILITY AND EXCLUSIONS OF DAMAGES SET FORTH IN THIS SECTION 18 ARE FUNDAMENTAL ELEMENTS OF THE BASIS OF THE BARGAIN BETWEEN MATI AND CUSTOMER AND WILL APPLY TO THE MAXIMUM EXTENT ALLOWED UNDER APPLICABLE LAW.

19. GENERAL PROVISIONS

19.1. No Partnership. This Agreement does not create any relationship of association, partnership, joint venture or agency between the Parties. Neither Party will have any right or authority to assume, create or incur any liability or obligation of any kind against or in the name of the other Party.

19.2. Entire Agreement. This Agreement sets forth the entire agreement and understanding between the Parties with respect to the subject matter in this Agreement. This Agreement supersedes all previous discussions and negotiations between the Parties and supersedes and replaces any and every other agreement, which may have existed between Mati and Customer



with respect to the contents of this Agreement. Any purchase order issued by Customer will not change or add to the terms and conditions of this Agreement.

19.3. Relationship Between the Parties. Work will be done at either Party's respective premises, unless otherwise agreed. If work is done at Customer's premises, Customer agrees to provide Mati personnel with a safe workplace consistent with that provided to its own employees. Customer also agrees to provide reasonable access to key Customer personnel necessary for Mati to perform the Services. Mati personnel will observe all safety and access practices and other applicable rules in effect at such workplace, provided that reasonable notice of the rules has been given to Mati.

19.4. Amendments. Except to the extent and in the manner specified in this Agreement, any modification or amendment of any provision of this Agreement must be in writing and bear the signature of the duly authorized representative of each Party.

19.5. No Waiver. The failure of either party to exercise any right granted under this Agreement, or to require the performance by the other party of any provision of this Agreement, or the waiver by either party of any breach of this Agreement, will not prevent a subsequent exercise or enforcement of such provisions or be deemed a waiver of any subsequent breach of the same or any other provision of this Agreement.

19.6. Assignment and Subcontracting. Neither Customer nor Mati may sell, assign or transfer any of its rights, duties or obligations under this Agreement without the prior written consent of the other Party, which shall not be unreasonably withheld. This Agreement is binding upon the successors and assigns of Customer and Mati. As at the date of this Agreement, Mati subcontracts infrastructure services to Amazon Web Services, Inc.

19.7. Third Party Beneficiaries. The Parties agree that no person or entity that is not a Party to this Agreement will be deemed to be a third-Party beneficiary or entitled to any rights under this Agreement.

19.8. Notices. All notices, requests, reports, submissions and other communications permitted or required to be given under this Agreement will be deemed to have been duly given if such notice or communication is in writing and sent by personal delivery or by airmail, cable, telegram, telex, facsimile transmission, email or other commercial means of rapid delivery, postage or costs of transmission and delivery prepaid, to Mati at the address specified below and to Customer at the address specified in the Sales Order until such time as either Party gives the other Party not less than ten (10) days' prior written notice of a change of address in accordance with the provisions of this Agreement; provided that any termination requests must be sent to contractupdate@mati.io

Matilock, Inc.



Attention: General Counsel

91 Casselli Avenue

San Francisco, CA 94114

United States of America

19.9. Force Majeure. Neither Party shall be liable hereunder by reason of any failure or delay in the performance of its obligations hereunder (except for the payment of money) on account of events beyond the reasonable control of such Party, which may include without limitation denial-of-service attacks, strikes, shortages, riots, insurrection, fires, flood, storm, explosions, acts of God, war, terrorism, governmental action, labor conditions, earthquakes and material shortages (each a "Force Majeure Event"). Upon the occurrence of a Force Majeure Event, the non-performing Party will be excused from any further performance of its obligations effected by the Force Majeure Event for so long as the event continues and such Party continues to use commercially reasonable efforts to resume performance.

19.10. Enforceability. If any provision of this Agreement is determined by a court of competent jurisdiction to be in violation of any applicable law or otherwise invalid or unenforceable, such provision will to such extent as it is determined to be illegal, invalid or unenforceable under such law be deemed null and void, but this Agreement will otherwise remain in full force and effect. Furthermore, it is the intention of the Parties that in lieu of such illegal, invalid, or unenforceable provision, there automatically be added as a part of this Agreement a provision as similar in terms to such illegal, invalid, or unenforceable provision as may be possible and be legal, valid, and enforceable.

19.11 Relief. In the event a dispute arises under this Agreement, the prevailing Party will be entitled to all reasonable costs and expenses incurred by it in connection with such dispute (including, without limitation, all reasonable attorney's fees and costs incurred before and at any trial, arbitration or other proceeding), as well as all other relief granted in any suit or other proceeding.

19.12. Publicity. Neither Party may publicize or disclose to any third Party any of the terms or provisions of this Agreement, or the discussions relating to any of the contents of this Agreement, without the prior written consent of a duly authorized officer of the other Party, except as required by law.

19.13. Counterparts. This Agreement may be executed in two (2) or more counterparts, each of which will be considered an original, but all of which together will constitute one and the same instrument. Counterparts may be delivered via facsimile, electronic mail (including PDF or any electronic signature, e.g., www.docuSign.com) or other transmission method, and any counterpart so delivered will be deemed to have been duly and validly delivered and be valid and effective for all purposes.



19.14. Headings. The headings in this Agreement are for the convenience of reference only and have no legal effect.

EXHIBIT A - PRODUCTS

DOCUMENT VERIFICATION

Mati's process for extracting certain data fields from, and conducting automated and/or manual review of the validity of, specific document types.

ID VERIFICATION

Mati's proprietary personal identification document capture and verification software application, comprising computer vision and analytics, and/or manual verification by ID experts.

Where specified in the Sales Order, ID Verification may include:

- Identity Verification - a feature of ID Verification that determines whether the person on an identification document is the person presenting that document in a transaction.

Where so requested by the Customer, ID Verification may include:

- Such other services as are made available by Mati as Optional Services.

EXHIBIT B - SUPPORT SERVICES.

1. DEFINITIONS

For the purposes of this Exhibit:

1.1 "Critical Error" means an Error that causes the Licensed Work to be unavailable to all customers.

1.2 "Error" shall mean an error, defect or omission that prevents the Product's successful operation in accordance with the applicable specifications.

1.3 "Significant Error" means an Error that causes material features of the Licensed Work to be unavailable to all customers.

2. MAINTENANCE AND SUPPORT

2.1 Customers must purchase maintenance and support services as specified in this Section 2 ("Maintenance and Support" or "MS"), which will include for the duration specified in the Sales Order:

- (a) Maintaining the Products so that they operate in conformity with all applicable Documentation;



- (b) Appointment of a solutions engineer;
- (c) Using commercially reasonable efforts to correct all Errors discovered or otherwise made known to Mati;
- (d) Promptly providing Customer with all modifications, refinements, corrections, and enhancements that Mati incorporates into and makes a part of Products and does not separately price or market;
- (e) Providing customer support by telephone accessible via the telephone numbers listed in the Dashboard, and through Mati's worldwide support email at support@mati.io;
- (f) Notify Customers within thirty (30) minutes of becoming aware of a Critical Error or a Significant Error;
- (g) Using commercially reasonable efforts to provide a program fix or work-around for reported Product related problems within two (2) days for Critical Errors and within three (3) days for Significant Errors;
- (h) Emailing advance communication of planned outages;
- (i) Providing product performance feedback and optimization advice;
- (j) Providing early notification of product releases;
- (k) Advocating for enhancement requests designed by Customers; and
- (l) Providing an error or defect reporting service by which Customer can communicate any Errors, Defects, or Omissions requiring further investigation.

3. INTEGRATION SERVICES

3.1 Customer may agree to purchase professional services to support the integration of the product ("Integration Services") as specified in this Section 3.

3.2 Customer Responsibility. Notwithstanding the assistance provided by Mati pursuant to this Section 3, Customer acknowledges that the integration of the Product is Customer's responsibility.

4. CUSTOMER RESPONSIBILITIES

4.1 To receive Support Services, Customer must at all times fulfill the following responsibilities:

- (a) Training. Customer must ensure that Customer personnel are trained on use of the Products and the application programs, operating systems and hardware on or with which the Products are used;



(b) Systems. Customer must provide and maintain in good operating condition any systems (including computers, operating systems and other facilities) specified by Mati as being required for operation of the Products;

(c) Instructions. Customer must follow Mati's documented processes and procedures for use and administration of the Products; and

(d) Cooperation. Customer must allow Mati reasonable access (at no charge) to Customer's systems to perform diagnostics and maintenance, including remote access.

5. EXCLUSIONS TO SUPPORT SERVICES

5.1 Mati will have no obligation of any kind to provide Support Services of any kind for problems in the operation or performance of the Products to the extent caused by any of the following (each, a "Customer-Generated Error"):

(a) non-Mati software or hardware products (including without limitation, the operating systems, networks and facilities on which the Products operate) or use of the Products in conjunction therewith;

(b) modifications to the Products made by any party without Mati's express written authorization;

(c) Customer's use of the Products other than as authorized in this Agreement or as provided in the Documentation; or

(d) Customer's use of Products other than the currently supported release(s) of the Products or any Error corrections or updates thereto provided by Mati.

5.2 If Mati determines that it is necessary to perform Support Services for a problem in the operation or performance of the Products that is caused by a Customer-Generated Error, then Mati will notify Customer thereof as soon as Mati is aware of such Customer-Generated Error and, provided Mati has obtained Customer's prior approval, Mati will have the right to invoice Customer at Mati's then-current published time and materials rates for all Support Services performed by Mati to resolve such Customer-Generated Error.

6. AMENDMENTS

6.1 Mati reserves the right to modify the Support Services as set forth in this Exhibit B upon no less than thirty (30) days written notice to Customer. However, any modification to Mati's Support Services will become effective only at the beginning as of the next Support Services Term (defined below). Mati reserves the right to charge additional fees for Support Services with respect to any version of the Products other than the currently supported release(s) of the Products.

7. TERM AND TERMINATION OF SUPPORT SERVICES



7.1 Term. The term of this Exhibit B, or of any specific Support Services set out herein, will commence on the date specified for those Support Services in the Sales Order and, unless terminated earlier in accordance with the terms of this Agreement, will remain in effect for the applicable period specified in that Sales Order (“Support Services Term”).

7.2 Termination of Support Services. Customer may terminate a Support Services, at any time, upon thirty (30) days’ notice to Mati. Termination of a Support Services by Customer does not terminate this Agreement. Upon any termination of this Agreement, all Support Services Terms will automatically terminate. Under no circumstances will Customer be entitled to a refund of any pre-paid Support Services Fees.

Exhibit C.

Service Level Agreements (SLA)

1. Service Level Agreement Overview.

This exhibit represents the service level agreement (“SLA”) between Mati and Client for the provisioning of the Services. Client is required to verify the identity of its Users, and assist Client meet its Know Your Client (“KYC”) and Anti Money Laundering (“AML”) obligations in its industry.

This SLA remains valid until superseded by a revised SLA mutually endorsed and agreed by the Parties in writing.

This SLA outlines the parameters of all Services covered as they are mutually understood by Parties both in this Exhibit and in the Agreement. This SLA does not supersede current processes and procedures unless explicitly stated herein.

2. Goals & Objectives.

The purpose of this SLA is to ensure that the proper elements and commitments are in place to provide the Service consistently as well as delivery to the Client(s) by the Service Provider(Mati). This SLA aims to obtain mutual agreements Services provision between the Mati and Client.



The main objectives of this SLA are to:

- Provide clear reference to service ownership, accountability, roles and/or responsibilities;
- Present a clear, concise and measurable description of service provision to the Client;
- Match perceptions of expected service provision with actual service support & delivery.

3. Stakeholders

The following Service Provider(s) and Client(s) will be used as the basis of the SLA and represent the primary stakeholders associated with this SLA:

- IT Service Provider(s): Mati. ("Service Provider")
- IT Customer(s): [Client] ("Client")

4. Periodic review

This Agreement is valid from the Effective Date and is valid until the Agreement reaches its Term or until further notice. This SLA should be reviewed *at a minimum of once* per fiscal year; however, in lieu of a review during any period specified, the current SLA will remain in effect.

The Business Relationship Manager ("Document Owner") is responsible for facilitating regular reviews of this document. Contents of this document may be amended as required, provided mutual written agreement is obtained from the primary stakeholders and communicated to all affected parties as per Section 6.3. The Document Owner will incorporate all subsequent revisions and obtain mutual agreements / approvals as required.

Business Relationship Manager: [Name]

Review Period: Bi-Yearly (6 months)

Previous Review Date: [date]



Next Review Date: [date]

5. Service Levels

The following detailed service parameters are the responsibility of the Service Provider in the ongoing support of this SLA.

5.1. Service Scope

The following Services are covered by this SLA;

1. Manned telephone support;
2. Monitored email support;
3. Remote assistance using Remote Desktop and a Virtual Private Network (where available);
4. Planned or emergency Onsite assistance (extra costs may apply on a case to case basis).

5.2 Mati Servers Uptime

A.1. Mati warrants at least 99.9% System Availability, which is defined as a percentage (%) of the total time during which Mati Services are available to verify the identity of Users during each calendar month, excluding scheduled maintenance windows and emergency maintenance. For purposes of calculating system availability, only downtime occurrences exceeding 30 seconds will apply.

A.2. Customer Responsibilities. Customer must: (a) identify the number of impacted users (b) provide the timeframes of the Service unavailability; (c) logs (including timestamp) of errors rendered by Mati during the window of unavailability.



A.3. Remedy. If Mati Services is less than 99.9%, and if Customer has fulfilled all of its obligations under the Agreement and this SLA, Mati will provide Client with a Service Credit for the month in which the failure to meet the verification system availability SLA has occurred. The Service Credit will be calculated in accordance with the table below.

% system availability	Service credit
<99.9	10%
<99%	20%
<98%	50%

5.3 Mati verifications - computer vision SLA

Introduction. A very important part of Mati Services is the Optical Character Recognition (OCR) to accurately read the official users' documents. Without a great OCR accuracy, any identity verification process would be extremely insecure. With low accuracy, the user's name would not be matched with any international watchlist, nor to any User credit card (in case of fraud prevention).

We define the acceptable OCR accuracy threshold being 80% (eighty per-cent), so that "fuzzy" or inexact match algorithms can be applied to check watchlists match and credit card match. When Mati is not able to properly OCR a document (main reasons usually being visual reflect and/or bad image quality), it is sent to Mati verification experts, making sure that the accuracy is always at its maximum.

Fields accuracies. To describe the accuracy of Mati OCR, we provide an accuracy table of "full name" field on various identity documents, coming from different countries. Client recognizes that the accuracy of the OCR is impacted by the font, visual patterns, or placement of different security features. It is then important for Mati to test the OCR over various regions in order to understand how the system performs.



These accuracies have been computed over hundreds of randomly selected documents coming from Mati verifications.

Region	P50	P80	P95
California Driving Licence	100%	90%	80%
Mexico National ID	100%	100%	99%
Paraguay National ID	100%	100%	86%
Europe Driving Licences	100%	100%	75%
Europe National IDs	100%	87%	71%
LATAM (various documents)	100%	100%	85%

Active learning. As Mati collects more data, the accuracy results will become higher. Since Mati's OCR pipeline uses a mix of regular computer vision and deep learning, it needs very little data to start with a reasonable accuracy. From then onwards, the accuracy will keep improving as users get verified through our system (due to our internal annotation system).

5.4 Biometrics

Introduction. Mati verification flow asks the user to record a small 5-7 seconds video. This video is then uploaded to Mati servers and will be used for 2 security checks (Products): liveness & face match.



Face match. We use deep learning models in order to check that the face from the user is the same as the face on the document. These algorithms have been trained on millions of images from both public datasets (for example [LFW dataset](#)) & private datasets. Each client has different needs, and Mati is able to adjust the face match tradeoff between security vs. user experience.

We define 3 threshold (strict / optimal / user friendly) so that depending on if you manage fraud (like credit companies) or you just want to provide a sensation of security to your users while meeting bookkeeping requirements, you can adapt to choose the appropriate threshold and accept the maximum percentage of users.

	Distance score	Fraud detected
“Strict” threshold	6.5	99.6%
“Optimal” threshold	7.2	99.11%
“User friendly” threshold	8.0	97.58%

Liveness. The purpose of liveness is to detect a real face in front of the camera and avoid “paper attacks”. Once liveness is correctly passed, the user selfie collected from the liveness video is assured to be from a real user. Mati has developed algorithms to very accurately detect a real person vs. fake by looking at the movement of the face in a video.

Percentile	Liveness accuracy
P50	100%
P80	97%



P95	95%
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5.5 Maintenance

In order to perform maintenance, including infrastructure and application upgrades, there could be routinely scheduled down time. Client shall give Mati one (1) week notice in the event that such routinely schedule maintenance conflicts with its operations at a critical time. Upon the receipt of such notice, the parties shall work together to find a mutually convenient time to perform such maintenance within 5 (five) business days. Mati constantly issues new releases in order to improve or add functionalities to the Service. Client acknowledges that these periodic major releases can take several hours to complete (up to twenty-four hours). Mati shall consult with the Client and, unless otherwise agreed upon or in the case of minor updates which do not affect SLA's, shall install such major releases during routinely scheduled down time as set forth above. Client shall be apprised of software upgrades and or patch releases to the Service.

In the event that Mati, in its sole discretion, determines that any unscheduled maintenance is necessary, Mati will use commercially reasonable efforts to notify Client as soon as it becomes aware of such need.

5.6. Customer Requirements

Customer responsibilities and/or requirements in support of this Agreement include:

- Payment for all support costs at the agreed interval;
- Reasonable availability of Client representative(s) when resolving a service related incident or request.

5.7. Service Provider Requirements

Mati responsibilities and/or requirements in support of this SLA include:



- Meeting response times associated with Service related incidents.
- Appropriate notification to Customer for all scheduled maintenance.

5.8. Service Assumptions

Assumptions related to in-scope Services and/or components include:

- Changes to services will be communicated and documented to all stakeholders.

6. Service Management

Effective support of in-scope Services is a result of maintaining consistent Service levels. The following sections provide relevant details on Service availability, monitoring of in-scope Services and related components.

6.1. Service Availability

Coverage parameters specific to the Service(s) covered in this SLA are as follows:

- Telephone support : 9:00 A.M. to 5:00 P.M. Monday - Friday
 - Calls received out of office hours will be forwarded to a mobile phone and best efforts will be made to answer / action the call, however there will be a backup answer phone service
- Email support: Monitored 9:00 A.M. to 5:00 P.M. Monday - Friday



- Emails received outside of office hours will be collected, however no action can be guaranteed until the next working day;
- Onsite assistance guaranteed within 72 hours during the business week (where available, additional fees and expenses apply).

6.2. Service Requests

In support of Services outlined in this SLA, Mati will respond to Service related incidents and/or requests submitted by the Customer within the following time frames:

- 0-8 hours (during business hours) for issues classified as High priority.
- Within 48 hours for issues classified as Medium priority.
- Within 5 working days for issues classified as Low priority.

7. Security.

Mati has very limited access to its database. Mati uses private networks without any access from the internet and our firewalls do not allow any external access to our internal systems.

Mati's internal VPN system also does not have direct access to the production database. Mati employs AWS' services to secure all access to our systems: ALB, SGs, private VPC. Mati does not use username/password-based access to database, HashiCorp Vault is employed as security management system: only applications inside Mati's private network can get token for access to the database.

The user information stored on the database is only accessible through Mati's backend, and secured by various security such as AES-256 bit encryption, standards to make sure that we store the user information securely, and that the risk of a leak is close to null.



Entering more details, Mati uses a private network without any access from the internet and our firewalls do not permit any external access to any internal system, whether it's about databases or *devops* tools like Jenkins. As a side note, Mati's internal VPN system also does not have direct access to the production database.

IN WITNESS WHEREOF, each of the Parties has executed this Appendix B to the Software Development Agreement, both Parties by its duly authorized officer, as of the day and year set forth below.

Date:

Mati

By:

Client

By:

EXHIBIT D - SALES ORDER

STANDARD SALES ORDER



CONTRACTING ENTITY	MATILOCK, INC / MATI TECHNOLOGIES, S. DE R.L. DE C.V. / MATILOCK EUROPE, S.p.z.o.o. / MATI TECHNOLOGIES COLOMBIA, S.A. DE C.V.
SALES ORDER - CLIENT TYPE	
CUSTOMER	
CONTACT EMAIL	
OTHER CONTACT INFO	
EFFECTIVE DATE	
SERVICE START DATE	
FEES/PACKAGE	Professional Plan
INITIAL TERM	3 Months
TERM RENEWALS	Automatic upon Term Expiration
INCLUDED TRANSACTIONS	On-Demand
OVERAGES	
INCLUDED PRODUCTS	ID Verification + Document Verification + Facematch
MATI SIGNATURE:	CLIENT SIGNATURE:

