

# Rapporteur Session



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*Where is the wisdom we have lost in knowledge ?  
Where is the knowledge we have lost in information ?*

T.S. Eliot (Poet, Nobel Prize 1948)

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## Framing for meaning

Backward-looking > **The blossoming of a new wave of research**

Complexity & its symptoms

> Ignored > Minimized > Fact of life > **Source of opportunities ?**

Forward-looking

> **Waves pass and fade away....how to ensure impact ?**

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## Connecting with the real world

- Business processes (incl focus on real **data** & **costs**)
- Better decisions
- New metrics > new meanings > new approaches to mgt
- **Critical: Safety & Security**
- **Critical: Involvement of committed industrial stakeholders**
- Dialogue > **Communication**