

# Setup 2.4 GHz: BT Home Hub 4

This guide will show you how to setup **2.4 GHz on your BT Home Hub 4**. If you are uncomfortable doing this yourself then we recommend contacting your network provider or router manufacturer.

## Step 1

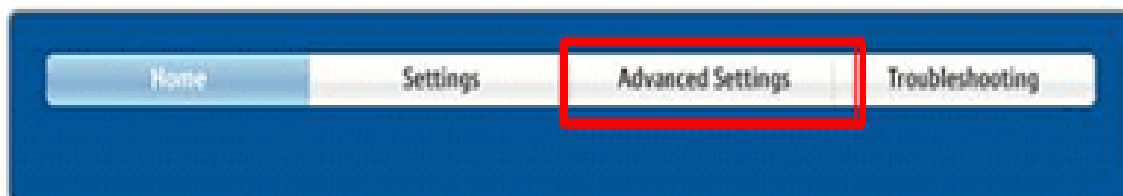
Open a web browser and type "192.168.1.254" into the URL bar then press [Return]/[Enter] to load the webpage.

When the page loads, login using the router's admin credentials.

## Step 2

After logging into your router, click the "Advanced Settings" tab.

When the next page loads, click the "Continue to Advanced Settings" button.



### Advanced Settings

Your BT Home Hub's settings are pre-set and don't need to be adjusted for general use for most Broadband access or home networks.

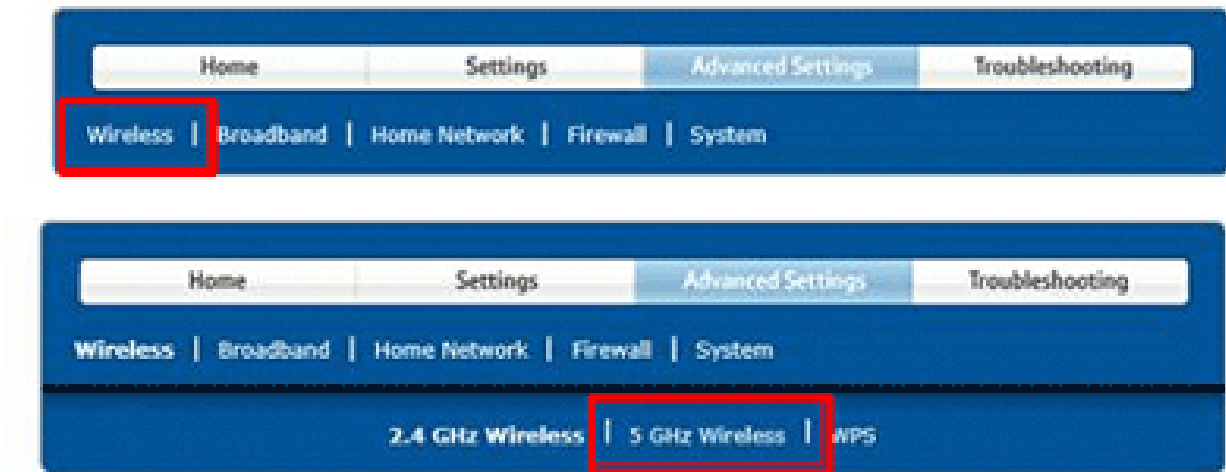
However, you can use your Hub's Advanced Settings to set up specific applications or complex networks.

[Continue to Advanced Settings](#)

1. Click 'Wireless'

### Step 3

Click the "Wireless" tab then click the "5 GHz



### Step 4

Set "Sync with 2.4GHz" to **No**.

Change the "Wireless SSID" to a new name. We recommend simply adding "-5G" to the end of the existing SSID so it will be easier to differentiate between the two networks.

Click "Apply".

You will need to use the 2.4 GHz network when setting up a "Ajax Online-smart Devices" . This is the network **without "-5G" at the end**.

### Step 5

After making these changes we recommend restarting your router so that the new settings can take effect.

### Step 6 [optional])

Once your router has restarted and you're able to access the Internet again you can proceed to setup your "Ajax Online-smart Devices" . For help setting your "Ajax Online-smart Devices" please contact us at [support@ajaxonline.co.uk](mailto:support@ajaxonline.co.uk)