

POLICY

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ANADOLU EFES SUPPLY CHAIN Group Quality Directorate

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Group Quality & Food Safety Policy

Approved	Group CEO	Can Çaka	
Reviewed	Group Supply Chain Director	Stefan Lustig	
Created	Group Quality Director	stor Sergey Pavlov	



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1. PURPOSE

AEFES is committed to producing of premium quality beers and beverages that satisfy the requirements of our customers and the expectations of the consumers, through the application of advanced technology and manufacturing processes. Allowing to ensure safety of our product for consumers, from raw materials acceptance to shipment of finished product from warehouse.

2. DEFINING THE QUALITY & FOOD SAFETY POLICY

In defining the AEFES Food Safety Policy, 2 levels of policy and decision-making are relevant.

These levels, including the scope and responsibilities, are suggested below:

Policy	Scope	Responsibility
Group	Overall policy of how quality & food safety activities are conducted in all operations or countries. No country process instructions may contradict this policy. This policy defines the AEFES values regarding how group brewing activities are conducted.	Definition Group Quality Director Responsibility Group Supply Chain Director Authorisation CEO – Anadolu Efes
Country	Sets the process instructions of how AEFES conduct food safety activities in a country. This process instructions may not contradict the Group policy. It provides additional detail of relevance to the countries. It recognises that the quality & food safety activities may retain local regional influences/needs while still adhering to the standards for that country.	Definition Country Technical Director / Country Supply Chain Director Responsibility Group Quality Director Authorisation Group Supply Chain Director

3. GROUP QUALITY & FOOD SAFETY POLICY

3.1 Obligations

AEFES takes pride to give following commitments:

- Uncompromising product quality and food safety
- Compliance to all statutory and regulatory requirements for quality and food safety
- Effective implementation, development and use of Quality Management Systems; established and certified in accordance with the appropriate international standards



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- Continuous improvement of our Quality and Food Safety Management Systems in line with ISO 22000 and HACCP principles and permanent review of their efficiency and effectiveness through internal and external audit program
- A process approach where regular monitoring of quality performance analysis and market feedback information are the base for effective decisions
- Empowerment of employees by ensuring that the necessary resources and training are available to attain the standards of effective Quality Management System
- Achievement of high level of understanding for consumer expectations by all employees, suppliers and contractors engaged by the company
- Developing a culture of continuous improvement with the objective to constantly improve quality, reduce quality costs while meeting and exceeding consumer's expectations

3.2 Objectives

All employees within Supply Chain function have objectives that will result in continuous improvement by constant application of the following principles:

- Evolving the production process to achieve sustainable improvement in both product quality and productivity
- Complying with standards in the design, building and operation of capital assets to optimise value and manage risks
- Equal emphasis is placed on the cumulative effect of positive changes in addition to the application of major improvements to our processes
- Continuously eliminating waste: anything that does not add value to the finished product from a customer perspective
- Recognise employees for their knowledge and ability to make a contribution to the improvement process

Our quality assurance approach and principles are translated into the formal policies, standards and procedures. Anadolu Efes business units have appropriate access to these standards to meet their specific quality assurance requirements.

This policy and quality objectives will be reviewed regularly to ensure continued suitability.

4. VERSION & REVISON DETAILS

4.1 Version 0

• This is the original document