

CONTACT DETAILS

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FXPRO - YOUR TRUSTED ONLINE BROKER

FxPro is an award-winning online broker specialized in Contracts for Difference (CFDs) on foreign exchange, futures, shares, cryptocurrencies, spot indices, spot metals and spot energies. Since its establishment, the company has focused on being an innovator in retail forex and a driving force for transparency and fairness across the industry. With a popular range of trading platforms and a multi-asset product offering, FxPro has emerged as a first choice for clients seeking user-friendly market access and professional trading conditions.

Find out more at www.fxpro.com/about

GENERAL INFO

Established:	2017	Traders from USA:	No
Regulated by:	SCB (license no. SIA-F184)	Spreads and swap charges:	Please click here
Broker type:	No Dealing Desk intervention* * subject to Order Execution Policy	Stop order:	Yes
Instruments:	CFDs on FX, spot metals, stocks, cryptocurrencies, spot indices and spot energies. CFDs on futures on selected agricultural commodities, energy and indices. Click here for full list.	Guaranteed stop loss:	No
Website languages:	Arabic, Chinese, Czech, English, French, German, Hindi, Hungarian, Indonesian, Italian, Japanese, Korean, Malay, Polish, Portuguese, Russian, Spanish, Thai, Urdu, Vietnamese	Limit order:	Yes
Demo platforms:	MT4 Instant Execution (floating & fixed spreads), MT4 Market Execution (floating spreads) MT5 (floating spreads) cTrader Market Execution (floating spreads plus commission 45USD/million)	Market order:	Yes
Demo account currencies:	EUR, USD, GBP, AUD, JPY	Trailing stop:	Yes
Demo max leverage:	Up to 1:500	One click trading:	Yes
Recommended minimum deposit:	\$500 or equivalent	Trade off charts:	Yes
Real account platforms:	MT4 Instant Execution (floating & fixed spreads) MT4 Market Execution (floating spreads) MT5 (floating spreads) cTrader Market Execution (floating spreads plus commission 45USD/million)	Streaming news feed:	Yes
Account currencies:	EUR, USD, GBP, CHF, JPY, PLN, AUD, ZAR	Email alerts:	Yes (VIP Account holders)
Max leverage:	Retail: Up to 1:500 Professional: Up to 1:500	Mobile alerts:	Yes (VIP Account holders)
Order types:	Instant and Market	Fractional pip pricing:	Yes
Hedging:	Yes** **Not applicable for MT5	Segregated accounts:	Yes (More information)
		Mobile trading:	Yes
		FIFO rules:	No
		EA trading:	Yes
		Free demo account:	Yes (More information)
		Scalping allowed:	Yes
		Bonus:	No
		VIP services:	Yes (More information)
		Trading tools:	Yes (More information)

FUNDING

Deposit & withdrawal options: **Credit/Debit card, Bank wire transfer, PayPal, Skrill, Neteller, UnionPay.** [More information.](#)

CTRADER COMMISSIONS

Forex: **\$45/million upon opening and upon closing a position.**

Spot Metals: **(Number of Oz X Market price) * \$45 / 1,000,000**

Indices: **No**

Futures: **No**

SERVICE DETAILS

Supported languages: **Arabic, Chinese, Czech, English, French, German, Greek, Hungarian, Italian, Japanese, Korean, Malaysian, Polish, Portuguese, Romanian, Russian, Slovak, Spanish, Thai, Turkish, Vietnamese**

Customer service available: **Call back, phone, live chat, email**

Customer service hours: **24/5**

Email response time: **May take up to 24 hours but typically within an hour**

Telephone orders: **Yes**

Personal account manager: **Yes ([Contact details](#))**

TRADING PLATFORMS

FxPro MT4 Desktop, FxPro MT4 WebTrader, FxPro MT4 Multi Terminal, FxPro MT4 Mobile (iOS & Android).

FxPro MT5 Desktop, FxPro MT5 Mobile (iOS & Android).

FxPro cTrader Desktop, FxPro cTrader Web, FxPro cTrader Mobile (iOS & Android).



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Risk Warning: Contracts for Difference ('CFDs') are complex financial products that are traded on margin. Trading CFDs carries a high level of risk since leverage can work both to your advantage and disadvantage. As a result, CFDs may not be suitable for all investors because you may lose all your invested capital. You should not risk more than you are prepared to lose. Before deciding to trade, you need to ensure that you understand the risks involved taking into account your investment objectives and level of experience. Past performance of CFDs is not a reliable indicator of future results. Most CFDs have no set maturity date. Hence, a CFD position matures on the date you choose to close an existing open position. Seek independent advice, if necessary. Please read FxPro's full 'Risk Disclosure Statement'.

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