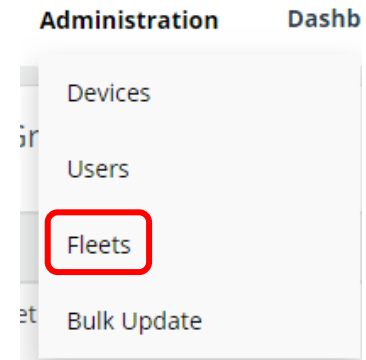


On the VisionTrack platform, [Live.visiontrack.co.uk](https://live.visiontrack.co.uk), if the whole fleet is displaying offline check the following.

Please ensure that the DAS Key, located within Administration, Fleets has been left blank.



If it contains text, click edit and remove the DAS Key and save.  
Then please wait for the devices to come back online.

Fleet Groups

Search

Name	Parent Group	DAS Key		
Your Fleet Name Here	All Cars	<input type="text"/>	Edit	Delete
Your Other Sub-Fleet Here	Your Fleet Name Here		Edit	Delete
Your Sub-Fleet Here	Your Fleet Name Here		Edit	Delete

If the vehicles still are not appearing online, please create a ticket on [support.visiontrack.com](https://support.visiontrack.com)

Where possible please include the Recorder ID and the status of the lights.