



Verification form to request refund

Name:	
Last name:	
Booking number:	
E-Mail:	
Date of the trip, time, line:	
Detailed information:	
Payment details (in case of reimbursement)	Account holder:
	Name of the bank:
	BIC:
	IBAN:

Please note: in case of incomplete data and in case of absence of original receipts, we cannot accept any claim.

Please send the needed documents to the following address:

Flix Mobility Experience
Karl-Liebknecht-Straße 33
10178 Berlin / Germany

Phone +49 (0) 180 5 15 99 15

(0.14 € per minute incl. VAT from the German landline, up to 0.42 € per minute incl. VAT from the mobile communications network).