

Terms and conditions

Trial lesson

- The trial lesson is free of cost if after the trial lesson you decide not to take any further music lessons.
- The trial lesson counts as the first of your subscription if after the trial lesson you decide to continue your music lessons. In this case the following terms and conditions apply.

Duration and validity of your subscription

- If not agreed upon otherwise, music lessons take place every week.
- If not agreed upon otherwise, every 10-lesson subscription is valid for 20 weeks starting the day of the trial lesson.
- One music lesson is 45 minutes.

Cancellation of lessons

- If you fail to cancel your next lesson at least 24 hours in advance, it will be counted as held and you will be charged accordingly (this also applies to cancellations due to health and/or family matters).
- Should the teacher need to cancel a lesson, he/she will make sure to make up for it with a compensatory lesson as soon as possible. The duration of your subscription is extended by the time passed until the compensatory lesson takes place.

Extension of your subscription

- After 7 completed lessons (7 x 45 minutes) Instrumentor will send you an e-mail with a request for extending your subscription .

Subscription fees

- The price for 10 lessons can be seen on the teacher's profile
- The invoice is issued in the name of the teacher by Instrumentor.
- Before the second lesson (including your trial/first lesson) you will receive an invoice covering the total fee for your subscription.
- If the fee isn't covered after your third completed lesson (including your trial/first lesson) the teacher will halt the subscription until the subscription fee has been successfully transferred to Instrumentor.
- You will be fully charged with any further costs due to delayed payment, e.g. overdue fines, interest on arrears or any operating costs.
- Learning material, e.g. music sheets and any kind of sound carrier, is not included in the subscription fee.