

Appendix N3 to the Health Insurance Contract

Consent of the Insured Persons about processing the personal data under this Contract

Identity of the person responsible for the processing and his/her basic activities:

JSC "Insurance Company Imedi L" (I/N: 204919008; Address: Tbilisi, №9, Anna Politkovskaya str.; Tel.: +995 322 922 222 E-mail: personaldataofficer@imedil.ge) (hereinafter - the "Insurer") is an insurance organization, the main activity of which is the provision of insurance services in various fields, namely: insurance of health and life, travel, auto, property, etc.

The "Insurer" will process the personal data "Insured" as part of its basic activity, namely:

Directly identifiable data (name, surname, personal identification number, citizenship, date of birth, other information on a copy of the ID card), contact data, as well as marital status, employment, profession, workplace, education, details of the Insurance Contract, bank account details, information about the insurance policy, the object of insurance and other information necessary for the provision of insurance services. Depending on the specific insurance event, the following may also be processed: information related to the health status (in case of life and health insurance), information about the time the Insured was under the influence of alcohol, narcotics or psychotropic substances during a specific insurance event (in case of health/life insurance), the date of death of the Insured, the cause of death and medical documentation related to death (if any), including relevant expert opinions regarding the cause of death (in case of life insurance), the travel period of the Insured, country and passport data (in case of travel insurance), information about the property owned (in case of property insurance).

The processing includes the following actions:

Data collection, retrieval, recording, verification, storage, disclosure, use, deletion/destruction and all other actions necessary for the legitimate purpose of processing. Also, in individual cases (within the framework of a travel insurance, reinsurance agreement), data may be transferred to the partner of the Insurer, specialized service providers registered in another state. In such cases, the Insurer complies with the rules established by legislation, and on the basis of the agreement concluded between the Insurer and the relevant company, the Insurer and the receiving company provide appropriate guarantees of data protection and undertake taking the necessary organizational and technical measures for secure transfer of the data.

The purposes of processing the above-mentioned data are as follows:

Review of applications of the Insured (insurance application, claim/complaint, information request, etc.), provision of quality service to you, effective performance of the Insurer's main activities (among them, identification of insurance events and response to them, issuance of insurance policies), fulfillment of the Insurer's obligations under the legislation and the Contract.

The Insurer/Insured has the right to:

1. Request information (purposes, grounds, processing period, sources of data collection, etc.) regarding the processing



of data and receive copies thereof free of charge;

2. Request the correction, updating and/or completion of incorrect, inaccurate and/or incomplete data;
3. Request the termination, blocking, erasure or destruction of data processed without grounds;
4. Request the automatically processed data in a structured, commonly used and machine-readable format or request the transfer of these data to another person responsible for its processing;
5. At any time, refuse the given consent, which implies the possibility of withdrawing the consent without any negative consequences. At the same time, upon withdrawal of the consent, the processing of data will be terminated, accordingly the legal relationship, the provision of insurance services to the Insured, unless there is another independent legal basis for the processing (in order to withdraw consent, the Insurer/Insured must contact the Insurer on the above-mentioned contact details);
6. In case of possible violation of the rights provided for by the Law of Georgia about Personal Data Protection, the Insurer/Insured may contact us by using the above –mentioned contact details and/or, in accordance with the procedure established by the law, address the Personal Data Protection Service or the court.

The Insurer is responsible for the confidentiality of the data of Insured/Insured and adheres to the organizational and technical data security measures. Other details related to the processing of personal data by the Insurer (grounds of processing, contact details of the personal data protection officer, data recipients, etc.) are provided in the privacy statement.

For the purposes of this consent, for the purpose of sharing the data, the following are considered as permitted third parties: the Company's shareholder - JSC "A Group" and its group companies, JSC "Mega-Lab", JSC "Gefa", JSC "Evex Clinics" (and its network of clinics), JSC "Evex Hospitals" (and its network of hospitals), as well as those medical institutions, laboratories, or pharmaceutical companies (providers of the healthcare services) which, on the basis of the relevant Insurance Contract, are defined as service provider companies, in order to ensure the provision of relevant insurance services, both currently and in future, and to offer and/or provide insurance services tailored to the interests of the Insured.

Data processing includes any operation performed by the Insurance Company, including data collection, retrieval, access, photography, video and/or audio monitoring, organization, grouping, interconnection, storage, alteration, restoration, retrieval, use, blocking, erasure or destruction, as well as disclosure of the data by transmission, publication, dissemination or otherwise making available. Data will be processed by the Insurance Company only for the purpose it was collected and/or was/is provided for by legislation.

Transfer of the personal information to third parties (except the above-mentioned persons), in particular, the state, regulatory authorities, entities financing the service or its part, law enforcement agencies, etc., will be carried out in accordance with the procedure established by legislation. This information may be transferred even in cases not directly provided for by legislation, to protect the legitimate interests, based on reasonable needs and/or the essence of the request;

When using the services of the Insurance Company, as well as after its termination, processing of the personal information by the Insurance Company for the specified purposes will continue for the period that corresponds to the purposes of the insurance service and/or is required by regulatory authorities and/or is provided by legislation.



The Insurer/Insured Person also agrees that his/her personal data may be processed for direct marketing purposes within the scope and manner permitted by legislation.

The Insurer confirms and agrees that the Insurer may process his/her personal data (name, surname, address, telephone number and e-mail address) for the purpose of direct marketing (offering or informing about goods, ideas, services, work and/or initiatives) (sending advertising messages by telephone, mail, e-mail or other electronic means), as well as for the same purpose, transfer the said data to the following related (affiliated) companies, 50% or more of whose shares/stocks are directly or indirectly owned by JSC "Georgia Capital" (ID number: 404549690)).

The Insurer is informed that consent to processing the data for the direct marketing purposes is not mandatory and the refusal or subsequent withdrawal of consent will not result in termination of the main service/refusal of the service. In addition, he/she has the right to request termination of the processing at any time, and the Insurer ensures the realization of this request completely free of charge. Among them, consent can be withdrawn by the phone number (+995 322 922 222), by E-mail (personaldataofficer@imedil.ge) or by submitting a request to any office of the Insurer.

The Insurer/Insured Person confirms that he/she has received the complete and exhaustive information about his/her rights under the legislation of Georgia, including that, upon his/her request, the Insurance Company is obliged to correct, update, add, block, delete or destruct the data if it is incomplete, inaccurate, not up-to-date, or if its collection and processing were carried out by violation of the law.

In addition, in order to implement a high standard of personal data protection and to manage/resolve any issues or problems related to their processing as effectively as possible, the Insurer/Insured person is entitled to contact the Personal Data Protection Officer of the Insurance Company for consultation at any time by the following e-mail address: personaldataofficer@imedil.ge and, based on the current needs, to receive the qualified and operational service in the shortest time limit.

The Insurer confirms that he/she has obtained the written consent of the Insured in this regard and, upon the Insurer's request and shall immediately submit to the Insurer the relevant documentation - the consent signed by the Insured in accordance with the form specified in this Article. If the Insurer is subject to a fine and/or suffers any kind of damage/loss due to the violation of the above obligation by the relevant authorized person, then the Insurer undertakes the responsibility to fully pay the Insurer the fine imposed to it (including a fine, if any) and compensate him/her the incurred damage/loss.

The Insured confirms that he/she has read these terms and conditions and understands the above-mentioned information and gives his/her consent with the above-mentioned conditions,