



ADRIAN HOTELES

Hotel Stay Guideline

Please be advised, that our protocols may change at any time without prior notice.



GUESTS

- Face masks are compulsory at all times, except in your room.
- Hand disinfection will be required for entering the hotel, restaurants, bars, spa, hairdressers, gym and before entering the elevators. Hydroalcoholic gel is available in all common areas.
- Cough or sneeze into your elbow, not your hands.
- Smoking is prohibited if a minimum safe distance of 2 meters cannot be guaranteed.
- Avoid physical contact when greeting.
- If you develop symptoms compatible with the disease, you have to self-isolate in your room and inform immediately the reception by phone (n° 9).
- Covid-19 Travel insurance with AXA Seguros is included.



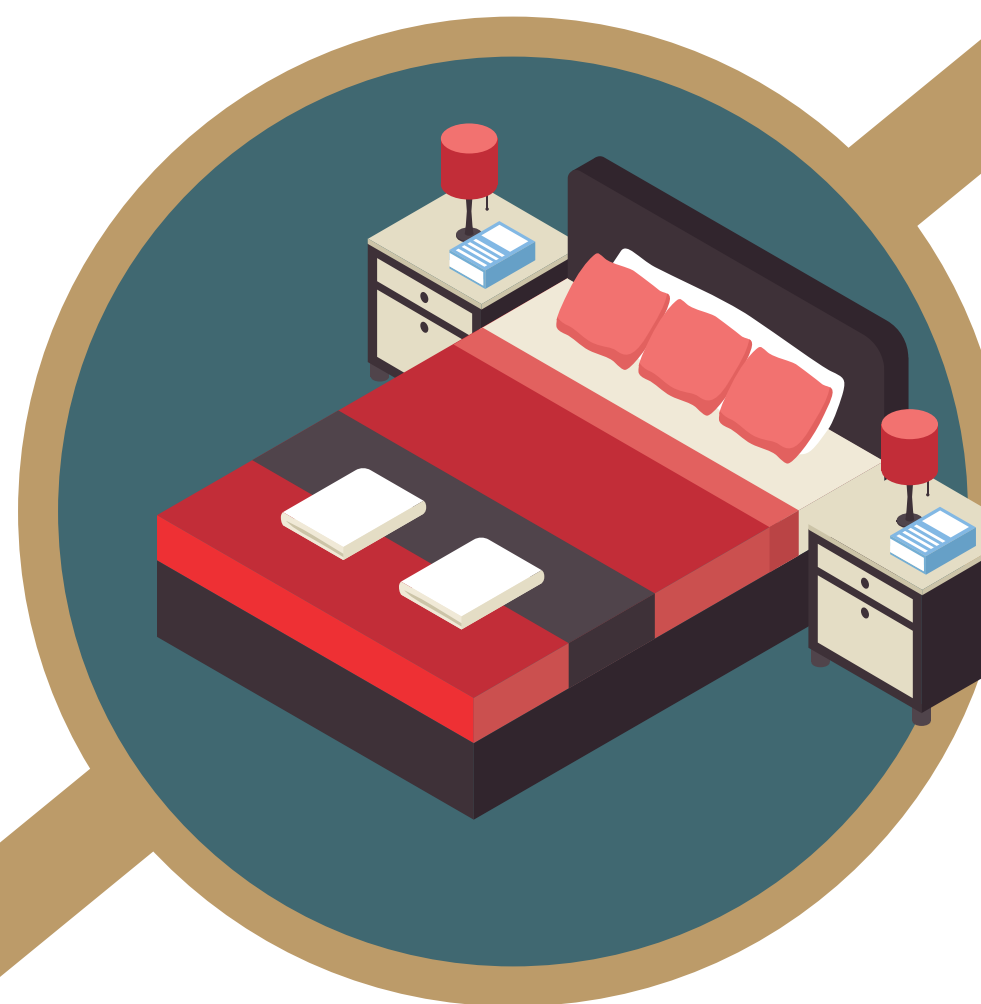
HOTEL EMPLOYEES

- Maintain the minimum safety distance.
- Has been trained in the current hygiene and safety regulations.
- Wear face masks at all times.
- Covid Test.



CHECK-IN

- The luggage will be disinfected prior to entering the hotel.
- Before entering the hotel everyone has to disinfect hands (hydroalcoholic gel available) and has to wear a mask.
- Floor markings indicate the path and the minimum safety distance to be kept.
- Protection screens have been placed at the front desk.
- Online Check-In is available.
- Key cards disinfected.
- Hotel information available online and accessible through a QR code.



ROOM

- Extra disinfection of all surfaces.
- Whenever possible after departure, the room will be kept unoccupied for 24 hours in order to be thoroughly disinfected before new occupancy.
- Everything that is not really essential will be removed, such as the arrival services (avoiding too many people entering the room), all the stationery such as the directory, the Roomservice menu, etc. (everything will be available via QR codes).
- The minibar will be empty and closed. You will be able to order a drink package before arrival or during your stay.
- The staff will not be able to enter when you are in the room, unless you are unable to leave the room for health reasons.
- In order to avoid queues or waiting in the reception area, please avoid check-out at the last minute.



SWIMMING POOL

- Limited capacity, we kindly ask you to respect the markings and indications.
- Face masks compulsory at all times, except when lying on the sunbed or swimming in the pool.
- The sunbeds will be disinfected after each client.
- Please only use sunbeds which have been disinfected and clearly marked with a label.
- The sunbeds have been separated following the country's regulations.
- Smoking prohibited.



RESTAURANTS & BARS

- Minimum spacing between the tables of 2 m.
- When a client leaves the table, both the table and chairs will be disinfected.
- Face masks are compulsory in the bars and restaurants until you are sat, eating or drinking.
- Please respect the paths indicated by floor markings and the distances.
- Menus available online and accessible through a QR code.
- Smoking prohibited (inside and outside).

ENTERTAINMENT & MINICLUB (ROCA NIVARIA GH)

- Miniclub for children up to 3 years with limited capacity and previous reservation.
- Outdoor activities for children from 4 years with limited capacity and previous reservation.
- All entertainment activities with limited capacity and previous reservation.



JARDINES DE NIVARIA



ROCA NIVARIA



COLON GUANAHANI

